



Date: 02 March 2020

To whom this may concern,

Fabian Chua was with our team from August 2017 to September 2018. During his 2 months internship, Fabian was proactive in learning and improving the business operations. He was responsible for the liaison between the groomers, drivers and customers as well as to drive front line sales for the company. His enthusiasm and professionalism in engaging with customers provided excellent service that many customers look forward to return to.

In view of his performance and attitude, we decided to onboard him on a part-time basis. His addition brought to the table a fresh outlook and perspective on improving business processes and automating repetitive tasks. Handling the operations in the shop was no easy feat, considering the numerous tasks to juggle with. Focusing on simplifying tedious processes, he has proven that with his experience and time, he adapts well to situations by coming up with sound and innovative solutions.

Our team was impressed by not only his work performance, but also his work attitude. We witnessed his development in both soft skills and hard skills during his 1-year employment with us. We trust that he has gained valuable skills and knowledge during his time here.

As such, I wholeheartedly recommend of his employment or a place at your university as Fabian would certainly prove himself to be an asset to your establishment.

Yours faithfully,

Charlene Wong
Partner