# Management Essentials

# Exercise # 11

# PDCA Problem Solving

For this section of the course I would like you to complete both a PDCA and an A3 problem solving and discuss this with your coach. You should do both with your team. It is important that you lead your team in problem solving, not DO the problem solving. You want to develop the mental habits of problem solving among all team members.

On the following pages, you will find the PDCA form that you can print out. Also attached is the A3 form that you will need to print on 17x23 paper.

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| A4 - Simple Problem Solving  Plan – Do – Check (Study) - Act | |
|  | DoDo |
| Check  Act |  |

