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| A3 Problem Solving: the Story | |
| 1. ***Define* the Problem:** | **Team: Coach/Leader:**  **Date:**  **Team Members:** |
| ***Define Desired Future Condition:*** |
| ***2. Inquire:*** The Current Condition and Background Story | ***4. Principles*** to Consider in the Solution |
| ***3. Measure* the Current Condition (Go to the Gemba and Get the Facts – Graph the Data)** | **5. *Analyze* the Root Cause of the Problem** |

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| A3 Problem Solving: the Solution Story | | | | |
| **6. *Brainstorm* and Propose Counter Measures⇨⇨** | **7. *Action* Plan:** | | | |
| Possible Countermeasures:  Agreed Experimental Countermeasures: | **What Actions? Who Will Act? When? Status?** | | | |
|  |  |  |  |
| What were the results and what did we learn? | 8***. Control:*** Who will be responsible for maintaining and continuously improving the solution?  What will be standardized as a result? | | | |