

Integrated Value Flows

IVF6ILV

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Throwback e-learning

Mini Quiz

- **Describe the term SCOR in your own words**

Supply chain operations reference MODEL

- SCOR

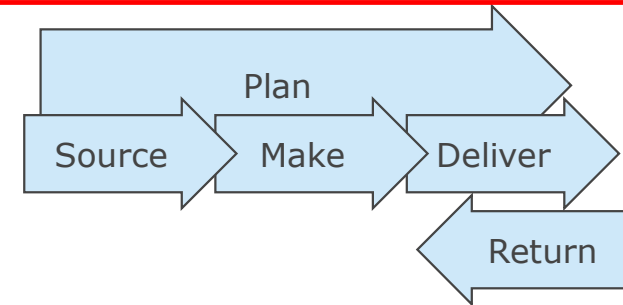
- **Supply-chain operations reference (SCOR) model** is a process reference model developed and endorsed by the **Supply Chain Council** as the cross-industry, standard diagnostic tool for supply chain management. The SCOR model describes the business activities associated with satisfying a customer's demand, which include **plan, source, make, deliver, return and enable**.
- Use of the model includes **analyzing the current state of a company's processes and goals, quantifying operational performance**, and **comparing company performance to benchmark data**. SCOR has developed a set of metrics for supply chain performance, and Supply Chain Council members have formed industry groups to **collect best practices** information that companies can use to elevate their supply chain models.
- This reference model enables users to address, improve, and communicate supply chain management practices within and between all interested parties in the extended enterprise.
- SCOR was developed in 1996 by the management consulting firm PRTM, now part of PricewaterhouseCoopers LLP (PwC) and AMR Research, now part of Gartner, and endorsed by the Supply-Chain Council (SCC), now part of **APICS**, as the cross-industry de facto standard strategy, performance management, and process improvement diagnostic tool for supply chain management.

Mini Quiz

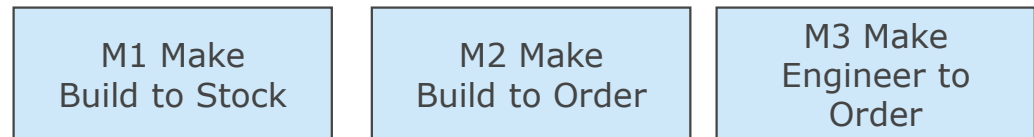
- **Which three levels did you discover in your research?**

SCOR model - levels

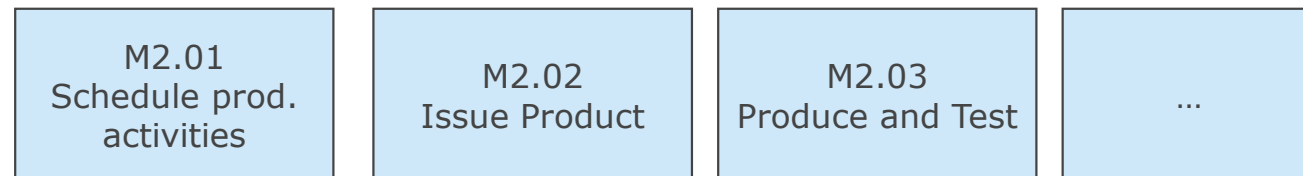
- Level 1: sets **scope** and context, geographies, segments and products



- Level 2: identifies major **configurations** within geographies, segments and products



- Level 3: identifies key **business activities** within a configuration



SCOR – Top Level

