Fábio Almeida

MSc ELECTRICAL AND COMPUTER ENGINEERING STUDENT: NOVA School of Science and Technology

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About Me

Programming Java
Analytics SQL · Excel
Web/Media JavaScript

Languages Fluent in English/Portuguese · Conversational Proficiency in German (Native)

Drivers License Yes

Internships

Truphone SCNL Taguspark, SA

CUSTOMER SUPPORT BOT - TECHNOLOGY INTERN

Feb. 2020 - Mar. 2020

- · Analyzed different AI customer support bots and selected the most adequate one/most profitable one
- Implemented a working AI customer support bot integrated with Salesforce
- · Automated support messages and case creating for each customer

Education

NOVA School of Science and Technology

Caparica

· MSc. Student in Electrical and Computer Engineering

Sep. 2017 - Present

→ Current Average Grade: 15/20→ Robotics: 19/20

→ Intelligent Supervision: 17/20

Competitions and Personal Projects_

Oeiras Valley Award 2022

· Participation (still undergoing)

EDP University Challenge 2020

- · The scope of the project was to build a more sustainable watering system for agriculture
- · Improving water-efficient irrigation
- · Under top50.

Android App

• Built and deployed a functional Android App on the Google Play Store

Volunteering

 $\bullet \ \ \mathsf{FIC.A}-\mathsf{Internacional} \ \mathsf{Science} \ \mathsf{Festival}$

2021

• Banco Alimentar - Worked as a team leader and coordinator for 3 consecutive years

2014-2016

· Salesianos National Games - Logistics management team

2016

Skills

TECHNICAL SKILLS AND COMPETENCES

- · Basic knowledge of programming languages (Java, JavaScript, Petri Nets, Python, React Web-Apps)
- · Knowledge of computer hardware
- Software usage understanding (Excel, Word, PowerPoint, AnyLogic, PSS/E, MatLab)
- · GitHub usage understanding
- · Internet usage understanding
- · Arduino/Raspberry Pi acquired skills in the context of home use and academic use

SOCIAL SKILLS AND COMPETENCES

- · Good adaptation to multi-cultural environments
- · Ambition to achieve goals and meet deadlines
- · Ability to share resources and help each other
- Team spirit
- · Good communication skills
- · Skills acquired in the context of recreational activities and training in non-formal education