

Fábio Almeida

MSc ELECTRICAL AND COMPUTER ENGINEERING STUDENT · NOVA School of Science and Technology

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About Me

Programming	Java
Analytics	SQL · Excel
Web/Media	JavaScript
Languages	Fluent in English/Portuguese · Conversational Proficiency in German (Native)
Drivers License	Yes

Internships

Truphone SCNL

Taguspark, SA

CUSTOMER SUPPORT BOT - TECHNOLOGY INTERN

Feb. 2020 - Mar. 2020

- Analyzed different AI customer support bots and selected the most adequate one/most profitable one
- Implemented a working AI customer support bot integrated with Salesforce
- Automated support messages and case creating for each customer

Education

NOVA School of Science and Technology

Caparica

- MSc. Student in Electrical and Computer Engineering
- ➔ Current Average Grade: 7.5/10

Sep. 2017 - Present

Salesianos de Manique - Escola

Cascais

- Math, Physics, Chemistry
- ➔ Average Grade: 7/10

Sep. 2009 - Jul. 2017

Competitions and Personal Projects

Oeiras Valley Award 2022

- Participation (still undergoing)

EDP University Challenge 2020

- The scope of the project was to build a more sustainable watering system for agriculture
- Improving water-efficient irrigation
- Under top50.

Android App

- Built and deployed a functional Android App on the Google Play Store

VOLUNTEERING

• FIC.A — Internacional Science Festival	<i>2021</i>
• Banco Alimentar - Worked as a team leader and coordinator for 3 consecutive years	<i>2014-2016</i>
• Salesianos National Games - Logistics management team	<i>2016</i>

Skills

SOCIAL SKILLS AND COMPETENCES

- Good adaptation to multi-cultural environments
- Ambition to achieve goals and meet deadlines
- Ability to share resources and help each other
- Team spirit
- Good communication skills
- Skills acquired in the context of recreational activities and training in non-formal education

TECHNICAL SKILLS AND COMPETENCES

- Basic knowledge of programming languages (Java, JavaScript, Petri Nets, Python, React Web-Apps)
- Knowledge of computer hardware
- Software usage understanding (Excel, Word, PowerPoint, AnyLogic, PSS/E, MatLab)
- GitHub usage understanding
- Internet usage understanding
- Arduino/Raspberry Pi acquired skills in the context of home use and academic use