# FABIO LACERDA

## SOFTWARE ENGINEER | TECH ENTHUSIAST | CONTINUOUS LEARNER

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# SKILLS

LanguagesJavascript • Typescript • Java • PythonFront-endReact.js • Bootstrap • Material UIBack-endNode.js • Mongoose • PostgreSQLTestingJest • Supertest • Mocha • JUnit

# WORK EXPERIENCE

## Trainee Software Engineer - Digital Futures

04/2024 - Present

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- Built and deployed a recipe-sharing web application using the MERN stack (MongoDB, Express.js, React.js, Node.js).
- Developed a Java-based Address Book application, utilising object-oriented programming principles and best coding practices.
- Collaborated with fellow developers to design and implement a job opportunity management feature for a web application.
- Improved problem-solving skills by debugging issues, designing efficient data structures, and ensuring smooth application functionality.
- · Developed web applications using Test-Driven Development (TDD) with tools like Jasmine, Chai, and JUnit to maintain high code quality.
- · Applied Agile methodologies, participating in Scrum ceremonies to deliver iterative project milestones.
- Developed professional skills, including understanding business needs, giving and receiving feedback, and preparing for interviews.

## FOH Supervisor - Flippers Roller Boogie Palace

12/2022 - 10/2024

- Trained new hires in company policies, procedures, and products.
- Set clear goals and conducted regular reviews to foster the team's growth, resulting in a 10% increase in overall team performance.
- Created schedules for peak coverage, considering staff availability.
- Efficiently handled customer complaints to ensure prompt resolution and satisfaction.

#### Senior Content Moderator - Accenture

03/2018 - 11/2022

- Managed content moderation for the Portuguese/English market.
- Handled user account recovery, providing customer service.
- · Guided the team to success through strategic planning, KPI target implementation, and aligning long-term goals to achieve objectives.

## **Logistics Assistant -** Bidfood Portugal

04/2016 - 10/2017

- Proficiently handled product management tasks with a focus on confidentiality.
- Effectively managed stock, invoices, and import/export operations.
- Devised organised storage systems to enhance stock organisation and retrieval while overseeing delivery drop-off schedules.

## EDUCATION

### Management & Administration - Liceu de São João do Estoril

2013 - 2016

Level 4 EFQ Grade: A

ubjects Accounting • Mathematics • Management • Financial Calculations • Economics

# CERTIFICATIONS

- Northcoders: Software Engineering Bootcamp
- Digital Futures: Software Engineering Training
- · Oracle University: Java Certified Foundations Associate