FABIO LACERDA

SOFTWARE ENGINEER | TECH ENTHUSIAST | CONTINUOUS LEARNER

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SKILLS

Languages	Javascript • Typescript • Java • Python
Front-end	React.js • Bootstrap • Material UI
Back-end	Node.js • Mongoose • PostgreSQL
Testing	Jest • Supertest • Mocha • JUnit

WORK EXPERIENCE

Trainee Software Engineer - Digital Futures   04/2024 - Present

- Built and deployed a recipe-sharing web application using MongoDB, Express.js, React.js, Node.js
- Developed a Java-based Address Book application, utilising object-oriented programming principles.
- Collaborated with fellow developers to build a job opportunity management feature for a web application.
- Improved problem-solving skills by debugging issues and ensuring smooth application functionality.
- Developed web applications using Test-Driven development with tools like Jasmine, Chai, and JUnit.
- Applied Agile methodologies, participating in Scrum ceremonies to deliver iterative project milestones.
- Developed professional skills, including understanding business needs, giving and receiving feedback.

FOH Supervisor - Flippers Roller Boogie Palace   12/2022 - 10/2024

- Trained new hires in company policies, procedures, and products.
- Set clear goals to foster the team's growth, resulting in a 10% increase in overall team performance.
- Created schedules for peak coverage, considering staff availability.
- Efficiently handled customer complaints to ensure prompt resolution and satisfaction.

Senior Content Moderator - Accenture   03/2018 - 11/2022

- Managed content moderation for the Portuguese/English market.
- Handled user account recovery, providing customer service.
- Guided the team to success through strategic planning, KPI target implementation, and aligning long-term goals to achieve objectives.

Logistics Assistant - Bidfood Portugal   04/2016 - 10/2017

- Proficiently handled product management tasks with a focus on confidentiality.
- Effectively managed stock, invoices, and import/export operations.
- Devised organised storage systems to enhance stock organisation and retrieval while overseeing delivery drop-off schedules.

EDUCATION

Management & Administration - Liceu de São João do Estoril   2013 - 2016
Level 4 EFQ
Grade: A
Subjects   Accounting • Mathematics • Management • Financial Calculations • Economics

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CERTIFICATIONS

- **Northcoders**: Software Engineering Bootcamp
- **Digital Futures**: Software Engineering Training
- **Oracle University**: Java Certified Foundations Associate