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PowerEnJoy

Requirements Analysis and Specifications Document

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1 Introduction

In this chapter there are the main purpose of this document, the project's scope and its actors and goals, some definitions who help to understand the content of the document and some reference documents that are used to make this one.

1.1 Purpose

This document is called Requirements Analysis and Specifications Document, also knowed as the acronym RASD. Its purpose is to communicate to customers what is understanding about functional and not-functional requirements based, the limitations and obstacles for implement this system, the constraints founded and for modeling the customer's need. This document is also addressed to developers and programmers who have to implements all the requirements then it must be more complete and correct than possible. It is a contract with customers therefore it must show use cases to allow everyone to understand what the system will do and in what domain it can be used. Project manager can use this document to make an evaluation of costs and size of the project.

1.2 Scope

The aim of the project called PowerEnJoy is to provide a car-sharing service that involves only electric cars. All people who wants to share a car must be able to register at the system using credentials such as name, surname, e-mail, nickname and giving a valid information payment (number of credit card) that is needed to pay for the service. When the user receive the password to log in, he can find available cars in a specific location and, if he wants, he can reserve it. The system unlocks the car as soon as the user is nearby and keep informed of the amount of the service with a screen on the car; when the car is in one of the safe areas, indicated in a list that can be consulted on-line, the system locks it after the person exit from it. The project has also the purpose to encouraged people to left at home their pollutants cars and takes with other people the electric car: in fact if there are at least two passengers with the driver he has a 10 per cent discount on the ride. If the user leaves the car in the safe area with more than half of the battery he has a 20 per cent discount on the ride and if he recharged the car he will have 30 per cent discount. But if the user leaves the car far away from a safe area or with more than 80 per cent of empty battery, the system charges 30 per cent more on the ride.

1.3 Domain Properties

We supposed that our domain has this properties:

- **D1** The nickname and the e-mail are unique to identify an user.
- **D2** The e-mail must be syntactically correct and must correspond to an existing server.
- **D3** The car's position can be knowed thanks to GPS.
- **D4** The charge is calculated considering time passed using the car, given a specific fee per minute.
- **D5** In the car there is a sensor that idicates how many people there are in the car and another sensor which indicates the battery level.
- **D6** For each car there is an insurance.
- **D7** Reservation's time must be included between 00:00 and 23:59.
- **D8** The position inserted by the user must be an existing place.

1.4 Actors

Here there are a list of the actors who can operate with the system.

- -> VISITOR: the person who visits the systems but that is not log-in in the site, he can only see the home page and the page with the form for the registration, where he must provide all the requested information. Moreover, he has the possibility to log-in with the password given by the system when the registration is successfully committed.
- -> USER: the person who has successfully log-in. He can do all the operations provided by the system through the user interface such as reserve a car or consult the list of available cars or say to the system that he is nearby the reserved car.

1.5 Goals

In this section we want to explain exhaustively what are our system's goal.

- G1 The system must be able to allow visitor to register.
- **G2** The system must be able to give a password to a visitor successfully registered.
- **G3** The system must be able to allow visitor to log in.

- **G4** The system must be able to provide to the user the list of available cars near his position or a specific location.
- **G5** The system must be able to allow user to reserve a car up to one hour before it is picked up.
- G6 If the user is near his reserved car the system must unlock it.
- G7 The system must be able to charge the user.
- **G8** The system must be able to keep informed the user about the charge trough a display in the car.
- **G9** If the user not pick up the car after one hour from the registration, the system must be able to delete the registration giving a fee of 1 euro to the user.
- **G10** The system must allow user to delete a reservation before one hour is passed.
- **G11** If a registration is deleted the system must be able to make the car available.
- G12 The system must lock a car when it is left in a safe area.
- G13 The system must be able to apply discount if is verified one case.
- G14 The system must be able to apply an increase to the amount of a ride if is verified a specific case.

1.6 Definitions, acronyms, abbreviations

1.6.1 Definitions

This section is necessary for avoid ambiguity or misunderstanding during the reading of this document.

- VISITOR: he is a person that is not register in the system, he can only see the homepage and go to the form for the registration.
- USER: he is a person that is registered in the system; he is identified by a name, surname, nickname, e-mail, password (given by the system at the end of the registration), telephone number, address and all the payment information such as number of credit card and card's deadline that must be verified by the system. He can do all the services that are provided by "PowerEnJoy".
- CAR: we intend an electric car that can be shared trough the system. It can be available or reserved and the system will lock and unlock it when is necessary. It is parked in a safe area.

- RIDE: with this term we intend all the route that a user accomplishes with the same car from the moment when he pick up the car to the moment when I left it in a safe area.
- CHARGE: we intend the debt that the user must pay at the end of a ride; it is calculate from a specific amount of money per minute which start from the begin of the ride to the end of it. That can be also modified by some discount, if is verified a particular situation, or a fee. It exists also a charge if the user reserve a car but he don't pick it up after one hour from the reservation.

1.6.2 Acronyms

Here there is the acronims list:

RASD Requirements Analysis and Specifications Document

UML Unified Modeling Language

API Application Programming Interface

DB DataBase

OS Operating System

1.6.3 Abbreviations

• **Gn**: indicates the goal's number

• Rn: indicates the requirement's number for a specific goal

• Dn: indicates the domain's number

1.7 Overview

This document is structured in four parts:

- Part 1 In the first part there is an introduction with this document's purpose, the scope of this project and its aim, the actor that can use the system and in which way, some definitions to avoid misunderstanding during the reading of the document and, most important, the goal of our project described all in brief but comprehensive way.
- Part 2 In the second part there are more specifications about the requirements, the interfaces with external agents, constraints and assumptions.

- Part 3 The third part is very important because there are all the models for the requirement: they are modeled using UML diagrams such as *Use Case* and *Sequence Diagram* and using Alloy. They are very important to understand all the functionality of the system.
- Part 4 In this part there is the Appendix with other informations and the hour spent by all of us to make this document.

1.8 Reference Documents

- Specification document: Assignments AA 2016-2017.pdf
- Standard for RASD: IEEE Std 29148-2011
- API information: https://developers.google.com/maps/ documentation/geolocation/intro

2 Overall Description

In this chapter we explain the product prospective and major functionality and the characteristic of the user that we image will use this application. We also write all the constraints we have found and all the assumptions that we have made because the requirements are not very clear in all their parts.

2.1 Product perspective

Our application is a self-contained product based on a client interface that helps the user to use this applications. It uses an API for the geolocation provided by *Google Maps* because we need to know the car and user's position. It is supported by common browser such as "*Chrome*". It is also closely linked with a DB that contains all user and car data and the list of safe areas. Because of our assumptions, the system must collaborate with the motorization's system to check user's driving license and with an external society which provides car's insurance.

2.2 Product functions

2.3 User characteristics

The user we expect will use our application is a person that want to share a car every time near his position, in an efficient and rapid way; he is also a person who is interested in the problem of pollution because our system involves only electric car. Our application doesn't require a particular ability in using IT equipment: in fact, he must only be able to insert his credential for registration and log in and set the position from where he wants to share the car. Thanks to the position, the system will do all the operation to lock and unlock the car and charge the user.

2.4 Constraints

Our software must be used at the same time by a lot of user; it mustn't consume a lot of battery and memory. It is very important that is followed a policy of privacy: in fact, if the user doesn't sign and approve the warranty of privacy, the system can't be used. The privacy's policy is very important and is a constraint for the system develop because for the use of the application we must know the position of the user and that can't be done without the approval of the user. Another constraint is that, since we use a Google API, we must follow its regulation and developer guide.

2.5 Assumptions and Dependencies

- 1. There isn't a privileged user: all the users can do the same things and there isn't a limitation in system's use.
- 2. The visitors can only see the homepage, the registration's form and the log in page.
- 3. There isn't dependency from users.
- 4. A user can't reserve two cars at the same hour at the same day: he can reserve only one car each time.
- 5. There is a user's page with the payment history: so, the user can see all details for a specific payment because all the operation must be clear. This is a warranty of correctness between system's owner and users.
- 6. When a reservation is deleted because one hour is passed, the user is informed trough a notification like this: "The reservation for car X at the hour Y for the day Z is deleted because is passed one hour. You must pay a fee of 1 euro".
- 7. In the list of available cars is specified the car model with all the details so the user can select the best one for his needs. It is also indicated whether the vehicle is suitable for the transport of disabled persons.
- 8. During the reservation there is a remainder to know when the reservation will expire.
- 9. In the site there is a list of possible discount and its details.
- 10. During the registration we ask the user to insert his driving license's number: in this way the system can verify if it is valid or not.
- 11. The system provides the opportunity to receive trough the e-mail the password, if the user doesn't remember it.
- 12. The car's insurance is provided by an external society whereby we have stipulate a contract.

3 Specific Requirements

3.1 External Interface Requirements

3.1.1 User Interface

In this section, we will present some mockup to make the reader better understand the idea of the structure of the final web page and application.

Log In

The mockup in Figure 1 shows the login page of PowerEnJoy. Here, a VISITOR can log in into the application.





Figure 1: Log In Page mockup

Registration Form

The mockup in Figure 2 shows the registration form, where a VISITOR can sign up to access the service.





Figure 2: Registration Form mockup

Personal page

The mockup in Figure 3 shows the personal page of a USER, from where he can update his data, such as, for example, the profile picture, the password and the payment information.





Figure 3: Personal Page mockup

Reservation page

The mockup in Figure 4 shows the page from which a USER can reserve a car nearby him or near to a selected address for an hour. He can also see how much time takes to get from the selected point to the car and its condition: level of charge and if it is plugged in a power grid station.





Figure 4: Reservation Page mockup

Once the USER has made his reservation, the page and application will show him a 1 hour timer, as shown in Figure 5, in order to remind him how much time he has left to go and pick up the reserved car. In this time, the USER can decide to cancel his prenotation by clicking on the button "Cancel". Only when the USER is nearby the car, he will be able to click the "I'm there" button to unlock the reserved car.



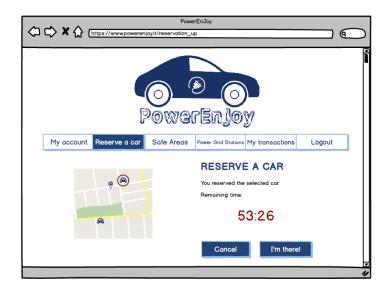


Figure 5: Reservation Timer Page mockup

If the car is not picked up within an hour, the reservation expires: the USER is reminded that he has to pay a fee of 1 EUR, as shown in Figure 6.

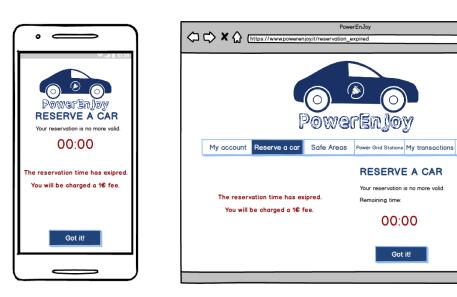


Figure 6: Reservation Expired Page mockup

Safe Areas page

The mockup in Figure 7 shows the page where the USER can visualize the safe areas around him or around a selected adderess.





Figure 7: Safe Areas Page mockup

Power Grid Stations page

The mockup in Figure 8 shows the page where the USER can visualize the power grid stations around him or around a selected adderess.





Figure 8: Power Grid Station Page mockup

User's transactions page

The mockup in Figure 9 shows the page where the USER can visualize his transactions and the relative details, such as the date of the ride, its duration and the discount or the increase on the fee to be payed.

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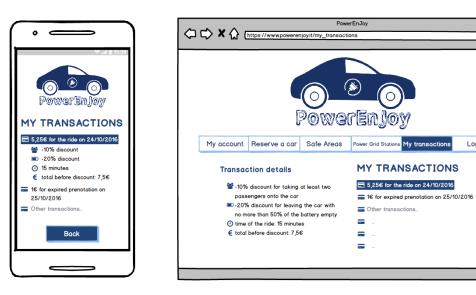


Figure 9: User's Transactions Page mockup

Car Screen

The mockup in Figure 10 shows the car screen where useful information are visualized, for example the current level of charge, the duration of the rent and how much the USER has to pay before any discount or increase on the fee are applied.



Figure 10: Car Screen mockup

3.1.2 Hardware Interfaces

Device should be enabled with Internet and GPS receiver.

3.1.3 Software Interfaces

The user's browser should be HTML5 compatible and the resolution should be at least 1280x720 for a satisfactory user experience.

3.2 Functional Requirements

In this section we explain all the functional requirements necessary to reach a specific goal. For each goal that was mentioned in the first section here we write its requirements.

G1:

- -R1- During the registration visitors can't choose an username already in use
- -R2- During the registration visitors can't choose an e-mail already in use.
- -R3- During the registration visitors must insert valid credit card's information.
- -R4- During the registration visitors must insert a valid driving license.
- -R5- During the registration visitors must agree with the privacy conditions to use the system.

G2:

-R1- The registration must be successfully completed.

G3:

- -R1- The user must be registered at the system.
- -R2- In the log in form the user must insert the correct username.
- -R3- In the log in form the user must insert the correct password.
- -R4- If the visitor insert the wrong data, the system shows an error and return to the log in page.
- -R5- If the user doesn't remember the password he can receive it trough a special command.

G4:

- -R1- The user must insert a valid address or give to the system his position.
- -R2- All cars position must be knowed.
- -R3- All cars are set as available or not.
- -R4- The list of nearest cars is made trough calculate the distance between car and user's position.

G5:

- -R1- The user must be correctly logged in.
- -R2- The user must select which car he wants.
- -R3- The user must select only date and times valid for the reservation.

G6:

- -R1- The position of the user and the car must be the same.
- -R2- The reservation must not be expired.
- -R3- The system must recognize the correct car reserved by a specific user to unlock the correct one.

G7:

- -R1- The car's engine must ignites.
- -R2- An amount of money per minute is set.
- -R3- The final charge is based on the duration of the car use.

G8:

- -R1- There must be a display on the car that communicates with the system.
- -R2- The charge is update every minute.

G9:

- -R1- It must be passed one hour from the registration.
- -R2- Is applyed a fee of 1 euro to the user involved.
- -R3- The reservation is deleted.

G10:

- -R1- The user must be correctly logged in.
- -R2- The user must go to the reservation page.
- -R3- Mustn't be passed one hour from the reservation.

G11:

- -R1- The reservation is correctly deleted by a user or it is expired.
- -R2- The car is set available in the list.

G12:

- -R1- A list of safe areas must be available to the user.
- -R2- The car must be left in a safe area.
- -R3- The user and all any passengers must exit from the car.

G13:

- -R1- The car must be used by a user.
- -R2- Discounts are in a list where is defined all details.
- -R3- In the car there is a sensor which counts how many people there are in the car, if they are three or more a discount is applied.
- -R4- In the car there is a sensor which controls how many battery is empty, if it is no more than 50 per cent the system applied a discount.
- -R5- If the user takes care to link the car to recharge the car he will have a discount.

G14:

- -R1- The car must have been recently used.
- -R2- Most of 80 per cent of the battery is empty.
- -R3- The car is left far away from a safe area.

3.3 Scenario Identification

3.3.1 Scenario 1: Registration and Log in

Monica is a ecologist girl who everyday goes at work by train because her work place is attainable only by train or by car. One day she goes to the train station but there is a strike, she is desperate: how can she go to work?

Talking with other people in the station she learns that exists a car-sharing that provides only electric cars and that she can reserve a car trough an application on her mobile phone, this application is "PowerEnJoy". She quickly goes to the web site and download the app but to use it she must register giving some data, her driving license number and her credit card information; she insert all the correct data and as soon as she press the registration button in her mail box arrives a new e-mail with a password to access the system: she is now a new user. In the log in page she insert her username and the password recieved so she can easily enter in the system. Monica is now in her personal page where she can change the password or insert a picture to personalize her profile.

3.3.2 Scenario 2: Reserve a car

Mario wants to reserve an electric car to go with his girlfriend to have a pic-nic in a beautiful meadow in mountain. He quickly enters in the "PowerEnJoy" app and goes to the reservation page that is very simple to use: he only must insert a position and the system will search for an available car nearby. In the box he can insert his specific position activating his Smartphone GPS or insert a different one: he chooses the first option. In the map on the reservation page appear immediately two cars that are available, when he select one of them he can see a curtain with the time distance between him and the car, the car's level of the battery and its status like "charging". He choose the best one and pressed the button "Reserve!": immediately the reservation is confirmed and appears a timer to remind him that he has one hour to pick up the car.

3.3.3 Scenario 3: Pick up a car

Luca has reserved a car and now, thanks to the map in the reservation page, he walked towards the car. As soon as he is nearby the car he pressed the button "I'm there!", the system compares his position and the car's position: they are the same so the car is unlocked and Luca can enter in it. In the car there is a screen where he can see his username, the car's number, the battery level so he can know when he must charge the car and, very important, the time passed from the moment he has picked up the car with the corresponding amount to pay.

3.3.4 Scenario 4: Charge, park and lock a car

Maria is, from a long time, using a car picked up through the "PowerEnJoy" app, she goes everywhere to do shopping so she consume a lot of battery.

She see that the battery level is low and she must charge it; she know that in the app there is a page to consult the list of power grid station near a specific position so no one will remain "on foot". She access the app using her Smartphone and goes to the needed page, she activates her GPS so in the map appears a station that she can reach quickly; when she arrives she links the car to charge it. After that she continues her shopping; when she has finished all the commissions she wants to park the car in a safe area so, just as she has done before, she goes to the safe area's page, insert her position and a list of areas will appears on the map. She chooses for the best one and goes there, as soon as she park the car and exit from it the system automatically lock it.

3.3.5 Scenario 5: Transaction

Fabio is in a shop and, at the moment to pay, the shop assistant tell to him that he has reached the daily credit card's limit. He is furious and can not understand how it is possible, suddenly he reminds that in the morning he has picked up a car from "PowerEnJoy" and he thinks that the system has charged him more than necessary. Fortunately in the app there is a page with the details of all the transaction; he access in his personal page and goes to the transaction's page: here there is a list and, when one of the list entry is selected, all its details appear. He selected that corresponding to the morning reservation: the charge is correct because is specified the time of car using and the amount calculates from a specified cost per minute. He has spent his money in an another way.

3.3.6 Scenario 6: Reservation expired

Giusy telephone starts ringing: is her best friend who tells that she not need to share a car because someone will go to get her. Giusy has already make a car reservation but she knows that she can delete it without problems because in the app reservation page there is a button specific to do this action. "There is no hurry" thinks Giusy so she continues to do her work: she has forget that the reservation will last only one hour. After a lot of time she remember that has not delete the car reservation yet so she takes her computer and goes to the site but when she arrives at the reservation's page there is a surprise: the timer strikes 00:00 and there is a red written "The reservation time is expired. You will be charged 1 euro fee.". Next time she will pay more attention.

3.4 Performance Requirements

Performance must be acceptable to garantee a quiet good level of usability, in fact we supposed the time between the reservation confirmation and the timer start is equal to zero as well as the time between the user arrival near the car and its unlock. The system performance is closely linked with user internet connection and so indipendent from our develop.

3.5 Design Constraints

All design constraints are linked with the language used to program.

3.6 Software System Attributes

3.6.1 Availability

Our system can be accessed in each time the user wants, it's only needs the internet connection so its availability is closely related to it presence. The fact that the system is always accessible does not guarantee the presence of available car: this is indipendent from our system.

3.6.2 Security

The user's data are all protected by the use of password and database's cryptography trough MD5 function. The transaction must be authorized by the user's bank and all its details are consultable in a user's page called "My Transaction" so the user can be sure that his credit card will not be used illegally.

3.6.3 Maintainability

The system maintainability depends on the API's develop but thanks to all the document it will be simple in the future to adapt the software to any change.

3.6.4 Portability

The application can be used to any OS so it has a very good portability.

3.7 Other Requirements

4 Appendix