

Eduardo S. Miranda

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Objective

Looking for an internship or CO-OP opportunity to expand my knowledge and work experiences in the field of Computer Engineering.

Education and Training

University of Puerto Rico, Mayagüez Campus - Mayagüez, Puerto Rico **Expected Grad. Date: Dec 2023**
Bachelor of Science in Computer Engineering **General GPA: 3.15**

- Completed coursework in Data Structures, Intro to Software Engineering, Advanced Programming and Microprocessors
- Technical Skills: C, SQL, and Java Programming Language

Experience

Technical Support, 06/2021 – 12/2021

Oficina de Gerencia de Permisos (OGPe) – Hato Rey, Puerto Rico

- Analyze technical issues reported and prioritize daily tasks
- Reviewed incident tickets and responded to end-users appropriately and within established standards; resolved open tickets in a timely and professional manner, ensuring a positive client experience.
- Worked with Oracle SQL Database

Receptionist, 06/2018 – 07/2018**Centro de Aprendizaje y Éxito Rumbo EX - Mayagüez, Puerto Rico**

- Screened and verified visitors for identification credentials and purpose of visit to maintain security of personnel and office environment.
- Met incoming customers with professional approach and provided friendly, knowledgeable assistance.

SKILLS AND STRENGTHS

- Multitasking and prioritization
- Leadership Skills
- Black Belt in Okinawa TE Kempo Karate and Kobudo since 06/ 2013
- Fluent in English and Spanish (Written and Spoken)
- Knowledge of Microsoft Word and Excel