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# 1.0 Introduction

Prestashop Multi vendor Marketplace addon is an effective way to convert your Prestashop eCommerce store into a fully functional online marketplace. The Prestashop Marketplace module can turn your eCommerce site into a complete marketplace. The Prestashop marketplace owner can charge a commission to the sellers/vendors on the products they sell.

**Prestashop Marketplace is now GDPR complaint.**

## 1.1 Admin Benefits of Prestashop Multi vendor Marketplace Module:

1. The store admin can convert their eCommerce store into a marketplace with a few button clicks.
2. Prestashop Multi vendor Marketplace module offers a number of marketplace types to choose from. The admin can choose the layout as per their business and convert their eCommerce site into a marketplace.
3. The store admin can now make their marketplace compliant with the GDPR EU laws. The compliance is enabled by toggling a button in the admin interface of Etsy clone for Prestashop.
4. The admin can even disallow the seller to view the email ID of the customers. If enabled by admin, the sellers can request to close their shop from the marketplace.
5. The admin can fix the commission that he wants to charge to the sellers from the back-end of the Prestashop Multi vendor Marketplace extension.
6. The admin gets complete access to approve/disapprove the products being sold on the marketplace and can even fix the quantity of the new products that a seller can add in the marketplace with the help of this Prestashop Multi vendor Marketplace plugin.
7. The admin can even auto-approve functionality just at a button toggle from the back-end of the Prestashop Marketplace extension.
8. The store admin gets an option to approve/disapprove the seller's profile at a button click.
9. The Prestashop Multi vendor Marketplace addon allows the store admin to track and manage the sellers operating in the marketplace easily.
10. The Prestashop admin can add/remove the product or category as per the requirement from the admin interface of the Prestashop Multi vendor Marketplace extension.
11. The sellers can request to add a new category in the front-end of the marketplace. These requests can be viewed in the Prestashop Multi vendor Marketplace module and the admin can accept/reject them accordingly.
12. The seller transaction can be viewed from a single tab of the Prestashop Multi vendor Marketplace addon. Thus, the performance of the sellers can be tracked.

13. The store admin can view the report of the commission earned from the Prestashop marketplace.
14. The admin can accept/reject the reviews on the products or seller with help of Prestashop Marketplace extension.
15. The additional features of Prestashop marketplace module even offer an option to create custom shipping methods.
16. The seller can either select the default shipping method or create custom methods from their dashboard.
17. The Prestashop multi seller marketplace addon allows the sellers to initiate payout requests from their dashboard. The admin can approve or disapprove the payout request from the back-end of the Prestashop addon.
18. The GDPR requests raised by the sellers can be viewed from the back-end of the Prestashop marketplace addon.
19. The shop closure request of the sellers is approved/disapproved from the admin interface of the Prestashop marketplace extension.

## **1.2 Seller Benefits of the Prestashop Multi vendor Marketplace Module:**

- The vendors can add any type of product in the marketplace. Prestashop Multi vendor Marketplace extension supports all type of products, right from the simple, configurable to the virtual and bundled products.
- The sellers can even request the admin to add new categories.
- The commission charges are fixed, so, the entire transaction is transparent.
- The Prestashop Marketplace module makes it easier for the sellers to sell their products to a larger customer base.
- The dashboard allows the vendors to view their profile, products and orders.
- A separate seller's page makes it easier for the vendors to promote their business.
- Under the GDPR compliance, the sellers get an option to download their personal details in CSV format by clicking a button.
- The sellers can even request the admin to remove their shop from the marketplace. This request is processed from the back-end of the Prestashop marketplace addon.

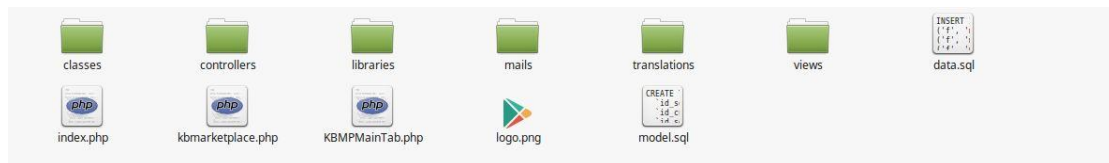
## **1.3 Buyer Benefits**

- The online customers can compare the products and their prices offered by different sellers and opt for the best one.
- The customers get an option to review the products as well as the sellers.
- The seller reviews aid them in their purchase decision.
- The online shoppers can select the product by visiting the seller's page.

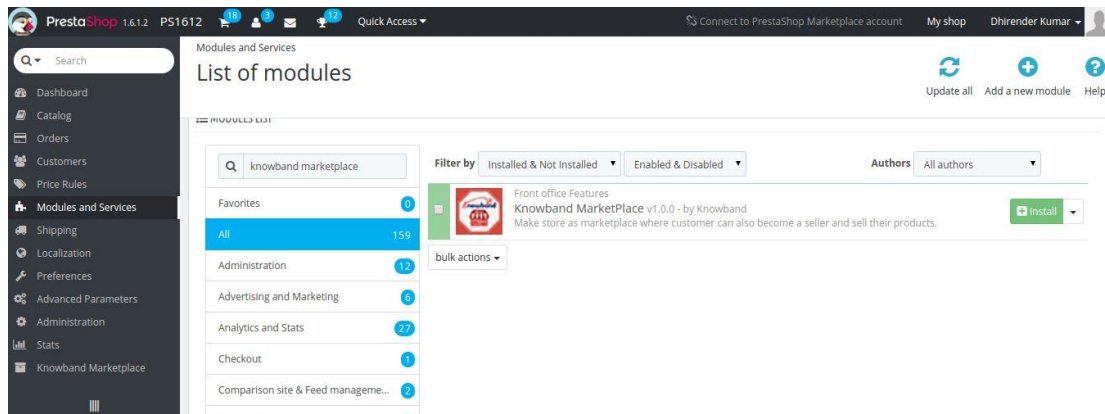
## **2.0 Installation**

Follow the following steps for installing Prestashop Marketplace addon:

1. Download the Prestashop Multi vendor Marketplace addon package.
2. Unzip the package in /modules directory of your Prestashop store via FTP manager (like Filezilla or WinSCP - download here: <http://filezilla-project.org/>). Folder structure for Prestashop Marketplace addon is shown in the image below:



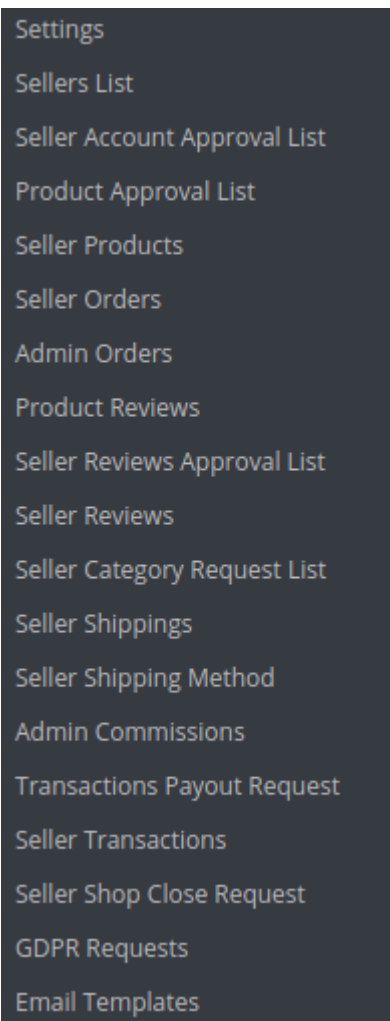
3. You will be able to find the Prestashop Marketplace addon, that is, ready to be installed in the Modules List in your PrestaShop store as shown below.



4. Click on the Install link to install. Once the Prestashop Multi vendor Marketplace module is installed properly the Install button will be converted to Configure.

## 3.0 Admin Module

In the admin panel of Prestashop Marketplace addon, you'll find a separate menu (named Marketplace) at the end of menu as shown below.



### **3.1 How to Add Seller from the back-end of the Prestashop Marketplace?**

The Prestashop store admin can even add new sellers from the back-end just by following these simple steps:

In the Main menu of the Prestashop store

Go to Customers -> Go to Add New Customer on the right side of the page or click on the '+' sign in the top right side of the page as shown below.

You'll be redirected to the Customer creation page. A new block will appear at the bottom asking for the Seller Account Configuration.

The admin can add a new seller by filling up the form and a new information block that appears right below. From here a new customer can be registered as a seller as shown in the image below.

CUSTOMER

Social title ☐ Mr. ☐ Mrs.

\* First name

\* Last name

\* Email address

\* Password

Birthdate

-

-

-

▼

Enabled

YES

NO

Newsletter

YES

NO

Opt-in

YES

NO

\* Group access

<input type="checkbox"/>	ID	Group name
<input checked="" type="checkbox"/>	1	Visitor
<input checked="" type="checkbox"/>	2	Guest
<input checked="" type="checkbox"/>	3	Customer

Default customer group

Customer

▼

Cancel

Save

SELLER ACCOUNT CONFIGURATION

Register as seller

YES

NO

Approve

YES

NO

Active

YES

NO

Save

### 3.1.1 How can the admin Edit the Seller' s Profile from the back-end?

In order to edit the seller's profile, follow the below-mentioned profile:

Go to Customers -> Select a Customer who is also a seller -> Click on Edit link on the Customer Information Page

In case, the store admin can edit a seller's profile just by clicking on the Edit button corresponding to the profile. The admin can edit the profile just as they edit the customer's profile.

When this page loads for the first time the fields are filled with the default settings that are pre-defined for the addon.

CUSTOMER

Social title

☒ Mr.  
☐ Mrs.

\* First name

Democ

\* Last name

customerc

\* Email address

Password

Birthday

12

June

1992

Enabled

YES

NO

Newsletter

YES

NO

Opt-in

YES

NO

\* Group access

<input type="checkbox"/>	ID	Group name
<input type="checkbox"/>	1	Visitor
<input type="checkbox"/>	2	Guest
<input checked="" type="checkbox"/>	3	Customer

Default customer group

Customer

Cancel

Save

SELLER ACCOUNT CONFIGURATION

\* Default Commission

15

%

Use Global

\* New Product Limit

1

New Product Approval Required

YES

NO

Use Global

Enable Seller Review

YES

NO

Use Global

Seller Review Approval Required

YES

NO

Use Global

Send Email on Order PLace

YES

NO

Use Global

Categories Allowed

Home (1 selected)

Women (1 selected)

Tops (1 selected)

T-shirts

Tops

Blouses

Dresses

Collapse All

Expand All

☒ Check All

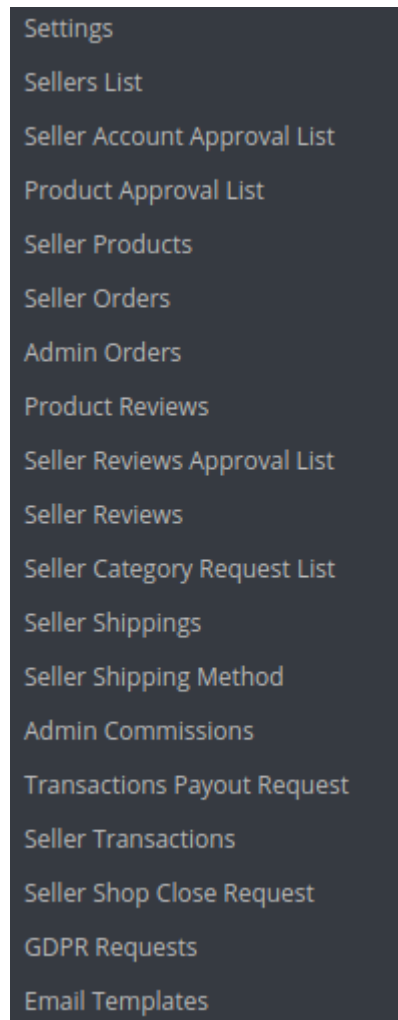
☐ Uncheck All

Save

## Prestashop Marketplace Menu



The Prestashop Multi vendor Marketplace Menu consists a number of sub-menu options which direct the users to several pages in the Prestashop Marketplace Addon. Here is the list of sub-menus options shown in the image below:



All the configuration options are described below in details:

## **3.2 Settings**

The Prestashop Multi vendor Marketplace Module's Settings tab is divided into 2 levels i.e. Seller Level Settings and Global Level Settings. This page below only controls the Global level settings for the Prestashop Marketplace Module.

### **3.2.1 General Settings**

This page has all the settings that control the Prestashop Multi vendor Marketplace extension and its several other features.

Default Commission

15%

Approval Request Limit

3

Maximum number of request seller can make for approving account after disapproving. This limit will be set for seller after registration with his account and cannot be changed later.

New Product Limit

20

After this limit, seller cannot add new products until he/she will not be approved by you.

Enable Seller Registration

YESNO

New Product Approval Required

YESNO

Send email to seller on order place

YESNO

Enable Seller Review

YESNO

Seller Review Approval Required

YESNO

Display sellers on front

YESNO

Allow Order Handling

YESNO

This setting will enable/disable sellers to change status, ship, invoice printing of his own orders(order having own products).

Allow Free Shipping

YESNO

This setting will allow/dissallow to use free shipping voucher.

Display Product Wise Seller details on success

YESNO

This setting will hide/show Seller details on success.

Display Seller details on product page

YESNO

This setting will hide/show seller detail on product page.

Listing Meta Keywords

Add tag

Set the comma separated keywords by which customer can search your seller listing page via search engines. Comma is mandatory even if you are adding only one tag. Ex:- tag1,

Listing Meta Description

Set the description for seller listing page on front.

Seller Agreement

EditInsertViewFormatTableTools

Paragraph

Nihil enim iam habes, quod ad corpus referas; Ergo id est convenienter naturae vivere, a natura discedere. Hoc ne statim quidem dictum paler aiebat, si loqui posset. Plane idem, inquit, et maxima quidem, qua fieri nulla maior potest. Theophrasti igitur, inquit, tibi liber ille placet de beata vita? Vitae autem dependae ratio maxime quidem illis placuit queta.

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam si amitti iua beata potest, beata esse non potest. Quis animo aequus videt eum, quem inpire se flagitiose putat vivere? Istam voluptatem perpetuam quis potest praestare sapient? At certe gravius. Hoc dicenti potius Ennius: Nimum boni est, cui nihil est mali. Ut aliquid scire se gauderet? Duarum enim vitarum nobis erunt instituta capienda.

en

Set the agreement which seller accept before registering on marketplace.

Order Email Template

EditInsertViewFormatTableTools

Paragraph

HI {SELLER\_NAME},  
A CUSTOMER HAS JUST PLACED AN ORDER FOR YOUR  
PRODUCTS ON {SHOP\_NAME}!

CUSTOMER INFORMATION

Name: {firstname} {lastname}

Email: {email}

ORDER DETAILS

Order: {order\_name} Placed on {date}

{products}

DELIVERY ADDRESS

{delivery\_block\_html}

BILLING ADDRESS

{invoice\_block\_html}

en

Keywords like {{sample}} will be replace by dynamic content at the time of execution. Please do not remove these type of words from template, otherwise proper information will not be send in email to seller as well you. You can only change the position of these keywords in the template.

Categories Allowed

Collapse All

Expand All

☒ Check All

☐ Uncheck All

☐ Home

If no category is selected that will mean that all the categories are allowed. In order to enable a category you will have to check all the parent categories otherwise the category will not be activated. Example- To enable "T-shirts" category, you will have to check all the parent categories i.e. Home, Women, Tops and ofcourse T-shirts.

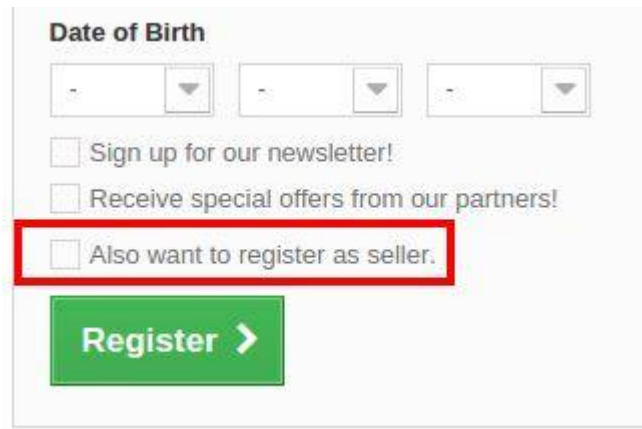
The general settings page consists of the following fields:

**Default Commission:** The Prestashop Multi vendor Marketplace Extension allows the sellers to fix and change the commission being charged to the sellers. This section sets the default commission percentage that will be charged from the sellers from the total sales made by them.

**Approval Request Limit:** It is the maximum number of requests that a seller can make to get a new seller account. This limit will be set for each seller after registration with his account and cannot be changed later.

**New Product Limit:** Here admin can enter the maximum number of new products that a seller can add. After this limit, the seller cannot add any new product without the approval of the admin.

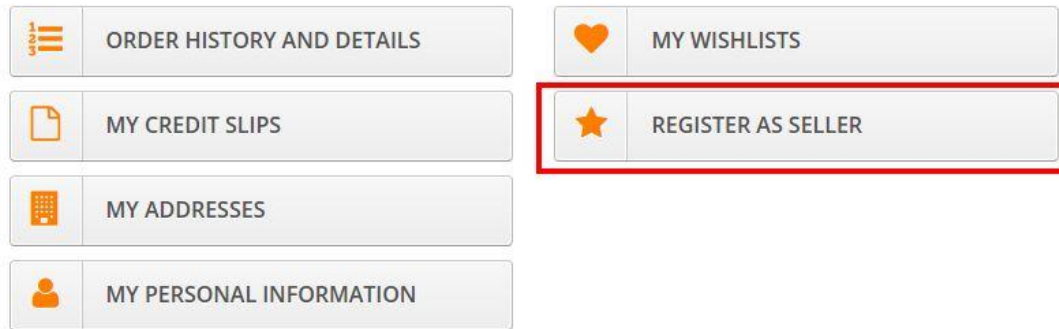
**Enable Seller Registration:** By enabling this button, the admin can allow the new or existing customer who is not a seller to register as a seller. The same 'Register as Seller' option is available in the Customer Tab of the Prestashop store as well as in the front-end of the marketplace. Both the images are shown below.



The image shows a registration form with the following elements:

- Date of Birth:** Three dropdown menus for day, month, and year.
- ☐ Sign up for our newsletter!
- ☐ Receive special offers from our partners!
- ☐ Also want to register as seller. (This option is highlighted with a red rectangle)
- Register >** (A green button with a right arrow)

Welcome to your account. Here you can manage all of your personal information and orders.



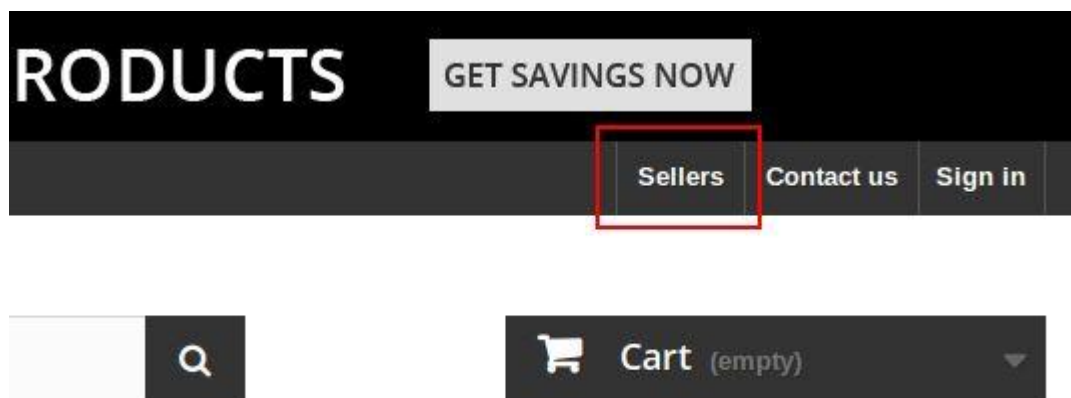
**New Product Approval Required:** Enable this field in case you want to approve a new product added by any seller before it is displayed on your Prestashop Marketplace.

**Send Email to Seller on Order Place:** Enable this field to send an email to the seller in case an order is placed for the seller's product(s).

**Enable Seller Review:** Enable this field, in case you want the customers to review the seller.

**Seller Review Approval Required:** Enable this field in case you want the seller review to be approved before it becomes visible on store front.

**Display sellers on front:** Enable this field in case you want to show a link in the header of the Prestashop marketplace front-end about the seller's listing page. If this setting is disabled then the seller listing page. The Sellers listing options will be displayed in the front-end as shown below:



**Allow Order Handling:** This setting will enable/disable the sellers to manage and change the order status, manage the shipment of the orders and generate the invoice of their products.

**Display Product Wise Seller Details on Success:** If enabled, the seller details will be shown on the order confirmation page.

**Display Seller Details on Product Page:** The seller's detail will be displayed on the product page if this option is enabled.

**Allow Seller to define own Custom Shipping Method:** Enable this functionality in order to allow the sellers to define their own shipping methods. In case, this feature is disabled, then, only the default shipping methods defined by the admin be shown in the Shipping tab of seller's dashboard.

In case, this feature is enabled, then, the seller will get an '**Others**' option in the front-end as shown in the image below:

The seller can select '**Others**' in order to add his custom shipping methods.

The screenshot shows the 'Add New Shipping' form in a seller dashboard. The left sidebar has a 'Shipping' tab selected. The form title is 'Add New Shipping'. Below the title, there is a note: 'Fields marked with (\*) are mandatory fields.' The form contains several fields: 'Name\*' (a dropdown menu with options: USPS, UPS, DHL, FedEx, and Others; 'Others' is highlighted with a red box), 'Delay Message\*' (a text input field), 'Free Shipping' (a dropdown menu with 'No' selected), 'Logo' (a text input field with a note 'Logo size should be 40 X 40.' and a 'Browse' button), 'Maximum Package Width' (a text input field with a unit dropdown set to 'cm'), 'Maximum Package Height' (a text input field with a unit dropdown set to 'cm'), 'Maximum Package Depth' (a text input field with a unit dropdown set to 'cm'), and 'Maximum Package Weight' (a text input field with a unit dropdown set to 'kg').

**Listing Meta Keywords:** Add all the meta tags (separated by comma) by which your customers can search the Seller Listing Page via Search Engines.

**Listing Meta Description:** Add the description to the meta tags added in the above field.

**Seller Agreement:** The seller agreement can be customized from this section of the Prestashop Multi vendor Marketplace plugin. The same agreement will be displayed to the sellers once they register themselves in the Prestashop Marketplace.

**Order Email Template:** The email to be sent to the sellers when an order is placed for their product can be customized from here.

**Categories Allowed:** This option shows the categories that are allowed for the sellers to add products. If no category is selected, all the categories are allowed and if some of the categories are selected, it means that only the selected categories are allowed.

### 3.2.2 GDPR Settings

The store admin can enable the GDPR settings by clicking a few buttons in this section of Prestashop multi vendor marketplace addon. The various fields are discussed below:

General Settings | GDPR Settings

Enable GDPR: YES NO

Enable Display Customer ID to seller: YES NO

Option to Close Shop: YES NO

Save

**Enable GDPR:** Toggle this button in order to enable the GDPR compliance.

**Enable Display Customer ID to seller:** Enable this feature if you want to display the customers' ID to the third-party sellers.

**Option to close Shop:** If this feature is enabled, then, the sellers will get an options to request to request for the shop closure. It displays a section in the tab in the dashboard of the sellers from where the request can be raised.

**Close Shop**

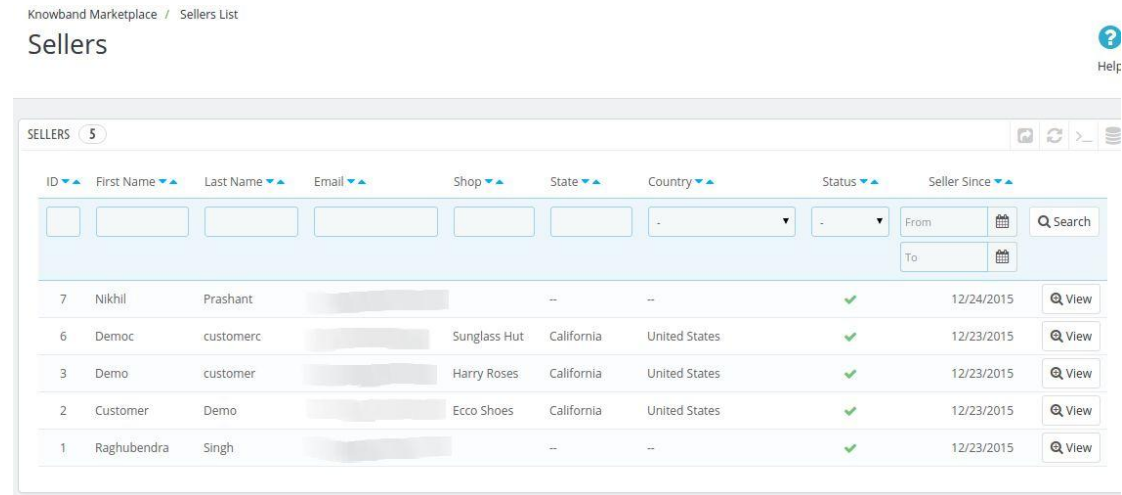
You can request to Admin to permanently close the shop & you would not be able to access any data (Products/Reviews/Orders ect). If Admin approves, your shop and listings won't appear anywhere in the store. People who try to view your shop will be redirected to your home. People who try to view one of your shop's listings will see a page not found the error.

☐ Do you want to delete the account as well?

**Request to Close?**

## 2. Seller List

This page of the Prestashop Multi vendor Marketplace extension has a list of all the sellers that are approved by the store owner.



There are several filters as well to filter the list of sellers as shown in the above screenshot.

The above figure consists of a list of all the sellers that are approved.

The admin can also enable or disable a seller in this list using the bulk actions of the grid.

If a seller is disabled, then, all the products of that seller are also disabled and will not be visible on the storefront.

When you click on the View button, a new page opens up consisting of the information about the seller.

## Information about Seller: Demo customer


[Back to List](#) [Help](#)

Total Products  
5

Products Needs Approval  
5

Reviews  
3

Pending Category Request  
1

DEMO CUSTOMER [3] 

Edit Settings

Social Title: Mr.

Age: Unknown

Registration Date: 12/23/2015 06:38:48

Language: English (English)

Status: Approved Active

DESCRIPTION

Provide all kind of flowers spacely Roses at the best price for any kind of functions

SHIPPING POLICY


demo policy 1


RETURN POLICY

demo policy 1

BUSINESS PROFILE

Shop Title: Harry Roses

Phone Number: 

Paypal Email: 

Notification Send To: Primary Email Id

Facebook Link

Google Plus Link

Twitter Link

### 3.4. Seller Account Approval Request

When a seller registers or any customer registers as a seller on the Prestashop marketplace, then, it first appears in this tab of Prestashop Multi seller Marketplace module. The store admin can approve or disapprove the seller account request.




Register

Sign in

Create an account to start setting up your shop.

 Continue with Facebook

 Continue with Google

We'll never post without your permission.

OR

First Name

Names on Etsy are public, but optional.

Last Name

Email

Password

Confirm Password

Username

☐ I want to receive Etsy Finds, an email newsletter of fresh trends and editors' picks.

Register

By clicking Register, you agree to Etsy's [Terms of Use](#) and [Privacy Policy](#). Etsy may send you communications; you may change your preferences in your account settings.

**Approve Seller Account:** In order to approve a seller's account, you have to click on Approve button corresponding to that seller in the list.

Once the Seller account is approved it directly moves to the Sellers List and all the limits to the seller account are released.

A mail will be sent to the seller to notify about the approval of the seller account.

**Note:-** The Seller Accounts that are approved by the store owner cannot be undone. Please use this feature carefully.

**Disapprove Seller Account:** In order to disapprove a seller account, you have to click on Disapprove button in front of that seller in the list.

A pop-up will appear asking for the reason of disapproval of the seller account. Fill the reason and then submit the form to complete the action.

A mail will be sent to the seller notifying the disapproval of seller account. The reason provided in the pop-up will also be sent in this mail.

**Note:-** Once a seller is disapproved then he can again apply for the seller account and whenever a seller do this the store owner is notified through a notification email.



### **3.5 Product Approval List**

When a seller adds a product, then, first of all, it appears in this tab of the Prestashop Multi vendor Marketplace extension. The store owner is also notified of the same through mail. Then, it is up to the store owner to approve or disapprove the product.

Knowband Marketplace / Product Approval List

## Product Approval List

PRODUCT APPROVAL LIST 7

ID	Image	Name	Reference	Seller First Name	Seller Last Name	Category	Quantity	Active	Status	
19		Ebook	eb	Gaurav	gal	Women	-2	✓	Waiting for Approval	<a href="#">View</a>
25		Fitbit Charge Wireless Activity Wristband	007	Nikhil	Prashant	Women	3	✓	Waiting for Approval	<a href="#">View</a>
26		Apple MacBook Air	007	Nikhil	Prashant	T-shirts	4	✗	Waiting for Approval	<a href="#">View</a>
27		Wildcraft Polyester	007	Nikhil	Prashant	T-shirts	7	✗	Waiting for Approval	<a href="#">View</a>
28		shirt	sh	Gaurav	gal	Women	10	✗	Waiting for Approval	<a href="#">View</a>
31		test product	test	Test	test	T-shirts	10	✗	Waiting for Approval	<a href="#">View</a>
32		demo product	dp	Test	test	T-shirts	10	✗	Waiting for Approval	<a href="#">View</a>

Bulk actions -

If the setting (i.e. New Product Approval Required) is enabled only then, a new product appears in this list. Otherwise, it directly appears in the Product List and is automatically approved and displayed.

**Disapprove Seller Product:** In order to disapprove a product, you have to click on the Disapprove button corresponding to that product in the list.

A pop-up will appear asking for the reason of disapproval of the product. Fill the reason and then submit the form to complete the action.

Once a product is disapproved a mail will be sent to the seller notifying disapproval of product with the reason provided in above form. The disapproved products also appear in the same list. The Store admin can approve them at any point of time.

**Approve Seller Product:** In order to approve a product, you have to click on the Approve button in front of that product in the Product Approval list.

After approval, the product is moved from Product Approval list to Sellers Products list.

**Note:-** This action cannot be undone. Please use it carefully.

### 3.6. Sellers Products

The Seller Products page of the Prestashop Multi vendor Marketplace addon consists of all the approved products added by the seller(s) on the store.

PRODUCT LIST 41									
	ID	Image	Name	Reference	Seller First Name	Seller Last Name	Category	Quantity	Active
	--		--	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	--
<input type="checkbox"/>	1		Lorem ipsum dolor sit amet		Test	Order	Fan	1999	✓
<input type="checkbox"/>	2		Donec quis dui at dolor tempor interdum		Test	Order	Fan	1998	✓
<input type="checkbox"/>	3		Risus egestas placerat		Test	Order	Fan	1877	✓
<input type="checkbox"/>	4		Vestibulum auctor		Test	Order	Fan	1999	✓
<input type="checkbox"/>	5		Praesent dapibus		Test	Order	Fan	1999	✓
<input type="checkbox"/>	6		Nunc sem lacus		Test	Order	Fan	1999	✓
<input type="checkbox"/>	7		Curabitur gravida		Test	Order	Fan	1999	✓

If the settings (i.e. New Product Approval Required) in the Setting tab of the Prestashop Multi vendor Marketplace module is disabled then a product is approved directly when it is added by the seller and appears in this list. Otherwise, the product first appears in the Product Approval list.

**Delete Product:** In order to delete a product, you have to click on the **Delete** button corresponding to each product as shown in the image below.

Knowband Marketplace / Seller Products

## Product List

Help

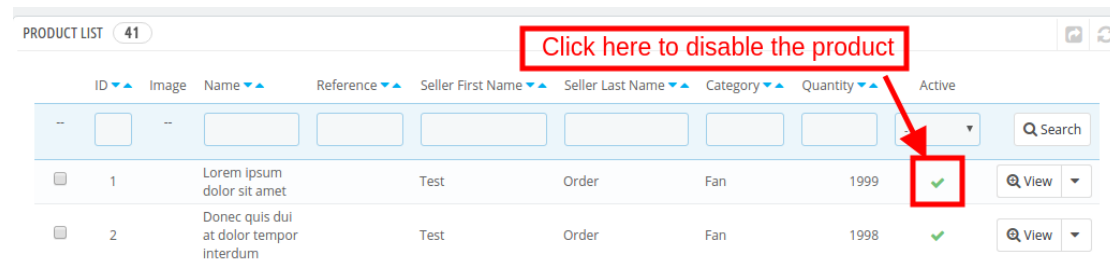
PRODUCT LIST 41									
	ID	Image	Name	Reference	Seller First Name	Seller Last Name	Category	Quantity	Active
	--		--	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	--
<input type="checkbox"/>	1		Lorem ipsum dolor sit amet		Test	Order	Fan	1999	✓
<input type="checkbox"/>	2		Donec quis dui at dolor tempor interdum		Test	Order	Fan	1998	<div> <input type="checkbox"/> Delete </div>
<input type="checkbox"/>	3		Risus egestas placerat		Test	Order	Fan	1877	✓

A pop-up will appear asking for the reason of deletion of the product. To complete the action, fill the reason and then click on submit button.

A mail will be sent to the seller to notify the deletion of the product. The mail also contains the reason you have provided for the deletion of the product.

**Note :-** The product delete action cannot be undone. Please use this feature carefully.

**Enable/Disable Product:** In order to change the status of any product, you have to use Bulk Action feature of the Grid. To enable/disable any product, select the product(s) and choose the action (i.e. Enable or Disable) to complete the action.



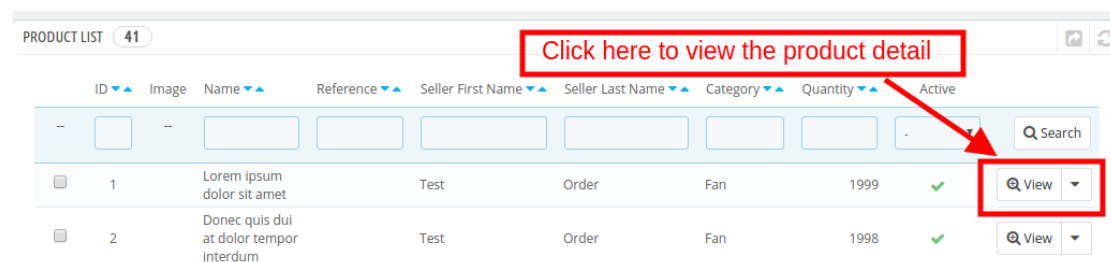
PRODUCT LIST 41

Click here to disable the product

	ID	Image	Name	Reference	Seller First Name	Seller Last Name	Category	Quantity	Active	
<input type="checkbox"/>	1		Lorem ipsum dolor sit amet		Test	Order	Fan	1999	✓	<input type="button" value="View"/>
<input type="checkbox"/>	2		Donec quis dui at dolor tempor interdum		Test	Order	Fan	1998	✓	<input type="button" value="View"/>

**Note :-** Once a product is disabled, it will not be visible at the front. To avoid disabling products and only disable a product if it is very necessary.

**View or Edit Product:** There is also an option to view the details of any product on the list. In order to do that you have to click on the View button in front of that product and it will take you to the edit page of the respective product.



PRODUCT LIST 41

Click here to view the product detail

	ID	Image	Name	Reference	Seller First Name	Seller Last Name	Category	Quantity	Active	
<input type="checkbox"/>	1		Lorem ipsum dolor sit amet		Test	Order	Fan	1999	✓	<input type="button" value="View"/>
<input type="checkbox"/>	2		Donec quis dui at dolor tempor interdum		Test	Order	Fan	1998	✓	<input type="button" value="View"/>

On clicking the view button, you'll be redirected to the products detail page as shown below:

## INFORMATION

- Type
- ☒ Standard product
  - ☐ Pack of existing products
  - ☐ Virtual product (services, booking, downloadable products, etc.)

\* Name  en ▼

Reference code

EAN-13 or JAN barcode

UPC barcode

Enabled ☒ YES ☐ NO

Visibility

- Options
- ☒ Available for order
  - ☒ Show price
  - ☒ Online only (not sold in your retail store)

Condition

### Short description

en ▼

Edit ▼ Insert ▼ View ▼ Format ▼ Table ▼ Tools ▼

</> B I U S Paragraph ▼ " A

Fashion has always been so temporary and uncertain. You can't keep up with it. This social phenomenon is very whimsical, thus we as the consumers always try to stay in touch with all the latest fashion tendencies.

### Description

en ▼

Edit ▼ Insert ▼ View ▼ Format ▼ Table ▼ Tools ▼

</> B I U S Paragraph ▼ " A

Fashion has always been so temporary and uncertain. You can't keep up with it. This social phenomenon is very whimsical, thus we as the consumers always try to stay in touch with all the latest fashion tendencies. Obviously there is nothing wrong about it because fashion satisfies our willingness to be attractive. And also fashion is the detector of prosperity and social rank. So, our natural desire to wear fashionable clothes has many reasons such as historical, social and others. Therefore being fashionable costs a lot of money. But nowadays fashion is not such unavailable as it was a couple of centuries ago. We are lucky to have an opportunity to buy qualitative, fashionable and affordable clothes.



Would you like to add an image in your description? [Click here](#) and paste the given tag in the description.

Tags  en ▼

Each tag has to be followed by a comma. The following characters are forbidden: !<>?+=#{}\$\_%.



The admin can make the changes as required and the changes will be reflected in the front-end of the site.

### 3.7. Sellers Orders

The Seller Order Tab of the Prestashop Multi vendor Marketplace Addon consists of all the orders that are placed by customers for products added by sellers on the store. The orders shown in this list are split on the basis of sellers which means, if there are products by different sellers in the same order then they will appear separately in this list.

Knowband Marketplace / Seller Orders

Seller's Orders Help

SELLER'S ORDERS 43

ID	Reference	Seller Email	Delivery	Customer	Total	Payment	Status	Date	Shop
55	UYLNDWXZL	seller3@demo.com	United States	T. Order	\$206.42	Bank wire	Awaiting bank wire payment	10/10/2016 05:08:51	shop
54	BGQXVDBVZ	seller2@demo.com	United States	L. Sit	\$217.34	Bank wire	Delivered	10/06/2016 03:15:06	shop

**View Order:** There is also an option to view the details of any order in the list. In order to do that, you have to click on the View button in front of that order, it will take you to the order details page of the respective order. This view page is same as when you edit any order.

S ORDERS 43

Click here to see the order details

Reference	Seller Email	Delivery	Customer	Total	Payment	Status	Date	Shop	
UYLNDWXZL	seller3@demo.com	United States	T. Order	\$206.42	Bank wire	Awaiting bank wire payment	10/10/2016 05:08:51	shop	<a href="#">View</a>
BGQXVDBVZ	seller2@demo.com	United States	L. Sit	\$217.34	Bank wire	Delivered	10/06/2016 03:15:06	shop	<a href="#">View</a>
JKTEGNEOW	seller2@demo.com	United States	L. Sit	\$4,747.57	Bank wire	Delivered	10/06/2016 03:14:50	shop	<a href="#">View</a>
PHJJILMFJG	seller2@demo.com	United States	L. Sit	\$608.19	Bank wire	Delivered	10/06/2016 03:14:37	shop	<a href="#">View</a>

As you click on the View button, you'll be redirected to the order page as shown below:

ORDER

CTRWIIJGO

#14

Print order

View invoice

View delivery slip

Return products

Partial refund

STATUS 2

DOCUMENTS 2

Delivered

Test Order

10/06/2016 03:16:05

Awaiting bank wire payment

10/06/2016 02:53:59

Resend email

Delivered

UPDATE STATUS

SHIPPING 1

MERCHANDISE RETURNS 0

Date	Carrier	Weight	Shipping cost	Tracking number
10/06/2016 02:53:59	Clothes	108.000 lb	\$0.00	Edit

Recycled packaging

Gift wrapping

PAYMENT 1

Date	Payment method	Transaction ID	Amount
10/06/2016 03:16:05	Bank wire		\$206.42

2018-02-07

\$

CUSTOMER

MRS. DEMO TEST

#27

This order has been placed by a guest.

View full details...

Transform a guest into a customer

This feature will generate a random password and send an email to the customer.

PRIVATE NOTE

Save

SHIPPING ADDRESS

INVOICE ADDRESS

My address - p-120 12131 test Iowa , Un

Change

test Order

Velsof

223 2323

2323,

United States

Edit

MESSAGES 0

Choose a standard message

Configure predefined messages

Display to customer?

YES NO

Message

Show all messages

SEND MESSAGE

PRODUCTS 1

Product	Unit Price tax excluded.	Qty	Refunded	Returned	Available quantity	Total tax excluded.
<div>Lorem ipsum dolor sit amet</div>	\$206.42	1		0	1992	\$206.42

Add a new discount

For this customer group, prices are displayed as: tax excluded.

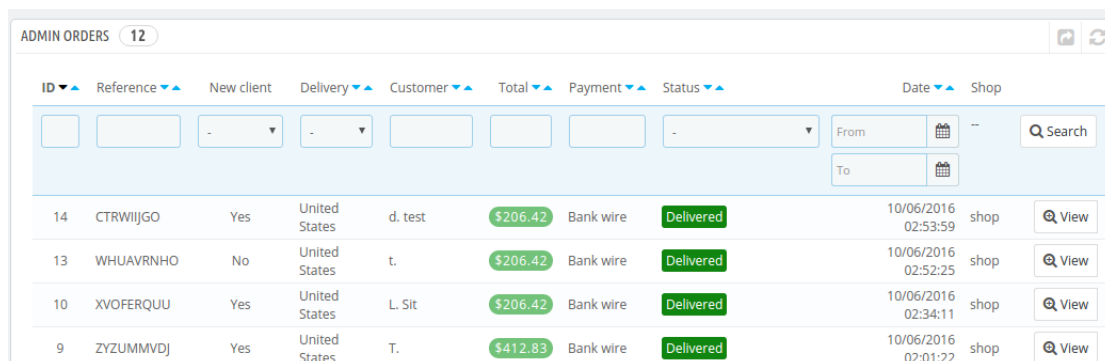
Products	\$206.42
Shipping	\$0.00
Taxes	\$0.00
<b>Total</b>	<b>\$206.42</b>

## 3.8 Admin Order

The Prestashop Marketplace module allows the store admin to sell more and more products without maintaining their own inventory. However, the admin can even sell their own products in the marketplace. The orders received for



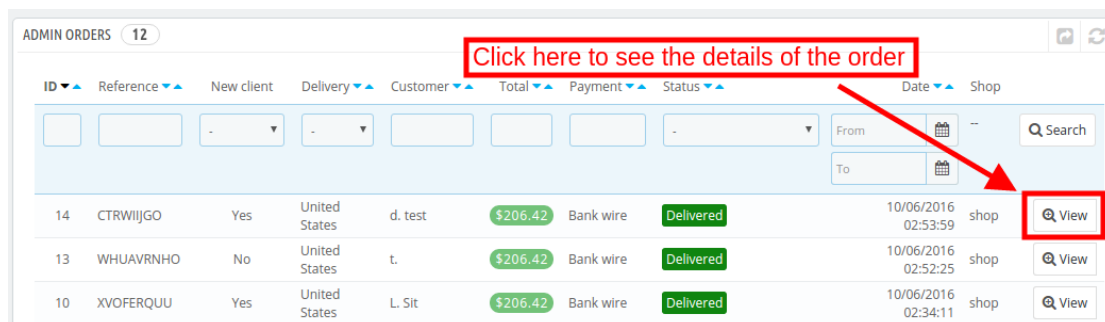
the products of the admin can be viewed in the Admin Order tab of the Prestashop Multi-vendor Marketplace Marketplace addon. The orders will be displayed as shown below:



The screenshot shows the 'ADMIN ORDERS' interface with 12 orders listed. The table has columns for ID, Reference, New client, Delivery, Customer, Total, Payment, Status, Date, and Shop. Each row represents an order with its details. The 'Status' column shows 'Delivered' for all orders. The 'Total' column shows the amount in green boxes. The 'Payment' column shows 'Bank wire'. The 'Date' column shows the order date and time. The 'Shop' column shows the shop name. A 'View' button is present for each order.

ID	Reference	New client	Delivery	Customer	Total	Payment	Status	Date	Shop	
14	CTRWIJGO	Yes	United States	d. test	\$206.42	Bank wire	Delivered	10/06/2016 02:53:59	shop	<a href="#">View</a>
13	WHUAVRNHO	No	United States	t.	\$206.42	Bank wire	Delivered	10/06/2016 02:52:25	shop	<a href="#">View</a>
10	XVOFERQUU	Yes	United States	L. Sit	\$206.42	Bank wire	Delivered	10/06/2016 02:34:11	shop	<a href="#">View</a>
9	ZYZUMMDJ	Yes	United States	T.	\$412.83	Bank wire	Delivered	10/06/2016 02:01:22	shop	<a href="#">View</a>

In order to see the details of the order, click on the View button corresponding to each order.



The screenshot shows the same 'ADMIN ORDERS' interface as the previous one. A red box highlights the 'View' button for the first order (ID 14). A red arrow points from a text box above the table to the 'View' button. The text box contains the text 'Click here to see the details of the order'.

ID	Reference	New client	Delivery	Customer	Total	Payment	Status	Date	Shop	
14	CTRWIJGO	Yes	United States	d. test	\$206.42	Bank wire	Delivered	10/06/2016 02:53:59	shop	<a href="#">View</a>
13	WHUAVRNHO	No	United States	t.	\$206.42	Bank wire	Delivered	10/06/2016 02:52:25	shop	<a href="#">View</a>
10	XVOFERQUU	Yes	United States	L. Sit	\$206.42	Bank wire	Delivered	10/06/2016 02:34:11	shop	<a href="#">View</a>

The order details page is shown in the image below:

ORDER CTRWIIJGO #14

Print order

View invoice

View delivery slip

Return products

Partial refund

STATUS 2

DOCUMENTS 2

Delivered

Test Order

10/06/2016 03:16:05

Awaiting bank wire payment

10/06/2016 02:53:59

Resend email

Delivered

UPDATE STATUS

SHIPPING 1

MERCHANDISE RETURNS 0

Date	Carrier	Weight	Shipping cost	Tracking number
10/06/2016 02:53:59	Clothes	108.000 lb	\$0.00	Edit

Recycled packaging

Gift wrapping

PAYMENT 1

Date	Payment method	Transaction ID	Amount
10/06/2016 03:16:05	Bank wire		\$206.42

2018-02-07

\$

CUSTOMER MRS. DEMO TEST #27

This order has been placed by a guest.

View full details...

Transform a guest into a customer

PRIVATE NOTE

Save

SHIPPING ADDRESS

INVOICE ADDRESS

My address - p-120 12131 test Iowa , Un

Change

test Order

Velsof

223 2323

2323,

United States

Edit

MESSAGES 0

Choose a standard message

Configure predefined messages

Display to customer?

YES NO

Message

Show all messages

SEND MESSAGE

PRODUCTS 1

Product	Unit Price tax excluded.	Qty	Refunded	Returned	Available quantity	Total tax excluded.
<div>Lorem ipsum dolor sit amet</div>	\$206.42	1		0	1992	\$206.42

Add a new discount

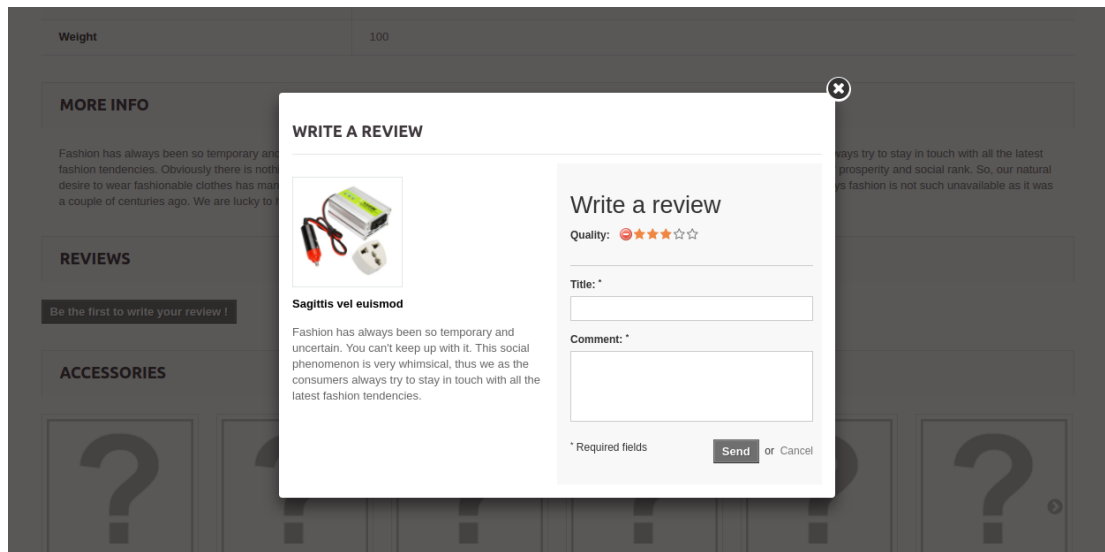
For this customer group, prices are displayed as: tax excluded.

Products	\$206.42
Shipping	\$0.00
Taxes	\$0.00
<b>Total</b>	<b>\$206.42</b>

### 3.9. Product Reviews

The Product Reviews page of Prestashop Multi vendor Marketplace plugin consists of a list of all the product reviews sent by customers on the seller's products.

The online buyers can add a review on any of the seller's product as shown below:



The screenshot shows a product page with a modal titled "WRITE A REVIEW" open. The modal contains a product image of a power adapter, a title field, a comment field, and a rating section. The background page shows product details and a "REVIEWS" section with a button "Be the first to write your review!".

**WRITE A REVIEW**

Write a review

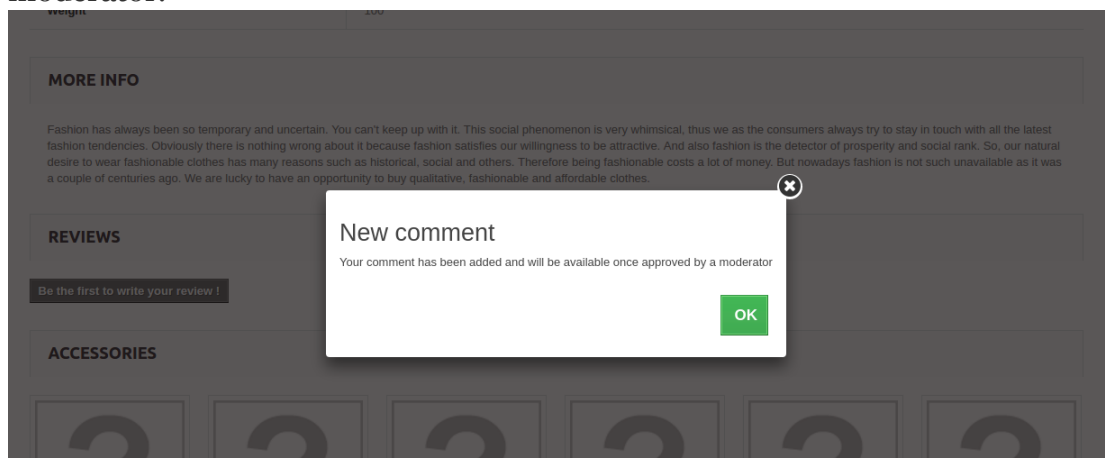
Quality: ⚡★★★★☆

Title: \*

Comment: \*

\* Required fields **Send** or Cancel

Once the review is posted by the customer, he'll get a message saying that "Your comment has been added and will be available once approved by the moderator."



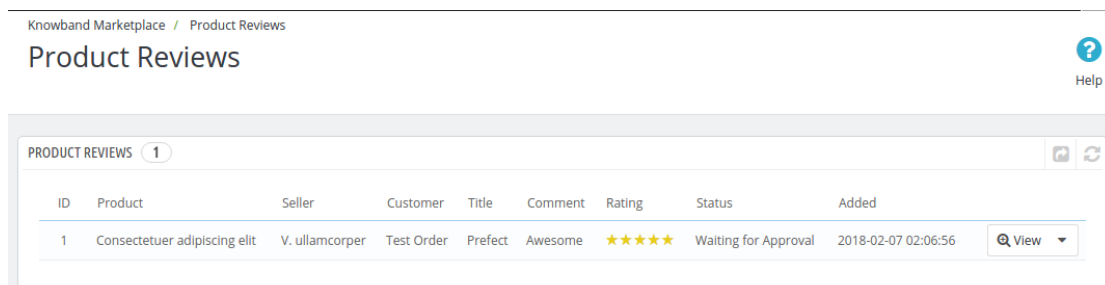
The screenshot shows the same product page with a modal titled "New comment" open. The modal contains a message: "Your comment has been added and will be available once approved by a moderator" and an "OK" button.

**New comment**

Your comment has been added and will be available once approved by a moderator

**OK**

These reviews are then listed in the Product Review tab of the Prestashop Multi seller Marketplace plugin.



The screenshot shows the "Product Reviews" tab in the Prestashop Multi seller Marketplace plugin. It displays a table with columns: ID, Product, Seller, Customer, Title, Comment, Rating, Status, and Added. There is a search bar and a "View" button.

Knowband Marketplace / Product Reviews

**Product Reviews**

PRODUCT REVIEWS 1

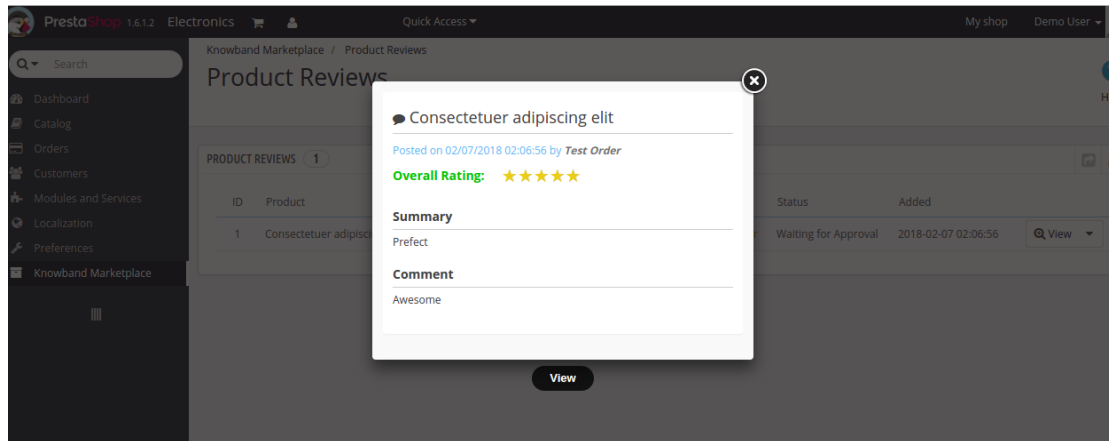
ID	Product	Seller	Customer	Title	Comment	Rating	Status	Added
1	Consectetur adipiscing elit	V. ullamcorper	Test Order	Prefect	Awesome	★★★★★	Waiting for Approval	2018-02-07 02:06:56

View

**View Product Review:** Most of the details of the product reviews are already mentioned in the grid but some of them are not. To view all the details

of any Product Review, click on View Button in front of that review. A pop-up will appear having all the details of the product review.

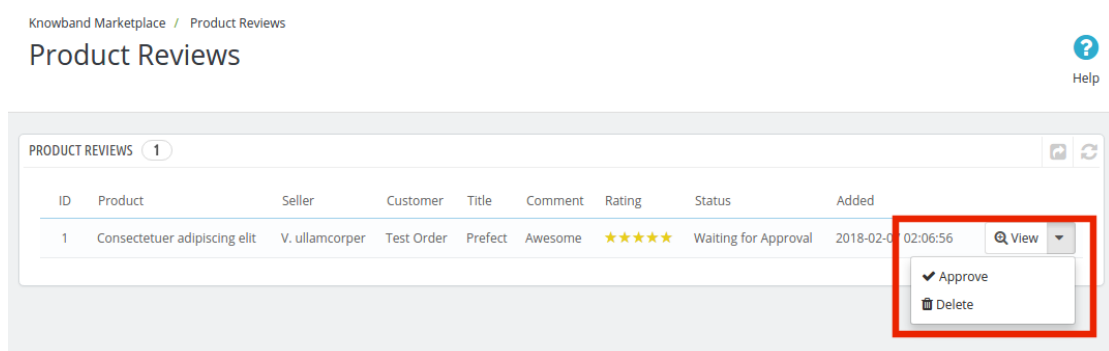
As you click, you can see the complete review as shown in the image below:



**Delete Product Review:** In order to delete a product review, you have to click on the delete button in front of that product review in the list.

**Note:-** The product review delete action cannot be undone. Please use this feature carefully.

**Approve Product Review:** The product reviews that are added by the customers for the seller's products will appear in the list here with the status Waiting for Approval and it will not be shown on storefront to other customers until it is approved. In order to approve it, you have to click on the approve button in front of the product review.



### 3.10. Seller Review Approval List

This tab of the Prestashop Multi vendor Marketplace extension contains all the Seller Reviews that are posted by the customers and no action is taken on them.

If the settings (i.e. Seller Review Approval Required) is enabled, then, only any seller review posted by any customer appears in this list otherwise, it directly appears in the Seller Reviews list.

The reviews that are pending for approval will be displayed as shown in the image below:

Knowband Marketplace / Seller Reviews Approval List

Seller Reviews Approval List

Help

ID	Seller	Customer	Title	Comment	Rating	Status	Added	
20	V. ulla	mcorper	Test Order	Perfect Services	Awesome	★★★★★	Waiting for Approval	2018-02-07 02:00:41

**View Seller Review:** In order to view all the details of a seller review you have to click on the View button in front of that review in the list.

On clicking the View button, a Pop-up will appear having all the details of the corresponding seller review.

**Approve Seller Review:** In order to approve a seller review, you have to click on the Approve button in front of that review in the list.

Once a seller review is approved, it becomes visible on the front end and is transferred to the seller review list.

**Note:-** This action cannot be undone. Please use it carefully.

**Disapprove Seller Review:** In order to disapprove a seller review, you have to click on the Disapprove button in front of that review in the list.

A pop-up will appear asking for the reason for disapproval of the seller review. Fill the reason and then submit the form to complete the action.

Once a seller review is disapproved, it is transferred to the seller reviews list and cannot be found anywhere else.

**Note:-** This action cannot be undone. Please use it carefully.

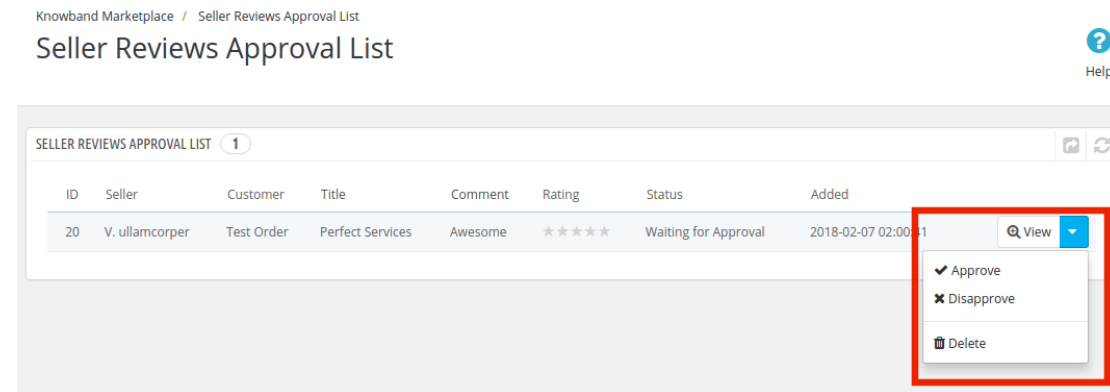
**Delete Seller Review:** In order to delete a seller review, you have to click on the Delete button in front of that review in the list.

A pop-up will appear asking for the reason for the deletion of the seller review. Fill the reason and then submit the form to complete the action.

Once a seller review is deleted, it is completely removed from everywhere.

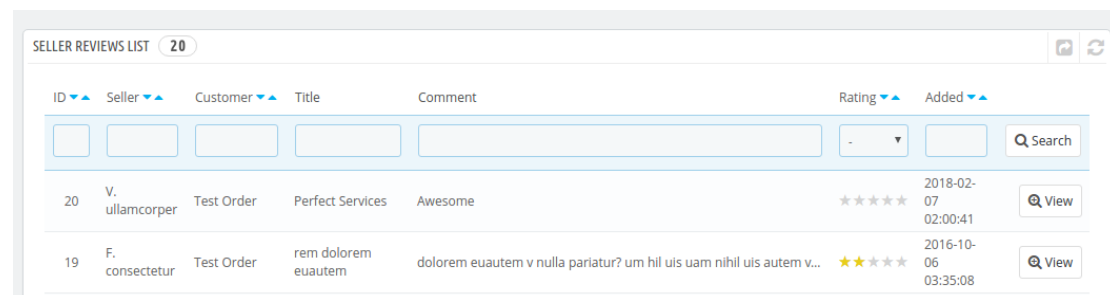
**Note:-** This action cannot be undone. Please use it carefully.

All this can be done at a button click with the help of the Prestashop Multi vendor Marketplace extension.



### 3.11. Sellers Reviews

This Seller Reviews tab of the Prestashop Multi-vendor Marketplace extension contains a list of all the Sellers Reviews done by customers on the store.

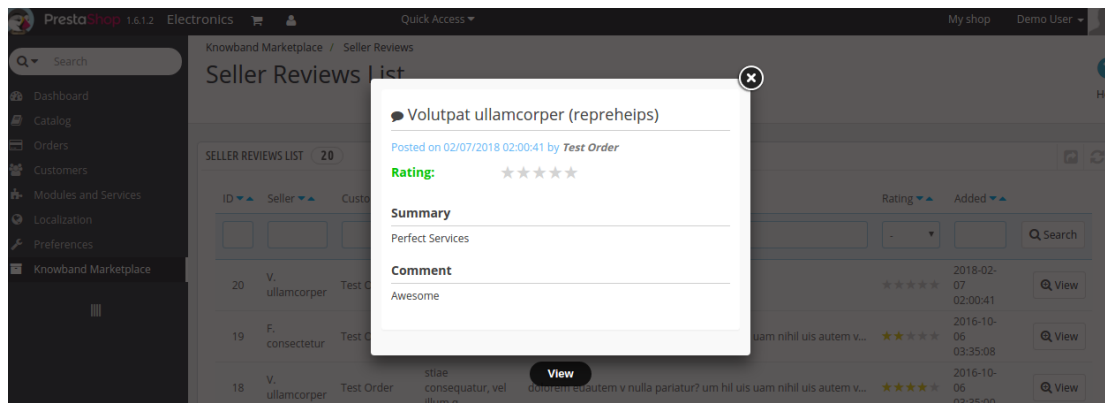


If the setting (i.e. Seller Review Approval Required) is disabled then a seller review is approved directly when it is added by the customer and appears in this list. Otherwise, the review first appears in the Seller Review Approval list.

**Note:-** The Seller Reviews that are disapproved by the store owner also appears in this list.

**View Seller Review:** In order to view all the details of a seller review you have to click on the View button in front of that review in the list.

On clicking the View button, a Pop-up will appear having all the details of the corresponding seller review.



### 3.12. Seller Category Request List

A seller can add products only to those categories that are allowed to him/her. In case, the seller needs to add a product to a category that is not allowed then the seller can request for the category. All those category request appears in this list. A mail is also sent to the store owner to notify about the Request for Category. Then, it is up to the store owner to approve or disapprove the request.

**View Category Request:** In order to view the details of a category request, you have to click on the View button in front of that category request in the list.

On clicking the View button a Pop-up will appear having all the details of the corresponding category request.

**Approve Category Request:** In order to approve a category request, you have to click on the Approve button in front of that category request in the list.

**Note:-** This action cannot be undone. Please use it carefully.

**Disapprove Category Request:** In order to disapprove a category request, you have to click on the Disapprove button in front of that category request in the list.

A pop-up will appear asking for the reason for disapproving the category request. Fill the reason and then submit the form to complete the action.

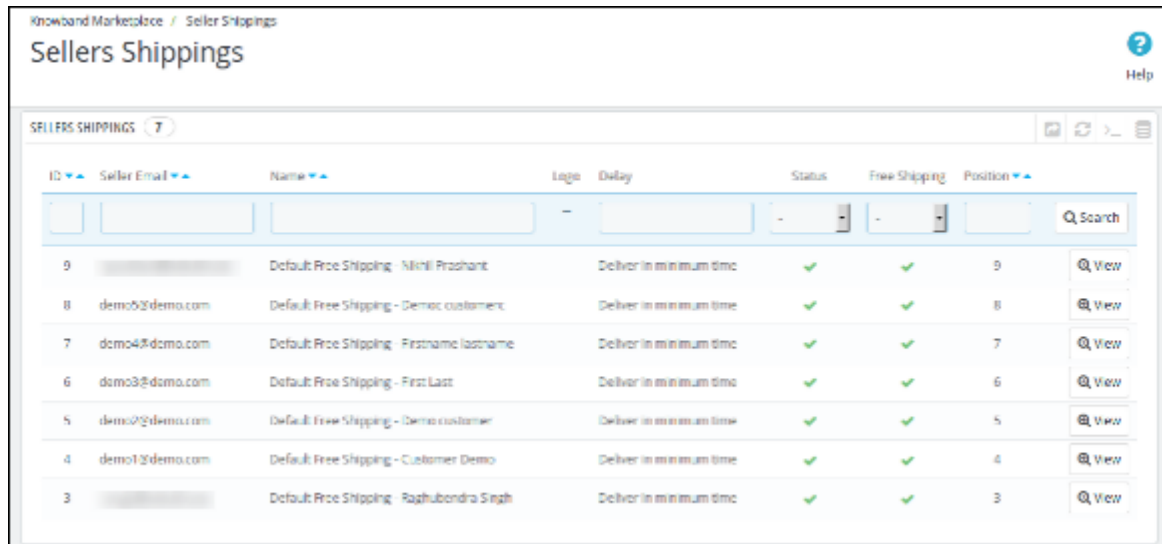
**Note:-** This action cannot be undone. Please use it carefully.

### 3.13. Seller Shipping

Whenever a new seller is added to the system, a default shipping method is added that is applicable to all the products by default and it is free as well.

The seller can add new shipping policy and can map products to it as well, but until then, all the products are mapped to the default shipping policy only.

The Seller Shippings tab of the Prestashop Multi vendor Marketplace addon page contains a list of all the shipping methods that are created for the sellers present in the system.



Knowband Marketplace / Seller Shippings

## Sellers Shippings

SELLERS SHIPPINGS 7

ID	Seller Email	Name	Logo	Delay	Status	Free Shipping	Position	
9		Default Free Shipping - Nihil Prashant		Deliver in minimum time	✓	✓	9	<a href="#">View</a>
8	demo5@demo.com	Default Free Shipping - Demo customer		Deliver in minimum time	✓	✓	8	<a href="#">View</a>
7	demo4@demo.com	Default Free Shipping - Firstname lastname		Deliver in minimum time	✓	✓	7	<a href="#">View</a>
6	demo3@demo.com	Default Free Shipping - First Last		Deliver in minimum time	✓	✓	6	<a href="#">View</a>
5	demo2@demo.com	Default Free Shipping - Demo customer		Deliver in minimum time	✓	✓	5	<a href="#">View</a>
4	demo1@demo.com	Default Free Shipping - Customer Demo		Deliver in minimum time	✓	✓	4	<a href="#">View</a>
3		Default Free Shipping - Raghubendra Singh		Deliver in minimum time	✓	✓	3	<a href="#">View</a>

**View Shipping:** In order to view the details of a seller shipping, you have to click on the View button in front of that entry.

On clicking the button, a new page opens up having details of respective shipping method.



Knowband Marketplace / Seller Shipings

## Default Free Shipping - Demo customer

Back to List Help

DEMO CUSTOMER [X] - DEMO2@UCMO.COM

Social Title: Mr.

Age: Unknown

Registration Date: 12/23/2015 00:38:48

Language: English (English)

Status: Approved Active

**BUSINESS PROFILE**

Shop title: Harry Ross

Phone Number: 9712967567

Paypal Email: DEMO2@UCMO.COM

Notifications send to: Primary Email id

Facebook Link:

Google Plus Link:

Twitter Link:

**CARRIER INFORMATION** Edit Carrier

This carrier is **free** and the delivery announced is: **Deliver in minimum time.**

The shipping cost is calculated **According to total price** and the tax rule **No Tax** will be applied.

If the order is out of range, the behavior is to **Apply the cost of the highest defined range.**

This carrier will be proposed for those delivery zones:

- Europe
- North America
- Asia
- Africa
- Oceania
- South America
- Europe (non-EU)
- Central America/Carilla

And it will be proposed for those client groups:

- Visitor
- Guest
- Customer

### Note:-

1. The admin will not be able to delete or edit any shipping method for any seller. If tries he/she will be redirected to the Carrier Listing page with the corresponding error.
2. By default, all the products for a seller will be mapped to Default shipping method for the respective seller. Default shipping methods can be identified with the name Default Free Shipping - Seller Name.

## 3.14. Seller Shipping Methods

Prestashop multivendor marketplace extension allows the sellers to define their own shipping methods. For this, the '**Allow Seller to define own Custom Shipping Method**' feature enabled from the Setting tab of the Prestashop marketplace module.

### 3.14.1 How can the admin add Shipping Methods?

The admin can add custom shipping methods in this tab. In order to add custom shipping methods, click on the '**Add New Shipping Methods**' link or '+' sign in the top right position.

SELLERS SHIPPING METHOD <span>4</span>			
ID	Shipping Method	Status	
--	<input type="text"/>	--	<input type="text" value="Search"/>
<input type="checkbox"/>	9 Fedex	✓	<input type="button" value="Edit"/>
<input type="checkbox"/>	8 DHL	✓	<input type="button" value="Edit"/>
<input type="checkbox"/>	7 UPS	✓	<input type="button" value="Edit"/>
<input type="checkbox"/>	1 USPS	✓	<input type="button" value="Edit"/>

ADD NEW SHIPPING METHOD

\* Shipping Method Name

Active

YESNO

X

Cancel

Save

The shipping methods will be listed as shown below. The admin can edit or remove them by clicking on the **Edit** or **Delete** button corresponding to each shipping methods.

TRANSACTION PAYOUT REQUEST <span>6</span>									
ID	Seller	Seller Email	Amount	Comment	Status	Transaction Date			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	-	From <input type="text"/> To <input type="text"/>	<input type="button" value="Search"/>		
10	D. demo	mayank.kumar+demo@velsof.com	100.00 €	The commission is still pending. Would request you complete the r...	Waiting for Approval	04/04/2018	<input checked="" type="button" value="Approve"/>		
9	D. demo	mayank.kumar+demo@velsof.com	2.00 €	jgg nvjkb ln kb hj jiji jr nvjbkmbmkkk	Waiting for Approval	04/04/2018	<input checked="" type="button" value="Disapprove"/>		
8	P. Porwal	pporwal+user1@velsof.com	17.00 €	sdfdsdgfdgfdgfdgfdgfdgsdfsdfsdfsdfsdf	Waiting for Approval	03/23/2018	<input checked="" type="button" value="Approve"/>		

The seller can create their own shipping methods from their dashboard. Go to the Dashboard -> Shipping tab.

WOMEN

DRESSES

T-SHIRTS

Dashboard

Seller Profile

Products

Orders

Product Reviews

My Reviews

Earning

Transactions

Payout Request

Category Request

Shipping 2

Your seller account has been created and waiting for Admin approval.

Shippings

+ Add New

Filter Your Search

Free Shipping:

Status:

Select

Select

Search

Reset

ID	Name	Logo	Delay	Status	Free Shipping	Action
#17	Demo shipping 1	--	dmeo	Yes	No	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Mapping</a>
#15	Default Free Shipping	--	Deliver in minimum time	Yes	Yes	--

The various shipping methods created by the sellers will be listed in this tab.

In order to add new methods, click on the ‘**Add New**’ link as shown in the image below:

WOMEN

DRESSES

T-SHIRTS

Dashboard

Seller Profile

Products

Orders

Product Reviews

My Reviews

Earning

Transactions

Payout Request

Category Request

Shipping 2

Your seller account has been created and waiting for Admin approval.

Shippings

+ Add New

Filter Your Search

Free Shipping:

Status:

Select

Select

Search

Reset

ID	Name	Logo	Delay	Status	Free Shipping	Action
#17	Demo shipping 1	--	dmeo	Yes	No	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Mapping</a>
#15	Default Free Shipping	--	Deliver in minimum time	Yes	Yes	--

You’ll be redirected to the shipping methods creation page. The various field required to be filled are shown below:

The various shipping methods will be listed in the drop-down menu. In order to create a new one, select ‘**Others**’. Enter the name of the shipping method.

# Add New Shipping

?

Fields marked with (\*) are mandatory fields.

Name\*

Others

USPS

UPS

DHL

Fedex

Others

Delay Message\*

Free Shipping

No

The sellers can create the shipping methods by entering the required fields as shown in the image below.

## Add New Shipping

? Fields marked with (\*) are mandatory fields.

Name\*

Others ▼

Delay Message\*

Active

Yes ▼

Free Shipping

No ▼

Logo

Logo size should be 40 X 40.



Browse

Maximum Package Width

cm

Maximum Package Height

cm

Maximum Package Depth

cm

Maximum Package Weight

kg

Billing

☐ According to total price ☒ According to total weight

Ranges

Please provide valid range before using any checkbox, shown below the set range boxes.

Will be applied when the weight is	>=	kg	0.000000
Will be applied when the weight is	<	kg	0.000000
All	<input type="checkbox"/>		
Africa	<input type="checkbox"/>	€	
Asia	<input type="checkbox"/>	€	
Central America/Antilla	<input type="checkbox"/>	€	
Europe	<input type="checkbox"/>	€	
Europe (non-EU)	<input type="checkbox"/>	€	
North America	<input type="checkbox"/>	€	
Oceania	<input type="checkbox"/>	€	
South America	<input type="checkbox"/>	€	

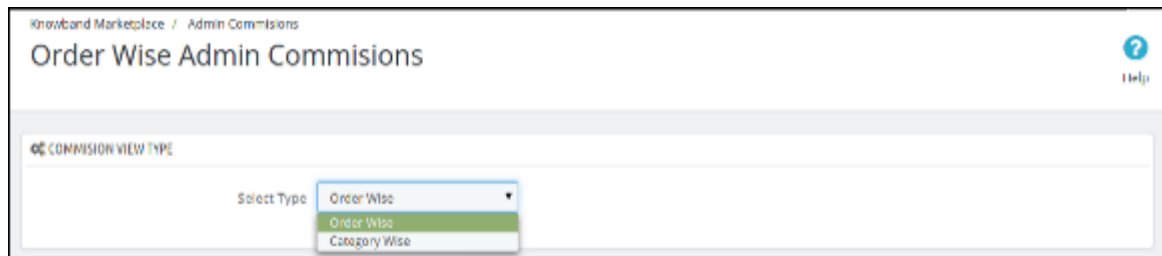
Add New Range

☐ Map this shipping with all products

Save

## 3.15. Admin Commissions

The Admin Commissions tan of the Prestashop Multi seller Marketplace extension contains a filter through which the admin can filter the commissions earned in the form of Order Wise or Category Wise selection. By default, the page shows Order Wise Admin Commissions. The Prestashop Multi vendor Marketplace module makes it easier for the store admin to manage the commission structure of the marketplace.



### 3.15.1 Order Wise Admin Commissions

This list contains all the commissions earned by the store owner on every order placed for any sellers product. This list is split on the basis of orders placed for sellers products.

The screenshot shows the 'Order Wise Admin Commissions' page with a table of commissions. The table has 9 columns: ID, Reference, Seller, Email, Quantity Ordered, Total Earning, Your Commission, Seller Earning, and Date. There are 5 rows of data. Above the table, there's a 'COMMISSION VIEW TYPE' section with a 'Select Type' dropdown set to 'Order Wise'. Below the table, there's a search bar and a 'To' date selector.

ID	Reference	Seller	Email	Quantity Ordered	Total Earning	Your Commission	Seller Earning	Date
30	WMKEZRFZE	C. Demo	demo1@demo.com	1	\$10.00	\$12.00	\$08.00	12/24/2015 08:10:24
29	OESHAXGAX	C. Demo	demo1@demo.com	1	\$60.00	\$9.00	\$51.00	12/24/2015 08:27:47
28	WNWPHUUA	C. Demo	demo1@demo.com	1	\$44.10	\$14.85	\$29.25	12/24/2015 08:27:08
27	HJBPQVHII	D. customer	demo2@demo.com	1	\$45.00	\$6.75	\$38.25	12/24/2015 08:26:17
26	PRXDDLTT	D. customer	demo2@demo.com	2	\$402.00	\$60.30	\$341.70	12/24/2015 08:25:13

### 3.15.2 Category wise commissions

This list shows the total commission earned by the store owner from a seller. The store owner can also use filters to filter the commission reports category wise.

It helps the store owner to identify commissions from different categories and which category has produced how much commission.

Knowband Marketplace / Admin Commissions

### Category Wise Admin Commissions

COMMISSION VIEW TYPE

Select Type: Category Wise

Select Category: All Categories

CATEGORY WISE ADMIN COMMISSIONS 3

ID	Category	Quantity Ordered	Total Earning	Your Commission	Seller Earning
9	Casual Dresses	3	\$1,800.00	\$270.00	\$1,530.00
4	Tops	1	\$1,200.00	\$180.00	\$1,020.00
3	Women	2	\$242.00	\$31.20	\$210.80

### 3.16. Transaction Payout Request

With this additional feature, the sellers can request the store admin for any payout. Earlier, the admin was incharge of any of payment that was to be made to the sellers. However, the sellers can now initiate a payout request from their dashboard. The admin can approve or deny the payout request of the sellers from this tab of the Prestashop multivendor marketplace addon. Three payment methods are provided, that is, Bank Wire, Pay by Check and PayPal.

The admin can use PayPal if this payment method is opted by the sellers. Click on the Configuration link of the Transaction Payout Request tab of Prestashop multi seller marketplace module.

TRANSACTION PAYOUT REQUEST 5

Click here to get the Payout Setting Form → [Configuration](#)

ID	Seller	Seller Email	Amount	Comment	Status	Transaction Date	
9	D. demo	mayank.kumar+demo@velsof.com	2.00 €	jgg nvjkb ln kb hj jiji jv nvjkbmbkks	Waiting for Approval	04/03/2018	✓ Approve
8	P. Porwal	pporwal+user1@velsof.com	17.00 €	safdsdfgdfgdfgdfgdfgdsfshdsf	Waiting for Approval	03/23/2018	✓ Approve

Enter the API details of the PayPal details as shown in the image below:

**PAYPAL PAYOUT SETTINGS**

Active: ☒ YES ☐ NO

\* Client ID:

\* Client Secret:

\* Paypal Mode:

\* Paypal Email Subject:

\* Paypal Currency:   
Select the default currency set in Paypal Account.

**Active:** Toggle the button to activate the PayPal payout settings.

**Client ID:** Enter the Client ID of your PayPal account here.

**Client Secret:** Enter the secret key here.

**PayPal Mode:** Select the mode, that is, Sandbox or Live from the options drop-down menu.

**PayPal Email Subject:** Enter the email subject for PayPal here.

**PayPal Currency:** Select the default currency set in your PayPal account.

### 3.16.1 How can the seller create a Transaction Payout Request?

In order to create the payout request, the seller is required to click on the Payout Request tab of the dashboard of their account.

**WOMEN DRESSES T-SHIRTS**

**Dashboard**

- Dashboard
- Seller Profile
- Products
- Orders
- Product Reviews
- My Reviews
- Earning
- Transactions
- Payout Request**
- Category Request
- Shipping

**! Your seller account has been created and waiting for Admin approval.**

**New Payout Request**

Amount \*

Request Reason \*

**Requested Payout Statuses**

The various fields required to be filled by the seller are discussed below:

**Amount:** Enter the amount that you are requesting for the payout.



As the Save button is clicked, the payout request will be listed as shown in the image below:

The same payout request will be listed in the admin interface of the Prestashop multi seller marketplace extension.

TRANSACTION PAYOUT REQUEST

6

Configuration

ID	Seller	Seller Email	Amount	Comment	Status	Transaction Date	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> From <input type="text"/> <input type="text"/> To <input type="text"/>	<input type="text"/> Search
10	D. demo		100,00 €	The commission is still pending. Would request you complete the r...	Waiting for Approval	04/04/2018	<input checked="" type="checkbox"/> Approve
9	D. demo		2,00 €	jgg nvjkb ln kb hj jllj jv nvjkbmbkkkk	Waiting for Approval	04/03/2018	<input checked="" type="checkbox"/> Approve
8	P. Porwal		17,00 €	sdfdsfgdfgdfgdfgdfgdsfshdsfshdsf	Waiting for Approval	03/23/2018	<input checked="" type="checkbox"/> Approve
6	P. Porwal		18,00 €	wedsafdsfshdsfsgdsfgdsfgdsfgds	Waiting for Approval	03/22/2018	<input checked="" type="checkbox"/> Approve
5	P. Porwal		25,00 €	Indignation and dislike men who are so beguiled and demoralized ...	Disapproved	03/22/2018	<input checked="" type="checkbox"/> Approve
4	P. Porwal		20,00 €	Indignation and dislike men who are so beguiled and demoralized ...	Waiting for Approval	03/22/2018	<input checked="" type="checkbox"/> Approve

The admin can approve or reject the payout request by clicking on the Approve or Disapprove button corresponding to each request.

TRANSACTION PAYOUT REQUEST ( 6 )									
ID	Seller	Seller Email	Amount	Comment	Status	Transaction Date			
10	D. demo	mayank.kumar+demo@velsof.com	100,00 €	The commission is still pending. Would request you complete the r...	Waiting for Approval	04/04/2018	✓ Approve		
9	D. demo	mayank.kumar+demo@velsof.com	2,00 €	jgg nvjkb ln kb hj jllji jv nvjkbmbkkk	Waiting for Approval	04/03/2018	✗ Disapprove		
8	P. Porwal	pporwal+user1@velsof.com	17,00 €	sdfdsdgdgfdgfdgfdgfdgfdgfdgfdshdsfsdf	Waiting for Approval	03/23/2018	✓ Approve		

In case, the admin approves the payout, then, a popup will be displayed as shown in the image below:

Test Site

Quick Access

Connect to PrestaShop Marketplace account

My shop

Knowband Marketplace / Transactions Payout

Transaction Payout Request

TRANSACTION PAYOUT REQUEST ( 6 )

ID	Seller	Seller Email	Amount	Comment	Status	Transaction Date
10	D. demo	mayank.kumar+demo@velsof.com	100,00 €	The commission is still pending. Would request you complete the r...	Waiting for Approval	04/04/2018
9	D. demo	mayank.kumar+demo@velsof.com	2,00 €	jgg nvjkb ln kb hj jllji jv nvjkbmbkkk	Waiting for Approval	04/03/2018
8	P. Porwal	pporwal+user1@velsof.com	17,00 €	sdfdsdgdgfdgfdgfdgfdgfdgfdshdsfsdf	Waiting for Approval	03/23/2018
6	P. Porwal	pporwal+user1@velsof.com			Waiting for Approval	03/22/2018
5	P. Porwal	pporwal+user1@velsof.com			Waiting for Approval	03/22/2018
4	P. Porwal	pporwal+user1@velsof.com			Waiting for Approval	03/22/2018

Payout Transaction Request

Requested on 2018-04-04 07:42:45 by Demo demo

Payout Request Details

Amount 100,00 €

Payment Information

Payment Method bankwire

Owner Name demo

Details bank SSIS

Bank Address Noida

Additional Information XYZ info

Transaction

\*Transaction ID

Comment

✓ Approve

If the payment methods is Bank wire or Pay by Check, then, the admin will have to enter the Transaction ID.

Once the request is successfully approved, the transaction will saved in the Transaction Table.

In case of PayPal payment method, a request will be sent to PayPal and based on the response, success or error message will be displayed. If the request is successfully approved, it is added to the Transaction table.

### 3.17 Seller Transactions

The system does not automatically transfer amount in the seller's account, hence the store owner has to keep records of the balance for all the sellers and manually transfer money to the seller and later on, enter the details of the transaction to keep a record of the same.

The Prestashop Multi vendor Marketplace module allows the admin to view two types of transaction of the sellers, that is, Seller Balance History and Transaction History.

**Transactions - Seller Balance History**

TRANSACTION VIEW TYPE: Select Type **Seller Balance History**

TRANSACTIONS - SELLER BALANCE HISTORY

Seller	Email	Total Earning	Your Commission	Seller Earning	Amount Transferred	Balance	
R. Singh		--	--	--	--	\$0.00	🔍 +
C. Demo	demo1@demo.com	\$299.00	\$44.85	\$254.15	--	\$254.15	🔍 +
D. customer	demo2@demo.com	\$499.00	\$74.85	\$424.15	-\$110,000.00	\$110,424.15	🔍 +
F. Last	demo3@demo.com	--	--	--	--	\$0.00	🔍 +
F. lastname	demo4@demo.com	--	--	--	--	\$0.00	🔍 +
D. customer	demo5@demo.com	\$106.00	\$15.90	\$90.10	--	\$90.10	🔍 +
N. Prashant		--	--	--	--	\$0.00	🔍 +

The Seller Transactions page of the Prestashop Multi vendor Marketplace plugin keeps the track of the seller transactions and the remaining balance of sellers.

### 3.17.1 Seller Balance History

This list of the Prestashop Multi vendor Marketplace plugin contains all the balance variations for all the sellers in the system. The list shows total sales of the seller, seller earnings and your commission. This list helps the store owner to identify the earnings and categorize them seller wise.

Knowband Marketplace / Seller Transactions

## Transactions - Seller Balance History

Help

Add New Transaction

TRANSACTION VIEW TYPE

Select Type: Seller Balance History

TRANSACTIONS - SELLER BALANCE HISTORY (7)

Seller	Email	Total Earning	Your Commission	Seller Earning	Amount Transferred	Balance	
R. Singh		--	--	--	--	\$0.00	Search +
C. Demo	demo1@demo.com	\$259.00	\$44.85	\$254.15	--	\$254.15	Search +
D. customer	demo2@demo.com	\$499.00	\$74.85	\$424.15	-\$110,000.00	\$110,424.15	Search +
F. Last	demo3@demo.com	--	--	--	--	\$0.00	Search +
F. lastname	demo4@demo.com	--	--	--	--	\$0.00	Search +
D. customer	demo5@demo.com	\$106.00	\$15.90	\$90.10	--	\$90.10	Search +
N. Prashant		--	--	--	--	\$0.00	Search +

### 3.17.2 View Transactions Details

In order to view the details of the transactions done for a particular seller, you have to click on the View button in front of that seller.

On clicking on the View button in front of any seller, a new page will open up having list of all the transactions done for the corresponding seller.

Knowband Marketplace / Seller Transactions

## Transactions - Transaction History (Demo customer)

Help

Add New Transaction

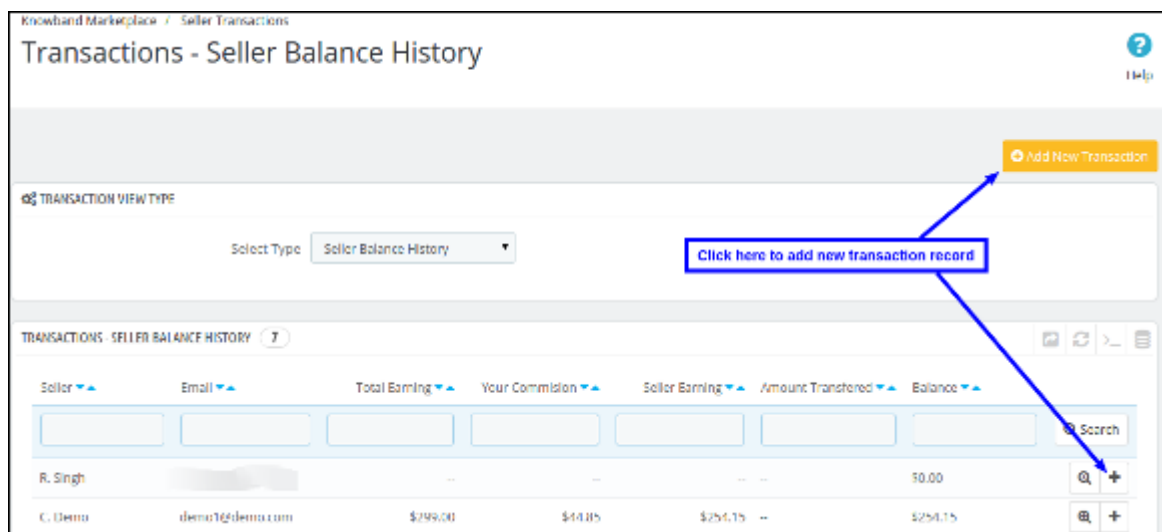
TRANSACTIONS - TRANSACTION HISTORY (DEMO CUSTOMER) (1)

Seller	Email	Transaction ID	Type	Comment	Amount	Transaction Date
D. customer	demo2@demo.com	DGFTB9D456189YT	Debit	Test Transaction	-\$110,000.00	12/24/2015

You can also add a new transaction for the current seller by clicking on the Add New Transaction button on the top right-hand side of the above page.

### 3.17.3 Create New Transaction from the back-end of the Prestashop Multi vendor Marketplace Module

In order to add a new transaction detail for any seller, you have to either click on the Make New button in front of the seller or you can also click on the Make New Transaction button on the top right-hand side of the page.



On clicking the button a new block appears (form for adding a new transaction) at the top asking for the details of the transaction. Fill the form and then submit it in order to complete the action.

**Note :-** This action cannot be undone. Please use it carefully.

### 3.17.4 Transactions History

This page contains a list of all the transactions done till date to all the sellers available in the system.

Knowband Marketplace / Seller Transactions

## Transactions - Transaction History

Help

+ Add New Transaction

TRANSACTION VIEW TYPE

Select Type Transaction History

TRANSACTIONS - TRANSACTION HISTORY 1

Seller	Email	Transaction ID	Type	Comment	Amount	Transaction Date
D. customer	demo2@demo.com	DGFTRSJD456189YT	Debit	Test Transaction	-\$110,000.00	12/24/2015

You can also add a new transaction for any seller by clicking on Add New Transaction button on the top right hand side of the above page.

### 3.18. Seller Shop Close request

If enabled from the back-end of the Prestashop multi vendor marketplace plugin, the sellers can request the admin to close their shop.

The request to delete the sellers' account can be initiated by just clicking a couple of buttons from the dashboard. The image of the front-end interface is shown below:

Dashboard

Seller Profile

Products

Orders

Product Reviews

My Reviews

Earning

Transactions

Category Request

Shipping

GDPR

Your seller account has been created and waiting for Admin approval.

## GDPR

### Right to Data Portability

You can request to download your account data in a CSV format using the links below:

- > [Seller Product Listing](#)
- > [Sellers Orders](#)
- > [Seller Information](#)
- > [Your Personal Information](#)
- > [Addresses](#)
- > [Your Orders](#)

The sellers can request to delete their account from here

### Close Shop

You can request to Admin to permanently close the shop & you would not be able to access any data (Products/Reviews/Orders ect). If Admin approves, your shop and listings won't appear anywhere in the store. People who try to view your shop will be redirected to your home. People who try to view one of your shop's listings will see a page not found the error.

☐ Do you want to delete the account as well?

Request to Close?

Once the request is send, the admin can view the same from the **Seller Shop Close Request** tab of Prestashop multi seller marketplace extension.

The confirmation mail is send to the seller. Once the sellers provides the confirmation, an **'Approve'** button is displayed corresponding to the request. The admin can click the same and complete the request.

SELLER SHOP CLOSE REQUEST 7

ID Email Account deleted? Status Requested Date

4 [REDACTED] Yes Approved 06/01/2018

7 [REDACTED] Yes Waiting for Approval 06/07/2018 [✓ Approve](#)

1 [REDACTED] No Approved 05/30/2018

2 [REDACTED] No Cancelled 05/31/2018

3 [REDACTED] No Approved 05/31/2018

5 [REDACTED] No Approved 06/01/2018

6 [REDACTED] No Approved 06/01/2018

The entire list of the shop closure request and their status is displayed in this section of the Prestashop multi seller marketplace plugin as shown in the image below:

SELLER SHOP CLOSE REQUEST 6

ID Email Account deleted? Status Requested Date

4 [REDACTED] Yes Approved 06/01/2018

1 [REDACTED] No Approved 05/30/2018

2 [REDACTED] No Cancelled 05/31/2018

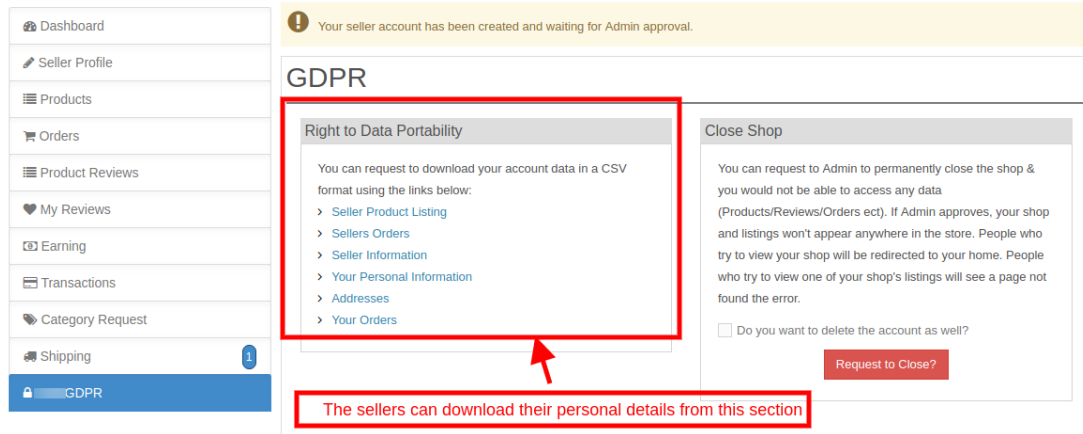
3 [REDACTED] No Approved 05/31/2018

5 [REDACTED] No Approved 06/01/2018

6 [REDACTED] No Approved 06/01/2018

### 3.19. GDPR Request

The sellers can download their personal data in CSV format just by clicking the links provided in the GDPR section of the dashboard as shown in the image below:



The admin can view the GDPR requests initiated from this section in the back-end of Prestashop multi vendor marketplace module as shown in the image below:

Knowband Marketplace / GDPR Requests

GDPR Requests

GDPR REQUESTS ( 26 )

ID	Email	User Type	Request Type	Status	User Agent	Remote Address	Requested Date
26		Seller	Seller Products	Approved	Mozilla/5.0 (X11; Linux x86_64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/65.0.3325.181 Safari/537.36	122.176.69.88	06/07/2018
25		Customer	Personal Information	Waiting for Approval	Mozilla/5.0 (Windows NT 6.1; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/66.0.3359.181 Safari/537.36	182.74.233.130	06/01/2018
24		Customer	Personal Information	Waiting for Approval	Mozilla/5.0 (Windows NT 6.1; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/66.0.3359.181 Safari/537.36	182.74.233.130	06/01/2018
23		Customer	Personal Information	Approved	Mozilla/5.0 (Windows NT 6.1; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/66.0.3359.181 Safari/537.36	182.74.233.130	06/01/2018

### 3.20. Email Templates

The Prestashop Multi-vendor Marketplace addon offers a number of default email templates to the store admin.

This page of the Prestashop Marketplace contains a list of all the emails templates that are used in the system with all the details of the email templates.





To save the changes made in the email template click on the Save or Save And Stay button on the bottom right-hand side of the above page.

**Note:-** While editing the email template please keep in mind that you don't edit any text inside the curly brackets including curly brackets otherwise, the system will not be able to display corresponding keyword (i.e. {{var any\_var}}).









## **14.0 Seller Account**

Any seller has access to several pages that are designed for handling the functionality of a seller account. Link for all these pages is there on the My Account page of a customer who is also a seller.

## MY ACCOUNT













---

Welcome to your account. Here you can manage all of your personal information and orders.

	ADD MY FIRST ADDRESS
	ORDER HISTORY AND DETAILS
	RETURNS MANAGER
	MY CREDIT SLIPS
	MY ADDRESSES
	MY PERSONAL INFORMATION
	MY VOUCHERS
	GDPR

## SELLER ACCOUNT

---

	DASHBOARD
	SELLER PROFILE
	PRODUCTS
	ORDERS
	PRODUCT REVIEWS
	MY REVIEWS
	EARNING
	TRANSACTIONS
	CATEGORY REQUEST
	SHIPPING
	 GDPR

Each of these pages is described in details below.

## **Store Front Module**

In the Front Store of Prestashop Marketplace Addon adds several new pages and blocks as well to access the functionality of the Prestashop multi seller marketplace addon.

### **Register As Seller Field (Register Page)**

If a new customer is registering on the Store then there is an additional field on the Register Page. If the customer wants to Register as Seller, the customer has to mark this particular field.

## CREATE AN ACCOUNT

---

### YOUR PERSONAL INFORMATION

---

\*Required field

**Title**

☐ Mr. ☐ Mrs.

**First name \***

**Last name \***

**Email \***

**Password \***

(Five characters minimum)

**Date of Birth**

☐ Sign up for our newsletter!

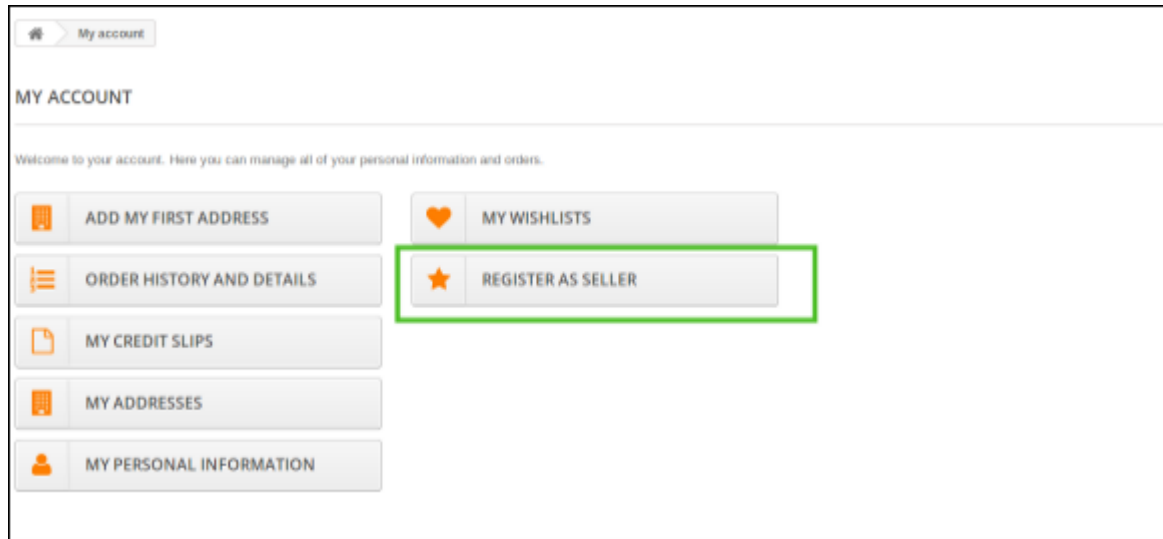
☐ Receive special offers from our partners!

☐ Also want to register as seller.

**Register >**

### Register As Seller Option (My Account Page)

In case the logged in customer is not a seller then there is a link on My Account Page to Register as Seller. The customer can use this link to become a seller.



Once the merchant becomes a seller of the marketplace, he can avail all the functionality of the module and boost his sales effortlessly.

The Dashboard of the sellers includes a GDPR section. The customers can download their personal data and can even delete their account with ease.

