

Business Performance Analysis of Kimia Farma 2020 - 2023

Kimia Farma - Big Data Analytics

Presented by
Dimas Akbar

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Data Analytics

I am an undergraduate student in Computer Science at Universitas Komputer Indonesia, focusing on data science and web development. I have experience as a Data Analyst intern at Kimia Farma and in organizing events like Google DevFest Bandung. I am fluent in Indonesian and English and passionate about applying my technical and leadership skills in the tech industry.



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Courses and Certification

Conversation for Business : Intermediate Level

April, 2025

CCNA : Introduction to Networks

Feb, 2025

Belajar Visualisasi Data

June, 2024

Belajar Dasar Pemograman Web

Des, 2023

About Company

Kimia Farma is one of the largest pharmaceutical companies in Indonesia, founded in 1958. The company produces and distributes medications and other healthcare products. From 2020 to 2023, Kimia Farma played a key role in distributing COVID-19 vaccines and implementing digital innovations in its operations. Despite facing economic challenges due to the pandemic, Kimia Farma maintained financial stability and continued to grow, focusing on new products and improving healthcare services.



Project Portfolio

This project is designed to provide comprehensive insights into the performance of Kimia Farma's sales by conducting data analysis through BigQuery. The first step involves importing the necessary data and creating a datamart, which will then be utilized to build a detailed performance dashboard. This dashboard will visualize the results of the analysis, offering an intuitive and accessible overview of key performance indicators. The goal is to provide decision-makers with actionable insights, enabling them to develop more targeted strategies and recommendations to enhance business growth, optimize operations, and improve overall performance.

What is this **topic** about?

Step 1

Import dataset into
Google BigQuery

Step 2

Create analysis
tables or datamart
using BigQuery

Step 3

Create a Dashboard
for Kimia Farma's
analysis from 2020 to
2023

1. Importing Dataset to BigQuery

Step 1

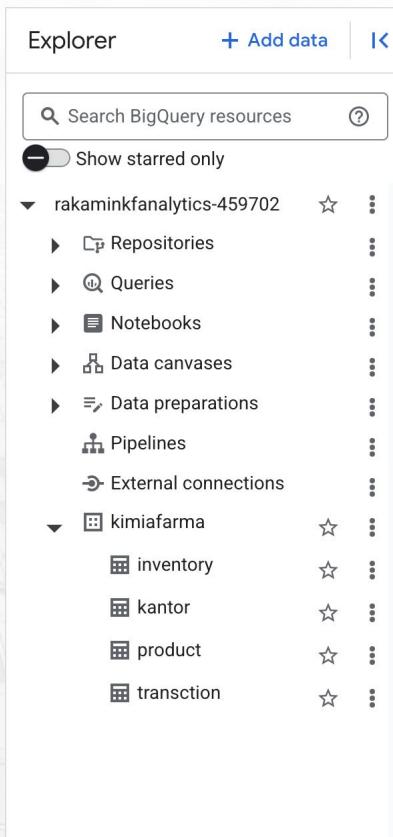
Create a project in BigQuery named "Rakamin-KF-Analytics".

Step 2

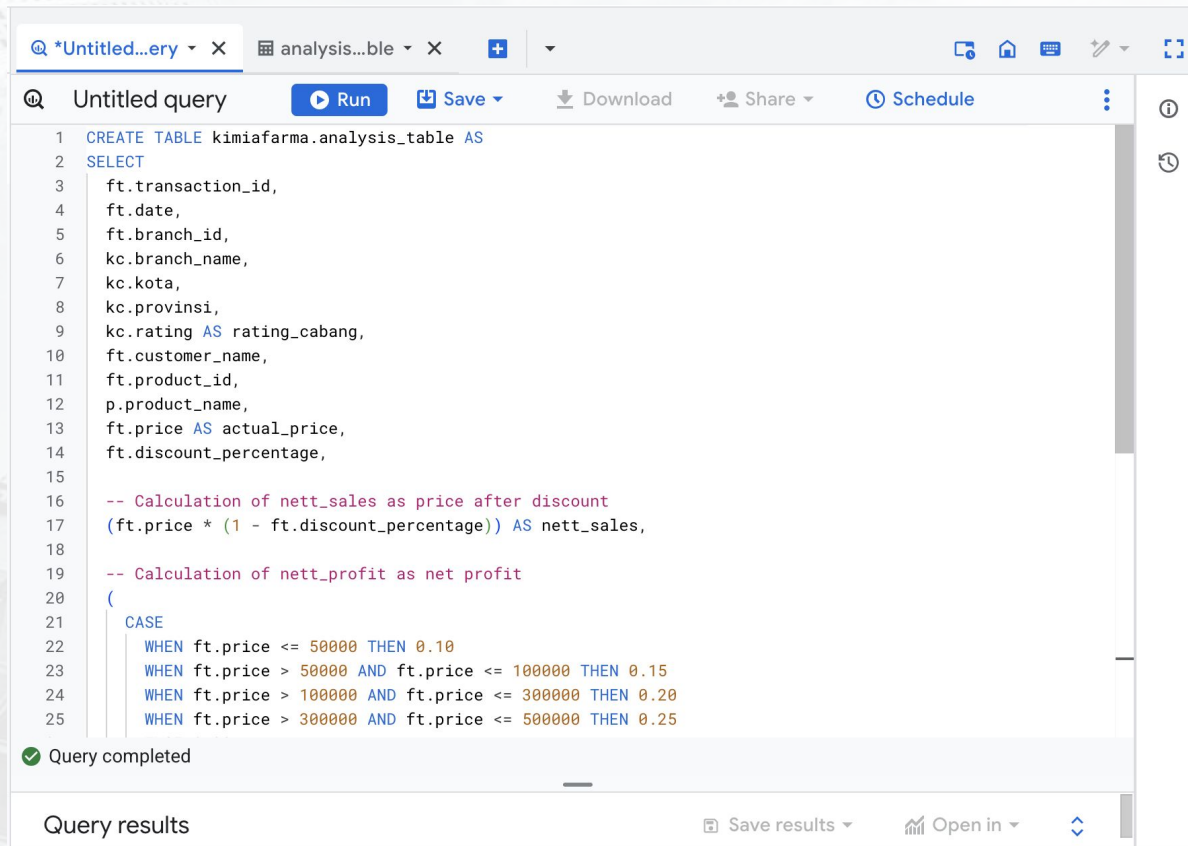
Create a new dataset in BigQuery called "kimia-farma" within the "Rakamin-KF-Analytics" project.

Step 3

Import 4 data tables into the "kimia-farma" dataset.



BigQuery Syntax



The screenshot shows the Google Cloud BigQuery console. At the top, there's a tab labeled '*Untitled...ery'. Below the tab, there's a toolbar with buttons for 'Run', 'Save', 'Download', 'Share', and 'Schedule'. The main area contains a SQL query. The query starts with 'CREATE TABLE' and 'SELECT'. It lists various columns from two tables, 'ft' and 'kc'. It then includes two comments: '-- Calculation of nett_sales as price after discount' and '-- Calculation of nett_profit as net profit'. The query ends with a 'CASE' statement that defines different discount rates based on the price range. At the bottom, a status bar indicates 'Query completed' with a green checkmark. Below the status bar, there's a section for 'Query results' and a 'Save results' button.

```
1 CREATE TABLE kimiafarma.analysis_table AS
2 SELECT
3   ft.transaction_id,
4   ft.date,
5   ft.branch_id,
6   kc.branch_name,
7   kc.kota,
8   kc.provinsi,
9   kc.rating AS rating_cabang,
10  ft.customer_name,
11  ft.product_id,
12  p.product_name,
13  ft.price AS actual_price,
14  ft.discount_percentage,
15
16  -- Calculation of nett_sales as price after discount
17  (ft.price * (1 - ft.discount_percentage)) AS nett_sales,
18
19  -- Calculation of nett_profit as net profit
20  (
21    CASE
22      WHEN ft.price <= 50000 THEN 0.10
23      WHEN ft.price > 50000 AND ft.price <= 100000 THEN 0.15
24      WHEN ft.price > 100000 AND ft.price <= 300000 THEN 0.20
25      WHEN ft.price > 300000 AND ft.price <= 500000 THEN 0.25
```

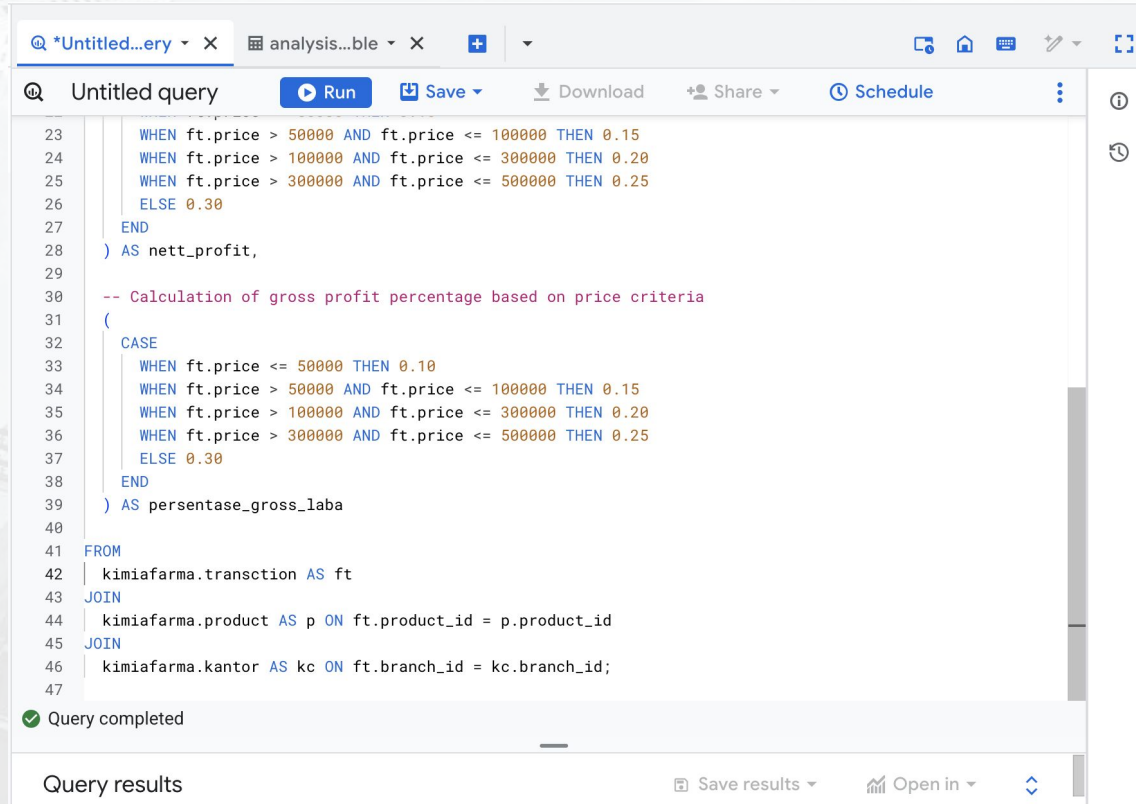
Query completed

Query results

Save results

Bigquery code is [Here](#)

BigQuery Syntax



The screenshot displays the Google Cloud BigQuery console interface. At the top, there's a toolbar with icons for search, home, and other navigation functions. Below this, the query editor shows a SQL query with line numbers 23 to 47. The query defines a CASE statement for 'nett_profit' and a CASE statement for 'persentase_gross_laba'. It then uses a FROM clause to join 'kimiafarma.transction' (aliased as 'ft') with 'kimiafarma.product' (aliased as 'p') and 'kimiafarma.kantor' (aliased as 'kc') based on their respective IDs. A status bar at the bottom left indicates 'Query completed'. The bottom right corner of the console shows 'Query results' and options to 'Save results' or 'Open in'.

```
23   WHEN ft.price > 50000 AND ft.price <= 100000 THEN 0.15
24   WHEN ft.price > 100000 AND ft.price <= 300000 THEN 0.20
25   WHEN ft.price > 300000 AND ft.price <= 500000 THEN 0.25
26   ELSE 0.30
27   END
28 ) AS nett_profit,
29
30 -- Calculation of gross profit percentage based on price criteria
31 (
32   CASE
33     WHEN ft.price <= 50000 THEN 0.10
34     WHEN ft.price > 50000 AND ft.price <= 100000 THEN 0.15
35     WHEN ft.price > 100000 AND ft.price <= 300000 THEN 0.20
36     WHEN ft.price > 300000 AND ft.price <= 500000 THEN 0.25
37     ELSE 0.30
38   END
39 ) AS persentase_gross_laba
40
41 FROM
42 | kimiafarma.transction AS ft
43 JOIN
44 | kimiafarma.product AS p ON ft.product_id = p.product_id
45 JOIN
46 | kimiafarma.kantor AS kc ON ft.branch_id = kc.branch_id;
47
```

✓ Query completed

Query results

Save results Open in

Bigquery code is [Here](#)

Explanation is [Here](#)..

Dashboard Analytics Performance

Here's a breakdown of the metrics:

1. **Total Transaction:**
672,458 – This represents the total number of transactions that occurred during the given period.
2. **Total Net Profit:** 172.3K
– This refers to the total net profit generated, measured in thousands (likely USD, depending on the currency used by the company).

Total Transaction
672,458

Total Nett Profit
172.3K

Explanation is [Here..](#)

Dashboard Analytics Performance

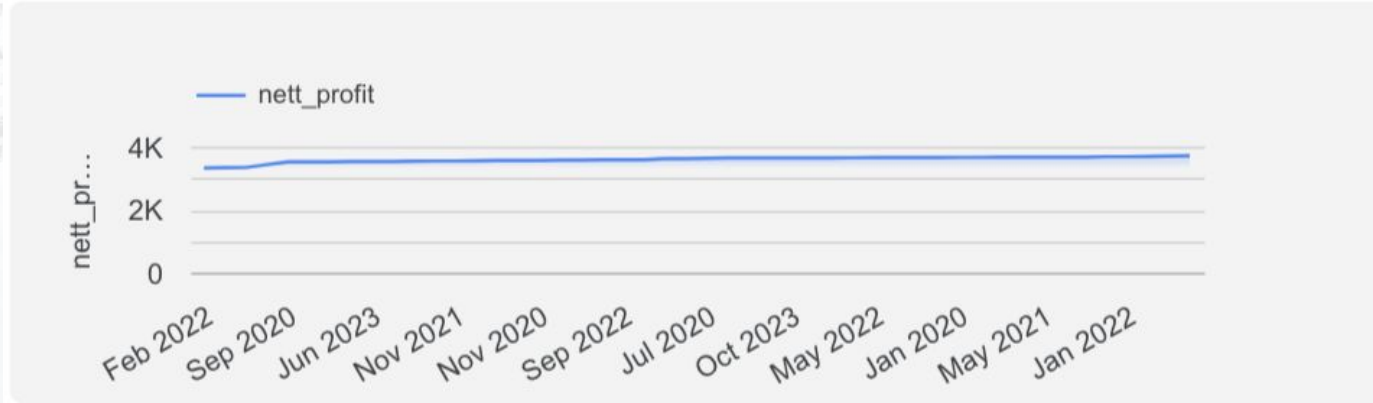
3. **Total Customer:** 264,601 – This indicates the total number of customers who made purchases during the specified period.

Total Customer
264,601

4. **Discount Percentage:** 0.07 – This shows that, on average, the discount applied to products during the transactions was 7%.

Discount Percentage
0.07

Dashboard Analytics Performance



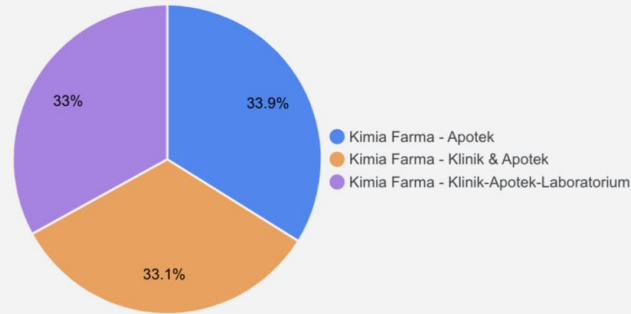
The chart illustrates the monthly **net profit** of the company from **February 2020** to **October 2023**, measured in **USD**. Over the period, the net profit remained relatively stable, fluctuating slightly around **4K USD** per month. This consistent trend suggests that the company experienced steady profitability, with little variation month-to-month. The relatively flat line throughout the period indicates a predictable income stream, possibly due to consistent sales performance or stable pricing strategies. This pattern reflects financial stability, which is valuable for long-term planning and investment decisions.

Dashboard Analytics Performance



This chart represents the **net profit** by province, measured in **USD**, for various regions in Indonesia. The provinces listed along the x-axis are **Papua Barat**, **Papua**, **Kalimantan**, **DI Yogyakarta**, **Sulawesi T...**, **Bali**, **Riau**, **Aceh**, **Jawa Timur**, and **Jawa Barat**. This trend suggests that while the company's operations in other provinces are generating relatively modest profits, **Jawa Barat** stands out as a major contributor to the company's overall financial performance.

Dashboard Analytics Performance



The pie chart represents the sales comparison across different types of Kimia Farma branches. The sales distribution is fairly even, with **Kimia Farma - Apotek** contributing **33.9%** of the total sales, followed closely by **Kimia Farma - Klinik & Apotek** at **33.1%**, and **Kimia Farma - Klinik-Apotek-Laboratorium** at **33%**. This indicates a balanced performance across all branch types, with the **Apotek** branches slightly leading in sales compared to the others.

Rekomendasi Bisnis

1. Focus on Expanding Klinik-Apotek-Laboratorium Branches

- The **Klinik-Apotek-Laboratorium** branch model shows a strong balance in sales, contributing 33% of the total revenue. There is potential for further growth by expanding this model, as it integrates multiple services under one roof, increasing customer convenience and attracting a wider demographic.

2. Enhance Online Presence and E-commerce

- With a steady customer base and consistent sales, it would be beneficial to invest in strengthening Kimia Farma's **online platform** for both pharmacy and healthcare services. E-commerce and online consultations can help reach more customers, especially in areas with limited access to physical branches.

Rekomendasi Bisnis

3. Leverage Data Analytics for Targeted Marketing

- Utilize the data from sales transactions to better understand customer preferences. With **BigQuery** data analysis already in use, creating personalized marketing campaigns can help in driving sales in specific regions or branch types that may need a boost.

4. Increase Focus on Health Products & Services

- Based on the diverse branch models, consider increasing the range of **health-related products** and **healthcare services** offered, such as wellness check-ups, laboratory tests, and health consultations. This can create cross-selling opportunities, especially in the **Klinik-Apotek-Laboratorium** branches.

Rekomendasi Bisnis

5. Implement Loyalty Programs

- Introducing a **customer loyalty program** could incentivize repeat business. Rewards or discounts for frequent purchases or healthcare visits would increase customer retention and foster long-term loyalty.

6. Optimize Discount Strategy

- Based on the **discount percentage** insights, review how discounting impacts sales and profitability. If the discounting model is highly effective, consider increasing the scope of discounts during specific months or product categories to attract more customers.

Thank You



Rakamin
Academy



kimia farma