

Alaa Y. Kana

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Education

- 1- Attained a **Ph.D Degree in Management** (with emphasis in Hotel Management) in 2009 with average (Excellent) from the **Graduate College of Administration and Financial Studies/Amman Arab University for Graduate Studies**, according to the decision of the Dean's Council No.09338 on 07/21/2009. Complete thesis entitled **The Impact of Compensation and Employee's Turnover on Hotel's Performance in Jordan, Amman, Jordan.**
- 2- Attained a **Masters Degree in Tourism and Hotel Management Sciences** (with emphasis in Food & Beverage Management) in 1999 with average (very good) from the **College of Administration and Economic/University of AL-Mustansiriyah**, according to the University order NO.696 on 3/2/1999. Completed a thesis entitled **Evaluation of Control Duties for the Manager of Food Department in Iraqi Hotels, Baghdad, Iraq.**
- 3- Attained a **Bachelors of Hotel Management Sciences** during the academic year 1985-1986 with standing of (very good) from the **College of Administration and Economic/ AL-Mustansiriyah University, Baghdad, Iraq.**
- 4- Attained a **Diploma in Tourist Establishment Management** during the academic year 1983-1984 with standing of (very good) from the **College of Administration and Economic/ AL-Mustansiriyah University, Baghdad, Iraq.**

Training Courses

The following are the titles of the training courses taken, their locations, and duration:

- 1- Attended 80 hours professional development, including 18 hour of classroom practicum, at the **STARTALK Summer Teacher Training program**, hosted by the Language Acquisition Resource Center at San Diego State University, July24 -August 4, 2017.
- 2- Attended **WPT (Writing Proficiency Test) assessment workshop/ACTFL**, in San Diego State University, Jan. 23-24, 2017
- 3- **ACTFL OPI Tester of Iraqi with Full Certification from American Council on the Teaching of Foreign Languages/Oral Proficiency Tester**, July 27, 2016.
- 4- Intersections: Supervisor Anti-Harassment & Title IX (EDU-AJ), Completed on 08/10/2017, National University.
- 5- Injury & Illness Prevention (EDU) (New-2016), Completed on 08/10/2017, National University.
- 6- FERRA Basics (New-2016). Completed on 08/10/2017, National University.
- 7- **VLS517 - Tokenization and P2PE**, Certificate # 2015-22635-00030, from VENZA BRIDGE, Completed on 06/21/2016.
- 8- **VLS516 – EMV**, Certificate # 2015-22635-00030, from VENZA BRIDGE, Completed on 06/21/2016.
- 9- Attended **OPI (Oral Proficiency Interview) assessment workshop/ACTFL**, in San Diego State University, November 15-19/ 2015.
- 10- Attended Tier 1 **SAILN (Southern Area International Language Network) workshop -** professional development for world languages teachers.
- 11- **VLS215a-Introduction to PII for Hoteliers**, Certificate # 2015-22635-00030, from VENZA BRIDGE, Completed on 10/04/2015.

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12-VLS514b-PII For Guest Facing Team Members, Certificate# 2015-22635-00032, from VENZA BRIDGE, Completed on 10/04/2015.

13-VLS509 – PCI Data Security Standard for Employee, Certificate # 2015-22635-00017, from VENZA BRIDGE, Completed on 10/04/2015.

14-Attended lectures in Hilton Worldwide University (HWU).

- **Behavior Based Interviewing 7/10/2017**
- **Introduction to Hilton Honors Points & Money Rewards™**, Completed on 7/8/2017.
- **Information Security and Privacy Training for Hilton - FRANCHISE Version**, Completed on 7/8/2017.
- **Bed Bug Training - Full Service and Luxury Brands**, Completed on 7/8/2017.
- **ADA Proper Assignment**, Completed on 7/8/2017.
- **ADA Communication Equipment for the Hearing Impaired**, Completed on 7/8/2017.
- **ADA Maintenance of Accessible Features**, Completed on 7/8/2017.
- **ADA Maintenance of Accessible Features – REFRESHER**, Completed on 7/8/2017.
- **ADA Provision and Use of Roll-In Showers with Fold-Down Seats**, Completed on 7/8/2017.
- **ADA Emergency Procedures**, Completed on 7/8/2017.
- **ADA Emergency Procedures – REFRESHER**, Completed on 7/8/2017.
- **ADA Role of the On-Site ADA Contact Person**, Completed on 7/8/2017.
- **ADA Role of the On-Site ADA Contact Person – REFRESHER**, Completed on 7/8/2017.
- **ADA Reasonable Modification of Policies and Procedures**, Completed on 7/8/2017.
- **ADA Reasonable Modification of Policies and Procedures – REFRESHER**, Completed on 7/8/2017.
- **ADA Provision and Use of Removable In-Tub Seats**, Completed on 6/18/2017.
- **ADA Service Animals**, Completed on 6/15/2017.
- **ADA Service Animals – REFRESHER**, Completed on 6/18/2017.
- **ADA Effective Communication**, Completed on 1/10/2017.
- **Introduction Security and Privacy Training for Hilton Worldwide FRANCHISE Version**, Completed on 1/9/2017.
- **Bed Bug Training. Full Service and Luxury Brands**, Completed on 1/9/2017.
- **ADA Provision and Use of Removable in-Tub Seats**, Completed on 1/9/2017.
- **ADA Provision and Use of Roll-in Showers with Fold-Down Seats**, Completed on 1/9/2017.
- **ADA Reasonable Modification of Policies and Procedures**, Completed on 1/9/2017.
- **ADA Proper Assignments**, Completed on 1/9/2017.
- **Hilton HHonors: Introduction & Program Overview-The Ins and Outs**, Completed on 1/24/2016.
- **Hilton HHonors: Introduction & Program Overview-The Power of Loyalty**, Completed on 1/24/2016.
- **Hilton HHonors: Introduction & Program Overview-HHonor Every Guest**, Completed on 1/17/2016.
- **Digital key Game for Hilton-Front desk teams**, Completed on 11/06/2015.
- **Information Security and Privacy Training for Hilton Worldwide- FRANCHISE Version**, Completed on 01/26/2015.
- **O4_Day Use for Hilton and Garden Inn**, Completed on 01/08/2015.
- **05_Check- in**, Completed on 01/08/2015.
- **01_Introduction to OnQ R&I**, Completed on 11/04/2014.
- **eCheck-in course-General**, Completed on 08/02/2014.
- **00_About Training**, Completed on 06/30/2014.

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- **Attained a Safety and Security Training Course** in San Diego Hilton Gaslamp- Completed on 06/10/2014.
- **ADA Emergency Procedures**, Completed on 03/05/2014.
- **ADA Emergency Procedures- REFRESHER**, Completed on 03/05/2014.
- **Hilton Concierge**, Completed on 10/16/2013.
- **ADA Communication Equipment for the Hearing Impaired**- Completed on 10/12/2013.
- **OnQ PM 6.5 Migration Hotels**- Curriculum, Completed on 10/12/2013.
- **Hilton Make it right eLearning- Food & Beverage**, Completed on 10/09/2013.
- **Hilton Make it Right eLearning- Driver**, Completed on 10/06/2012.
- **Hilton Make it Right eLearning-Front desk**, Completed on 10/06/2012.
- **Behavior Based Interviewing-F303**- Completed on 07/28/2012.
- **39_CRM Enhancements (Audio Not Available)**, Completed on 06/28/2012.
- **Hilton Honors Expanded Rewards & Reimbursement-Front Office/Accounts Receivable (OnQ PM 5.15&5.16)**, Completed on 06/28/2012.
- **OnQ PM 5.15 CRM Enhancements**, Completed on 06/28/2012.
- **Bed Bug Training – Full Service and Luxury Brands**, Completed on 06/24/2012.
- **FIT101-Introduction to Wholesale Business**, Completed on 05/21/2012.
- **ADA Effective Communication**, Completed on 03/03/2012.
- **ADA service Animals**, Completed on 03/03/2012.
- **ADA Proper Assignment**, Completed on 03/03/2012.
- **ADA Emergency Procedures**, Completed on 03/03/2012.
- **ADA Reasonable Modification of Policies and Procedures**, Completed on 03/03/2012.
- **ADA maintenance of Accessible Features**, Completed on 03/03/2012.
- **ADA Provision and Use of Roll- In Showers with fold-down Seats**, Completed on 03/03/2012.
- **ADA Provision and Use of removable in-Tub Seats**, Completed on 03/03/2012.
- **ADA Communication Equipment for Hearing Impaired**, Completed on 03/03/2012.
- **ADA Role of the On-Site ADA Contact Person**, Completed on 03/03/2012.
- **OnQ PM 5.15 Outlet Distribution**, Completed on 03/02/2012.
- **OnQ PM 5.15 Post Charges in AR**, Completed on 03/02/2012.
- **2010 OnQ Qualification Submission-C227**, Completed on 03/02/2012.
- **Revenue Management TRAIL (Beginner Course)**, Completed on 10/27/2011.
- **Eco learning 3, (Arabic Version)** completed on 10/18/2010.
- **Catering progress Report**, Completed on 10/18/2010.
- **Hilton All Day Restaurant** Completed on 08/31/2010.
- **Hilton Specialty Restaurant** Completed on 08/24/2010.
- **Eco learning 2, (Arabic Version)** completed on 08/24/2010.
- **HHonors Manager Training (2010)**, Completed on 08/04/2010.
- **Customer Interactions**, Completed on 07/02/2010.
- **Eco learning 1, (Arabic Version)** completed on 05/07/2010.
- **Guest List manager**, Completed on 04/05/2010.
- **Day Audit**, Completed on 03/23/2010.
- **Operations Audit/Decentralized User**, Completed on 03/23/2010.
- **Operations Audit/Day Audit-Income Auditor Course**, Completed on 02/14/2010.
- **Operations Audit/Day Audit-Cash Entry**, Completed on 02/05/2010.
- **Operations Audit/Day Audit-Misc Payment**, Completed on 02/05/2010.
- **Operations Audit/Basic Skills**, Completed on 01/23/2010.

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- **Hilton Service Animal Training-F224**, completed on 01/22/2010.
- **CRM Day in the Life**, Completed on 01/18/2010.
- **CRM Training Completion Certificate**, Completed on 03/19/2009.
- 15-Unlawful Harassment Training-Manager/Supervisor Model**, taken at the **National University, San Diego, CA**, in 10/31/2011.
- 16-Fidelio Front Office** taken at the **Jordan Data System Company** located in Amman, Jordan from 9/15/2003 to 9/23/2003.
- 17-A course** it was **(titled: Beverage Cost Control)** at **Palestine Hotel/Iraq-Baghdad**/for period 12/6/2001 until 28/6/2001.
- 18-Food Revenue & Cost Control** taken at **Baghdad Hotel** located in Baghdad, Iraq 2/3/2000 until 3/23/2000.
- 19-Passed the English Language Qualification Examination** at the **AL-Mustansiriyah University** located Baghdad, Iraq on 12/2/1995.
- 20- Middle Management and Application in the Touristic Resorts** taken at the **Sheraton Hotel** located in Baghdad, Iraq from 7/8/1995 to 7/16/1995.
- 21-Tourism Management** taken at **The Technical Administration Institute** located in Baghdad, Iraq 3/11/1995 to 3/16/1995.
- 22- Marketing Management** taken at **AL-Tharwa Bureau for Consultancy and Training** located in Baghdad, Iraq from 11/26/1994 to 12/7/1994.
- 23- Advanced Public Relations** at taken the **Technical Administration Institute** located in Baghdad, Iraq from 3/19/1994 to 3/28/1994.
- 24- Cost Control Accounts for Food and Beverage** taken at **Palestine Hotel Meridian** in Baghdad, Iraq from 7/1/1983 to 7/31/1983.
- 25- Managers Skill**, taken at the **Middle East Center for Management Consulting and Training** located in Baghdad, Iraq from 9/25/1993 to 10/6/1993.
- 26- Stores Management** taken at the **Middle East Center for Management, Consulting and Training** located in Baghdad, Iraq during September 1992.
- 27- Middle Management in the Tourist organization** taken at the **Sheraton Hotel** in Baghdad, Iraq from 8/11/1990 to 8/26/1990.
- 28- Passed TOFEL Examination** in 5/12/1990.

Job Experience

- 1- Arabic Professor at Cuyamaca College** from Fall Semester 2017, 07/19/2017 - Present, San Diego, CA.
- 2- LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, Iraqi basic Course**, July 31/2017- September 15/2017.
- 3- LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, Iraqi basic Course**, April 3/2017- April 7/2017.
- 4- LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego Advanced Arabic (MSA) Course**, March 20/2017 – March 31/2017.
- 5- LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, Iraqi Professional Language Training Course**, August/01/2016 – September /09/2016
- 6- LARC Instructor, Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Tactical Language Course**, July/11/2016 – August/01/2016
- 7- LARC Instructor, Language Acquisition Research Center/San Diego State University-San Diego, Intensive Arabic (MSA) Course**, April/25/2016 – May/27/2016.
- 8- LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Lead teacher**, January /04/2016 – January/28/2016.
- 9- LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Lead teacher**, September /14/2015 – October/22/2015.

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- 10-LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Lead teacher, July/20/2015 – August/18/2015.**
- 11-LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Lead teacher, February/23/2015 – March/20/2015.**
- 12- LARC Assistant Instructor, Language Acquisition Research Center /San Diego State University – San Diego, Iraqi Dialect Immersion Class, September /15/2014-September/25/2014.**
- 13-Assistant Instructor, California State University- Long Beach, Arabic Immersion Course, August /04/2013-August/19/2013.**
- 14-Member of the editorial board of International Journal of Business and Information Communications Technologies. ISSN: 2412-9917**
- 15-Core Adjunct Faculty member at National University, Online Instructor, July/25/ 2013-Present, San Diego. CA.**
- 16-Adjunct faculty member at National University, Online Instructor, January/2010 To July/2013, San Diego, CA.**
- 17- MOD and Night Auditor at San Diego Hilton Gaslamp Quarter, Oct. 2008- Present, San Diego, CA.**
- 18- Worked with The San Diego state University Research Foundation (Editing a manuscript) From December/01/2009 To December/15/2009, San Diego, CA.**
- 19-Worked with San Diego state University (SDSU) in many researches emphasis on The Middle East.**
- 20- Role Player/San Diego state University (SDSU) from June/20/2008 To June/25/2008, November/05/2008 To November/26/2008, and May/20/2009 To June/03/2009.**
- 21- Instructor of Hotel Management and Tourism Department from in AL-Ahliyya Amman University/Collage of Financial and Administrative Sciences /Hotel Management and Tourism Department October/11/2001 to May/01/2008, Amman/Jordan.**
- 22- Lectured at University of Jordan/Business Administration Department for First Semester, 2007/2008, Amman/Jordan.**
- 23- Lectured at AL-Ahliyya Amman University/Collage of Financial and Administrative Sciences /Hotel Management and Tourism Department October/02/2001 until May/01/2008, Amman/Jordan.**
- 24- Lectured at AL-Mustansiriyah University/Collage Administration and Economic/ Tourism and Hotel Department during the academic years 1999-2000 and 2000-2001, Baghdad/Iraq.**
- 25- Lectured at Middle East Center for Management, Consulting and Training, Baghdad/Iraq.**

Practical Experience

- 1- Employee of the month, November 2013, San Diego Hilton Gaslamp Hotel.**
- 2-Employee of the month, May 2010, San Diego Hilton Gaslamp Hotel.**
- 3- Supervisor of AL-Ahliyya Amman University students training at Arena Hotel during the academic years 2001 to 2008, Amman/Jordan.**
- 4- Supervisor of AL-Ahliyya Amman University students training at Arena Space Hotel during the academic years 2001 to 2008, Amman/Jordan.**
- 5- Supervisor of AL-Ahliyya Amman University students training at the Sharm El-Sheikh in Egypt, from September/1/2002 to September/31/2002, Amman/Jordan.**
- 6- Acting Managing Director of Baghdad hotel Mixed Shareholding Company from May/12/2001 to July/1/2001, Baghdad/Iraq.**

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- 7- Acting **Managing Director of Baghdad Hotel Mixed Shareholding Company** from September/8/1998 to November/24/1998, Baghdad/Iraq.
- 8- **Member of Baghdad Hotel Administration Council** from December/7/1995 until October/13/2001, Baghdad/Iraq.
- 9- **Manager of Food & Beverage Department at Baghdad Hotel** from August/22/1991 to October/13/2001, Baghdad/Iraq.

Other Experience

- 1- Worked as **Arabic calligrapher** with **Qatar foundation international** during the Annual Convention and World Languages Expo (ACTFL). November 20-22, 2015, San Diego, CA.
- 2- Worked with The **(Studio West) Recording Arts Center** as a translator for translating program from April/17/2010 To April/18/2010. San Diego, CA.
- 3- Worked with **Dar Al-Hekma Center** for teaching Arabic language from June/2006 To February/2007 in Amman, Jordan.
- 4- **Directed training courses** at the **Imperil Palace Hotel** located in Amman, Jordan.
- 5- **Directed training courses** at the **Middle East Center for Management, Consulting and Training** private sector in the field of (Hotel and Restaurant Management).
- 6- **Head of the Training Department** at Baghdad Hotel Company.
- 7- Supervisor of students involved in scientific and practical training programs at the Baghdad Hotel Company.
- 8- Gave many **personnel training lectures** employed at Baghdad Hotel Company.
- 9- Worked on **consultative studies** in the field of developing working strategies for the Baghdad Hotel Company.

Previously Taught Subjects and Subjects of Interest

Beverage Service, Art of Cooking (**Supervisor**), Information Systems for Hotels & Tourism, Menu Planning, Hotel Purchasing and Storage Management, Introduction to Tourism and Hotel Industry, Human Resource Management in Hotels, Hotel Management, Restaurant Management, Hospitality Industry, Food & Beverage Cost Control, Case Study in Tourism and Hospitality, Tourism Sites and Resorts Management, Conferences and Social Clubs Management. (**Both English and Arabic Track**).

Published Articles, Books and Papers

Articles:

- 1-From yesterday's Aliens...To today's Aliens... (E.T.) returned again,(In Arabic), www.ahewar.org, 02/03/2015, <http://www.ahewar.org/debat/show.art.asp?aid=453541>
- 2- From Barzan's Parties ... to ISIS's Parties, ,(In Arabic), www.ahewar.org, 01/03/2015, <http://www.ahewar.org/debat/show.art.asp?aid=448818>
- 3- Gratuity Marriage... and Migration to the Transient State,(In Arabic), www.sotaliraq.com, 01/10/2014, <http://www.sotaliraq.com/mobile-item.php?id=169208#axzz3ExLjUf2I>
- 4- Yes, I will depart... with my cross and my Iraq, (In Arabic), www.ankawa.com , 08/28/2014, <http://www.ankawa.com/forum/index.php?topic=751092.0>
- 5- The promised Islamic state... and Okaz market,(In Arabic), www.ahewar.org, 08/11/2014, <http://www.ahewar.org/debat/show.art.asp?aid=427813>
- 6- A phone call between an Iraqi citizen... and the prince of believers, the Baghdadi caliphate, (In Arabic), www.ahewar.org, 07/25/2015, <http://www.ahewar.org/debat/show.art.asp?aid=425465>

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- 7- **The Baath Party...and ISILs**, (In Arabic), www.ahewar.org, 06/19/2014,
<http://www.ahewar.org/debat/show.art.asp?aid=420055>
- 8- **Jihad Sexual Intercourse ... and Homelands Liberation**, (In Arabic), www.ahewar.org,
09/27/2013, <http://www.ahewar.org/debat/show.art.asp?aid=379822>
- 9- **Alwash! ... Minister of the Interior**, (In Arabic), www.ankawa.com, 08/27/2013,
<http://www.ankawa.com/forum/index.php/topic,690947.msg6093250.html#msg6093250>
- 10- **The Arab Countries... and Today's' Invocation**, (In Arabic), www.ahewar.org,
10/9/2012, <http://www.ahewar.org/debat/show.art.asp?aid=327491>
- 11- **The Sheiks of the Tribes... and Al-Ramadi's East Tea Cans**, (In Arabic), www.sotaliraq.com,
9/11/2012, <http://www.sotaliraq.com/mobile-item.php?id=117099#axzz26ArCn7wp>
- 12- **Land Tilting... from Sajida to the House of Representatives**, (In Arabic), www.ahewar.org,
08/21/2012, <http://www.ahewar.org/debat/show.art.asp?aid=320777>
- 13- **George Galloway ... And 375 guest rooms and room**, (In Arabic), www.ankawa.com,
07/29/2012, <http://www.ankawa.com/forum/index.php/topic,601822.msg5692384.html#msg5692384>
- 14- **Khalaf al-Dulaimi... and His Saddam in the Moon**, (In Arabic), www.sotaliraq.com,
06/30/2012
- 15- **Tourism Coffin... And it's Revival Again**, (In Arabic), www.ahewar.org on 05/31/2012,
<http://www.ahewar.org/debat/show.art.asp?aid=309868>
- 16- **Abnormal Educational Practices...Teacher Could be a Messenger**, (In Arabic),
www.sotaliraq.com, 05/18/2012,
<http://www.sotaliraq.com/mobile-item.php?id=109806#axzz1vAXqkz9o>
- 17- **Salafis...And the execution of Alcohol**, (In Arabic), www.ahewar.org, 04/23/2012,
<http://www.ahewar.org/debat/show.art.asp?aid=304576>
- 18- **The Rabble of Libya ... And the British Cemetery**, (In Arabic), www.barety.net,
04/09/2012, <http://barety.net/index.php?topic=12665.0>
- 19- **IPad Device... And Saddam' Cubs**, (In Arabic), www.ahewar.org, 03/18/2012,
<http://www.ahewar.org/debat/show.art.asp?aid=299509>
- 20- **Calling for Prayer ... and Soccer Ball**, (In Arabic), www.ahewar.org, 02/29/2012,
<http://www.ahewar.org/debat/show.art.asp?aid=297113>
- 21- **Tourism in Iraq.... painful past and a promising future**, (In Arabic), www.sotaliraq.com,
02/10/2012, <http://www.sotaliraq.com/mobile-item.php?id=103557#axzz1m1Q68jwJ>
- 22- **The Advices of the Leader ... and the Hypocrites**, (In Arabic), www.sotaliraq.com,
01/08/2012, <http://www.sotaliraq.com/mobile-item.php?id=101644#axzz1j202hSJm>
- 23- **Abid missile..... And tomato**, (In Arabic), www.ahewar.org, 12/10/2011,
<http://www.ahewar.org/debat/show.art.asp?aid=286853>
- 24- **Marriage Generosity..... and the Intifada Injured**, (In Arabic), www.ahewar.org,
11/23/2011, <http://www.ahewar.org/debat/show.art.asp?aid=284553>
- 25- **The Beautiful (Sajida) and her body guard and The beast Al- Nijaifi and his chauffeur**,
www.ahewar.org, (In Arabic), 11/04/2011,
<http://www.ahewar.org/debat/show.art.asp?aid=282225>
- 26- **Al-Kikoz milk, ...Manal Younis Al-Alowsy, ...and the American troops**, (In Arabic),
www.ahewar.org, 26/10/2011, <http://www.ahewar.org/debat/show.art.asp?aid=281118>
- 27- **X.....Cholera and the One Million martyrs revolution**, (In Arabic), www.sotaliraq.com,
10/06/2011, <http://www.sotaliraq.com/articlesiraq.php?id=96304#axzz1d55NFv00>
- 28- **To our Community in diaspora, Be gentle to your compatriots**, (In Arabic), 09/26/2011,
http://alqosh.net/article_000/alaakana/ak1.htm
- 29- **Our Community in diasporaHeading where? Car theft network candle**, (In Arabic),
www.ankawa.com, 09/05/2011,
<http://www.ankawa.com/forum/index.php/topic,531941.msg5336049.html#msg5336049>
- 30- **Our scandal: the Organized Crime in America**, (In Arabic), www.ankawa.com, 08/23/2011,
<http://www.ankawa.com/forum/index.php/topic,529692.msg5321421.html#msg5321421>

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- 31- **Dr. Shak hanish visit his native town (Telkaif) 40 years later**, (In Arabic), www.ankawa.com, 08/06/2011,
<http://www.ankawa.com/forum/index.php/topic,526234.msg5297680.html#msg5297680>

Papers & Researches:

- 1- **The Effects of Breach of Information on Guests and Properties in the Hospitality Industry and Solutions**, June 2017, published in International Journal of Business and ICT "Edited in association with the American Society of Competitiveness", Vol.3, No.1-2. March - June 2017.
<http://www.ijbict.com/vol-3-march-june-2017>
http://docs.wixstatic.com/ugd/4f5010_16c53c5db2924a1f81adbd6a6e2762d0.pdf
- 2- **Religious Tourism in Iraq, 1996-1998: An Assessment**, December 2011, published in International Journal of Business and Social Science, Vol. 2 No. 24 SI- December 2011.
<http://www.ijbssnet.com/update/archive/965.html>
http://www.ijbssnet.com/journals/Vol_2_No_24_Special_Issue_December_2011/2.pdf
- 3- **The Impact of the Blockade Imposed on the Human Resources Working at the Excellent and First Class Hotels**, This paper was presented to the Tourism Institution in Baghdad, Iraq.
- 4- **The Importance of planning and developing Human Resources: Working in the field of Hotel Management**, This was presented to the "Tourism Institution" Baghdad, Iraq.

Books:

- 1- Author of **Diversity in Hospitality Industry**, 1st ED, CreateSpace Publisher an Amazon company, USA, 2017.
ISBN-13: 978-1542328920
ISBN-10: 1542328926
https://www.amazon.com/Diversity-Hospitality-Industry-Arabic-Alaa/dp/1542328926/ref=sr_1_2?s=books&ie=UTF8&qid=1486423696&sr=1-2&refinements=p_27%3ADr.+Alaa+Gado+Kana
- 2- Author of **Human Resources Management in the Hospitality Industry**, 1st ED, CreateSpace Publisher an Amazon company, USA, 2013.
ISBN-13: 978-1484018552
ISBN-10: 1484018559
https://www.amazon.com/Resources-Management-Hospitality-Industry-Edition/dp/1484018559/ref=sr_1_1?ie=UTF8&qid=1367175614&sr=8-1&keywords=alaa+kana
- 3- Co-authored of **Menu Planning**, 1st ED, Dar Wael for Publishing, www.darwael.com, Jordan, 2008. ISBN:978-9957-11-713-9
<http://www.darwael.com/node/1751>
- 4- Author of **Human Resources in Restaurants**, 1st ED, Dar Wael for Publishing, www.darwael.com, Jordan, 2004. ISBN: 9957-11-447-6.
<http://www.darwael.com/node/1749>

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Review of Scholarly Work:

- 1- Questionnaire Evaluator, **“The impact of the strategic vision of the organization and the relationship of administrative leaders with dependents on the decision-making process in industrial companies.”** By Researcher Faisal Khalifa al-Zughbi and supervision of Dr. Shawqi Naji of Amman Arab University for Graduate Studies, September 24, 2011. [In Arabic]
- 2- Questionnaire Evaluator, **“Social intelligence and strategic management of public relations and their impact on the loyalty of the guest: An empirical study in the mixed sector hotels in Baghdad.”** By PhD candidate Mohamad F. Abbas and supervision of Dr. Dena H. Jamal, April 28, 2014. [In Arabic]
- 3- Questionnaire Evaluator, **“Tourism thinking and the culture of quality of service and their impact on guest happiness: Empirical study on operational departments in the mixed sector hotels in Baghdad.”** By PhD candidate Mohamad A. Aoun and supervision of Ilham K. Shibier. [In Arabic]
- 4- Questionnaire Evaluator, **“Organizational memory and its role in enhancing organizational efficiency in industrial companies in Jordan.”** By PhD candidate Ilham H. al-Faaori, of Amman Arab University for Graduate Studies, October 4, 2011. [In Arabic]
- 5- Paper conference reviewer, **“Package statistic electronic to measure and evaluate millennium goals and human development: Sudan case application”** to be submitted for the Fifth Arab statisticians International Scientific Conference, Egypt, February 9, 2016. [In Arabic]
- 6- Paper conference reviewer, **“Randomized complete design and design random sectors underlying the existence of duplicate measurements and the lack thereof”** to be submitted for the Fifth Arab statisticians International Scientific Conference, Egypt, February 9, 2016. [In Arabic]
- 7- Questionnaire Evaluator, **“Utilizing organization performance through balanced scorecard and risk management integration”** By Seja K. Abdali, for BA graduation requirement of Al-Ahliyya Amman University, April 23, 2013. [In Arabic]

Scientific conferences

- 1- Participated in 2015 Annual Convention and World Languages Expo (ACTFL). November 20-22, 2015, San Diego, CA.
- 2- Participated in The First Conference of Tourism Development (this was held on September 3rd to 5th 2001) as the Manager of the Exhibition of Baghdad Hotel.

Languages

- Fluent in Arabic, Aramaic, Chaldean, and Proficient in English.

References

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