

S L B I GROUP (PVT) LTD

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OUR VISION

BECOME A BUSINESS LEADER IN THE WORLD

OUR 10 MISSIONS

- 1. ADMINISTRATION
- 2. HELPING MINDS AND SERVICES
- 3. MARKETING TACTICS
- 4. CONCERN IN DOMESTIC PRODUCTS
- 5. INTRODUCTION OF INTERNATIONAL PRODUCTS
- 6. INTRODUCE OUR BUSINESS IN INDIA
- 7. INTRODUCE OUR BUSINESS IN GULF COUNTRIES
- 8. INTRODUCE OUR BUSINESS IN EUROPE COUNTRIES
- 9. ESTABLISH THE INTERNATIONAL PRODUCTS IN OUR COUNTRY
- 10. ESTABLISHING OUR OWN PRODUCTIONS

ABOUT US & POLICIES



About Us

S L B I GROUP (PVT) LTD s vision is to digitize the Industrial Courses & Trainings & Manufacturing Companies & Manufacturing, Export, Import, wholesale Marketing and International Transit

Following...

a). Agriculture & Food

Agriculture

Agricultural, Waste Animal, Products Beans Cocoa, Beans Coffee, Beans Farm, Machinery & Equipment Feed Fresh, Seafood Fruit Grain Herbal, Cigars & Cigarettes Mushrooms & Truffles Nuts & Kernels Ornamental, Plants Other Agriculture, Products Plant & Animal Oil Plant, Seeds & Bulbs Timber, Raw Materials Vanilla, Beans Vegetables,

Food & Beverage

Alcoholic, Beverage Baby, Food Baked, Goods Bean, Products Canned, Food Coffee Confectionery Dairy Drinking, Water Egg & Egg, Products Food, Ingredients Fruit, Products Grain, Products Honey, Products Instant, Food Meat & Poultry Other, Food & Beverage Seafood Seasonings & Condiments Snack, Food Soft, Drinks Tea, Vegetable Products,

b). Apparel, Textiles & Accessories

Apparel

Apparel Design, Services Apparel, Processing, Services Apparel, Stock Boy's, Clothing Costumes Ethnic, Clothing Garment, Accessories Girl's, Clothing Infant, & Toddlers, Clothing Mannequins Maternity, Clothing Men's, Clothing Sewing, Supplies Sportswear Stage & Dance Wear Tag Guns Uniforms Used Clothes Wedding Apparel & Accessories Women's Clothing,

Textile & Leather Product

Down & Feather Fabric Fiber Fur Grey, Fabric Home, Textile Leather, Product Other, Textiles & Leather Products Textile Accessories Textile, ProcessingThreadYarn100% Cotton, Fabric100%, Polyester Fabric Bedding Set Towel Chair Cover Genuine Leather,

Fashion Accessories

Belt Accessories Belts Fashion Accessories Design Services Fashion Accessories Processing Services Gloves & Mittens Scarf, Hat & Glove Sets Hats & Caps Scarves & Shawls, Hair Accessories, Genuine Leather, Belts Leather Gloves & Mittens Ties & Accessories, Belt Buckles PU Belts, Belt Chains Metal, Belts Suspenders,

Timepieces, Jewelry, Eyewear

Eyewear. Jewelry, Watches, Eyeglasses, Frames, Sunglasses, Sports, Eyewear, Body Jewelry, Bracelets & Bangles, Brooches, Cuff Links & Tie Clips, Earrings Jewelry, Boxes Jewelry, Tools & Equipment, Loose Beads, Loose Gemstone, Necklaces, Pendants & Charms Rings, Wristwatches,

c). Auto & Transportation

Vehicles & Accessories

Automobiles, Trailers, Trucks, Golf Carts, Marine Parts & Accessories Truck Parts & Accessories Trains Motorcycles & Scooters, Auto Parts & Accessories, Emergency Vehicles, Bus Parts & Accessories, ATVs & UTVs, Bus, Containers, Other Vehicle Parts & Accessories, Other Vehicle,

d). Bags, Shoes & Accessories

Luggage, Bags & Cases

Bag & Luggage, Making Materials, Bag Parts & Accessories, Business Bags & Cases, Digital Gear & Camera, Bags, Handbags & Messenger Bags Luggage & Travel, Bags Luggage Cart, Other Luggage, Bags & Cases, Special Purpose Bags & Cases Sports & Leisure Bags, Wallets & Holders Carry-on, Luggage, Luggage Sets, Trolley Bags, Briefcases, Cosmetic Bags & Cases Shopping Bags, Handbags, Backpacks, Wallets,

Shoes & Accessories

Baby Shoes, Children's Shoes, Dance Shoes, Genuine Leather, Shoes Men's, Shoes, Other Shoes Shoe Materials, Shoe Parts & Accessories, Shoe Repairing Equipment, Shoes Design Services, Shoes Processing Services, Shoes Stock, Special Purpose Shoes, Sports Shoes, Used Shoes, Women's Shoes,

e). Electronics

Consumer Electronic

Computer Hardware & Software Electronic, Cigarettes Accessories & Parts Camera, Photo & Accessories, Electronic Publications, Home Audio, Video & Accessories, Mobile Phone & Accessories Other Consumer Electronics, Portable Audio, Video & Accessories Video Game & Accessories Mobile Phones, Earphone & Headphone, Power Banks, Digital Camera, Radio & TV Accessories, Speaker, Television, Cables, Charger, Digital Battery, Digital Photo Frame, 3D Glasses.

Home Appliance

Air Conditioning, Appliances, Cleaning Appliances, Hand Dryers, Home Appliance Parts, Home Appliances Stocks, Home Heaters, Kitchen Appliances, Laundry Appliances, Other Home Appliances, Refrigerators & Freezers, Water Heaters, Water Treatment, Appliances, Wet Towel, Dispensers, Air Conditioners, Fans, Vacuum Cleaners, Solar Water Heaters, Cooking Appliances, Coffee Makers, Blenders,

Security & Protection

Locks & Keys, Personal Protective Equipment Access, Control Systems & Products Alarm, CCTV Products, Firefighting Supplies, Locksmith Supplies, Other Security & Protection Products, Police & Military Supplies, Roadway Safety Safes, Security Services, Self Defense Supplies, Water Safety Products, CCTV Camera, Bullet Proof Vest, Alcohol Tester, Fire Alarm.

f). Electrical Equipment & Supplies

Solar Energy Products, Batteries, Electrical Instruments, Circuit Breakers, Connectors & Terminals Industrial Controls, Contactors, Motors Electrical Supplies, Electronic & Instrument Enclosures, Fuse Components, Fuses Generators, Power Accessories, Power Distribution Equipment Power Supplies, Professional Audio, Video & Lighting Relays, Switches, Transformers, Wires, Cables & Cable Assemblies, Wiring Accessories, Solar Cells, Solar Panel,

g). Gifts, Sports & Toys

Sports & Entertainment

Amusement Park Artificial Grass & Sports Flooring Fitness & Body Building Gambling Golf Indoor Sports, Musical Instruments, Other Sports & Entertainment Products, Outdoor Sports, Sports Gloves, Sports Safety, Sports Souvenirs, Team Sports Tennis, Water Sports Winter, Sports Camping & Hiking Scooters, Gym Equipment Swimming & Diving,

Gifts & Crafts

Art & Collectible, Crafts Arts & Crafts Stocks, Cross Stitch Festive & Party Supplies, Flags, Banners & Accessories, Gift Sets, Holiday Gifts, Home Decoration, Key Chains, Knitting & Crocheting Lacquer, ware Lanyard, Money Boxes, Music Boxes, Pottery & Enamel Sculptures, Souvenirs, Stickers, Wedding Decorations & Gifts,

Toys & Hobbies

Action Figure, Baby Toys, Balloons, Candy Toys, Classic Toys, Dolls, Educational Toys, Electronic Toys, Glass Marbles, Inflatable Toys, Light-Up Toys, Noise Maker, Other Toys & Hobbies Outdoor Toys & Structures Plastic Toys, Pretend Play & Preschool Solar Toys, Toy Accessories, Toy Animal, Toy Guns, Toy Parts, Toy Robots, Toy Vehicle Wind Up Toys, Wooden Toys,

h). Health & Beauty

Health & Medical

Animal Extract Plant, Extracts, Body Weight Health Care Supplement, Health Care Supplies, Crude Medicine Prepared Drugs, In Pieces Traditional Patented Medicines, Body Fluid-Processing & Circulation Devices, Clinical Analytical Instruments, Dental Equipment Emergency & Clinics Apparatuses, Equipment of Traditional Chinese Medicine, General Assay & Diagnostic Apparatuses, Medical Consumable, Medical Cryogenic, Equipment Medical Software, Physical Therapy Equipment, Radiology Equipment & Accessories, Sterilization Equipment, Surgical Instrument Ultrasonic, Optical, Electronic Equipment Ward Nursing Equipment, Medicines Less,

Beauty & Personal Care

Baby Care, Bath Supplies, Beauty Equipment, Body Art Breast Care Feminine, Hygiene Fragrance & Deodorant, Hair Care Hair Extensions & Wigs Hair Salon Equipment Makeup, Makeup Tools, Men Care, Nail Supplies, Oral Hygiene, Other Beauty & Personal Care Products, Sanitary Paper, Shaving & Hair Removal Skin, Care Skin, Care Tool,

i). Home, Lights & Construction

Construction & Real Estate

Aluminum Composite Panels, Balustrades & Handrails, Bathroom Boards, Building Glass Ceilings, Corner Guards, Countertops, Vanity Tops & Table Tops Curtain Walls & Accessories Decorative Films, Door & Window Accessories, Doors & Windows, Earthwork Products, Elevators & Elevator Parts, Escalators & Escalator Parts, Faucets, Mixers & Taps, Fiberglass Wall Meshes, Fireplaces, Stoves Fireproofing Materials, Floor Heating Systems & Parts Flooring & Accessories Formwork Gates, Heat Insulation Materials, HVAC Systems & Parts Kitchen Ladders & Scaffoldings Landscaping Stone, Masonry Materials, Metal Building Materials, Mosaics Mouldings, Multifunctional Materials, Other Construction & Real Estate Plastic Building Materials, Quarry Stone & Slabs Real Estate Soundproofing Materials, Stairs & Stair Parts Stone, Carvings and Sculptures, Sunrooms & Glass, Houses Tiles & Accessories Timber, Tombstones and Monuments, Wallpapers/Wall Coating Waterproofing Materials Less.

Home & Garden

Bake ware, Barware Bathroom Products, Cooking Tools, Cookware Garden Supplies, Home Décor Home Storage & Organization Household Chemicals, Household Cleaning Tools & Accessories Household Sundries, Kitchen Knives & Accessories Laundry Products, Pet Products, Kitchen, Dining, Bar & Tableware, Dinnerware, Drink ware, Baby Supplies & Products Rain Gear Lighters & Smoking Accessories

Lights & Lighting

Emergency Lighting, Holiday Lighting, Indoor Lighting, LED Lighting, Lighting Accessories, Lighting Bulbs & Tubes, Other Lights & Lighting Products, Outdoor Lighting, Professional Lighting, LED Residential Lighting, LED Outdoor Lighting, Chandeliers & Pendant Lights, Ceiling Lights, Crystal Lights, Stage Lights, Street Lights, Energy Saving & Fluorescent LED Landscape Lamps, LED Professional Lighting, LED Encapsulation Series,

Furniture

Antique Furniture, Baby Furniture, Bamboo Furniture, Children Furniture, Commercial Furniture, Folding Furniture, Furniture Accessories, Furniture Hardware Furniture Parts, Glass Furniture, Home Furniture, Inflatable Furniture, Metal Furniture, Other Furniture, Outdoor Furniture, Plastic Furniture, Rattan / Wicker Furniture, Wood Furniture, Living Room Furniture, Bedroom Furniture

j). Machinery, Industrial Parts & Tools

Machinery

Agriculture Machinery & Equipment Apparel & Textile Machinery, Building Material Machinery, Chemical Machinery & Equipment Electronic Products, Machinery Energy & Mineral Equipment Engineering & Construction Machinery, Food & Beverage Machinery, General Industrial Equipment, Home Product Making Machinery, Industry Laser Equipment Machine, Tool Equipment Metal & Metallurgy Machinery, Other Machinery & Industry Equipment, Packaging Machine, Paper Production Machinery, Pharmaceutical Machinery, Plastic & Rubber Machinery, Printing Machine, Refrigeration & Heat Exchange Equipment, Used Machinery & Equipment Woodworking Machinery Less,

Fabrication Services

Custom Fabrication Services, General Mechanical Components Design Services, General Mechanical Components, Stock Industrial Brake Machine Tools, Accessory Moulds, Other General Mechanical Components, Other Mechanical Parts, Used General Mechanical Components, Coating Services,

Tools & Hardware

Hardware Hand Tools, Material Handling Tools, Power Tool Accessories, Power Tools, Tool Design Services, Tool Parts, Tool Processing Services, Tool Sets, Tool Stock, Knife Hand Carts & Trolleys, Lawn Mower Sander,

k). Metallurgy, Chemicals, Rubber & Plastics

Minerals & Metallurgy

Aluminum Barbed, Wire Billets, Carbon, Carbon Fiber Cast & Forged Cemented, Carbide Ceramic Fiber Products, Ceramics Copper, Copper Forged Fiberglass Products, Glass Graphite Products, Ingots, Iron Lead Lime, Magnetic Materials, Metal Scrap Metal Slabs, Mineral Wool Molybdenum, Nickel, Non-Metallic Mineral, Deposit Ore, Other Metals & Metal Products, Other Non-Metallic Minerals & Products, Pig Iron, Quartz Products, Rare Earth & Products, Rare Earth Magnets, Refractory Steel Titanium, Tungsten Wire Mesh, Zinc Less,

Chemicals

Gas, Disposal Noise, Reduction Device, Other Environmental Products, Other Excess Inventory, Recycling Sewer, Waste Management, Water Treatment, Textile Waste, Waste Paper, Other Recycling Products,

Rubber & Plastics

Plastic Processing Service, Plastic Products, Plastic Projects, Plastic Raw Materials, Plastic Stocks, Recycled Plastic, Recycled Rubber, Rubber Processing Service Rubber Products, Rubber Projects, Rubber Raw Materials, Rubber Stocks, Plastic Cards, PVC Plastic Tubes, HDPE Rubber, Hoses Plastic Sheets, LDPE Agricultural Rubber,

Energy

Biodiesel, Biogas, Charcoal, Coal, Coal Gas, Coke Fuel, Crude Oil, Electricity Generation, Petrochemical Products, Solar Energy Products, Industrial Fuel, Natural Gas, Other Energy Related Products, Wood Pellets, Solar Energy Systems, Lubricant Diesel, Fuel Solar Collectors.

I). Packaging, Advertising & Office

Packaging & Printing

Adhesive Tape, Agricultural Packaging Aluminum, Foil Apparel Packaging, Blister Cards, Bottles, Cans, Chemical Packaging, Composite Packaging, Materials Cosmetics Packaging, Electronics, Packaging Food Packaging, Gift Packaging, Handles, Hot Stamping Foil Jars, Lids, Bottle Caps, Closures, Media Packaging, Metallized Film, Other Packaging, Applications, Other Packaging Materials, Packaging Bags, Packaging Boxes, Packaging Labels, Packaging Trays, Packaging Tubes Paper & Paperboard Paper Packaging, Pharmaceutical Packaging, Plastic Film Plastic Packaging, Printing Materials, Printing Services, Protective Packaging, Pulp Shrink Film Strapping, Stretch Film Tobacco Packaging, Transport Packaging Less,

Office & School Supplies

Art Supplies, Badge Holder & Accessories Board, Board Eraser, Book Cover, Books, Calculator, Calendar, Clipboard, Correction Supplies, Desk, Organizer Drafting Supplies, Easels Educational Supplies, Filing Products, Letter Pad / Paper Magazines, Map Notebooks & Writing Pads, Office Adhesives & Tapes, Office Binding Supplies, Office Cutting Supplies, Office Equipment, Office Paper, Other Office & School Supplies, Paper Envelopes, Pencil Cases & Bags, Pencil Sharpeners, Printer Supplies, Stamps, Stationery Set, Stencils, Writing Accessories, Writing Instruments, Yellow Pages,

Service Equipment

Advertising Equipment Cargo & Storage Equipment Commercial Laundry Equipment Financial Equipment Funeral Supplies, Other Service Equipment Restaurant & Hotel Supplies, Store & Supermarket Supplies, Trade Show Equipment, Vending Machines, Wedding Supplies, Display Racks, Advertising Players, Advertising Light Boxes, Hotel Amenities, POS Systems, Supermarket Shelves, Stacking Racks & Shelves, Refrigeration Equipment, Trade Show Tent, manufacturing & e-Commerce And Export & Import All Items.

S L B I GROUP Catalog App allows managing the company provides consumer-to-consumer (C2C), business-to-consumer (B2C), and business-to-business (B2B) sales services via web portals, as well as electronic payment services, shopping search engines and cloud computing services. It owns and operates a diverse array of businesses around the world in numerous sectors, and is named as one of the world's most admired company's sales process – from Manufacturers to Distributors / Wholesalers to Retailers, including sharing of catalogs, orders and order status, accounts status and sales force management.



PRODUCTS & SERVICES

Product Offering

S L B I GROUP key product offering is a company provides consumer-to-consumer (C2C), business-to-consumer (B2C), and business-to business (B2B) sales services via web portals, as well as electronic payment services, shopping search engines and cloud computing services. It owns and operates a diverse array of businesses around the world in numerous sectors, and is named as one of the world's most admired companies Catalog / Sales App, which does digital catalog sharing from manufacturers to distributors to wholesalers to retailers, and enables salespersons to show catalogs, take orders & file daily reports. This mobile & web app will replace the printed catalog books that are expensive & slow to share. Faster feedback on the styles & their movement will allow the manufacturer to better plan repeat production. Key components of the company provides consumer-to-consumer (C2C), business-to consumer (B2C), and business-to-business (B2B) sales services via web portals, as well as electronic payment services, shopping search engines and cloud computing services. It owns and operates a diverse array of businesses around the world in numerous sectors, and is named as one of the world's most admired companies Catalog / Sales App are:

- 01. Relationships between Merchants or Users, as Buyers and Suppliers.
- 02. Sharing of Catalog releases, with differential pricing and availability.
- 03. Placing Sales or Purchase Orders, with the Seller updates on the Orders.

- 04. Payment statuses and reminders.
- 05. Salesperson management and reporting.
- 06. Counter or Shop-in-shop inventory management.
- 07. Integrations with various Accounting and Product Lifecycle management soft wares.

Additional

S L B I GROUP (PVT) LTD product is all items App.



PRICING

Download, installation and registration on any

S L B I GROUP (PVT) LTD app / product is free for all users. Currently, S L B I GROUP (PVT) LTD does not charge any fees for using any the Mobile Application, Web Application or the Platform. S L B I GROUP (PVT) LTD plans to bring in a subscription based pricing to the Users – however, this will communicated in advance. S L B I GROUP (PVT) LTD reserves the right to change its Fee Policy from time to time, introduce new services and modify some or all of the existing services offered by it. Changes to the Fee Policy shall be posted on the Website and the Mobile application, and such changes shall automatically become effective immediately after they are posted on the Website. Unless otherwise stated, all fees shall be quoted in Sri Lankan Rupees. You shall be solely responsible for compliance of all applicable laws including those in Sri Lankan for making payments to S L B I GROUP (PVT) LTD Terms of Use



TERMS OF USE

This document is an electronic record in terms of Information Technology Act, 2000 and rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures. This document is published in accordance with the provisions of Rule 3 (1) of the Information Technology (Intermediaries guidelines) Rules, 2011 that require publishing the rules and regulations, privacy policy and Terms of Use for access or usage of www.slbigroup.lk & within the S L B I GROUP (PVT) LTD company provides consumer-to-consumer (C2C), business-to-consumer (B2C), and business-to-business (B2B) sales.

Services via web portals, as well as electronic payment services, shopping search engines and cloud computing services. It owns and operates a diverse array of businesses around the world in numerous sectors, and is named as one of the world's most admired companies Catalog / Sales mobile application. The domain www.rnf.lk & S L B I GROUP (PVT) LTD company provides consumer-to-consumer (C2C), business-to-consumer (B2C), and business to business (B2B) sales services via web portals, as well as electronic payment services, shopping search engines and cloud computing services. It owns and operates a diverse array

of businesses around the world in numerous sectors, and is named as one of the world's most admired companies Catalog / Sales mobile application (hereinafter collectively referred to as "App") is owned by S L B I GROUP (PVT) LTD, a company incorporated under the Companies Act, 2007with its registered office NO. 312, V.C ROAD PERIYA NEELAVANAI, MARUTHAMUNAI, SRI LANKA. (Hereinafter referred to as "

S L B I GROUP (PVT) LTD "Users (hereinafter referred to as "Merchants" or just as "You" or "Your") use of the App and services and tools are governed by the following terms and conditions ("Terms of Use"). Merchants may more specifically referred to as a "Buyer" or a "Seller" based on the context of a transaction. By mere use of the App, Merchants shall be contracting with S L B I GROUP (PVT) LTD and these terms and conditions including the policies constitute your binding obligations. S L B I GROUP (PVT) LTD reserves the right, at its sole discretion, to change, modify, add or remove portions of these Terms & Conditions, at any time without any prior written notice to the Merchants. It is your responsibility to review these periodically. Your continued use of the App following the posting of changes will mean acceptance of the revisions. As long as you comply with these Terms of Use, you are granted a personal, nonexclusive, non-transferable, limited privilege to enter and use the App.



MEMBERSHIP ELIGIBILITY

Use of the App is available only to persons who can form legally binding contracts under Sri Lankan Contract Act, 1972. Persons who are "incompetent to contract" within the meaning of the Sri Lankan Contract Act, 1972 including minors, un-discharged insolvents etc. are not eligible to use the App. If you are a minor i.e. under the age of 18 years, you shall not register and shall not transact on or use the App. As a minor if you wish to use or transact on App

Such use or transaction may be made by your legal guardian or parents S L B I GROUP (PVT) LTD reserves the right to terminate your membership and / or refuse to provide you with access to the App if it is brought to S L B I GROUP (PVT) LTD notice or if it is discovered that you are under the age of 18 years.



YOUR ACCOUNT AND REGISTRATION OBLIGATIONS

You are responsible for confidentiality of your Username and Password, and all activities occurring under them. If you provide any information that is untrue, inaccurate, not current or incomplete S L B I GROUP (PVT) LTD has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, or not in accordance with the this Terms of Use, S L B I GROUP (PVT) LTD shall have the right to indefinitely suspend or terminate or block access of your membership or the App.



COMMUNICATIONS

You agree and understand that you are communicating with us through electronic records and you consent to receive communications via electronic records from us periodically and as and

when required. This may include, but not be limited to SMS, Email, In App notifications, WhatsApp, Telegram, Imo, Viber, Line, Facebook, Twitter, Signal & phone calls.



PLATFORM FOR TRANSACTION AND COMMUNICATION

The App is platform that Merchants use to communicate & transact with each other. S L B I GROUP (PVT) LTD is not and cannot be a party to or control in any manner any transaction between the Users.

Henceforward:

- 01. All commercial/contractual terms are offered by and agreed to between Buyers and Sellers alone. The commercial/contractual terms include without limitation price, shipping or transportation costs, payment methods, payment terms, date, period and mode of delivery, warranties related to products and services and after sales services related to products and services.
- 02. Placement of order by a Buyer with Seller on the Website is an offer to buy the product(s) in the order by the Buyer to the Seller and it shall not be construed as Seller's acceptance of Buyer's offer to buy the product(s) ordered. The Seller retains the right to cancel any such order placed by the Buyer, at its sole discretion and the Buyer shall be intimated of the same.
- 03. S L B I GROUP (PVT) LTD does not make any representation or Warranty as to specifics (such as quality, value, sale ability, etc) of the products or services proposed to be sold or offered to be sold or purchased on the App S L B I GROUP (PVT) LTD does not implicitly or explicitly support or endorse the sale or purchase of any products or services on the App, and accepts no liability for any errors or omissions, whether on behalf of itself or third parties.
- 04. S L B I GROUP (PVT) LTD is not responsible for any non-performance or breach of any contract entered into between Buyers and Sellers, and is not required to mediate or resolve any dispute or disagreement between Buyers and Sellers.
- 05. S L B I GROUP (PVT) LTD does not at any point of time during any transaction between Buyer and Seller on the Website come into or take possession of any of the products or services offered by Seller nor does it at any point gain title to or have any rights or claims over the products or services offered by Seller to Buyer.
- 06. You release and indemnify S L B I GROUP (PVT) LTD and/or any of its officers and representatives from any cost, damage, liability or other consequence of any actions of the Users of the App.



PRIVACY POLICY

S L B I GROUP (PVT) LTD values the privacy of your information, and has a detailed



RETURNS, CANCELLATION AND REFUND POLICY

- 01. For transactions wherein payment happens from the Buyer to the Seller directly and not through S L B I GROUP (PVT) LTD, cancellation or return and subsequent refund must be dealt with directly between the Buyer and the Seller.
- 02. For transactions wherein the payment has happened through RNF App, S L B I GROUP (PVT) LTD releases the payment to the Seller on one of the following conditions: Sharing of the proof of dispatch and delivery and the confirmation of Receipt from the Buyer, or Both Buyer and Seller confirm the Completion of the trans S L B I GROUP (PVT) LTD action. Onc payment through S L B I GROUP (PVT) LTD is released, subsequent returns, cancellations or refunds are handled directly between the Buyer and the Seller, as per their agreed on contractual terms.
- 03. If an order, paid via net banking/credit/debit card on the App, is cancelled by the buyer or the supplier before dispatch, then the full refund will be made to the buyer within 3 working days.
- 04. Refund will be made into your Pay Bank Account.
- 05. Any dispute between the buyer & seller to be handled between them directly.
- 06. S L B I GROUP (PVT) LTD does not take liability for discrepancy in seller's products both in quality and quantity and buyer's credit/post-paid payments.
- 07. S L B I GROUP (PVT) LTD is not responsible for Sales Return, if any from the Buyer to the Seller.
- 08. Easy returns are valid for single piece orders only.
- 09. For full catalog orders, returns requests will be taken up S L B I GROUP (PVT) LTD Quality Team for approval based on the concerns of the buyer. Any valid concern such as (but not limited to) manufacturing defect, wrong design/ size/ colour will be checked by the Quality team.
- 10. Buyer may be asked to share the images of received Product(s) for validation.
- 11. Return requests for both single and full catalog/set orders must be raised within 3 days of delivery.
- 12. The decision taken by the Quality team will be final.

SHIPPING POLICY AND LOGISTICS PARTNERS

- 01. Transportation Service Provider or Logistics Partner for transport of goods from the Seller to the Buyer is mutually agreed upon both parties during the placing of the order, with the preferred Logistics partner mentioned by the Buyer while placing the order.
- 02. Seller is expected to honour the preferred logistic partner stated, or communicate back to the Buyer if it can't.
- 03. If the Buyer selects S L B I GROUP (PVT) LTD Shipping Partner' option for shipment of order, the shipment will be delivered by S L B I GROUP (PVT) LTD Shipping partner.
- 04. When S L B I GROUP (PVT) LTD shipping partner is selected, delivery pin code will be validated. If the location is deliverable, shipping amount will be displayed and added to the total order value.
- 05. Any shipping or transportation cost is borne by the Buyer and maybe prepaid at the time of the order or payment, or at the time of the receipt of the shipment, unless otherwise agreed on otherwise between the Buyer & the Seller.

PAYMENT PARTNERS

- 01. As a Buyer, you understand that upon initiating an order, you are entering into a legally binding and enforceable contract with the Seller to purchase the products and /or services from the Seller using the Payment Facility, and You shall pay the Transaction Price through any of the supported Payment options.
- 02. Orders placed on S L B I GROUP (PVT) LTD App maybe Prepaid or Postpaid. Seller may offer differential pricing or discounts on both types of orders and Buyer on placing the order mentions the Payment option he's using.
- 03. Payment options for both Pre paid or Postpaid orders may include any of the integrated digital payment gateway or wallet, NEFT, Account transfer, Cash, Cheque or any of the payment option agreed between the Buyer and the Seller directly. Some of the Payment methods may directly be integrated into the S L B I GROUP (PVT) LTD App through the Application Programming Interface (API).
- 04. In the case of integrated Payment method, the Payment is temporarily held by S L B I GROUP (PVT) LTD and released on the proof of dispatch by the Seller and receipt confirmation by the Buyer or other cases as elaborated in the section on "Returns, Cancellations and Return Policy".

- 05. In the case of non-integrated Payment method, irrespective of Prepaid or Postpaid orders, the Buyer is expected to submit Payment details on the App, and Seller is expected to confirm receipt on the App.
- 06. Once the Payment is released by S L B I GROUP (PVT) LTD in case of an integrated Payment method or in all cases of a non-integrated Payment method, any disputes between the Buyer and Seller must be resolved between them directly.
- 07. S L B I GROUP (PVT) LTD reserves the right to impose limits on the number of Transactions or Transaction Price which
- 08. SLBIGROUP (PVT) LTD. may receive from on an individual Valid Credit/Debit/ Cash Card / Valid Bank Account/ and such other infrastructure or any other financial instrument directly or indirectly through payment aggregator or through any such facility authorized by Reserve Bank of Sri Lanka to provide enabling support facility for collection and remittance of payment or by an individual Buyer during any time period, and reserves the right to refuse to process Transactions exceeding such limit.
- 09. S L B I GROUP (PVT) LTD reserves the right to refuse to process Transactions by Buyers with a prior history of questionable charges including without limitation breach of any agreements by Buyer with S L B I GROUP (PVT) LTD or breach/violation of any law or any charges imposed by Issuing Bank or breach of any policy.
- 10. S L B I GROUP (PVT) LTD may do such checks as it deems fit before approving the receipt of/Buyers commitment to pay Transaction Price from the Buyer for security or other reasons at the discretion of S L B I GROUP (PVT) LTD as a result of such check if S L B I GROUP (PVT) LTD is not satisfied with the credibility of the Buyer or genuineness of the Transaction / Transaction Price, it will have the right to reject the receipt of / Buyers commitment to pay Transaction Price.
- 11. The Buyer and Seller acknowledge that S L B I GROUP (PVT) LTD will not be liable for any damages, interests or claims etc. resulting from not processing a Transaction/Transaction Price or any delay in processing a Transaction/Transaction Price which is beyond control of S L B I GROUP (PVT) LTD
- 12. Payment reminders or other notifications may be sent by the App to the Buyer or Sellers programmatically or manually through email, SMS, phone or any other medium to ensure smooth working of the S L B I GROUP (PVT) LTD transaction. By implicitly registering on App, the Merchants both Buyers and Sellers agree to receipt these notifications and messages.

USER OBLIGATIONS

You agree, undertake and confirm that your use of Website shall be strictly governed by the following binding principles:

- 01. You shall not host, display, upload, modify, publish, transmit, update or share any information which:
 - i. belongs to another person and to which You does not have any right to;

- ii. is grossly harmful, harassing, blasphemous, defamatory, obscene, pornographic, paedophilic, libellous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever; or unlawfully threatening or unlawfully harassing including but not limited to "indecent representation of women" within the meaning of the Indecent Representation of Women (Prohibition) Act, 1986;
- iii. is misleading in any way;
- iv. is patently offensive to the online community, such as sexually explicit content, or content that promotes obscenity, paedophilia, racism, bigotry, hatred or physical harm of any kind against any group or individual;
- v. harasses or advocates harassment of another person;
- vi. involves the transmission of "junk mail", "chain letters", or unsolicited mass mailing or "spamming";
- vii. promotes illegal activities or conduct that is abusive, threatening, obscene, defamatory or libelous
- viii. infringes upon or violates any third party's rights [including, but not limited to, intellectual property rights, rights of privacy (including without limitation unauthorized disclosure of a person's name, email address, physical address or phone number) or rights of publicity];
- ix. promotes an illegal or unauthorized copy of another person's copyrighted work (see "Copyright complaint" below for instructions on how to lodge a complaint about uploaded copyrighted material), such as providing pirated computer programs or links to them, providing information to circumvent manufacture-installed copy-protect devices, or providing pirated music or links to pirated music files;
- x. contains restricted or password-only access pages, or hidden pages or images (those not linked to or from another accessible page);
- xi. provides material that exploits people in a sexual, violent or otherwise inappropriate manner or solicits personal information from anyone;
- xii. provides instructional information about illegal activities such as making or buying illegal weapons, violating someone's privacy, or providing or creating computer viruses;
- xiii. Contains video, photographs, or images of another person (with a minor or an adult).
- xiv. tries to gain unauthorized access or exceeds the scope of authorized access to the Website or to profiles, blogs, communities, account information, bulletins, friend request, or other areas of the Website or

- solicits passwords or personal identifying information for commercial or unlawful purposes from other users;
- xv. engages in commercial activities and/or sales without Our prior written consent such as contests, sweepstakes, barter, advertising and pyramid schemes, or the buying or selling of "virtual" products related to the Website;
- xvi. solicits gambling or engages in any gambling activity;
- xvii. interferes with another User's use of the App;
- xviii. refers to any website or URL that, in Our sole discretion, contains material that is inappropriate for the App or any other website, contains content that would be prohibited or violates the letter or spirit of these Terms of Use:
- xix. harms anyone in any way;
- O2. You shall at all times ensure full compliance with the applicable provisions of the Information Technology Act, 2000 and rules thereunder as applicable and as amended from time to time and also all applicable Domestic laws, rules and regulations (including the provisions of any applicable Exchange Control Laws or Regulations in Force) and International Laws, Foreign Exchange Laws, Statutes, Ordinances and Regulations (including, but not limited to Sales Tax/VAT, Income Tax, Octroi, Service Tax, Central Excise, Custom Duty, Local Levies) regarding Your use of Our service and Your listing, purchase, solicitation of offers to purchase, and sale of products or services. You shall not engage in any transaction in an item or service, which is prohibited by the provisions of any applicable law including exchange control laws or regulations for the time being in force.
- O3. Solely to enable Us to use the information You supply Us with, so that we are not violating any rights You might have in Your Information, You agree to grant Us a non-exclusive, worldwide, perpetual, irrevocable, royalty-free, sub-licensable (through multiple tiers) right to exercise the copyright, publicity, database rights or any other rights You have in Your Information, in any media now known or not currently known, with respect to Your Information. We will only use your information in accordance with the Terms of Use and Privacy Policy applicable to use of the Website.
- 04. You undertake that all information you provide to S L B I GROUP (PVT) LTD shall be accurate in all respects. You shall not exaggerate or overemphasize the attributes of such products or services so as to mislead other Users in any manner.
- 05. You shall not engage in advertising to, or solicitation of, other Users of the App to buy or sell any products or services, including, but not limited to, products or services related to that being displayed on the Website or related to us.
- 06. You shall not, directly or indirectly: reverse engineer, decompile, disassemble or otherwise attempt to discover the source code, object code or underlying structure, ideas, know-how or algorithms relevant to the Services or any software,

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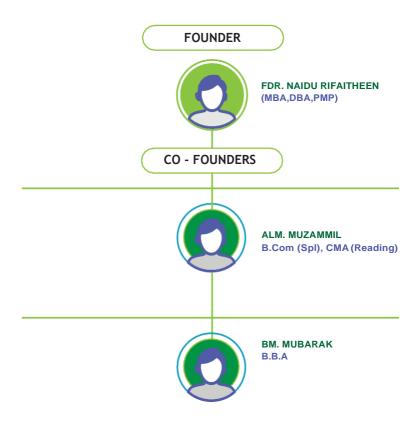
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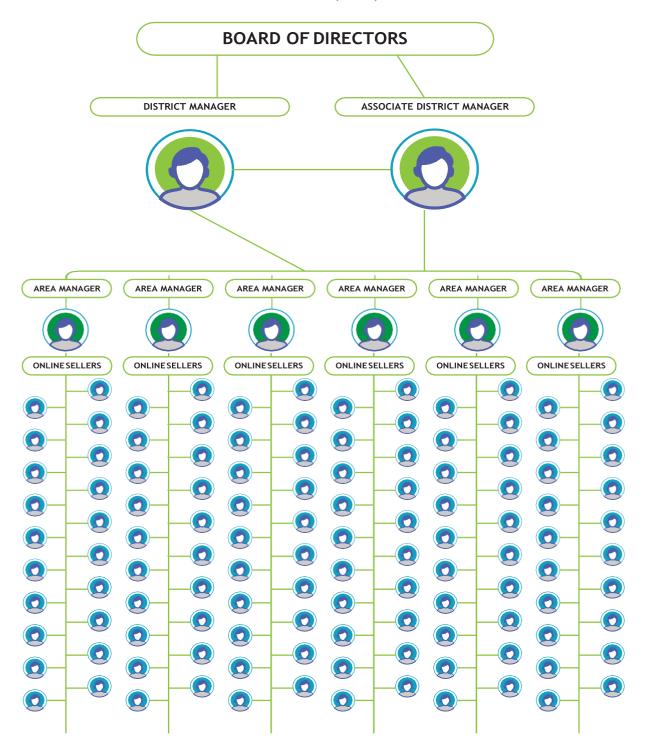
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LOGISTICS PARTNER

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S L B I GROUP (PVT) LTD



OUR BRANCHES

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- **3.** TRINCOMALEE BRANCH
- 4. JAFFNA BRANCH
- **5.** MANNAR BRANCH
- **6.** MULLAITHIVU BRANCH
- 7. VALAICHCHENAI BRANCH

FOUNDER MESSAGE

S L B I GROUP (PVT) LTD is not only the number one destination in the world until world destroyed but also on a journey of defining 10 structures to perpetuate a series of community tasks and the company is a journey that brings together all the entrepreneurs to make company employers best the economy

S L B I GROUP (PVT) LTD පුද්ගලික සමාගම ලෝකය විනාශ වන තෙක් ලෝකයේ අංක එකේ ගමනාන්තය පමණක් නොව පුජා කාර්යයන් මාලාවක් ඉටු කිරීම සදහා වහුහයන් 10ක් නිර්වචනය කිරීමේ ගමනක් ද වේ. සමාගම යනු සියලු වහවසායකයින් එක් කරන ගමනකි. සමාගම් සේවා යෝජකයින් ආර්ථිකයේ හොදම බවට පන් කිරීම සදහා.

S L B I GROUP (PVT) LTD நிறுவனமானது இந்த உலகம் அழியும் வரை உலகில் முதல் இடத்தை பிடிப்பது மட்டுமல்லாது தொடர்ச்சியாக சமூகம் சார்ந்த பணிகளையும் நிரந்தரமாக நிலைநாட்ட 10 கட்டமைப்புக்களை வரையறை செய்து அதன் பாதையில் பயணிப்பதும் மற்றும் இந்நிறுவனத்தின் அனைத்து முயற்சியாளர்களும் பொருளாதாரத்தில் மிகச் சிறந்த இடத்தை அடைவதற்காக கூட்டுமுயற்சியாளர்களை ஒன்றிணைத்து பயணிக்கும் பயணமே இந்த நிறுவனமாகும்.

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