

Fadi Ayad

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Objective

To prove myself as a significant asset to your company through my acquired skills, work ethic, and adaptability while continuing my professional development.

Education

COMPUTER SCIENCE, B.S. | DECEMBER 2020 | UNIVERSITY OF HOUSTON

- GPA: 3.8
- Dean's List: Fall 2017 – Fall 2020
- Undergraduate coursework: Data Structures, Algorithms and Complexities, Database Systems, Fundamentals of Software Engineering, Cybersecurity, Programming Languages and Paradigms

Experience

INFORMATION TECHNOLOGY SUPPORT ANALYST | JULY 2020 - PRESENT | FORT BEND ISD

- Troubleshoot and resolve over 500 cases of various software and hardware issues with Macbooks, iPads, and Windows laptops with a 70% 1st call resolution rate
- Prepare computers and their peripherals in classrooms for a smooth transition into the school year
- Provide efficient technical support to teachers and students in a friendly yet professional manner

Skills & Abilities

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|----------|--------------|---------|-------------|
| • Python | • Java | • HTML5 | • SQL |
| • C++ | • JavaScript | • CSS | • Bootstrap |

Projects

FULL STACK BLOG WEBSITE | MARCH 2021

- Used HTML5, CSS, JavaScript, Bootstrap, Express, NodeJS, and MongoDB to create a blog website where one could add, edit, and delete articles.
- The project can be accessed here: <https://github.com/fadiEayad/MERN-Blog>

PORTFOLIO WEBSITE | DECEMBER 2019

- Used HTML5, CSS, JavaScript, and Bootstrap to create a responsive and dynamic portfolio website from scratch.
- The website can be viewed here: <https://fadiEayad.github.io/Portfolio-Website/>
- The project can be accessed here: <https://github.com/fadiEayad/Portfolio-Website>

CHEAP FLIGHTS FINDER WEB APP | OCTOBER 2018

- Worked collaboratively with a team during a hackathon on developing a web application to find the top 20 cheapest flights in ascending order from and to user-specified locations. Developed algorithms used on the web application to read and display flight information and compare flight times.
- The project can be accessed here: <https://github.com/fadiEayad/Cheap-Flights-Finder-Web-App>