

# **Bug Reports**

ID number	#1
Name	Register a new account– Verification code is not sent via SMS
Reporter	Fady Tadrous
Submit Date	10/02/2024
Network	Orange 4G network
Attachment	<a href="https://drive.google.com/file/d/1qystAd3UBC-Lq0JJ5ZnYly2mnglWOYmz/view?usp=sharing">https://drive.google.com/file/d/1qystAd3UBC-Lq0JJ5ZnYly2mnglWOYmz/view?usp=sharing</a>
Affected Device	Samsung A52s
Operating System	Android version 13
Severity	Critical
Assigned to	/
Priority	High

## **Description**

When user choose to send verification code via SMS, No SMS is sent

## **Steps to reproduce**

1. Open the App
2. Click on Login
3. Insert a new mobile number
4. Insert a password and confirm password
5. Click continue
6. Fill personal details then click continue
7. Fill Gender and birthdate
8. Check on terms and conditions checkbox
9. Click Continue
10. Pass human verification
11. Click Send OTP

## **Expected result**

SMS should be sent with the correct verification code

## **Actual result**

No SMS is sent.

ID number	#2
Name	Reset Password – Sending unexpired OTP is not working
Reporter	Fady Tadrous
Submit Date	10/02/2024
Network	Orange 4G network
Attachment	<a href="https://drive.google.com/file/d/1gw-zUygDvN9cnivfo2CR-7lxSKxpw3vm/view?usp=drive_link">https://drive.google.com/file/d/1gw-zUygDvN9cnivfo2CR-7lxSKxpw3vm/view?usp=drive_link</a>
Affected Device	Samsung A52s
Operating System	Android version 13
Severity	Medium
Assigned to	/
Priority	High
Impact	High

### **Description**

When having an OTP that has not expired yet, App does not accept it.

### **Preconditions**

User should have registered.

### **Steps to reproduce**

1. Open the App
2. Click login from account section
3. Enter register mobile number
4. Click Continue
5. Click Forget password
6. Wait for the OTP time then click request a new code
7. Enter the first OTP sent to Email

### **Expected result**

OTP should be working since it has 30 minutes to expire.

### **Actual result**

Error message is displayed for a wrong OTP

### **Notes**

ID number	#3
Name	Offers – Promo code for valentine's offer cannot be copied
Reporter	Fady Tadrous
Submit Date	10/02/2024
Network	Orange 4G network
Attachment	<a href="https://drive.google.com/file/d/1hJlzNhTOMlexNV82U6oPtKHubQlujIC2/view?usp=drive_link">https://drive.google.com/file/d/1hJlzNhTOMlexNV82U6oPtKHubQlujIC2/view?usp=drive_link</a>
Affected Device	Samsung A52s
Operating System	Android version 13
Severity	Medium
Assigned to	/
Priority	High
Impact	High

### **Description**

When choosing valentine's offer game and clicking on the promo code, the app reloads

### **Steps to reproduce**

1. Open the App
2. Click on Flip&Win offer
3. Click Play now and choose any card
4. Click on promo code for a period of time

### **Expected result**

User should be able to copy the promotion code

### **Actual result**

App reloads as if it's reopened again

### **Notes**

ID number	#4
Name	Edit profile – Setting address as displayed is not displayed immediately
Reporter	Fady Tadrous
Submit Date	10/02/2024
Network	Orange 4G network
Attachment	<a href="https://drive.google.com/file/d/1h8_o_tLqVY1VsxO3gY89JQhoGlwoSuCC/view?usp=drive_link">https://drive.google.com/file/d/1h8_o_tLqVY1VsxO3gY89JQhoGlwoSuCC/view?usp=drive_link</a>
Affected Device	Samsung A52s
Operating System	Android version 13
Severity	Low
Assigned to	/
Priority	Medium
Impact	Medium

### **Description**

When setting an address as a default one, page refreshes but user still don't see the update

### **Steps to reproduce**

1. Open the App
2. Click Address book from the account section
3. Set another address as a default address

### **Expected result**

User should be able to see the updated default address

### **Actual result**

Page refreshes but user still don't see the update

### **Notes**

ID number	#5
Name	Ads – Furniture ads redirect to Jumia's website
Reporter	Fady Tadrous
Submit Date	10/02/2024
Network	Orange 4G network
Attachment	<a href="https://drive.google.com/file/d/1hKClu8CwVobD5wEUAVvT_1AwrukDWQyg/view?usp=drive_link">https://drive.google.com/file/d/1hKClu8CwVobD5wEUAVvT_1AwrukDWQyg/view?usp=drive_link</a>
Affected Device	Samsung A52s
Operating System	Android version 13
Severity	Low
Assigned to	/
Priority	Medium
Impact	Medium

### **Description**

When clicking on ads, the ads page should be opened through the app but this doesn't happen if the ads were a furniture ad

### **Steps to reproduce**

1. Open the App
2. Click on Flash sale offers
3. Scroll through the offers till the furniture ad appear on top of the app
4. Click on the ad

### **Expected result**

Ad should redirect to the furniture section in the app

### **Actual result**

Ad opens Jumia's website through the mobile browser and exit the app

### **Notes**

Not all ads redirect to Jumia's website, most of the ads open the app except for the furniture ads see another ads example here:

[https://drive.google.com/file/d/1hQj9JLSMj1aPqPK9OGFWj\\_9Wp7UZCZSx/view?usp=drive\\_link](https://drive.google.com/file/d/1hQj9JLSMj1aPqPK9OGFWj_9Wp7UZCZSx/view?usp=drive_link)