

Complain

Total Complain

56

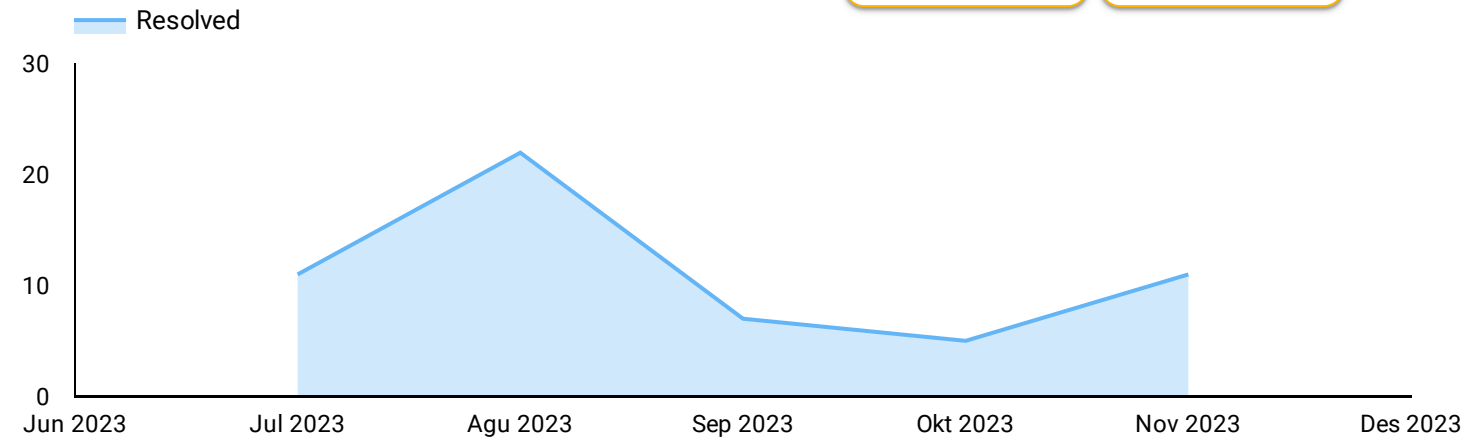
PIC CS

PIC TS

Fitur

Status

Pergerakan Complain per Hari



Resolved

56

Not Resolved

0

Rata-rata Selisih Chat Masuk to Assign

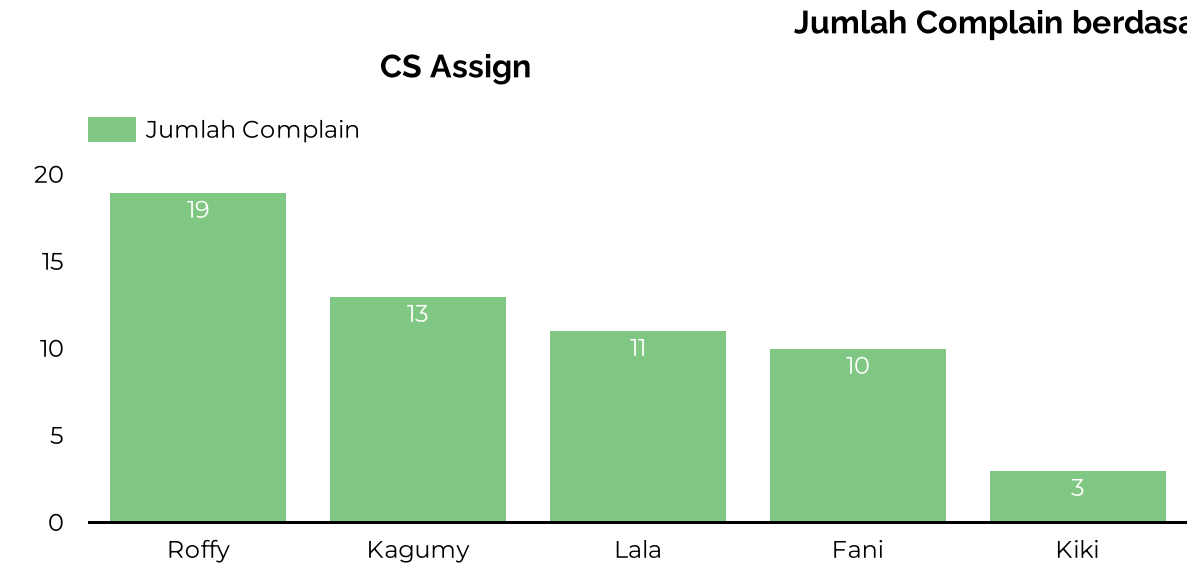
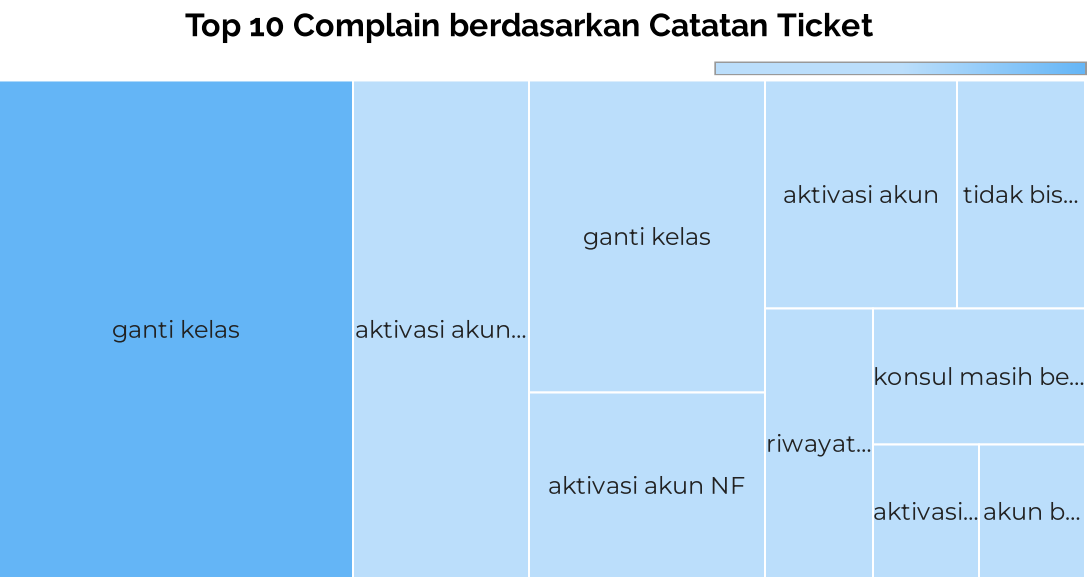
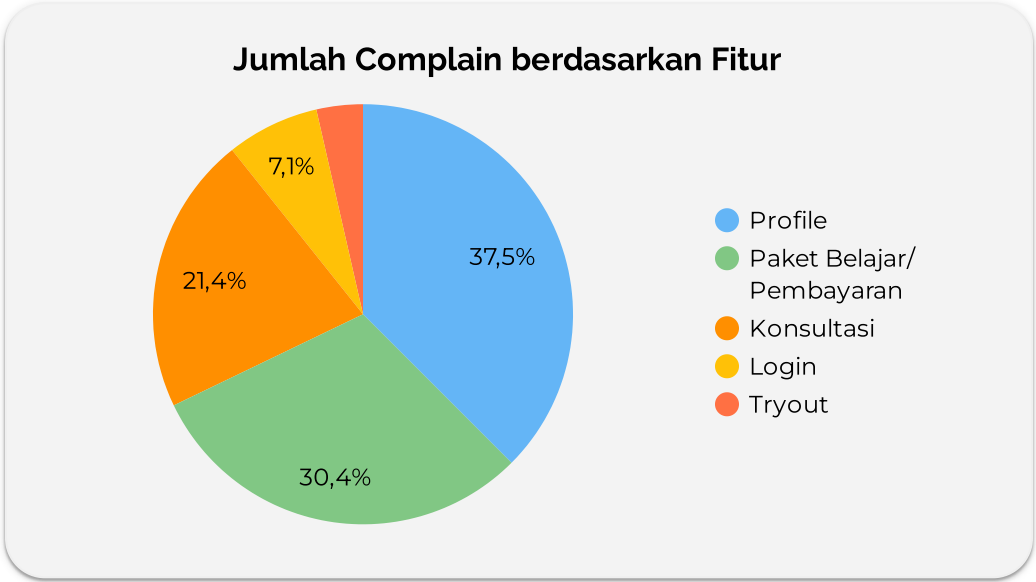
3 MENIT

Rata-rata Selisih Assign to Start Handling

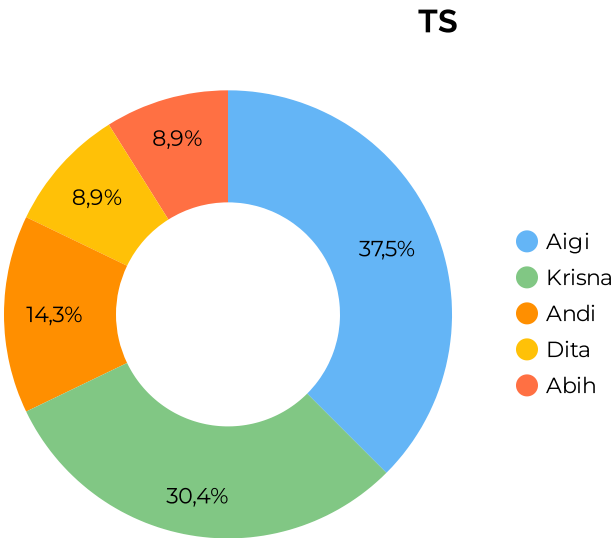
67 MENIT

Rata-rata Selisih Start to End Handling

133 MENIT



Jumlah Complain berdasarkan PIC



## Complain

PIC CS ▾

PIC TS ▾

Fitur ▾

Status ▾

## Detail Complain

	Tanggal...	Link Ticket / No...	Fitur	Catatan ticket	CS Assign	PIC TS	Freq Eksekusi	Status
1.	14 Jul 2023	6281299656102	Profile	gagal daftar	Roffy	Aigi	1	Resolved
2.	14 Jul 2023	6285725956986	Profile	ganti kelas	Roffy	Abih	1	Resolved
3.	14 Jul 2023	6281219570420	Paket Belajar/Pemb...	ganti kelas dan akti...	Roffy	Aigi	1	Resolved
4.	14 Jul 2023	6281287784929	Profile	ganti kelas	Kiki	Abih	1	Resolved
5.	14 Jul 2023	6285270865582	Paket Belajar/Pemb...	aktivasi akun	Roffy	Aigi	1	Resolved
6.	14 Jul 2023	6287868504307	Profile	ganti kelas	Roffy	Abih	1	Resolved
7.	14 Jul 2023	6281244090062	Paket Belajar/Pemb...	aktivasi akun NF	Kiki	Abih	1	Resolved
8.	14 Jul 2023	6285774986601	Paket Belajar/Pemb...	aktivasi akun NF	Roffy	Aigi	1	Resolved
9.	14 Jul 2023	6288212336075	Profile	ganti kelas	Kiki	Abih	1	Resolved
10.	14 Jul 2023	6281210931458	Paket Belajar/Pemb...	aktivasi akun NF	Roffy	Aigi	null	Resolved
11.	14 Jul 2023	6282243228920	Profile	ganti kelas	Roffy	Aigi	1	Resolved
12.	14 Agu 2023	6285211840678	Profile	ganti kelas	Fani	Andi	1	Resolved
13.	14 Agu 2023	6281958221268	Profile	data diri tidak tersi...	Kagumy	Krisna	1	Resolved
14.	14 Agu 2023	6285695588219	Profile	ganti kelas	Fani	Aigi	1	Resolved
15.	14 Agu 2023	6281288298393	Profile	ganti kelas	Kagumy	Krisna	1	Resolved
16.	14 Agu 2023	6281952650725	Profile	ganti kelas	Kagumy	Krisna	1	Resolved