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Web based Recommender Systems and Rating Prediction

A Writing Project

Presented to

The Faculty of the Department of Computer Science
San Jose State University

In Partial Fulfillment
of the Requirements for the Degree
Master of Science

by

Tho Nguyen

September 2009

ABSTRACT

Web based Recommender Systems and Rating Prediction

by Tho Nguyen

This project implements a recommender system on large dataset of Netflix's movies. This project also tries to improve recommender systems by incorporating confidence interval and genres of movies. This new approach enhances the performance and quality of service of recommender systems and gives better result than Netflix commercial recommender system, Cinematch.

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1. Introduction

Netflix, a rental movie company, announced on October 2, 2006 that it will give \$1,000,000 to anyone who can improve the RMSE of its movie recommender system,

Cinematch, by more than ten percent. The movies from Netflix were reviewed and rated by its subscribers with number from one to five. One means they dislike the movie and five means they are really like the movie. Netflix has about 12 million subscribers who rating over eighty five thousands movies. The numbers of ratings from the users are about two billion [4]. RMSE is a root mean square error and it is calculated by [4]

$$RMSE = \sqrt{\frac{1}{n} \sum_{i=1}^{n} (r_i - t_i)^2} \ (r_i = prediction \ t_i = target)$$

Netflix's contest uses two datasets, a training set and a probe set. The training set used to train the recommender algorithm and test it on the probe set. There are over one hundred million ratings from 480,000 users in the training set. The users rate on eighteen thousands movies. The probe set has 1,500,000 user movie pairs and the true rating is hidden. A simple algorithm which uses average rating of movies from user to predict rating of target movie will give RMSE of 1.054. Netflix's recommender system, Cinematch, gives RMSE of 0.9525. Therefore, to win the contest, the winner algorithm should achieve an RMSE of at least 0.8563, a ten percent improvement. Currently, as of May 11, a team called BellKor in Big Chaos has a highest improved algorithm with RMSE of 0.8616 [4].

This research applies different algorithms to improve recommender system on Netflix's dataset. The methods are including item-based Collaborating Filtering, CF, and content-based technique. For item-based CF, Pearson correlation and its Varian lower limit confidence interval

are used. For content-based method, extra item's profile, genres are computed. The enhanced algorithms gave better improvement over Cinematch.

2. Recommender Systems

Recommender systems analyze user's profile and the relationship between user and target item to help user purchase or rent the item based on user's interest. With the help of computer, recommender systems can analyze huge collection of data based on users' preferences to give good recommended items. Some online company like Netflix and Amazon use recommender systems to help users easy to find items they want on their website [5]. Every time a user logins to their website, a new list of recommended items are showed based on past user's reviews or purchases. Instead of spend time navigate on the website and search for the items, a recommender system can save time for the user by display the list of items which the user likes based on user's profile.

Recommender system also can help online companies sell their products better.

Example, when I logins to Amazon website, there was a screen protector for ipod classis on my recommended items. I bought an eighty gigabyte ipod classis on Amazon website before and did not think about buying a screen protector for it. When I saw the screen protector for ipod, it made me thought about the protection for my ipod so I bought it. Same thing happens to other websites like newegg.com and buy.com, the users do not think about buying the items until they see them display on their recommended list.

Recommender system can give personalize feeling to the user because it is based on the real input from the user and it is always update. Whenever the user buys or reviews new item, a new recommended list is created for that particular user.

There are two groups in recommender systems, content-based and collaborative filtering (CF) algorithms. Content-based algorithms use user's profile to find matching items with the user. For a twenty three year old user, a content-based algorithm will select all items which are interested by this age. Content-based approach also can use item's profile to recommend item to user. For example, a content-based recommender system can recommend list of movies to user base on movies' genre which user's interest. These user and item's profiles are difficult to collect and need to get from external source [5].

Collaborative Filtering algorithm, another choice for recommender system, uses past user's behaviors to recommend items to user [5]. These behaviors include user's transactions or product rating. Example, the transactions where users buy some products or the number of ratings which users review items. They don't need the explicit profiles of each user or item. For a user X who rate five on all five movies. A CF system will analyze the data and find all users who give the same five movies with rating of five then recommend the list of movies that these same users' interest to user X.

A schematic diagram of CF algorithm is shown in Figure 1. In the picture, we can see the matrix mxn represents user-item data. There is a rating score of each user m on item n at each entry of the matrix. Each individual rating has a numerical scale from 0 to 5. The 0 means the user has not yet rate that item [1].

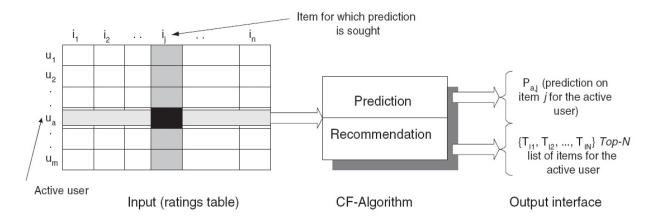


Figure 1: The Collaborative Filtering Process.

3. User-based Collaborative Filtering

User-based Collaborative Filtering is one of the most chosen algorithms to use in recommender systems by online companies [8]. It relies on the similarly behaviors between each users in the group. These behaviors are including buying or ratings items. The behaviors of various users in one group can help recommending other users in same group to buy or rate different items [12].

There are many algorithms to calculate the similarity between the two users in CF systems. One of them is Pearson correlation algorithm. It is a most chosen algorithm to use in CF systems [2]. Pearson correlation only computes the similarity between the two users who rate a same item. For example, let S is the set of items where both user x and user y rated. Then the Pearson correlation computes the similarity between user x and user y as [2]:

$$sim(x,y) = \frac{\sum_{s \in S_{xy}} (r_{x,s} - \overline{r_x})(r_{y,s} - \overline{r_y})}{\sqrt{\sum_{s \in S_{xy}} (r_{x,s} - \overline{r_x})^2 \sum_{s \in S_{xy}} (r_{y,s} - \overline{r_y})^2}}$$
(3.1)

Considering as the most used algorithm in Collaborating Filtering, there are some limitations in user-based approach. The first limitation is the scalability of the algorithm. The computation of user-base CF is more complex when the number of users gets bigger [12]. Therefore, it is difficult to use user-based CF in big online service companies as Amazon and Netflix. User-based CF recommender systems can work very well with a small dataset, but they usually don't work well with a large dataset like Netflix's dataset. Second limitation of user-based CF is performance [12]. Its performance is slow because User-based CF needs to recomputed the similarity of user-user every time it gives new recommendation.

4. Item-based Collaborative Filtering

Instead of computation between two users, the item-based collaborative filtering algorithm computes the similarity between two items. The computation of item-based algorithm is much simpler and more scalability than user-based algorithm. Usually, there is less number of items than users in online service companies. For example, Netflix's dataset has over 480,000 users but there are only 18000 movies.

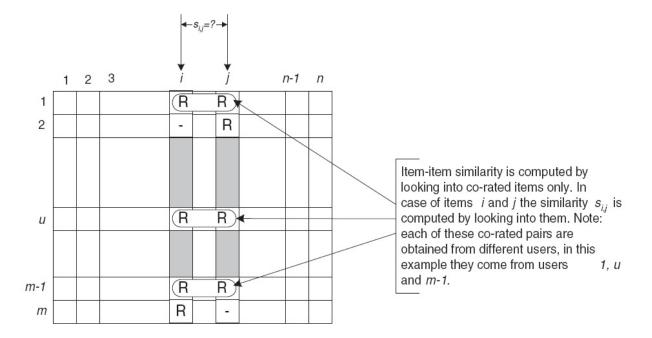


Figure 2: Similarity computation on selected items.

To compute the similarity between two items, the users who rated both items need to be selected as in Figure 2 [1]. Then the calculation will be used on these users and items. For Pearson correlation algorithm, the similarity of two items is compute by [1]

$$sim(i,j) = \frac{\sum_{u \in U} (R_{u,i} - \bar{R}_i)(R_{u,j} - \bar{R}_j)}{\sqrt{\sum_{u \in U} (R_{u,i} - \bar{R}_i)^2} \sqrt{\sum_{u \in U} (R_{u,j} - \bar{R}_j)^2}}.$$
(4.1)

Here $ar{R}_i$ is average number of item i, $R_{\text{u,i}}$ is number of rating user u gives on item i.

The prediction of user on target item is computed after we have similarity score of all other items to target item. For the set of all items which rated by the user, the prediction of user u on item i is given by [1]

$$P_{u,i} = \frac{\sum_{\text{all similar items, N}} (s_{i,N} * R_{u,N})}{\sum_{\text{all similar items, N}} (|s_{i,N}|)}$$
(4.2)

Where $s_{i,N}$ is the similarity between item i and other item in set N. $R_{u,N}$ is the rating of user u on item in set N. Set N is the set of items which rated by user u.

5. Fisher Transformation

Unlike confidence intervals around means, confidence intervals around Pearson correlation r are not symmetrical. The confidence interval around a Pearson correlation r is based on Fisher's transformation. The transformation is given by [13].

$$z = .5\log_{e}\left(\frac{1+r}{1-r}\right) \tag{5.1}$$

Difference than Pearson correlation, transform value z is normally distributed with expectation equal to $0.5\ln(1+p)/(1-p)$. Where p is the population correlation and have variance equals to 1/(n-3) with n is the sample size. Figure 3 shows the conversion between Pearson correlations to fisher value z [13].

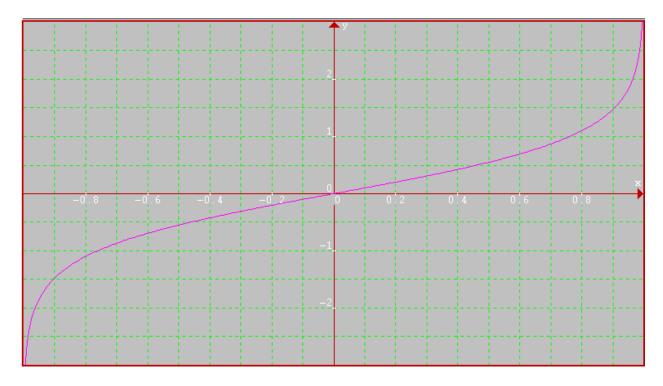


Figure 3: Fisher transformation of Pearson Correlation

The x-axis is Pearson correlation and has a range from -1 to 1. Looking at Figure 3, we can see that when Pearson correlation value goes near the outer limit, the fisher value will go to positive and negative infinitive. The transformation value is more stable in the middle of the range.

6. Confidence Intervals

Confidence interval is used to estimate the range of interval for the value of Pearson correlation. With different sample size of items, a ninety five percent of confidence interval will estimate value of Pearson correlation correctly ninety five times out of one hundred trials. To calculate confidence interval, the value need to be normal distributed. Pearson correlation value is not normal distributed, so we need to convert Pearson correlation value to fisher value. Then we take the confidence interval on the fisher value and convert it back to Pearson correlation confidence interval. The steps to do it are [13]

- 1. Convert Pearson correlation value to fisher value by formula (5.1)
- 2. Calculate confidence interval on fisher value z with upper and lower limit.

$$\zeta_{l} = z_{r} - z_{(1-\alpha/2)} \sqrt{\frac{1}{n-3}}$$

$$\zeta_{u} = z_{r} + z_{(1-\alpha/2)} \sqrt{\frac{1}{n-3}}$$
(6.1)

Where $^{\mathbb{Z}(1-\alpha/2)}$ equals to 1.96 for ninety five percent confident interval.

3. Convert the confidence interval back to Pearson correlation r by

$$r_{l} = \tanh(\zeta_{l}) = \frac{\exp(2\zeta_{l}) - 1}{\exp(2\zeta_{l}) + 1}$$

$$r_{u} = \tanh(\zeta_{u}) = \frac{\exp(2\zeta_{u}) - 1}{\exp(2\zeta_{u}) + 1}$$
(6.2)

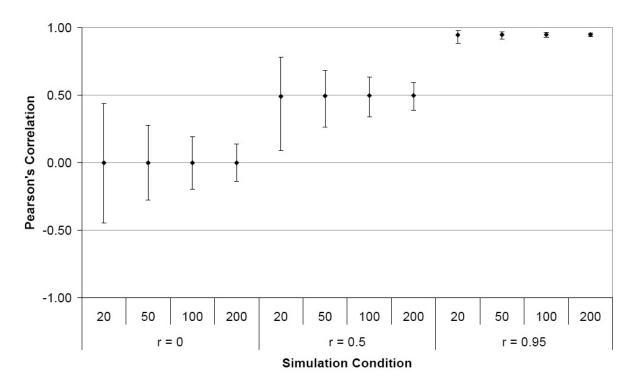


Figure 4: 95% Confidence Interval with different sample sizes [14]

As show in Figure 4 and equation (6.1), confidence interval is related with Pearson correlation and the sample size. When the value of Pearson correlation is high, the lower limit of confidence interval also has high value. Same thing for the sample size, with high number of sample size, the value of lower limit of confidence interval is closer to the Pearson correlation. Instead of using Pearson correlation, we can use lower limit of confidence interval to find the similarity between the two items and also take the sample size into the computation.

7. Content Based Method

Content-based recommendation method use extra information of user's profile or item's profile in the computation. To give recommendation to one user, the profile of target user will analyze and items which matching to user's profile will be selected [2]. For user who likes action movie, all movies with action genre will be selected and recommend to target user. In another example, when user is twelve year old and likes animation movie, then most of the Disney animation movies will be recommended to this user.

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Content based algorithm can work best with items that has lots of information like documents or news website. On Google website, a content based algorithm is used to give user news and information based on user's location. When I logins to Google and go to news page, I can see all the news that is happening in San Jose where I live.

There are some disadvantages with the content based algorithm, because its algorithm is based on user's or item's profile. The profile needs to be easy to extract by computer.

Therefore, it works well with text or xml file but has difficulty when dealing with media data like movies or pictures.

8. Experimental Results

At the beginning of the project, I try to calculate the Pearson correlation between the two users with equation (3.1) but it did not work. It took over six days and did not finish the computation. So I did more research on papers about user-based Pearson correlation. The computation of all user-user correlation is not possible because the dataset is too big. Netflix's dataset has over 480 thousand users [4] and to compute Pearson correlation on all user-user pair will have over 1Terabyte data [5]. So I switch to item-based collaborative filtering approach and use equation (4.1) to get all item-item correlations. To manage the database of Netflix's training set, I use Netflix recommender framework from Benjamin Meyer [11]. The framework is written in c++ and it converts Netflix data's text files into 2 binary files, movies.data and users.data. Each file has about 400 Megabyte data. Movies.data contains all movies with users and ratings and users.data contains all users with movies and ratings as figure 4 shows. It is much easier to manage and access data from binary files than mysql database. The runtime for computation is also faster in binary files because they can be loaded into memory while mysql database, over eight Gigabyte, can not be loaded into memory when doing the computation.

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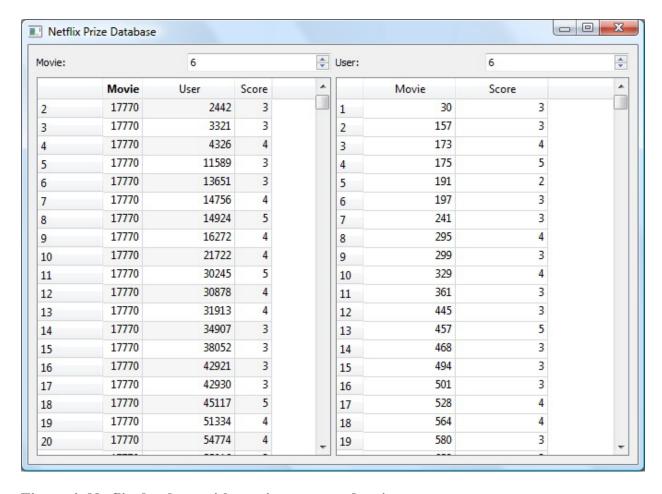


Figure 4: Netflix database with movies, users and ratings.

8.1 Pearson Correlation Algorithm

I build a web base interface where users can select a movie and view a list of recommended items. The top 30 recommended movies with highest correlations are given when user select movie from the table.

For movie "Lord of the Rings: The Return of the King" (LOTR:ROK), the Pearson correlation is computed by (4.1) and the thirty highest correlations are given in figure 5. "Lord of the Rings: The Two Towers" has the highest Pearson correlation with 0.785264 and have 114244 users who rate on both movies. By looking at figure 5, we can see that for the top thirty

recommended movies for LOTR:ROK, there are eight movies is about Lord of the Ring story.

Moreover, the top five recommended movies in the list are about Lord of the Ring movies.

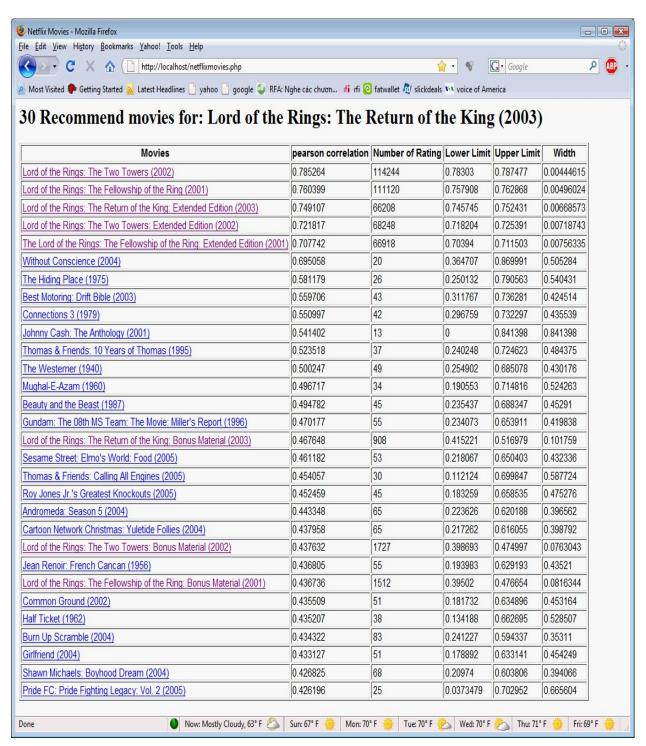


Figure 5: Recommended movies for selected item rank by Pearson correlation.

8.2 Pearson Correlation with lower limit of confident interval Algorithm

Fisher transformation and Confidence interval has been used to improve the movies recommender system. The lower limit of confidence interval takes size of the number of ratings and Pearson correlation into the computation of recommendation and prediction for the target movie. When the size of the number of ratings is high, the value of lower limit will stay closer to the Pearson correlation. When the size of the number of ratings is low, the value of lower limit will get farther from the Pearson correlation. The movie which has high value in both number of ratings and Pearson correlation with the target movie will have high value in lower limit of confidence interval. This movie will be selected into list of recommended movies and set of neighbor movies to predict the rating of target movie. By ranking the movies with lower limit of confidence interval from high to low value, we can get the better result as example of Figure 6. It also gives better RMSE value over Netflix Probe dataset than the Pearson correlation algorithm, 0.92669 compare to 0.929651.

For movies "Lord of the Rings: The Return of the King", the fisher transformation of Pearson correlation is computed by equation (5.1) and its highest ranking correlation movie, "Lord of the Ring: The Two Towers", has fisher transform value of 1.05896. For 95% confidence interval, the lower and upper limit of confidence interval is calculated by equation (6.1) and "Lord of the Ring: The Two Towers" has lower limit of 1.05316 and upper limit of 1.06475. The confidence interval of fisher is converted back to lower and upper limit of Pearson correlation by equation (6.2). Lower limit 1.05316 and upper limit 1.06475 of "Lord of the Ring: The Two Towers" are converted to 0.78303 and 0.787477 for lower and upper confidence

interval of Pearson correlation as figure 6. The source code to calculate the lower and upper limit of Pearson correlation is follow:

```
float fisher_calculation(float pearson_correlation, int count, float percentage){
    float fisher = 0.5 * log( (1 + pearson_correlation) / (1- pearson_correlation));
    float different = percentage / sqrt(count - 3);
    return fisher + different;
}

float fisher_to_Pearson(float fisher){
    return (exp(2*fisher) - 1) / (exp(2*fisher) + 1);
}

float calcLowerLimit(float pearson_correlation, int count){
    return fisher_to_Pearson(fisher(pearson_correlation, count, -1.96));
}

float calcUpperLimit(float pearson_correlation, int count){
    return fisher_to_Pearson(fisher(pearson_correlation, count, 1.96));
}
```

By using fisher transformation and ranking the movies by lower limit of confidence interval, we can have better recommended movies as in figure 6. We can see that for the top thirty recommended movies for LOTR:ROK, there are nine movies is about Lord of the Ring story. Moreover, the top eight recommended movies are about Lord of the Rings story.

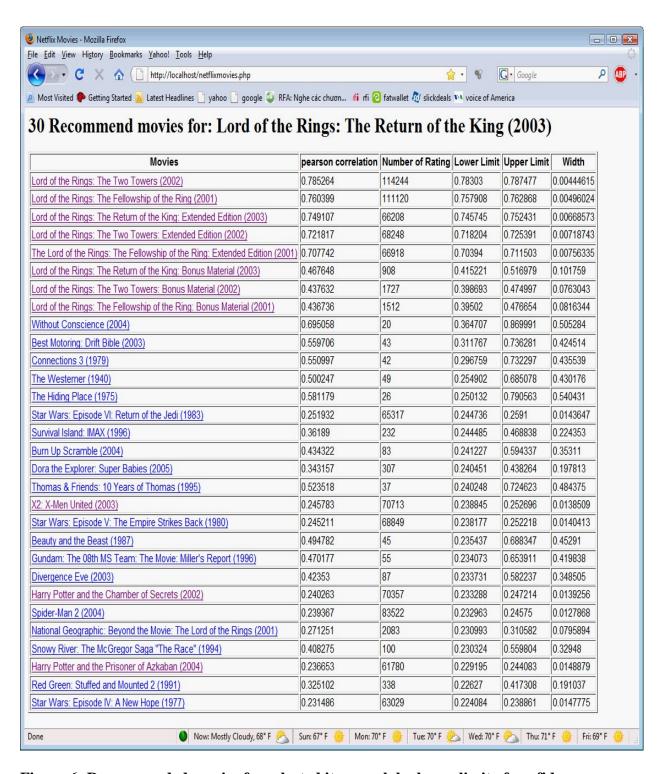


Figure 6: Recommended movies for selected item rank by lower limit of confidence interval.

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8.3 Content based Algorithm

To use content based algorithm, extra information of items need to be collected from the web. Netflix provides an API to collect its entire catalog titles including genre of movies into an xml file. The source code to collect the catalog is

The xml file, catalog.xml, is about three hundred Megabyte and contains movie's title, genre, and released year as in Figure 7. I try to use java DOM to parse the xml file, but it is too big to load all of it into memory. DOM needs over three Gigabyte to build a tree in memory and my computer has only three Gigabyte, so it is out of memory. A java parser will parse the xml file and collects all the genre of movies in Netflix's training set and imports them into mysql table as in Figure 8. There are total of 501 different genres including action, drama, horror, fantasy, etc.

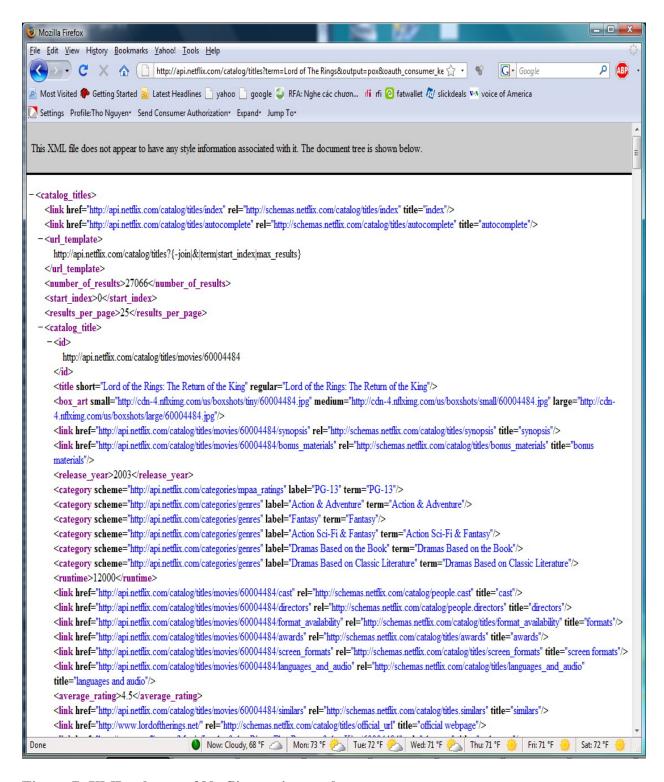


Figure 7: XML schema of Netflix movies catalog.

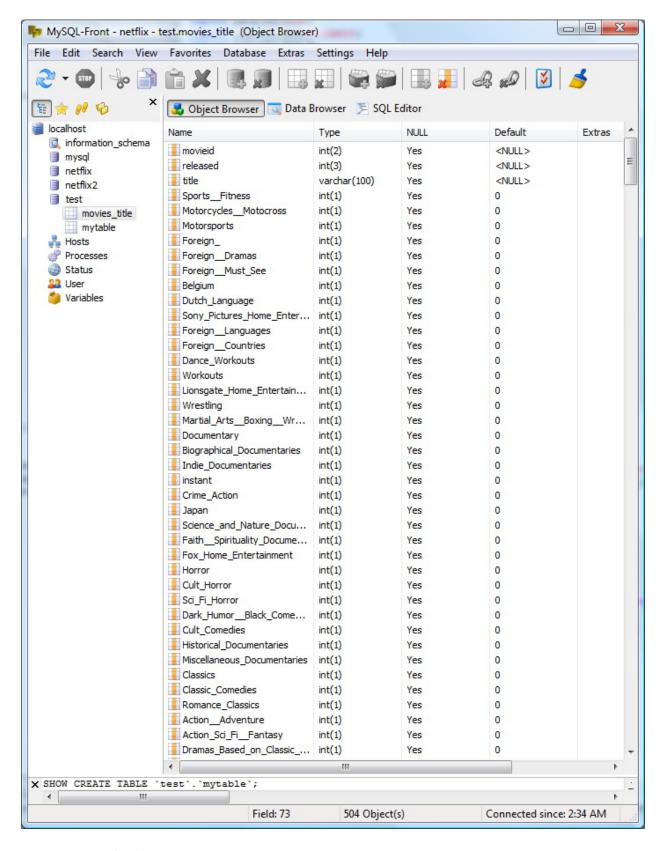


Figure 8: Netflix's movie genres of training data set.

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The content based algorithm finds and matches genres of all the movies to target movie. "Lord of the Rings: The Return of the King" movie has five genres and they are "Action and Adventure", "Fantasy", "Action Sci-Fi and Fantasy", "Dramas Based on the Book", "Dramas Based on Classic Literature". The algorithm finds all the movies in the database and matches them with these five genres. Then it ranks the movies based on the number of matching genres. In Figure 9, the top thirty movies with common genres to LOTR:ROK are given. We can see that the algorithm work really well for LOTR:ROK because the top nine movies is relate with LOTR:ROK and about Lord of the Rings story.

The php code to display Figure 9 is follow:

```
<html>
<head><title>Netflix Movies</title></head>
<body>
<?
// database server
$dbServer='mh213a.cs.sjsu.edu';
// username and password setup
$username='username';
$password='password';
$database='netflix';
// get movies id from user input
$movies_id = (isset($_GET['movies_id']))?$_GET['movies_id']:";
// connect to database
$link = mysql_connect($dbServer,$username,$password) or die("Could not connect");
@mysql_select_db($database) or die( "Unable to select database");
// run the CalGenre script to generate movie list based on movies_id and store them to
//movies genres.txt
exec("java CalGenre $movies_id");
// open the text file to parse the movies for display
$file handle = fopen("movies genres.txt", "r");
$i=0:
$line_of_text = fgets($file_handle);
```

```
$values = explode("\n", $line_of_text);
// get the title and released of movie from movie id.
$query="SELECT title,released FROM movies_title WHERE movieid=$values[0];";
$result=mysql_query($query);
$movie title=mysql result($result,0,"title");
$released=mysql_result($result,0,"released");
?>
<h1>30 Recommend movies for: <? echo $movie_title." (".$released.")"; ?></h1>
<font face="Arial, Helvetica, sans-serif">Movies</font>
<font face="Arial, Helvetica, sans-serif">Number of Same Genres</font>
<?
// get only the first 30 movies on the list
while ((!feof(file_handle)) and (file_i) and (file_i) {
      $line of text = fgets($file handle);
      $values = explode(",", $line_of_text);
      $query2="SELECT title,released FROM movies_title WHERE movieid=$values[0];";
      $result2=mysql_query($query2);
      $movie_title=mysql_result($result2,0,"title");
      $released=mysql result($result2,0,"released");
?>
<font face="Arial, Helvetica, sans-serif"><a
href="http://mh213d.cs.sjsu.edu/classproject/cs298/tho/genremovies.php?movies_id=<?echo
$values[0];?>"><? echo $movie_title." (".$released. ")"; ?></a></font>
<font face="Arial, Helyetica, sans-serif"><? echo $values[1]; ?></font>
<?
      $i++;
}
?>
</body>
</html>
```



Figure 9: Recommended movies for selected item with content based Algorithm.

8.4 Making Predictions

The prediction algorithm is shown in equation (4.2). For each movie i that is unrated, Collaborative finds the subset of the similar movies that predict for i. This subset of movies is sorted with respect to the degree of the Pearson correlation and thirty movies with highest Pearson correlation will be used as Neighbor movies in equation (4.2).

For lower limit confidence interval algorithm, the subset of movies is sorted with respect to the degree of the lower limit confidence interval and thirty movies with highest lower limit confidence interval will be used as Neighbor movies in equation (4.2).

For Pearson correlation algorithm, the RMSE of Netflix's Probe Data is 0.929651 as in Figure 10. The algorithm took 2759 seconds to make 1408395 predictions. It is about 510 predictions for every second, and it is a very slow process. Pearson correlation algorithm has a better improvement over Netflix's Cinematch.

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```
2850567 movie: 9995 user: 1952718 quess: 3.30662 correct: 2 0.929639
2850569 movie: 9995 user: 1009577 guess: 3.77912 correct: 5 0.929639
2850571 movie: 9995 user: 566240 guess: 3.51252 correct: 2 0.92964
2850573 movie: 9995 user: 1968999 guess: 3.29488 correct: 5 0.92964
2850575 movie: 9995 user: 339288 quess: 3.65212 correct: 3 0.929641
2850577 movie: 9995 user: 1605131 guess: 2.76828 correct: 3 0.929641
2850579 movie: 9995 user: 1392114 guess: 1.99722 correct: 2 0.929641
2850581 movie: 9995 user: 1396663 guess: 4.09908 correct: 4 0.92964
2850583 movie: 9995 user: 1720424 guess: 2.94101 correct: 4 0.92964
2850585 movie: 9995 user: 2354939 guess: 3.67111 correct: 4 0.92964
2850587 movie: 9995 user: 2047814 guess: 3.5147 correct: 4 0.92964
2850589 movie: 9995 user: 298221 guess: 3.17582 correct: 3 0.929639
2850591 movie: 9995 user: 915668 guess: 2.75164 correct: 3 0.929639
2850593 movie: 9995 user: 1564010 guess: 3.33233 correct: 5 0.929639
2850595 movie: 9995 user: 2144572 guess: 3.7773 correct: 4 0.92964
2850597 movie: 9995 user: 639434 guess: 5 correct: 2 0.929639
2850599 movie: 9995 user: 825578 guess: 3.07487 correct: 3 0.929642
2850601 movie: 9995 user: 1930058 guess: 3.95284 correct: 4 0.929642
2850603 movie: 9995 user: 194929 guess: 3.30522 correct: 4 0.929642
2850605 movie: 9995 user: 1847661 guess: 3.01401 correct: 2 0.929642
2850609 movie: 9996 user: 66828 guess: 4.59927 correct: 5 0.929642
2850611 movie: 9996 user: 1149582 guess: 3.40519 correct: 5 0.929641
2850613 movie: 9996 user: 336696 guess: 2.90797 correct: 1 0.929642
2850615 movie: 9996 user: 2462908 guess: 3.70876 correct: 5 0.929643
2850617 movie: 9996 user: 1589627 guess: 4.54145 correct: 5 0.929643
2850619 movie: 9996 user: 1720226 guess: 3.04174 correct: 3 0.929643
2850621 movie: 9996 user: 1194354 guess: 4.11603 correct: 1 0.929643
2850623 movie: 9996 user: 592532 guess: 3.68696 correct: 3 0.929646
2850625 movie: 9996 user: 1351081 guess: 3.94675 correct: 1 0.929646
2850627 movie: 9996 user: 80354 guess: 3.09148 correct: 3 0.929649
2850629 movie: 9996 user: 16792 guess: 3.15265 correct: 3 0.929649
2850631 movie: 9996 user: 481320 guess: 3.8336 correct: 4 0.929648
2850633 movie: 9996 user: 899431 guess: 4.22194 correct: 5 0.929648
2850635 movie: 9996 user: 570792 guess: 3.11788 correct: 4 0.929648
2850637 movie: 9996 user: 1619158 guess: 3.30953 correct: 5 0.929648
2850639 movie: 9996 user: 2571420 guess: 2.96192 correct: 1 0.929649
2850641 movie: 9996 user: 1817485 guess: 2.84065 correct: 2 0.92965
2850643 movie: 9996 user: 1206224 guess: 3.25443 correct: 5 0.92965
2850645 movie: 9996 user: 1553993 guess: 3.36049 correct: 4 0.929651
2850649 movie: 9997 user: 2179700 guess: 4.13166 correct: 4 0.92965
2850651 movie: 9997 user: 1347835 guess: 4.07645 correct: 4 0.92965
2850653 movie: 9997 user: 765578 guess: 3.65585 correct: 2 0.92965
2850655 movie: 9997 user: 2328701 guess: 4.29694 correct: 3 0.929651
2850659 movie: 9998 user: 1288730 guess: 2.9186 correct: 3 0.929651
2850661 movie: 9998 user: 2536567 guess: 3.32364 correct: 4 0.929651
2850663 movie: 9998 user: 1107317 guess: 3.58689 correct: 5 0.92965
2850667 movie: 9999 user: 1473765 guess: 2.14344 correct: 2 0.929651
Total predictions: 1408395
rmse: 0.929651
Errors: 0
kNN took: 2759 seconds
```

Figure 10: RMSE of Netflix's Probe Data for Pearson correlation Algorithm.

For lower limit confidence interval algorithm, the RMSE of Netflix's Probe Data is 0.930027 as in Figure 11. The algorithm took 2189 seconds to make 1408395 predictions.

```
2850579 movie: 9995 user: 1392114 guess: 2.23164 correct: 2 0.92668
2850581 movie: 9995 user: 1396663 guess: 3.8909 correct: 4 0.92668
2850583 movie: 9995 user: 1720424 guess: 3.14177 correct: 4 0.926679
2850585 movie: 9995 user: 2354939 guess: 3.63513 correct: 4 0.926679
2850587 movie: 9995 user: 2047814 guess: 3.53215 correct: 4 0.926679
2850589 movie: 9995 user: 298221 guess: 3.1552 correct: 3 0.926679
2850591 movie: 9995 user: 915668 guess: 2.75164 correct: 3 0.926678
2850593 movie: 9995 user: 1564010 guess: 3.27605 correct: 5 0.926678
2850595 movie: 9995 user: 2144572 quess: 3.64259 correct: 4 0.926679
2850597 movie: 9995 user: 639434 guess: 5 correct: 2 0.926679
2850599 movie: 9995 user: 825578 guess: 3.07487 correct: 3 0.926682
2850601 movie: 9995 user: 1930058 guess: 3.79424 correct: 4 0.926681
2850603 movie: 9995 user: 194929 guess: 3.39385 correct: 4 0.926681
2850605 movie: 9995 user: 1847661 guess: 2.69743 correct: 2 0.926681
2850609 movie: 9996 user: 66828 guess: 4.55947 correct: 5 0.926681
2850611 movie: 9996 user: 1149582 guess: 3.39039 correct: 5 0.926681
2850613 movie: 9996 user: 336696 guess: 2.31125 correct: 1 0.926681
2850615 movie: 9996 user: 2462908 guess: 3.61993 correct: 5 0.926682
2850617 movie: 9996 user: 1589627 guess: 4.57069 correct: 5 0.926682
2850619 movie: 9996 user: 1720226 guess: 3.03397 correct: 3 0.926682
2850621 movie: 9996 user: 1194354 guess: 4.2089 correct: 1 0.926681
2850623 movie: 9996 user: 592532 guess: 3.68696 correct: 3 0.926685
2850625 movie: 9996 user: 1351081 guess: 4.12439 correct: 1 0.926685
2850627 movie: 9996 user: 80354 guess: 3.2343 correct: 3 0.926688
2850629 movie: 9996 user: 16792 guess: 3.19164 correct: 3 0.926688
2850631 movie: 9996 user: 481320 guess: 3.8336 correct: 4 0.926688
2850633 movie: 9996 user: 899431 guess: 4.04456 correct: 5 0.926687
2850635 movie: 9996 user: 570792 guess: 3.12413 correct: 4 0.926687
2850637 movie: 9996 user: 1619158 guess: 3.55389 correct: 5 0.926687
2850639 movie: 9996 user: 2571420 guess: 2.95644 correct: 1 0.926688
2850641 movie: 9996 user: 1817485 guess: 2.87045 correct: 2 0.926689
2850643 movie: 9996 user: 1206224 guess: 3.35517 correct: 5 0.926689
2850645 movie: 9996 user: 1553993 guess: 3.23735 correct: 4 0.92669
2850649 movie: 9997 user: 2179700 guess: 4.06881 correct: 4 0.926689
2850651 movie: 9997 user: 1347835 guess: 4.11204 correct: 4 0.926689
2850653 movie: 9997 user: 765578 guess: 3.60529 correct: 2 0.926689
2850655 movie: 9997 user: 2328701 guess: 4.17019 correct: 3 0.926689
2850659 movie: 9998 user: 1288730 quess: 2.9027 correct: 3 0.92669
2850661 movie: 9998 user: 2536567 guess: 3.32364 correct: 4 0.926689
2850663 movie: 9998 user: 1107317 guess: 3.58689 correct: 5 0.926689
2850667 movie: 9999 user: 1473765 guess: 2.14344 correct: 2 0.92669
Total predictions: 1408395
rmse: 0.92669
Errors: 0
kNN took: 3203 seconds
```

Figure 11: RMSE of Netflix's Probe Data for lower limit confidence interval Algorithm.

Table 8.1 shows the RMSE results of all algorithms on the Probe Data of Netflix. Looking at the result, we can see that both item based Collaborative Filtering methods give better improvement over Netflix's Cinematch algorithm.

Algorithm	RMSE of Probe Data
Average rating of movie	1.0540
Netflix's Cinematch	0.9474
Pearson correlation	0.929651
Pearson correlation with lower limit confidence interval	0.92669

Table 8.1: RMSE of Probe data for each algorithm.

9. Summary of Results

For Collaborative filtering approach, the lower limit of confidence interval algorithm gives better result than the traditional Pearson correlation. Confidence interval algorithm takes into account both of the size of the users who rate movie and the value of Pearson correlation. The movie with more numbers of ratings usually is a popular movie and it gets a high ranking in recommended list. The RMSE over Probe data of the confidence interval algorithm also has more improvement over Pearson correlation algorithm, 0.92669 over 0.929651. Both the itembased CF algorithms give better RMSE result than Netflix's algorithm as in Table 8.1.

The content-based approach has better real-time performance than item-based CF methods when giving the list of recommended movies. It takes CF methods over one minute to do the calculation and display thirty recommended movies while the content-based method can do it in less than ten seconds. Because the content-based algorithm has extra genre information of the movie, it gives same or better recommended list than item-based CF algorithm.

10. Future Work

Due to the huge size of dataset, many algorithms cannot be use such as user-based Collaborative Filtering. It takes lots of time to do the calculation on Netflix's dataset. It needs seven hours to import all dataset into mysql database and eight hours to calculate all Pearson correlations between each items. To recommend movies to the user, it takes over one minute to do calculation and display the result. We need to find a better way to improve the respond time for each query. Otherwise, user cannot wait that long for any web service.

11. Conclusion

This project has attempted a new approach in doing recommender systems on a large dataset. Confidence interval and extra information like genres have been incorporated into recommender system and give better improvement over Netflix's algorithm. Both item-based algorithms improve RMSE over Netflix's algorithm by 1.9 percent.

It is a challenge to implement a recommender system to work on this scale of data. I need to use different language, such as java, c++, perl, php, to manage the data and have efficient computation.

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Appendix A: How to run recommender systems

1) Item based collaborative filtering with Pearson correlation:

Run pearsonmovies movie_id Example: pearsonmovies 14240 To output text file output.txt with the top 30 recommended movies for movie_id 14240

output.txt file: 14240 11521,0.785264,114244,0.785264,0.787477,0.00221294 2452,0.760399,111120,0.760399,0.762868,0.00246906 14961,0.749107,66208,0.749107,0.752431,0.00332379 7057,0.721817,68248,0.721817,0.725391,0.00357425 7230,0.707742,66918,0.707742,0.711503,0.00376141 15521,0.695058,20,0.695058,0.869991,0.174934 9979,0.581179,26,0.581179,0.790563,0.209383 10336,0.559706,43,0.559706,0.736281,0.176575 6725,0.550997,42,0.550997,0.732297,0.1813 15571,0.541402,13,0.541402,0.841398,0.299997 4457,0.523518,37,0.523518,0.724623,0.201105 17616,0.500247,49,0.500247,0.685078,0.184831 12341,0.496717,34,0.496717,0.714816,0.2181 14124,0.494782,45,0.494782,0.688347,0.193565 8430,0.470177,55,0.470177,0.653911,0.183734 10352,0.467648,908,0.467648,0.516979,0.0493313 11883,0.461182,53,0.461182,0.650403,0.189221 14071,0.454057,30,0.454057,0.699847,0.24579 11598,0.452459,45,0.452459,0.658535,0.206076 17337,0.443348,65,0.443348,0.620188,0.17684 4908,0.437958,65,0.437958,0.616055,0.178097 8091,0.437632,1727,0.437632,0.474997,0.0373646 8737,0.436805,55,0.436805,0.629193,0.192388 10313,0.436736,1512,0.436736,0.476654,0.0399185 9943,0.435509,51,0.435509,0.634896,0.199387 11856,0.435207,38,0.435207,0.662695,0.227488 7408,0.434322,83,0.434322,0.594337,0.160015 8145,0.433127,51,0.433127,0.633141,0.200014 8144,0.426825,68,0.426825,0.603806,0.176981 12964,0.426196,25,0.426196,0.702952,0.276756

movie_id, pearson correlation, Number of Rating, lower limit, upper limit, width

Run php script netflixmovies.php?movies_id=movies_id to display the top 30 recommended movies for the selected movie_id on the website as in figure 5.

```
Netflixmovies.php file:
<html>
<head><title>Netflix Movies</title></head>
<body>
<?
$dbServer='mh213a.cs.sjsu.edu';
$username='username';
$password='password';
$database='netflix':
$movies_id = (isset($_GET['movies_id']))?$_GET['movies_id']:";
$link = mysql_connect($dbServer,$username,$password) or die("Could not connect");
@mysql_select_db($database) or die( "Unable to select database");
exec("pearsonmovies.sh $movies id");
$file handle = fopen("output.txt", "r");
i=0;
$line of text = fgets($file handle);
$values = explode("\n", $line_of_text);
$query="SELECT title,released FROM movies title WHERE movieid=$values[0];";
$result=mysql_query($query);
$movie_title=mysql_result($result,0,"title");
$released=mysql result($result,0,"released");
?>
<h1>30 Recommend movies for: <? echo $movie title." (".$released.")"; ?></h1>
<font face="Arial, Helvetica, sans-serif">Movies</font>
<font face="Arial, Helvetica, sans-serif">pearson correlation</font>
<font face="Arial, Helvetica, sans-serif">Number of Rating</font>
<font face="Arial, Helvetica, sans-serif">Lower Limit</font>
<font face="Arial, Helvetica, sans-serif">Upper Limit</font>
<font face="Arial, Helvetica, sans-serif">Width</font>
<?
while ((!feof(\$file handle)) and (\$i <30)) {
      $line_of_text = fgets($file_handle);
      $values = explode(",", $line_of_text);
      $query2="SELECT title,released FROM movies_title WHERE movieid=$values[0];";
      $result2=mysql query($query2);
      $movie title=mysql result($result2,0,"title");
      $released=mysql_result($result2,0,"released");
?>
<font face="Arial, Helvetica, sans-serif"><a
href="http://mh213d.cs.sjsu.edu/classproject/cs298/tho/netflixmovies.php?movies_id=<?echo
$values[0];?>"><? echo $movie_title." (".$released. ")"; ?></a></font>
```

Run pearsonprediction to generate text file outputpearsonpred.txt as in figure 10.

2) Item based collaborative filtering with lower limit confidence interval:

Run confidencemovies movie_id

Example: confidencemovies 14240

To output text file confidence.txt with the top 30 recommended movies for movie_id 14240

confidence.txt file:

```
14240
11521,0.785264,114244,0.78303,0.787477,0.00444615
2452,0.760399,111120,0.757908,0.762868,0.00496024
14961,0.749107,66208,0.745745,0.752431,0.00668573
7057,0.721817,68248,0.718204,0.725391,0.00718743
7230,0.707742,66918,0.70394,0.711503,0.00756335
10352,0.467648,908,0.415221,0.516979,0.101759
8091,0.437632,1727,0.398693,0.474997,0.0763043
10313,0.436736,1512,0.39502,0.476654,0.0816344
15521,0.695058,20,0.364707,0.869991,0.505284
10336,0.559706,43,0.311767,0.736281,0.424514
6725,0.550997,42,0.296759,0.732297,0.435539
17616,0.500247,49,0.254902,0.685078,0.430176
9979,0.581179,26,0.250132,0.790563,0.540431
9628,0.251932,65317,0.244736,0.2591,0.0143647
15790,0.36189,232,0.244485,0.468838,0.224353
7408,0.434322,83,0.241227,0.594337,0.35311
1710,0.343157,307,0.240451,0.438264,0.197813
4457,0.523518,37,0.240248,0.724623,0.484375
191,0.245783,70713,0.238845,0.252696,0.0138509
5582,0.245211,68849,0.238177,0.252218,0.0140413
14124,0.494782,45,0.235437,0.688347,0.45291
8430,0.470177,55,0.234073,0.653911,0.419838
7279,0.42353,87,0.233731,0.582237,0.348505
```

```
11443,0.240263,70357,0.233288,0.247214,0.0139256
12155,0.239367,83522,0.232963,0.24575,0.0127868
3491,0.271251,2083,0.230993,0.310582,0.0795894
5913,0.408275,100,0.230324,0.559804,0.32948
12338,0.236653,61780,0.229195,0.244083,0.0148879
16432,0.325102,338,0.22627,0.417308,0.191037
16265,0.231486,63029,0.224084,0.238861,0.0147775
```

movie_id, pearson correlation, Number of Rating, lower limit, upper limit, width

Run php script confidencemovies.php?movies_id=movies_id to display the top 30 recommended movies for the selected movie_id on the website as in figure 6.

```
Confidencemovies.php file:
<html>
<head><title>Netflix Movies</title></head>
<body>
<?
$dbServer='mh213a.cs.sjsu.edu';
$username='username';
$password='password';
$database='netflix';
$movies id = (isset($ GET['movies id']))?$ GET['movies id']:";
$link = mysql_connect($dbServer,$username,$password) or die("Could not connect");
@mysql_select_db($database) or die( "Unable to select database");
exec("./confidencemovies.sh $movies id");
$file handle = fopen("confidence.txt", "r");
i=0;
$line_of_text = fgets($file_handle);
$values = explode("\n", $line_of_text);
$query="SELECT title,released FROM movies_title WHERE movieid=$values[0];";
$result=mysql query($query);
$movie title=mysql result($result,0,"title");
$released=mysql_result($result,0,"released");
?>
<h1>30 Recommend movies for: <? echo $movie_title." (".$released.")"; ?></h1>
<font face="Arial, Helvetica, sans-serif">Movies</font>
<font face="Arial, Helvetica, sans-serif">pearson correlation</font>
<font face="Arial, Helvetica, sans-serif">Number of Rating</font>
<font face="Arial, Helvetica, sans-serif">Lower Limit</font>
<font face="Arial, Helvetica, sans-serif">Upper Limit</font>
<font face="Arial, Helvetica, sans-serif">Width</font>
```

```
<?
while ((!feof(file_handle)) and (file_i) and (file_i) {
      $line_of_text = fgets($file_handle);
      $values = explode(",", $line_of_text);
      $query2="SELECT title,released FROM movies_title WHERE movieid=$values[0];";
      $result2=mysql query($query2);
      $movie_title=mysql_result($result2,0,"title");
      $released=mysql result($result2,0,"released");
?>
<font face="Arial, Helvetica, sans-serif"><a
href="http://mh213d.cs.sjsu.edu/classproject/cs298/tho/confidencemovies.php?movies_id=<?ech
o $values[0];?>"><? echo $movie_title." (".$released. ")"; ?></a></font>
<font face="Arial, Helvetica, sans-serif"><? echo $values[1]; ?></font>
<font face="Arial, Helvetica, sans-serif"><? echo $values[2]; ?></font>
<font face="Arial, Helvetica, sans-serif"><? echo $values[3]; ?></font>
<font face="Arial, Helvetica, sans-serif"><? echo $values[4]; ?></font>
<font face="Arial, Helvetica, sans-serif"><? echo $values[5]; ?></font>
<?
      $i++;
} // end while
?>
</body>
</html>
```

Run confidenceprediction to generate text file confidenceprediction.txt as in figure 11.

3) Content based Algorithm:

Run java CalGenre movie_id

Example: java 14240 to generate text file movies_genres.txt with the top 30 recommended movies for movie id 14240

```
movies_genres.txt file: 14240 13,5 2452,5 7057,5 7230,5 8091,5 10313,5
```

10352,5

```
11521,5
14961,5
486,3
750,3
1260,3
3197,3
3416,3
3644,3
4031,3
4489,3
5589,3
6647,3
6685,3
7442,3
7371,3
8745,3
9177,3
10115,3
10209,3
11076,3
10360,3
11985,3
11466,3
```

Movie_id, common genres

Run php script genremovies.php?movies_id=movie_id to display the top 30 recommended movies for selected movie_id on the website as in figure 9.

- 4) Netflix dataset:
- training_set folder contains all 17770 movie rating files with Quadruples of <movie_id, user_id, rating, date>
- example mv_0000001.txt contains

```
1:

1488844,3,2005-09-06

822109,5,2005-05-13

885013,4,2005-10-19

30878,4,2005-12-26

823519,3,2004-05-03

893988,3,2005-11-17

124105,4,2004-08-05

1248029,3,2004-04-22

1842128,4,2004-05-09

2238063,3,2005-05-11

1503895,4,2005-05-19

2207774,5,2005-06-06
```

...

```
mv_0000002.txt contains
2:
2059652,4,2005-09-05
1666394,3,2005-04-19
1759415,4,2005-04-22
1959936,5,2005-11-21
998862,4,2004-11-13
2625420,2,2004-12-06
573975,3,2005-07-21
...
Movies data is a binary fi
```

- Movies.data is a binary file that contains all movies with users and ratings
- users.data is a binary file that contains all users with movies and ratings as figure 4 shows movie_titles.txt contains movie_id, released year, movie title data

1,2003, Dinosaur Planet

2,2004,Isle of Man TT 2004 Review

3,1997,Character

4,1994,Paula Abdul's Get Up & Dance

5,2004, The Rise and Fall of ECW

6,1997,Sick

7,1992,8 Man

8,2004, What the #\$*! Do We Know!?

9,1991,Class of Nuke 'Em High 2

10,2001,Fighter

11,1999,Full Frame: Documentary Shorts

12,1947,My Favorite Brunette

...

• Probe.txt: probe data where the algorithms run on. It contains only movie_id and user_id without rating number.

10:

1952305

1531863

1000:

2326571

977808

1010534

1861759

. . .

- Catalog.xml: contains movie's title, genre, and released year as in Figure 7.
- Movies_title_all.sql: mysql database file contains all 17770 movies with movie_id, released year, movie_title, genre_1,genre_2, etc...
- pearson.data contains pearson correlation value between each movies.