

STANDARD WARRANTY

Thank you for enlisting BiteSite's services to build a solution that works for you. This short document explains the standard warranty and terms for all BiteSite's projects.

The BiteSite Standard Warranty:

- All of BiteSite's projects come with a 30-day Warranty that starts at the date of the invoice. Within those 30 days, BiteSite will fix any issues or bugs related to the original intended behaviour of the project.
- Unfortunately at this time, BiteSite does not offer any standard support contracts that extend beyond the 30-day Warranty.
- Outside of the 30 days, BiteSite can continue to fix issues but will do so at a cost to the customer. This work will be considered new work. Any work that falls into this category will be quoted and approved before it begins.
- Any work that is not related to the original intended behaviour of the project can still be carried out, but will be considered new work. Any work that falls into this category will be quoted and approved before it begins.

Questions

If you have any questions at all, please do not hesitate to contact BiteSite at info@bitesite.ca or you can e-mail Casey Li directly at casey.li@bitesite.ca.