

# RAO FAHAD ASLAM (Trasferable Iqama)

SOFTWARE ENGINEER

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## PHONE

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## ADDRESS

Building 6599, Hail Street, At  
Taawun, Riyadh

## PLATFORMS

MS SQL Server, MySQL, VSCode, Code Blocks, NetBeans, IntelliJ IDEA, MS Visual Studio, Microsoft Office, Adobe Photoshop, Figma, Proteus, GitHub, ServiceNow, Jira, WordPress, Unity, Webflow, AWS.

## SKILLS

- Angular 16
- Angular JS
- Node JS
- Express
- Restful API's
- HTML 5
- CSS3
- JavaScript
- Typescript
- SQL Server
- MySQL
- Mongo DB
- WordPress
- Bootstrap
- SASS
- Tailwind CSS
- Material UI
- Angular Material
- Ngx-Bootstrap
- Ngx-Charts
- NgRx
- Jira
- Service Now
- XML

## EXPERIENCE



### Senior Software Engineer

Jazz (Telecommunication)

Oct 2022 – Dec 2024

As a Software Engineer at Jazz, I have led projects using Angular 17, NestJS, NodeJS, Python, HTML5, CSS3, Bootstrap, Material UI, and JavaScript ES6. I specialize in the ServiceNow platform, focusing on ITSM, workflow optimization, SLA management, scheduled jobs, UI pages, actions, and scripting. My responsibilities and achievements include:

- **Mobilink Microfinance Bank Limited (MIMBL) Project:** Delivered impactful solutions using Angular 17, Material UI, SQL, and NestJS.
- **E-Commerce Platform Development:** Developed an e-commerce store for skincare products and integrated a module for dermatologists to connect with patients online through video calls and chat.
- **Jazz Fix Nar Project:** Implemented front-end and back-end technologies to ensure robust system functionality.
- **Fuel Management System (FMS):** Handled stored procedures and developed complex SQL queries to manage system data effectively.
- **Jazz Customer Konnect Project:** Focused on front-end development and crafted APIs to enhance system integration.
- **Preventive Maintenance (PM) Project:** Executed operational tasks and developed front-end interfaces to support maintenance activities.
- **Inventory Management System:** Built a robust inventory management application using Node.js for the backend and Angular for the frontend, enabling real-time stock tracking, order management, and reporting.
- **Data Visualization Dashboard:** Engineered an interactive dashboard using Angular 16 and ngx-charts for dynamic data presentation.
- **ServiceNow Platform:** Configured scheduled jobs and streamlined workflows for improved efficiency.
- **Jira Management:** Worked on diverse workflows and projects within Jira Team Management and Software Management.
- **ServiceNow ITSM:** Directed projects centered on ITSM and process automation to achieve operational excellence.
- **ServiceNow Scripting:** Utilized scripting to automate email notifications and deliver effective communication solutions.
- **REST API Development for Data Integration:** Designed and implemented REST APIs to transfer data from external databases into ServiceNow for seamless data synchronization.
- **Database-to-ServiceNow Data Dumping:** Using NodeJS built REST APIs for efficient data dumping from SQL databases into ServiceNow tables, ensuring data integrity and real-time updates.
- **Customized Workflows:** Developed workflows for IT processes such as change management and service requests, ensuring alignment with organizational objectives.
- **SLA Management:** Optimized SLAs to ensure compliance and enhance customer satisfaction.
- **RESTful API Integration:** Built ServiceNow scripts and integrated APIs to streamline workflows and improve system performance.
- **Single Page Applications (SPA):** Developed SPAs using Angular 14 and integrated APIs for real-time data updates and seamless navigation.
- **Event Management System:** Designed the front-end for an event management application, leveraging Angular and Bootstrap to ensure user-friendly navigation and responsiveness.
- **Custom Widgets and Components:** Built reusable UI components and widgets using Angular and JavaScript to enhance efficiency in multiple projects.

## ADDITIONAL SKILLS

- Python
- .NET Core
- AWS
- Flask
- Ubuntu
- Nest JS

## EDUCATION

Bachelor of Science, Software Engineering, COMSATS University Lahore | June 2021



### Front-end Developer TechnoGenics

Jul 2021 – Sep 2022

During my tenure at TechnoGenics, I played a crucial role in front-end development using a range of technologies, including Angular 14, HTML5, CSS3, Bootstrap, WordPress, and JavaScript ES6. My responsibilities and achievements included:

- **E-Commerce Website Development:** Designed and implemented front-end components with Angular, HTML5, CSS3, and Bootstrap, enhancing user experience and interface responsiveness.
- **Coding Forum Project:** Developed a responsive and interactive platform using Bootstrap, PHP, and MySQL to enable effective community discussions.
- **Online Quiz Platform:** Built an engaging quiz platform using JavaScript ES6, jQuery, and Ajax, providing an interactive experience for users.
- **JavaScript Mini-Projects:** Designed creative projects such as a To-Do List, Scroll Project, Random Reviews App, and Color Flipper to showcase dynamic functionality with basic JavaScript.
- **Blog Website Development:** Customized WordPress themes and integrated plugins for advanced content management and improved usability.
- **Interactive Data Forms:** Implemented dynamic, interactive forms using JavaScript and Ajax for client data collection and submission processes.



### Freelancer Fiverr

May 2020 – May 2021

- Completed small-scale projects for clients, including landing pages and basic websites, using HTML5, CSS3, and Bootstrap.
- Created basic automation scripts and tools using JavaScript and Python to address client-specific needs.
- Customized WordPress themes and plugins to meet client requirements for blogs and small websites.
- Gained experience in understanding client needs, providing updates, and delivering projects on time, building initial client trust and relationships.

## CERTIFICATIONS & COURSES

- Mastering Angular (Udemy)
- JavaScript Specialist Certification (Hacker Ranker)
- SQL Certification (Hacker Rank)
- The Complete HTML5 Course: From Beginning to Expert (Udemy)
- CSS, Bootstrap, JavaScript, Web Development Course (Udemy)
- Angular JS (Udemy)
- Database Management System Excellence (Udemy)
- IT Service Management (ITSM) Fundamentals (Service-Now Community)
- A Comprehensive Deep-dive into Service Now (Udemy)