

RAO FAHAD ASLAM (Trasferable Iqama)

SOFTWARE ENGINEER

 [linkedin.com/in/rao-fahad-aslam](https://www.linkedin.com/in/rao-fahad-aslam)

PHONE

+966-569245562

EMAIL

raofahad949@gmail.com

ADDRESS

Building 6599, Hail Street, At
Taawun, Riyadh

PLATFORMS

MS SQL Server, MySQL, VSCode,
Code Blocks, NetBeans, IntelliJ IDEA,
MS Visual Studio, Microsoft Office,
Adobe Photoshop, Figma, Proteus,
GitHub, ServiceNow, Jira, WordPress,
Unity, Webflow, AWS.

SKILLS

- Angular 16
- Angular JS
- Node JS
- Express JS
- Restful API's
- HTML 5
- CSS 3
- JavaScript
- Typescript
- MS SQL
- Mongo DB
- Bootstrap
- SASS
- Tailwind CSS
- Material UI
- Angular Material
- Ngx-Bootstrap
- Ngx-Charts
- NgRx
- Jira
- Service Now
- IT-Service Management
- IT Asset Management

EXPERIENCE



Senior Software Engineer

Jazz (Telecommunication)

Oct 2022 – Dec 2024

As a Software Engineer at Jazz, I have led projects using Angular 17, NodeJS, Python, HTML5, CSS3, Bootstrap, Material UI, MongoDB, SQL and JavaScript ES6. I specialize in the ServiceNow platform, focusing on ITSM and ITAM, workflow optimization, SLA management, scheduled jobs, UI pages, actions, and scripting. My responsibilities and achievements include:

- **Mobilink Microfinance Bank Limited (MMBL) Project:** Delivered impactful solutions using Angular 17, Material UI, SQL, and NodeJS, ensuring seamless deployment on AWS and Nginx for optimised performance and scalability.
- **E-Commerce Platform Development:** Developed an e-commerce store for skincare products and integrated a module for dermatologists to connect with patients online through video calls and chat, successfully deployed on AWS with Nginx for efficient hosting and improved user accessibility.
- **Jazz Fix Nar Project:** Implemented front-end technologies like HTML5, CSS3, and Bootstrap, along with back-end technologies such as NodeJS and SQL, to ensure robust system functionality. Successfully deployed the project on dedicated Jazz servers for seamless operation.
- **Fuel Management System (FMS):** Handled stored procedures and developed complex SQL queries to manage system data effectively. Designed and implemented a dynamic dashboard in Angular using Chart.js and ngx-charts, providing interactive data visualization and actionable insights for efficient system monitoring.
- **Jazz Customer Konnect Project:** Focused on front-end development and crafted APIs to enhance system integration.
- **Preventive Maintenance (PM) Project:** Executed operational tasks and developed front-end interfaces to support maintenance activities.
- **Inventory Management System:** Built a robust inventory management application using Node.js for the backend and Angular for the frontend, enabling real-time stock tracking, order management, and reporting.
- **Data Visualisation Dashboard:** Developed an interactive dashboard using Angular 16 and ngx-charts for dynamic data presentation.
- **Single Page Applications (SPA):** Developed SPAs using Angular 14 and integrated APIs for real-time data updates and seamless navigation.
- **Custom Widgets and Components:** Built reusable UI components and widgets using Angular and JavaScript to enhance efficiency in multiple projects.
- **ServiceNow Platform:** Configured scheduled jobs and streamlined workflows for improved efficiency.
- **Jira Management:** Worked on diverse workflows and projects within Jira Team Management and Software Management.
- **ServiceNow ITSM:** Directed projects centred on ITSM and process automation to achieve operational excellence.
- **ServiceNow Scripting:** Utilized scripting to automate email notifications and deliver effective communication solutions.
- **REST API Development for Data Integration:** Designed and implemented REST APIs to transfer data from external databases into ServiceNow for seamless data synchronisation.
- **Customized Workflows:** Developed workflows for IT processes such as change management, service requests, and incidents, ensuring alignment with organizational objectives.
- **SLA Management:** Optimized SLAs to ensure compliance and enhance customer satisfaction.
- **Service Portal Customization in ServiceNow:** Created custom ServiceNow portal pages using Angular, ensuring responsive and user-friendly interfaces tailored to business needs.

ADDITIONAL SKILLS

- Python
- .NET Core
- AWS
- Flask
- Ubuntu

EDUCATION

Bachelor of Science, Software Engineering, COMSATS University Pakistan | June 2021



Software Engineer TechnoGenics

Jul 2021 – Sep 2022

During my tenure at TechnoGenics, I played a crucial role in front-end development using a range of technologies, including Angular 14, HTML5, CSS3, Bootstrap, WordPress, JavaScript ES6, Node.js, SQL, and MongoDB. My responsibilities and achievements included:

- **E-Commerce Website Development:** Designed and implemented front-end components with Angular, HTML5, CSS3, and Bootstrap, integrating Node.js and MongoDB to enhance user experience, interface responsiveness, and data management, along with seamless payment integration using Stripe for secure and efficient transactions.
- **Coding Forum Project:** Developed a responsive and interactive platform using Angular, MaterialUI Bootstrap, SQL, and Node.js to enable effective community discussions.
- **Online Quiz Platform:** Built an engaging quiz platform using JavaScript ES6, and MongoDB, providing an interactive experience for users.
- **Blog Website Development:** Customised WordPress themes and integrated plugins alongside Node.js and MongoDB for advanced content management and improved usability.
- **Interactive Data Forms:** Implemented dynamic, interactive forms using JavaScript, Node.js, and SQL for efficient client data collection and submission processes.



Freelancer Fiverr

May 2020 – May 2021

- Completed small-scale projects for clients, including landing pages and basic websites, using HTML5, CSS3, and Bootstrap.
- Created basic automation scripts and tools using JavaScript and Python to address client-specific needs.
- Customized WordPress themes and plugins to meet client requirements for blogs and small websites.
- Gained experience in understanding client needs, providing updates, and delivering projects on time, building initial client trust and relationships.

CERTIFICATIONS & COURSES

- Mastering Angular (Udemy)
- JavaScript Specialist Certification (Hacker Ranker)
- SQL Certification (Hacker Rank)
- The Complete HTML5 Course: From Beginning to Expert (Udemy)
- CSS, Bootstrap, JavaScript, Web Development Course (Udemy)
- Angular JS (Udemy)
- Database Management System Excellence (Udemy)
- IT Service Management (ITSM) Fundamentals (Service-Now Community)
- A Comprehensive Deep-dive into Service Now (Udemy)