SightSpan provides software engineering and technical services, requirements gathering and documentation experts, system evaluations, installs and upgrades and core technology management services.

A Firm You Know, People You Trust and The Expertise You Can Count On.

SINGAPORE	NEW YORK	MOORESVILLE	MIAMI	DUBAI

Requirements Gathering and Documentation

SightSpan provides a complete view while setting projects up for a successful outcome. Our three-tier approach of requirements gathering enables clients to have a practical and complete view of program/project goals and objectives, and a realistic handle on how to meet those objectives.

Functional Requirements

SightSpan experts participate in creating both high- and low- level requirements as well as detailed level use cases, easily used as communications tools for off- shore or near- shore development. We consider clear and articulate functional requirements to be the most critical part of any project – and often the most over-looked aspect that contributes to project failure.

Technical Requirements

SightSpan technical requirements experts use both industry knowledge and hands-on experience to deliver value to customers. SightSpan's technical requirement experts work within your current and future state architecture, providing cost effective solutions and viable operational models.

Data Requirements

SightSpan knows that data is the key to information and critical to enable a program to function as planned to meet expectations and goals. SightSpan's data experts manage both small and large scale data programs. We understand all levels of data documentation and specialize in data validation, testing, mapping and drive out data gap analysis as requested. In addition, we specialize in industry expertise of definition/meta-data creation.

Data Warehousing

SightSpan understands that information and data management are critical for sustaining and supporting your company growth as well as maintaining a competitive edge. Each year, data channels increase in complexity. Insight into end-to-end data flows is critical for making strategic business decisions.

SightSpan Offers Services in:

- Corporate Information Governance Programs
- Data Mapping and Data Mining
- Modeling and Database Design
- Strategic Data Warehouse Program Management
- Vendor Analysis and Assessments

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Quality Assurance

- **Internal Software Audits & Testing**
  SightSpan conducts external software audit reviews - independent examinations of a software product, software process, or set of software processes to assess compliance with specifications, standards, contractual agreements, or other criteria.

- **Quality Assurance (QA), Stress Testing and Quality Controls (QC)**
  SightSpan Quality Control services offer expertise emphasizing testing of products to uncover defects that could potentially impact release cycles. Our Quality Assurance experts focus on the improvement and stabilization of process to avoid, or at least minimize, issues that lead to defects in the first place.

  Quality Assurance Services:
  - Review, Test and Stabilize Production Systems
  - Create Corporate Quality Assurance Policy and Enforcement Guidelines
  - Design Complete Release Management Programs
  - Measure Defects and Prevent Future Defects
  - Expert Quality Assurance Team Staff Augmentation for Short and Medium Term Corporate Needs

Technology Portfolio Management

- **Application Portfolio and Project Portfolio**
  SightSpan Solutions IT Portfolio management is accomplished through the creation of two important views, with a focus on total cost and return on investment:

  - *Application Portfolio* - Management of application portfolio focuses on comparing spending on established systems based upon their relative value to the organization. An example could be the comparison of system level contribution in terms of IT investment's total cost.
  - *Project Portfolio* – Management of project portfolio specifically address the issues with spending on the development of innovative capabilities in terms of potential ROI and reducing investment overlaps in situations where reorganization or acquisition occurs.

Staffing

- **On-shore and Off-shore Technical/QA Staff Augmentation**

  SightSpan's technical staff augmentation services supplement your existing work force with technical professionals who possess skills tailored to the particular needs of the your project. Our staff augmentation service enables you to add or remove employees as needed, helping to avoid extra costs associated with recruiting and hiring new employees with specialised skills.

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