



Cloud telephony & Contact Center Software deployed instantly

Simply. Talk to your Clients



Trusted by:



DAMAC



الطايير al tayer

talabat

tabby*

Customer Experience is vital, right?

But today in the GCC you have the choice between expensive On Premise Solution or bad quality call (VOIP)



Packet loss

Jitter

Latency



**That's why we have
created **ZIWO****

The first SaaS
Cloud Contact Center Software
with Crystal Clear Quality Call
in the GCC



Call Everywhere with Crystal Clear Quality

Connect 150+ countries instantaneously to your business

Increase your market reach & odds to convert your calls by getting your phone numbers in every market you operate.



- Free inbound calls***
- Local numbers and local calls pricing***
- Deployed in minutes**
- Scalable to any country instantly***
- Up/Downsize on demand**
- Users can connect from anywhere***

*Conditions apply. Please speak with our sales team to check your eligibility

Our Secret Sauce

Voice Services provided only by local telecom operators & premium international carriers

The screenshot displays the ZIWO platform's user interface. On the left, the 'Inbox' section lists 60 new conversations, including 3 unread messages. One message from 'Maria Workman' is highlighted, showing a preview of bank details shared with the team. In the center, an 'Outbound Call' window is open, showing a timeline from 00:00 to 00:08, with start time at 3:08:46 PM and end time at 3:08:54 PM. On the right, a detailed contact card for 'Hugesh Brian' is shown, including sections for 'Contact Info', 'Contact history', and 'Attachments'. The contact's name is Maria Workman, last updated on 25/12/21 at 1:14:43 PM. The contact card also includes fields for first name (Maria), last name (Workman), date of birth (21/09/2021), gender (Female), two phone numbers (+971528234567 and +971528234565), and two email addresses (maria@gmail.com and mariaworkman@gmail.com). At the bottom, there are buttons for WhatsApp, SMS, and Note, along with a message input field.

Omnichannel Solution

Integrate ZIWO instantly with 15+ Business Applications

Manage all your **Voice, WhatsApp, & SMS** conversations in one place.



Seamless integration with **your CRM** in seconds

Professional Services Team at your disposal.

Multi Language Interface.



Call Center, Contact Center, PBX, Call Tracking, Call Masking, End Call Survey, Call recording, CDR, IVR, ACD, Real-time Reporting, and many more

ZIWO is simple, secure, reliable & cloud agnostic

ZIWO runs on any public or private cloud

ORACLE



Google Cloud



DigitalOcean



Scaleway



Alibaba Cloud

★ >99.99% Uptime

★ 500+ API

★ **SSL and SSH**
Encryption of Data

★ Regular 3rd Party
Penetration Test

★ **PCI DSS**
Compliant

★ **GDPR** and Local data
regulation **Compliant**

★ **SOC2**



To support your Business Anywhere you want to go

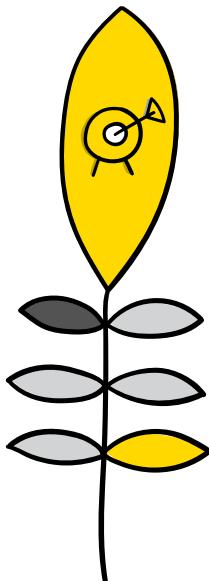
24/7

Amazing local
support team

400 000

calls/day

Investors:



70

Passionate
Talents

99.99%

Uptime

Partners:



Subsidiaries in:

UAE - USA - France - Saudi Arabia - Qatar - Egypt - India

Enabling so many Companies Success Stories



More than 720 Agents using ZIWO integrated in Salesforce



Building their sales and customer service in the GCC and UK



Customer care and Sales teams



Started its new call center in Kuwait in just 1 hour.





**Start your
Free Trial Now**

Simply. Talk To Your Clients.

www.ziwo.io

