

Business Line

Virtual Exchange Platforms- for Call management, Monitoring & Data Analysis

• **Starting @ PKR 2500**
PKR 100/Line
1000 Inbound Mins



One Business
One Contact Number



Privacy For Your
Front Line Staff



Never Miss An
Important Call



Simple Online
Account Management



Smart
Operator



Business Line Features



Features

- Management Panel
- Branding
- IVR Designing
- Call Forwarding
- List Management
- Conference Bridge.
- Missed Call Alerts and Notifications
- Voice Mail



Features Content

- Complaint and Suggestions box
- Agent voicemail
- Goodbye SMS
- Smart Office Web Portal
- Department Menu
- Personal Call Forwarding
- Live Call recording
- Operator options
- IVR Trees (2 levels)
- Allocation of quota for outbound calling
- Conference calling
- Announcement on Hold option
- Removal of 'please dial extension number' recording
- Intercom call wait time increased to 10 seconds
- Language selection
- Smart Voicemail
- Promo Player
- Transfer to Extension
- Blacklist Caller
- Special Caller





Business Line Pricing

Base Package

PKR2500/month
PKR100/Line
1000Mins

Bundle

Business Line 1	Business Line 2	Business Line 3	Business Line 4	Business Line 4
PKR1500/month	PKR7500/month	PKR10,000/month	PKR25,000/month	PKR50,000/month
1000Mins	5000Mins	7000Mins	20,000Mins	45,000Mins

Bolt On

Starter	Basic	Value	Plus	Ace	MAX
PKR7000/month	PKR10,000/month	PKR13,000/month	PKR25,000/month	PKR50,000/month	PKR105,000/month
5000Mins	7000Mins	10,000Mins	20,000Mins	45,000Mins	105,000Mins