



Cloud telephony & Contact Center Software deployed instantly

# Simply. Talk to your Clients



Trusted by:



# Customer Experience is vital, right?

But today in the GCC you have the choice between expensive On Premise Solution or bad quality call (VOIP)



Packet loss



Jitter



Latency



## That's why we have created **ZIWO**

The first SaaS  
**Cloud Contact Center Software**  
with Crystal Clear Quality Call  
in the GCC



# Call Everywhere with Crystal Clear Quality

Connect **150+ countries** instantaneously to your business

Increase your market reach & odds to convert your calls by getting your phone numbers in every market you operate.



**Free inbound calls\***

**Local numbers and local calls pricing\***

**Deployed in minutes**

**Scalable to any country instantly\***

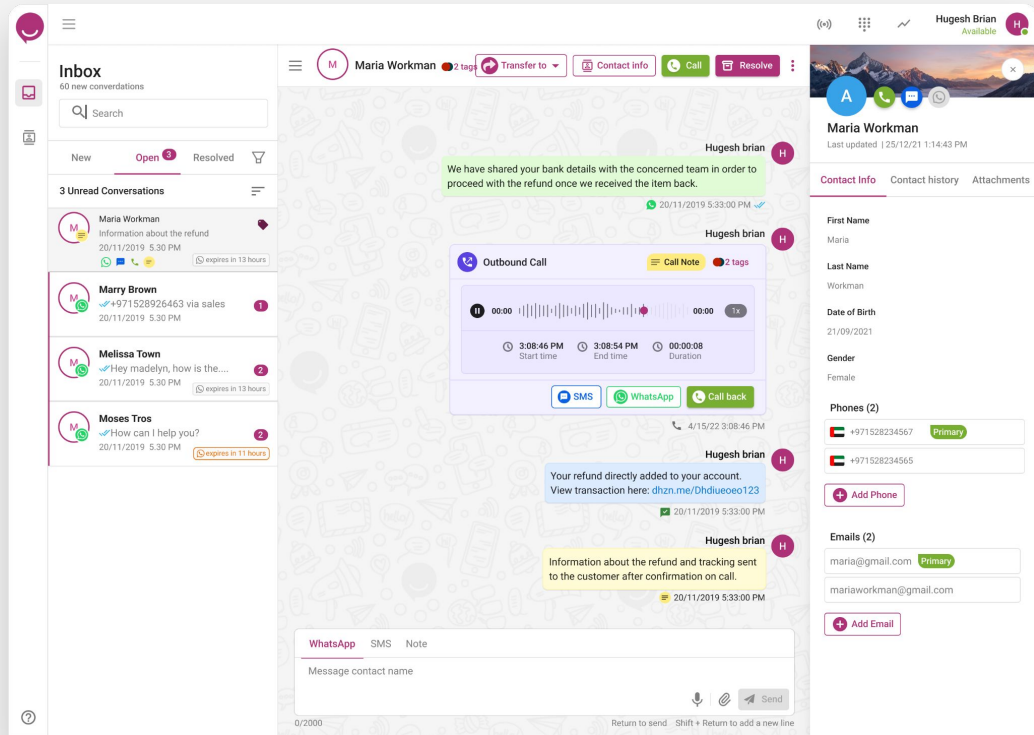
**Up/Downsize on demand**

**Users can connect from anywhere\***

\*Conditions apply. Please speak with our sales team to check your eligibility

## Our Secret Sauce

**Voice Services** provided only by local telecom operators & premium international carriers



## Omnichannel Solution

# Integrate **ZIWO** instantly with 15+ Business Applications

Manage all your **Voice, WhatsApp, & SMS** conversations in one place.



Seamless integration with **your CRM** in seconds

**Professional Services Team** at your disposal.

**Multi Language** Interface.



**Call Center, Contact Center, PBX, Call Tracking, Call Masking, End Call Survey, Call recording, CDR, IVR, ACD, Real-time Reporting, and many more**

# ZIWO is simple, secure, reliable & cloud agnostic

ZIWO runs on any public or private cloud

ORACLE



★ >99.99% Uptime

★ **SSL and SSH**  
Encryption of Data

★ **PCI DSS**  
**Compliant**

★ **SOC2**

★ 500+ API

★ Regular 3rd Party  
**Penetration Test**

★ **GDPR** and Local data  
regulation **Compliant**



# To support your Business **Anywhere you want to go**

**24/7**

Amazing local  
support team

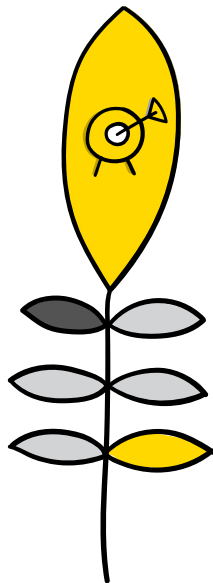
**400 000**

calls/day

**Investors:**

✦ **wamda**  
capital

**Dtec**  
Ventures



**70**

Passionate  
Talents

**99.99%**

Uptime

**Partners:**



**etisalat** by **e2**

**Subsidiaries in:**

UAE - USA - France - Saudi Arabia - Qatar - Egypt - India

# Enabling so many Companies Success Stories

**DAMAC**  
دامان

More than 720 Agents  
using ZIWO integrated  
in Salesforce

**FLOWARD**  
فلوردر

Building their sales  
and customer service  
in the GCC and UK

**Wio**

Customer care and  
Sales teams

**deliveroo**

Started its new call  
center in Kuwait in  
just 1 hour.

الطائر tayer

**كارفور**  
Carrefour

**EMAAR**

**tabby**

**talabat**

**RAVA**

**CAFU**

**CITRUSS**  
WORLD OF SHOPPING

متحف المستقبل  
MUSEUM OF THE FUTURE

**MultiBank Group**  
EST. 2005

**NOW**

**800-Pharmacy**

**Sun&SandSports**



**betterhomes**

**sarwa**

**Redington**  
SEAMLESS PARTNERSHIPS

**U drive**  
anywhere, everywhere

لولو للصيرفة  
LuLu Exchange

**eyewa**

**VC yallacompare**

**SUSHIART**

**bayzat**

**THE LUXURY CLOSET**

**InstaShop**

**Start your  
Free Trial Now**



**Simply. Talk To Your Clients.**

[www.ziwo.io](http://www.ziwo.io)

