

# SEJAL ABID

## Customer Support Representative

A dedicated Customer Support Representative with a passion for providing exceptional service. Armed with excellent communication skills and a patient demeanor, resolving customer inquiries and issues. adepting and navigating complex situations, always aiming to leave customers satisfied and confident in the support received. With a keen attention to detail and a knack for problem-solving, reliability and empathy in every customer interaction.

## Contact



+92-303-9909163



SajelAbidabidaniyat @ gmail .com



Christian Colony , Township,  
Lahore, Punjab, Pakistan

## Education

### ● High School Degree

Lahore Public schools  
2019-2021

### ● College Degree

Lahore Grammar Group of  
Colleges  
2021-2022

## Skills

Organized



Communication



Teamwork



Meeting deadlines



Critical thinking



## Experience

### ● Customer Support Representative

\*Professional Experience at Seed Cred Financial Services\*\*

Jan 2023 - Present

- Executed outbound calls to prospective clients, effectively promoting financial services.
- Demonstrated strong communication skills, ensuring clear and concise delivery of product information.
- Maintained a high level of professionalism while addressing customer inquiries and concerns.
- Utilized customer relationship management (CRM) tools to accurately record and track interactions.
- Developed a comprehensive understanding of financial products and services to enhance customer engagement.

## Language

Urdu



English



Spanish

