



AHLEM HAMDI

CONTACT

Phone: +971522700551
E-Mail: Ahlamhamdi666@gmail.com
Address: Dubai , UAE
Nationality: Tunisian

EDUCATION

Bachelor's Degree Major:
Technology and Media

Graduation Year: 2018

SKILLS

- Customer Service
- Sales and Marketing
- Adaptability
- Problem-Solving
- Communication
- Teamwork
- Sales Techniques

LANGUAGE

- Arabic
- English
- French

ABOUT ME

Experienced professional with a background in real estate brokerage, customer service, and sales, demonstrating a strong aptitude for problem-solving, teamwork, and customer relationship management. Proven ability to adapt to diverse roles, with a solid foundation in marketing and communication. Adept at understanding customer needs and market trends, committed to delivering exceptional results in dynamic environments. Seeking new challenges to leverage a diverse skill set and contribute to a forward-thinking team

EXPERIENCE

Customer Service

Forever 21

January 2023 - November 2024

- Provided customer support and assistance in a fast-paced retail environment.
- Handled customer inquiries, exchanges, and returns.
- Contributed to visual merchandising and store presentation.

Salesperson

Chinese Market Perfume Store, Paris

March 2022 - November 2023

- Engaged in direct sales of perfume products to customers.
- Provided product information and recommendations.
- Handled transactions and maintained the presentation of the store.

Customer Service

Hamadi Obeid Clothing Store

January 2018 - November 2019

- Delivered exceptional customer service in a retail environment.
- Assisted customers in finding products and making purchase decisions.
- Managed inventory and maintained the cleanliness of the store.

Customer Service

Ooredoo

November 2016 - December 2018

- Provided customer service support for telecommunications products and services.
- Assisted customers with inquiries, complaints, and service requests.
- Maintained accurate customer records and resolved issues promptly.

Broker - Marketing

Real Estate Company

March 2014 - January 2016

- Acted as a broker, engaging in real estate marketing activities.
- Facilitated property sales and rentals.
- Developed and implemented marketing strategies.