



ICT Enterprise Portfolio

Business Line

Virtual Exchange Platforms- for Call management, Monitoring & Data Analysis

Starting @ PKR 2500
PKR 100/Line
1000 Inbound Mins



One Business
One Contact Number



Privacy For Your
Front Line Staff



Never Miss An
Important Call



Simple Online
Account Management



Smart
Operator

Version 1.0
17/June/2019

Business Line Features



Features

- Management Panel
- Branding
- IVR Designing
- Call Forwarding
- List Management
- Conference Bridge.
- Missed Call Alerts and Notifications
- Voice Mail



Features Content

- Complaint and Suggestions box
- Agent voicemail
- Goodbye SMS
- Smart Office Web Portal
- Department Menu
- Personal Call Forwarding
- Live Call recording
- Operator options
- IVR Trees (2 levels)
- Allocation of quota for outbound calling
- Conference calling
- Announcement on Hold option
- Removal of 'please dial extension number' recording
- Intercom call wait time increased to 10 seconds
- Language selection
- Smart Voicemail
- Promo Player
- Transfer to Extension
- Blacklist Caller
- Special Caller





Business Line Pricing

Base Package

PKR 2500/month

PKR 100/Line

1000Mins

Bundle

Business Line 1

PKR 1500/month

1000Mins

Business Line 2

PKR 7500/month

5000Mins

Business Line 3

PKR 10,000/month

7000Mins

Business Line 4

PKR 25,000/month

20,000Mins

Business Line 4

PKR 50,000/month

45,000Mins

Bolt On

Starter

PKR 7000/month

5000Mins

Basic

PKR 10,000/month

7000Mins

Value

PKR 13,000/month

10,000Mins

Plus

PKR 25,000/month

20,000Mins

Ace

PKR 50,000/month

45,000Mins

MAX

PKR 105,000/month