

SEJAL ABID

Customer Support Representative

A dedicated Customer Support Representative with a passion for providing exceptional service. Armed with excellent communication skills and a patient demeanor, resolving customer inquiries and issues, adeptly navigating complex situations, always aiming to leave customers satisfied and confident in the support received. With a keen attention to detail and a knack for problem-solving, reliability and empathy in every customer interaction.

Contact

-  +92-303-9909163
-  SajelAbidabidaniyat @ gmail .com
-  Christian Colony , Township, Lahore, Punjab, Pakistan

Education

High School Degree

Lahore Public schools
2019-2021

College Degree

Lahore Grammar Group of Colleges
2021-2022

Skills

Organized	● ● ●
Communication	● ● ○
Teamwork	● ○ ○
Meeting deadlines	● ● ○
Critical thinking	● ● ●

Experience

Customer Support Representative

*Professional Experience at Seed Cred Financial Services**

Jan 2023 - Present

- Executed outbound calls to prospective clients, effectively promoting financial services.
- Demonstrated strong communication skills, ensuring clear and concise delivery of product information.
- Maintained a high level of professionalism while addressing customer inquiries and concerns.
- Utilized customer relationship management (CRM) tools to accurately record and track interactions.
- Developed a comprehensive understanding of financial products and services to enhance customer engagement.

Language

Urdu



English



Spanish

