



Warranty Disclaimer

Qbits, the manufacturer, provides support and services including repair and replacement based on the warranty policy. The customer who purchased the Qbits laptop is provided with its original limited warranty. As per Qbits warranty policy, the date is issued from the day of purchase from the authorized provider. The customer will get the services for the device or parts/components that are covered by the warranty policy. The service is provided only after being verified by Qbits authorized service provider.

QBITS TERMS AND POLICY

Qbits provides immediate service for any component or hardware product that manifests a defect or imperfection in craftsmanship during the Limited Warranty Period.

Qbits service providers offer warranty service for all the products subject to the terms and conditions set forth in this Limited Warranty. The Limited Warranty Period starts on the date of purchase from the Qbits authorized seller/provider.

The Limited Warranty for a Qbits Hardware Product is specified, providing only carry-in warranty service. The authorized service provider provides immediate service for any defect in the parts/components that are stated in the warranty policy.

The support and services are provided by the Qbits Service provider only after verifying and proving that the product is still under warranty.

The device or parts/component shall be repaired only if they are under coverage mentioned in the warranty card.

Qbits Warranty policy only covers any defect in any parts/components that are used to manufacture the product. Qbits service provider repair any defects under normal use.

The customer will get the services at no cost only if the warranty is found valid and the device is purchased from an authorized seller.

The customers are expected to backup their data, for any loss of data during the repair process Qbits Servicing Center will not be responsible.

For Qbits Warranty Service, the customer shall be responsible to carry a valid warranty card along with the original invoice or sales slip indicating the date of purchase, dealer's name, model, and serial no. of the product.

Qbits reserves the right to refuse a warranty if the original serial number sticker of device/ parts/ components or authentic information is removed, obliterated, altered, or changed from the original purchase of the product from the dealer.

Qbits Warranty is specified for specific parts or components, as Qbits offers a 1-year warranty for battery and charger. For display dead pixels a 2-year warranty is provided by Qbits.

Limitations

Qbits warranty does not cover any defect arising from incorrect installation, damage due to non-recommended softwares, in this case, it will be considered as Customer Induced Damage and the defect will be treated as out of warranty coverage.

Qbits Warranty will be considered invalid if anyone opens the laptop back part for upgradation purposes or fixing its issue, it can be only open under Qbits authorized service center. In any case, if the customers are required to open the laptop for upgradation purposes or any other issues during the warranty period, the customers are advised to contact with Qbits service center.

No claim shall be considered liable for loss directly or indirectly, for third party claims against the customer, for losses or damages, records, information or data, or economic consequential damages, including lost profits.

The warranty will be treated as invalid if any information, data, name, or seal the serial number that has been damaged or rendered, altered, or changed.

Qbits warranty service provider will not be responsible for any intentional or unintentional defect or damage caused by accidents, drops, spills, floods, fires, or other natural disasters.

In this case, the product will be considered excluded from the warranty policy and can be repaired only on a chargeable basis directly through the service center.

If the product is repaired by any unauthorized service center, the warranty will be void and Qbits shall not be liable for reimbursements, claims, and damages that may result from the unauthorized repair of the product

Qbits warranty does not cover any defect or damage caused by improper handling/usage or any disassembly by end-user or non-authorized repair centers.

Warranty will be invalid for any kind of damage due to inconsistent voltage or improper power supply.

Warranty invalid if the damage is caused by accident, misuse, liquid spills, abuse, contamination, improper or inadequate maintenance

For the display, Qbits will not be liable if there are scratches or defects due to external causes.

If the Qbits products kept in conditions that do not conform to recommended operating conditions of the machine.

Due to natural disasters like lightning, abnormal voltage, or wrong connection of accessories.

If the product is serviced or repaired by anyone or an un-trained technician other than an Authorized Service Provider and modified from the original Qbits manufacturing standard.