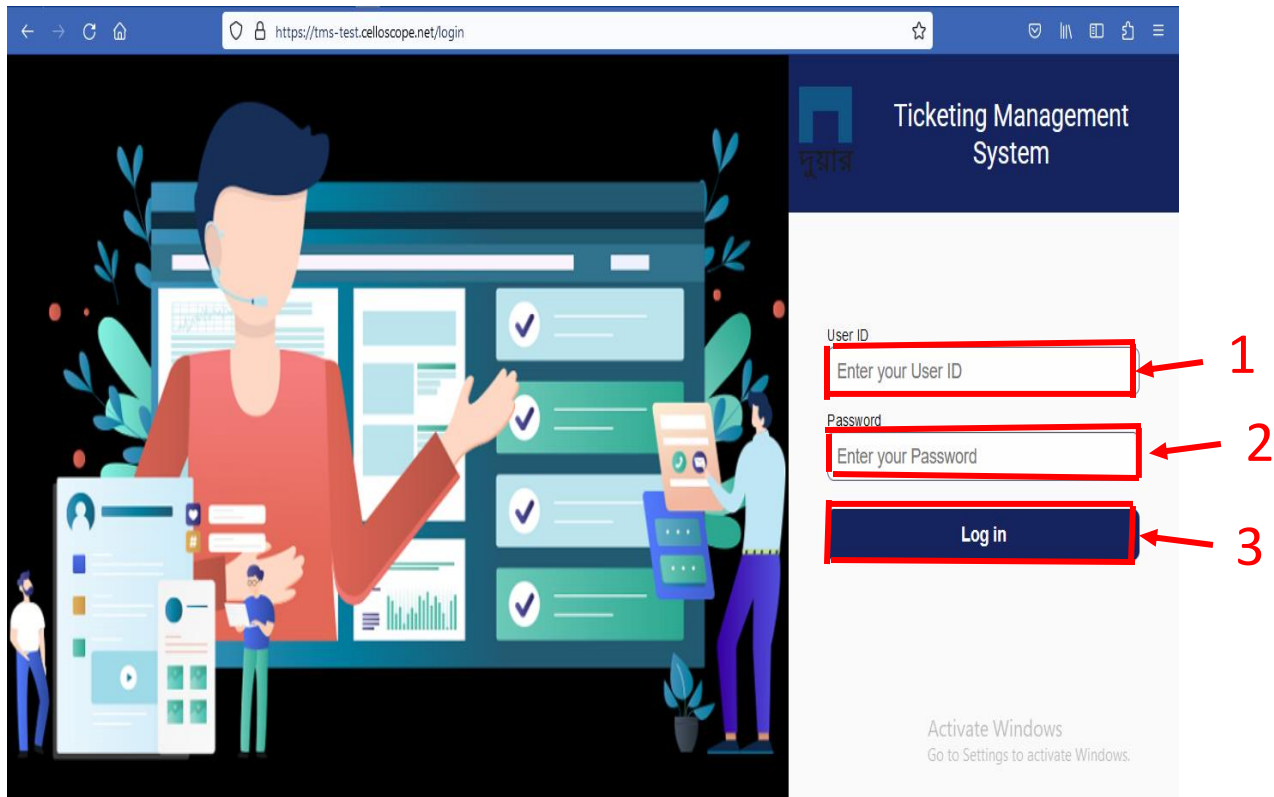


At first you have to open a browser and visit this url: <https://tms-test.celloscope.net/>. After going to this page please follow the instructions and steps.

Login

Please login into the system.



The screenshot shows a web browser window with the URL <https://tms-test.celloscope.net/login>. The page features a large illustration on the left of a person at a computer with various data charts. On the right, the 'Ticketing Management System' login form is displayed. The form includes a 'User ID' field with the placeholder 'Enter your User ID', a 'Password' field with the placeholder 'Enter your Password', and a 'Log in' button. Red boxes and arrows with numbers 1, 2, and 3 highlight these three elements respectively. At the bottom of the page, there is a 'Activate Windows' watermark.

1

2

3

Step-1: Enter valid **User ID**.

Step-2: Enter correct **Password**.

Step-3: Click **Log in** Button.

Dashboard will open

Add User

Dashboard

1 →

TICKETING MANAGEMENT SYSTEM

বাংলা English Kamrul Hasan

- Dashboard
- Issue
- Issuer
- Project**
- Department
- Category
- Notification
- Schedule
- Log
- User
- Report

Total Issue : 2423 View All

Resolved Issue : 1322 View All

Pending Issue(CCA) : 960 View All

Pending Issue(Team) : 141 View All

Submitted Issues' summary (2023)

Resolved Issues' summary (2023)

Activate Windows
Go to Settings to activate Windows.

Step-1: Click Project option.

Step-2: Click Project List.

2 →

TICKETING MANAGEMENT SYSTEM

বাংলা English Kamrul Hasan

- Dashboard
- Issue
- Issuer
- Project
- Project List**
- Add Project
- Department
- Category
- Notification
- Schedule
- Log
- User

Total Issue : 2423 View All

Resolved Issue : 1322 View All

Pending Issue(CCA) : 960 View All

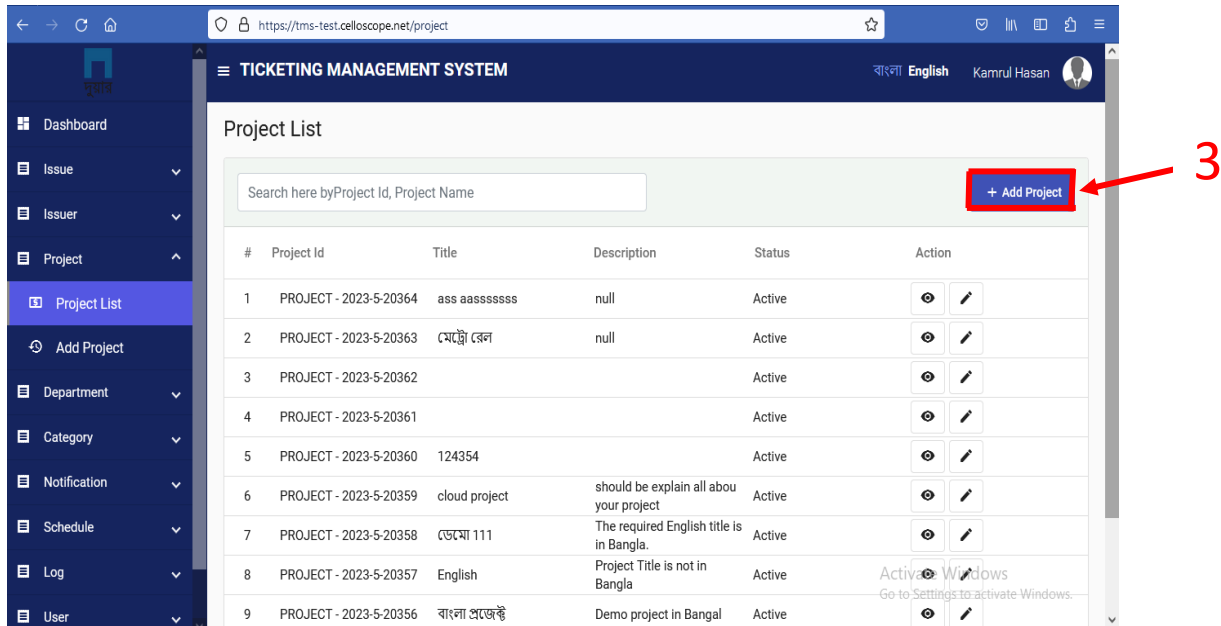
Pending Issue(Team) : 141 View All

Submitted Issues' summary (2023)

Resolved Issues' summary (2023)

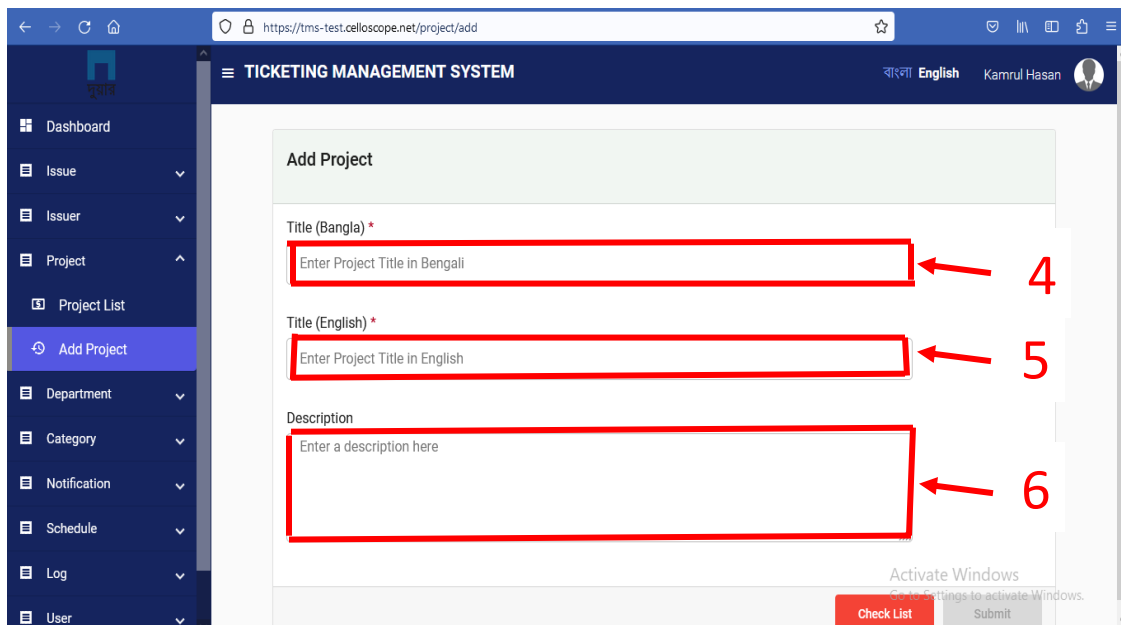
Activate Windows
Go to Settings to activate Windows.

#Project List page will open.



Step-3: Click **Add Project** Button.

#Add Project page will open.



Step-4: Fill out the project title field in Bengali.

Step-5: Fill out the project title field in English.

Step-6: Fill out the description field.

After filling out the information the submit button will enable.

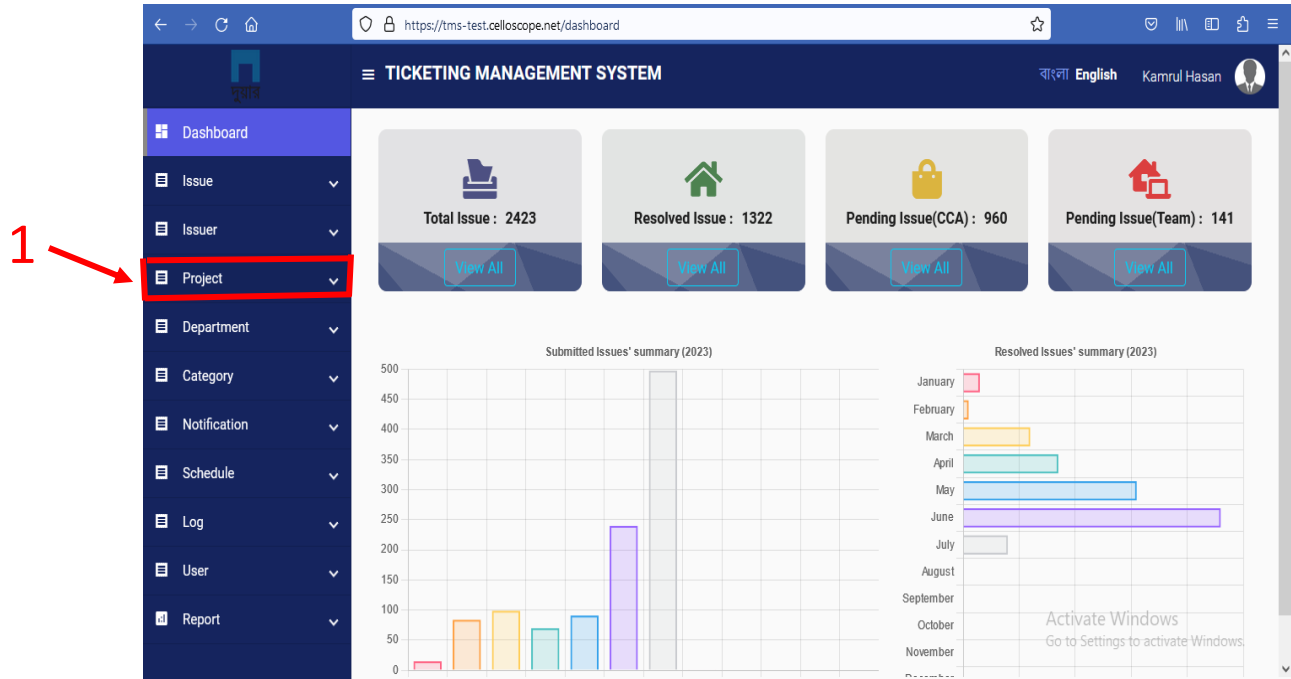
The screenshot shows a web application titled "TICKETING MANAGEMENT SYSTEM". The left sidebar contains a menu with items: Dashboard, Issue, Issuer, Project, Project List, Add Project (highlighted), Department, Category, Notification, Schedule, Log, and User. The main content area is titled "Add Project" and contains three input fields: "Title (Bangla) *" with the value "ডেমো", "Title (English) *" with the value "Demo", and "Description" with the value "This is a demo project". At the bottom right of the form, there are two buttons: "Check List" (highlighted with a red box and an arrow labeled '8') and "Submit" (highlighted with a red box and an arrow labeled '7').

Step-7: After filling in the information click **Submit** button.

Step-8: Clicking **Check List** to see all created projects.

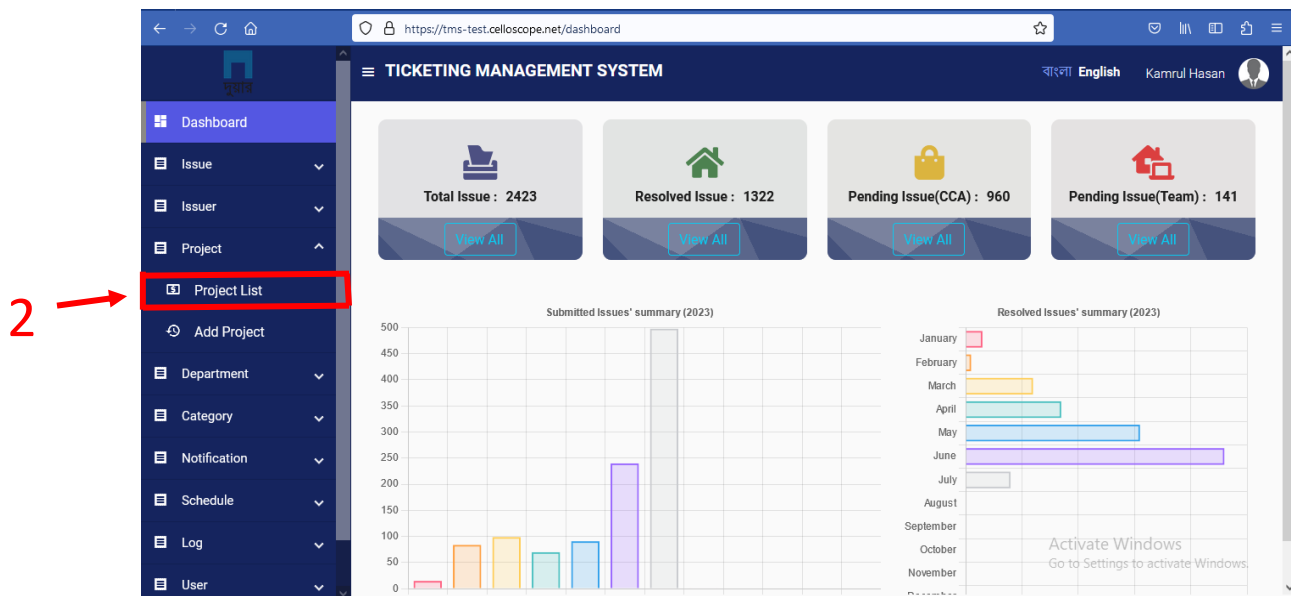
Edit User

Dashboard



Step-1: Click Project option.

Step-2: Click Project List.



#Project List page will open.

TICKETING MANAGEMENT SYSTEM

Project List

Search here by Project Id, Project Name

+ Add Project

#	Project Id	Title	Description	Status	Action
1	PROJECT - 2023-5-20364	ass aasssssss	null	Active	
2	PROJECT - 2023-5-20363	মেট্রো রেল	null	Active	
3	PROJECT - 2023-5-20362			Active	
4	PROJECT - 2023-5-20361			Active	
5	PROJECT - 2023-5-20360	124354		Active	
6	PROJECT - 2023-5-20359	cloud project	should be explain all about your project	Active	
7	PROJECT - 2023-5-20358	ডেমো 111	The required English title is in Bangla.	Active	
8	PROJECT - 2023-5-20357	English	Project Title is not in Bangla	Active	
9	PROJECT - 2023-5-20356	বাংলা প্রজেক্ট	Demo project in Bangla	Active	

Step-3: Select any project and click the **Edit** icon.

#Update page will open.

TICKETING MANAGEMENT SYSTEM

Update project

Project Id *

PROJECT - 2023-5-20365

Project Title Bangla *

ডেমো-১০১

Project Title English *

Demo-101

Status *

Active

Description *

This is a simple project

Check List

Submit

Step-4: You can change the Bengali project title.

Step-5: You can change the English project title.

Step-6: You can change the status.

Step-7: You can change or remove the project description.

Step-8: After changing information click **Submit** button.

Step-9: Clicking **Check List** to see all created projects.