

# Service Based Application

## Requirements

1. A service-based Android and IOS application with online ordering and managing system. It will be managed by the admin panel. So, there will be no freelance service holder in this system. Scheduling, Order processing, Customer managing, Employee managing, Service managing all kinds of SAAS based application module will be included.
2. After register into the software a user will look into the available service in this system. Then after choosing any service the system will prompt him to chat with one of the system support agents through chat. Then the customer will explain his work and place. After discussing the work, the support agent will prompt him an advance payment which will be a small amount. Then an expert will go to his place and complete the task within discussed period. After the work completion user can give final amount through hand cash or online payment (google pay, apple pay).
3. In this system, they will have a refund policy. After the task completion, if anything happen with that work (e.g hazard, damage) then the system will refund 100% of the payment to the user.
4. The system will be developed from sketch, and so, we shall provide the ux also.
5. The basic service will be
  - Electrical service
  - Painting service
  - Installation service.