Description

Team Jive of Five wanted to elucidate the problem of food waste in a new way. In a humorous way that leaves the viewer thinking about things in a different context.

We also focused on social media presence as well as redesign of the website given the design guidelines from Free Fridge Copenhagen.

Website: http://allmara.dk/kea/freefridgecopenhagen/index.html

Key project documentation

Desk research and creating personas

MAY 2021

CREATING PERSONAS FOR FREE FRIDGE CPH

MARKET RESEARCH AND ANALYSIS

FINDING 1: According to Free Fridge CPH (from now FFCPH), households make up the majority of our society's food waste, way above supermarkets or the restaurant industry (source: FFCPH Instagram, 26/05/21)

DECISION 1: That indicates that we should focus on individuals as the target donators. Promotional material created should be focused towards getting households attention.

FINDING 2: Observation at FFCPH location revealed that during a short period of time 5 people came to look if there is anything to take from the fridge. However, the fridge was empty, which reveals the need for more donations (see pictures on page 2)

DECISION 2: Due to lack of donations we decided the video should be aimed at potential donators, rather than voluntary workers (who clean the fridge and drive from house to house).





FINDING 3: Not all donations need to be registered (source: Google docs Q&A), allowing locals to become more flexible donators and giving away food in a more impromptu basis.

DECISION 3: As some food like fruit and veggies do not need to be registered beforehand, it allows to tap into the local area and find potential donators there. The persona can be someone who often might have leftovers and lives around the area, so they can easily combine for example going for a walk/to the store with walking by the fridges.

FINDING 4: There lives nearly 80,000 people in Nørrebro (source: https://www.kk.dk/artikel/befolkning-og-fremskrivninger). The population is young (average age is 33) with many students and recent graduates living there (source: https://www.kk.dk/sites/default/files/status_paa_koebenhavn_2019.pdf)

DECISION 4: It would make sense to inform schools about the FFCPH initiative and involve them in the project. Teachers can become good advocates of the project.



Lisa Kristensen

SCHOOL TEACHER

Details

Age: 35 Location: Narrebro

Online I ocation: Mobile and desktop Family status: In a relationship, 1 kid Internet usage: during class breaks and in the evening - 5 hours a day Social media: follows Free Fridge

Core Competencies

Teaching: teacher at Nørrebro Gymnasium

Ability to effectively work with students and parents.

Can motivate students

Provides interactive teaching & learning

Who influences Lisa

siblings

friends



Lisa is caring and warm, she likes to help people and have a positive impact on her neighbourhood

She loves to help people - in addition to being a teacher she is also a counsellor and tutor. She takes part of all sorts of extracurricular activities - she organises school events, plans field trips, and donates food.

How will Lisa interact with Free Fridge CPH?

Food Donor - since autumn 2020

- Lisa was one of the first ones to join the initiative.
 Though she is not a volunteer (volunteer- driving and collecting food from other donors), she is a
- and collecting tood from other donors), she is a full-on donor and promoter of the brand. Lisa is wondering whether she can donate food without registering every single time. That would make it not only for her, but also for her friends and collections to but also provide the collections.
- and colleagues a lot more easier to donate food

 Lisa uses social media a lot she would like
 Free Fridge CPH to post regular social media
 updates on whether the fridge is full (so not to
 come with food) or whether it's empty (so it's
 best time to come)

Lisa's story

Usa comes from a big family, she has 5 siblings. She grew up in a countryside, and then went to university abroad. For the last 10 years she has been back in Demanrik and currently lives in Nørrebra. She likes the diversity and different cultures there.

Usa started donating because she realised that she often has leftovers that she wouldn't want to throw away. She often has friends or family over so therefore its hard to predict how much food is consumed therefore Lisa donates everything that is left.

She would like to start donating 2 times a week but she needs to know when food is needed, and when the fridge is full.



Emily Rush





Emily loves Nørrebro!

She is a creative individual who loves the area she lives in - it is vibrant and never borina

Details

- Age: 20
- Location: Nørrebro
- · Online location: phone mainly
- Family status single
- · Living status: Iving with 4 other students
- Internet usage: 10 hours a day
- Social Media: Instagram, occasional TikTok scroll

Core Competencies

Sustainable Design

Trend Forecasting

Sustainable life style

Teamwork and collaboration

Who influences Emily

FRIENDS



EMILY

SOCIAL

How will Emily interact with Free fridge CPH Food Donor - since February 2021

- · Emily has a very sustainable mindset she hates throwing away food
- · Emily follows Free Fridge CPH on Instagram - though they post 1-2 times a week, they never post about the current situation of the fridge, which Emilu would find useful
- · She goes to Free Fridge CPH tx a week to put in her left overs. She always share sit in her IG stories as well to raise awareness

Emily's background

Emily moved to Denmark 1 year ago from London. Having lived in an international city all her life, she knew she wanted to continue on living in a vibrant part of town during her studies - since she is a student it also had to be affordable - that is why she chose Nørrebro.

She comes from a family where sustainability is not that important - she has learnt about the importance of sustainability through her friends and social media, and is now trying to make environmentally-friendly choices.

Having seen a flyer in her school about Free Fridge CPH, she knew immediately that this would be a good opportunity to make an impact on the neighbourhood and be more green. Though she doesn't have that many leftovers, she often tells her friends about the nitiative so their sometimes also belo out

Ideation phase

Ideation & brainstorm work in your groups

1.Realize the problems – How do you find a good story (video) for the site and what can you come up with, design wise for the website?

Design guidelines:

https://docs.google.com/document/d/1OGkTKrsfhbB2JTcqxHjL-b8_kAfDud6TdUU-CK525aQ/edit#heading=h.mux7f355hyz8

Heidi: present arguments in the context of time/money.

Triin: Two core focus points for ideation: website design (make it more appealing and inviting) and video content (again appealing and inviting content - goal is to get more people to donate food)

Fahmida: have to execute money with this food wasting. Because people value everything related to money.

a. Minimum two problems to do ideate on...

2.Analyse the problems – divide the problems focusing on the essential; what kind of story/video is interesting for the target Audience/or the personas? This can be used as a guide for ideation sessions such as the Brainstorm later.

Triin: Video ideas: get some numbers to represent visually

Heidi:

Title

Heidi (brainstorming ideas):

- What a Waste (Julie and Triin like this one)
- Wasting Away
- Waste Away
- Down the drain
- Trash Dreams
- · A Day in Waste
- A Day of Waste
- Money Trash
- · Trash is Cash
- Cash is Trash
- Trash or Cash
- Freeing Food
- Food Fable
- Free Food Fable (it's a specific genre though?)
- Food Fai
- Forgetting Food
- Fresh Find

A theme (The emotion that the video should evoke in the viewer - sets the essence of the film)

One line of text. An emotion and a working line for the crew.

Surprise and reflection

Theme (Fahmida):

- Food is money, don't waste it. (Triin likes this one)
- Take all you can eat, eat all you can take.
- Use, what is left.
- Reduce food wasting and help the economy.
- Food waste is a matter of urgency and should be taken seriously.
- Don't waste good food.
- Eat less, waste nothing.
- Consume food according to your needs.

Julie's suggestions to theme:

- Throwing away money is stupid right? So is food waste.
- Wasting food is like throwing money in the bin. It's just stupid.

Heidi:

Food is money. Money is time.

Out of sight, out of mind

Money bin.

Collective food awareness.

Waste of resources.

Team Jive of Five

Storyboard



Description: The character walks into the kitchen.

Sound/ Props Upbeat happy music

Camera mov. Camera is panning slowly while she is Transition walking towards the fridge. Shot ends close up to the character's back.



Character smells on the money and checks it's "condition".

Sound/ Music continues

Camera move. Camera moves to the left
Transition Medium-shot + close up



The character is about to open the fridge.

Sound/ Props Music continues

Camera mov.
Transition Camera is slowly zooming and panning/twisting to the left



Character throws the money in the trash

Sound/ Music continues



ion Character is opening the fridge. There is no food in the fridge, only money.

Sound/ Props Music continues

Camera mov.
Transition Semi close-up. Camera is inside the fridge, shot starts with darkness.



Description Character takes out the cereal. The ceral is moving towards the camera and
the shot transitions to next shot right
Sound/
when the cereal is passing the camera.

Sound/ when the cereal Props Music continues

Camera mov.
Transition Semi close-up. Move camera from bottom up to the cereal-shelf.

Shot no. 7

Shot no. 10

Shot no. 15



Description Shot starts with the cereal box moving into the shot from left to right. Money comes out of the cereal box.

Sound/_Tresound of coins falling into a bowl.

Music continues.

Camera mov.
Transition—

left



The trash is now filled with perfectly

Shot no. 14

Camera mov. The camera is moving from upright Transition position to downwards



Location: In the kitchen

Description Close up. Panning the kitchen table and the countertop where there is money laying around

Shot no. 8

Sound/ Music continues. Props

Camera mov. Pan from right to left

Description The character puts the food to the countertop

Sound/ Props Music continues.

Camera mov. Camera is slowly moving upwards.



Shot no. 9

Description Medium shot of the character realising that she is throwing money in the trash. This shot lasts longer than the other.

Sound/ Props Music continues.

Camera mov.
The shot ends in the camera tilting down.



Shot no. 12

Camera mov. Semi close up from above. Shot
Transition—ends by camera moving to the left.



Shot no. 13

Shot no. 16

Description Character is in the hallway with a bag full of food and is about to open the door

Sound/ Props Music continues.

Camera mov. Shot starts with the camera moving
Transition—from right



Description Medium shot showing the character donating food to the Free Fridges foundation

Camera mov. Camera slowly panning to the right Transition—



Description Close up shot of the door. Character is opening the door

Camera mov. When opening the door we see the Transition Free Fridges location.





Description Video ends with logo and a text about not wasting food.

Sound/ Props Music fades out



Description Wide shot of the Free Fridges. The character will appear in the shot moving from right and towards the fridges.

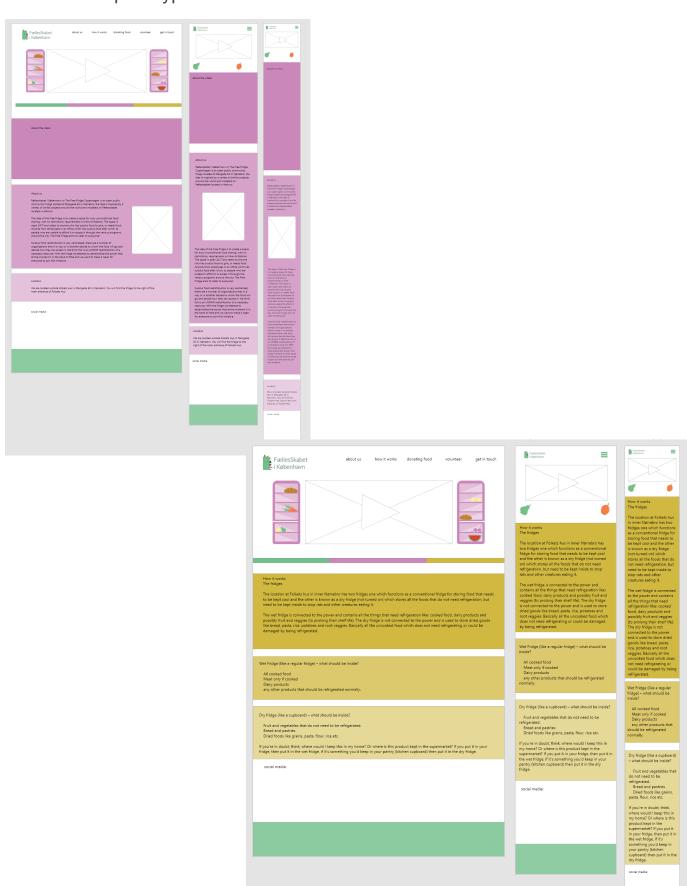
Camera mov. Camera is slowly moving towards
Transition—the fridges.





Team Jive of Five

Website prototype



What we know

The organisation does not have enough donors or volunteers to keep the fridges stocked up

The goal is to engage with an audience who has the resources but hasn't seen / heard of Free Fridge Copenhagen

Because of this we have created a video and other social media material that's objective is to evoke emotions and catch attention