



Yale Touchscreen Z-Wave Lock User Guide



PROTECT AMERICA™

Thank you for choosing the Yale Touchscreen Z-Wave deadbolt lock. This document contains step by step instructions on how to setup and use your new Z-Wave deadbolt, including instructions so you can control your lock with the Protect America SMART Connect app via your smartphone or computer.



Important!

Before you follow any of the steps in this user guide and begin using your new lock, the Yale Touchscreen deadbolt must be installed onto your door first.

For assistance with the installation, please contact Yale Support at: 1-800-810-9473 between 8am-7pm EST, Monday through Friday. After the lock is installed on your door, then you can proceed with the programming below.

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If you need assistance with programming, interactive control access, or user code programming, please call Protect America Customer Care at:

1-800-951-5111, Option 4

Handing The Lock

This determines which direction the deadbolt engages if installed on the right or left of door.

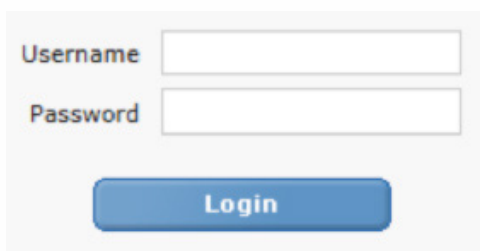
1. With a Phillips Head Screw Driver remove the cover and Insert 4 AA batteries provided. Lock will announce ***“Welcome to Yale Real Living”***. Re-Install cover.



2. On the lock, touch the screen with the back of your hand or fingers to activate, lock will chime twice and illuminate numbered keys.
3. Enter 1234#, lock will announce: ***“Menu mode, enter number, press the # key to continue.”***
4. Enter 3, lock will announce: ***“Advance lock setting mode, press the # key to continue.”***
5. Press #, lock will announce the following:
***“ Press 1 for Automatic Re-Lock,
 Press 2 for Inside Indicator Light,
 Press 3 for One Touch Locking,
 Press 4 for Privacy Button,
 Press 5 for Handing Lock”***
6. Press 5, lock will announce: ***“Handing the lock, press the # key to continue.”***
7. Press #, lock will announce: ***“Press the # key for handing the lock.”***
8. Press #, lock will announce: ***“Handing lock completed.”***

Account Login

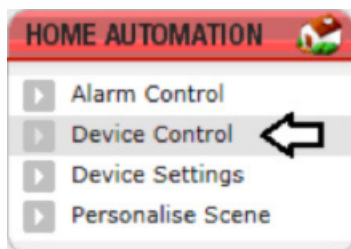
1. Use the following link to access your Interactive account via PC
<https://www.protectamericainteractive.com>
2. Enter your **Username** and **Password** to login. If credentials are unknown, please contact Protect America Customer Care at 1-800-951-5111, press Option 4.



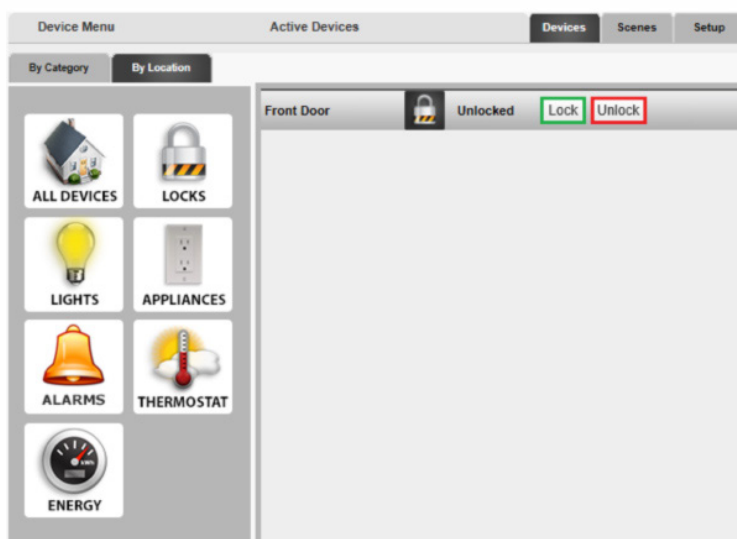
A login form with two input fields: 'Username' and 'Password'. Below the fields is a blue button labeled 'Login'.

Online Interactive Device Control

1. Click “Device Control”.

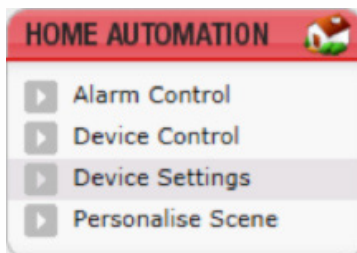


2. Lock will show on device list as “Front Door”. To control the lock remotely: Click “LOCK” to Lock the door and “UNLOCK” to Unlock the door.

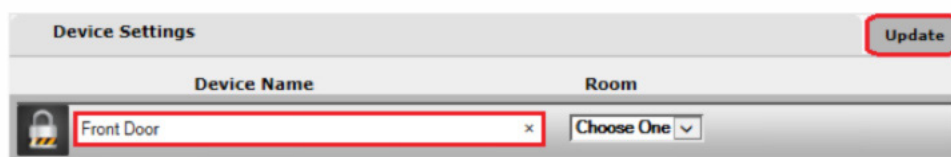


Change Device Name

1. To change device name, click “Device Settings”.

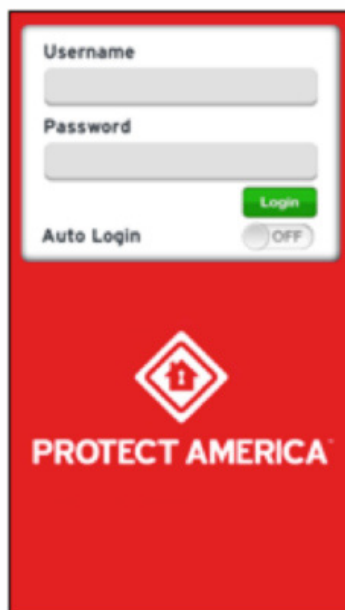


2. Edit device name and click “Update”.



Protect America SMART Connect

1. To control the lock remotely on the Protect America SMART Connect app, download the application using your smart phone; App Store (iOS 4.3 and above) or Google Play (Android 2.1 and above) and login using same credentials.

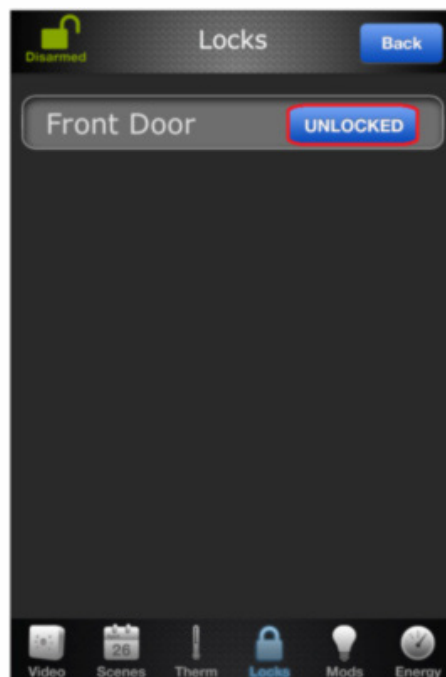


Protect America SMART Connect (cont.)

2. Click “Locks”



3. This screen shows the current status of the lock. Click “UNLOCKED” to change the status to Locked and click “LOCKED” to change the status to Unlocked.



Program Master Code and User Codes

Setup/Change Master Pin Code:

On the Lock, touch the screen with the back of your hand or fingers to activate. Lock will chime twice; numbered keys will illuminate.

1. **Enter the current 4 to 8 Digit Master Pin Code then press #.** (NOTE: If you are setting up your Master Code for the first time, **Enter Default Master Pin Code 1234#**) Lock announces: *"Menu mode, enter number, press the # key to continue."*
2. **Enter 1,** Lock announces: *"Register master, code press the # key to continue"*.
3. **Press #,** Lock announces: *"Enter a 4-8 digit pin code, press the # key to continue"*.
4. **Enter the new 4-8 master pin code then press #.**
5. Lock will chime, and will sequentially tone/display the new 4 to 8 digit user code entered.
6. Lock announces **"Registered"**.

Add User Codes:

On the Lock, touch the screen with the back of your hand or fingers to activate. Lock will chime twice; numbered keys will illuminate.

1. **Enter the 4 to 8 Digit Master Pin Code then press #,** Lock announces: *"Menu mode, enter number, press the # key to continue."*
2. **Enter 2,** Lock announces: *"Register user code, press the # key to continue."*
3. **Press #,** Lock announces: *"Press 1 to register a code, press 3 to delete a code."*
4. **Press 1,** Lock announces: *"Register user code, press the # key to continue."*
5. **Press #,** Lock announces: *"Begin code registration mode, enter user numbers from 1 up to 250, and press the # key to continue."*
6. **Enter User 1-250 and then press #,** Lock announces: *"Enter a 4 to 8 digit pin code, press the # key to continue"*
7. **Enter the new 4 to 8 user code then press #,** Lock will chime, and will sequentially tone/display the new 4 to 8 digit user code entered.
8. Lock announces: *"Registered press the # key to continue, press the * key to complete."*
9. **Press *,** Lock announces: **"Completed"**

Program Master Code and User Codes

Delete User Codes:

On the Lock, touch the screen with the back of your hand or fingers to activate. Lock will chime twice; numbered keys will illuminate

1. **Enter the 4 to 8 Digit Master Pin Code followed by the # key**, Lock announces: *"Menu mode, enter number, press the # key to continue."*
2. **Enter 1**, Lock announces: *"Register master, code press the # key to continue"*.
3. **Press #**, Lock announces: *"Enter a 4-8 digit pin code, press the # key to continue"*.
4. **Enter the new 4-8 master pin code then press #**.
5. Lock will chime, and will sequentially tone/display the new 4 to 8 digit user code entered.
6. Lock announces **"Registered"**.



PROTECT AMERICA

Customer Care

For fast online assistance, Live Chat with a customer care agent on our website: www.protectamerica.com

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