

Joysale User Guide Document

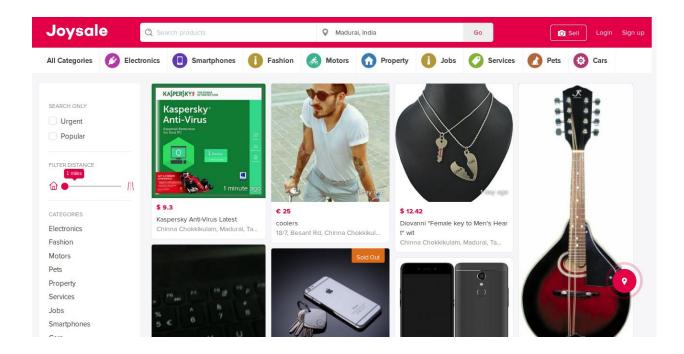
Script: Joysale v2.3

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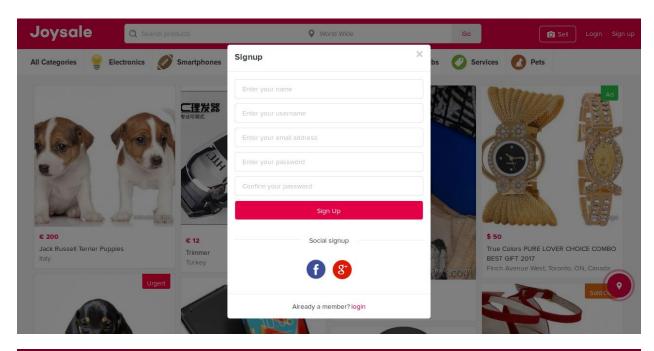
Home

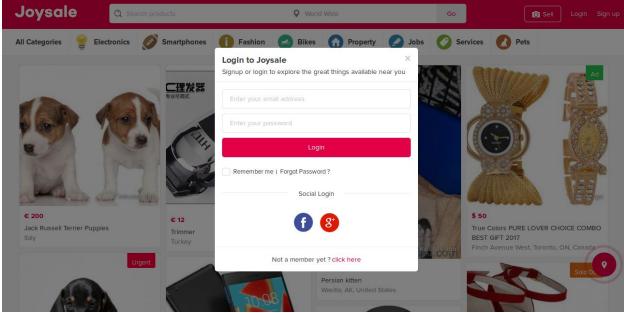
- 1. In Home page, User can login & signup here, Once they logged in Message and Notification option will be there.
- 2. We can search the products by using name and based on location & category.
- 3. Admin can manage the banner option by enable/disable in admin panel. Also we can manage image or video banner option from there.



Sign up & Login

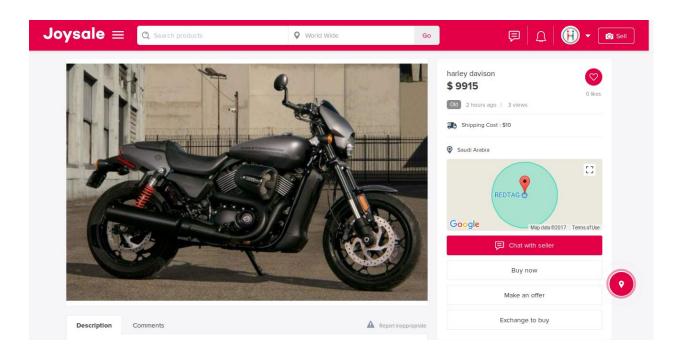
- 1. New users can sign up by using their mail id and name.
- 2. We can signup and login through Facebook and Google+ account.
- 3. We can manage signup mail verification from admin panel.
- 4. Facebook & Google api details managed at admin panel

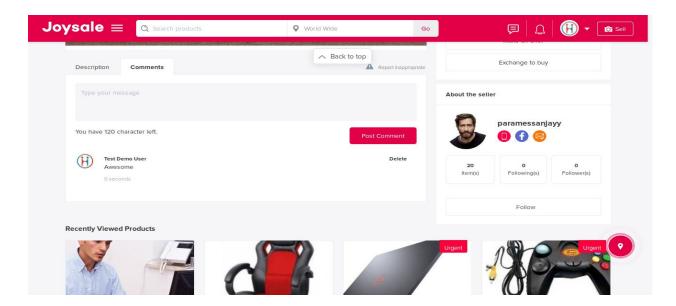




Product View Page:

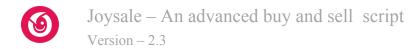
- 1. In Product view page, We can get the full details about the product.
- 2. We can like or comment the product and purchase(If it is available) it or proceed exchange(If it is available).
- 3. We can know about the seller, like products count, followers count and followings count.
- 4. We can chat with the seller and follow them.
- 5. We can make offer for the product to the seller(If it is available).
- 6. We can report the product if it has problem.

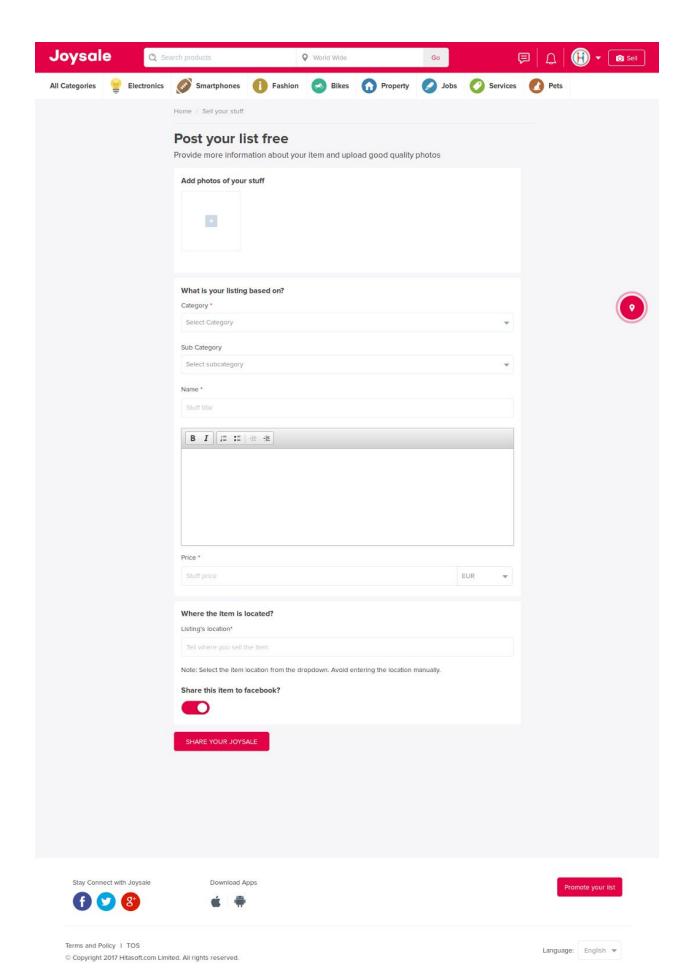




Add Product:

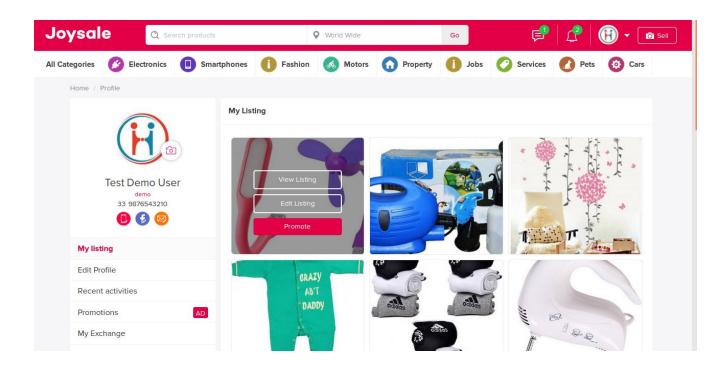
- 1. In add product page, we can add the product with full description (Name, Category, Location, Price) and image.
- 2. Decimal point values also acceptable for price and shipping price.
- 3. We can select the product conditions which are managed by admin.
- 4. We can set the option for the product depending up on restrictions for the category. Restrictions are managed by admin.
 - 1. Whether the product has offer or not.
 - 2. Whether the product is available for buy now or not.
 - 3. Whether the product is available for exchange or not.
- 5. We can share the product url in facebook.
- 6. If we click on share on joysale(Site Name) ,promotion popup will be appeared. The product will be highlighted when we select urgent tab. If we choose Ad tab, we can select any promotion. Promotion details also handled by admin.
- 7. After getting the approval from admin, the product will be available for purchasing.





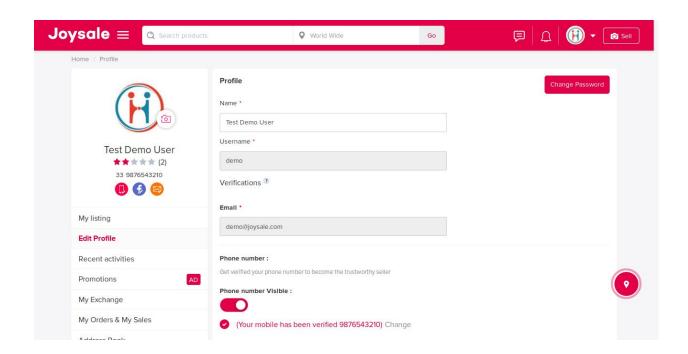
My Listing:

- 1. In My listings page, The products are shown which we posted.
- 2. By clicking on view listing we can see the details of the product.
- 3. By clicking on edit listing We can edit or delete the product and we can mark the product as sold out.
 - a. If the product is marked as sold out, then the product is not available for buy now or exchange.
- 4. Here also we can promote our product by clicking on promote button.



Edit Profile:

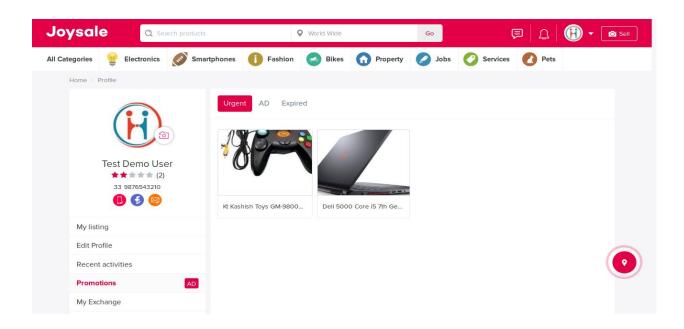
- 1. In edit profile page we can change our profile image.
- 2. We can change the password by clicking on change password button in edit page.
- 3. In edit form, add phone number is presented.
- 4. We can verify our mobile number by using twilio.
- 5. We can verify our facebook id by clicking on the link verify your facebook account.

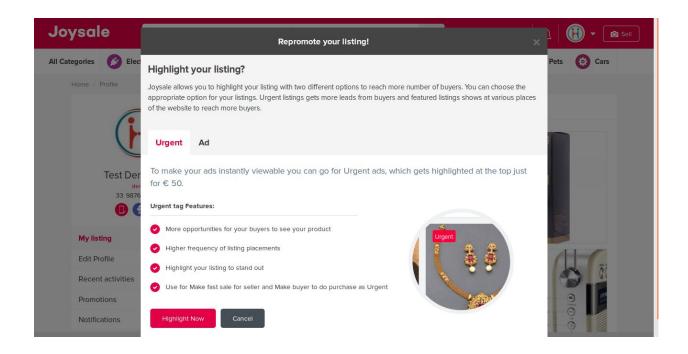


Promotions:

In Promotions page,

- 1. If we click on Urgent tab, Products are listed which are promoted as Urgent.
- 2. If we click on Ad tab, Products are listed which are promoted as Ad by us.
- 3. If we click on Expired tab, Products are listed which are sold out or expired. We can again back to sale in product detail page.

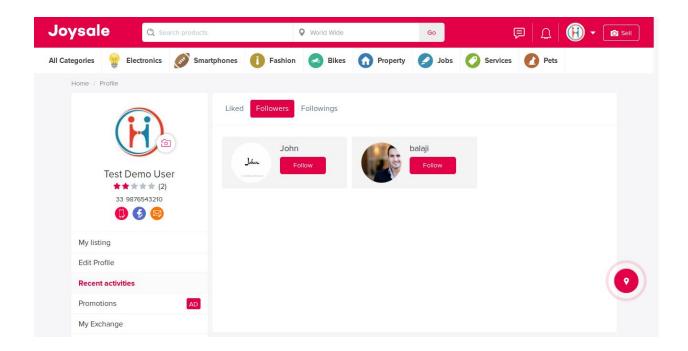




Recent Activities:

In Recent activities page,

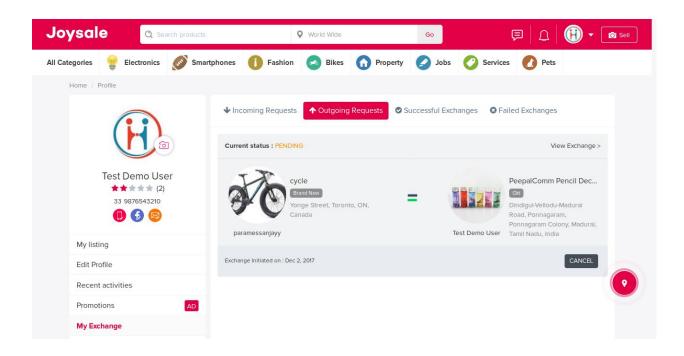
- 1. If we click on Liked tab, Products which we liked are shown.
- 2. If we click on Followers tab, Users who follows us are shown. We may follow that users by clicking on follow button.
- 3. If we click on Followings tab, Users who are followed by me ae shown. We may unfollow that users by clicking on unfollow button.



My Exchanges:

In My Exchanges page,

- 1. If any user sent exchange request for us, the details are shown in incoming requests page. We can accept or decline the request.
 - a. If we accept or decline the request, the notification will be sent to the user who make the request.
- 2. If we sent exchange request for any user, the details are shown in outgoing requests page. We can cancel the request.
- 3. The exchanges which are done successfully is shown in successful exchange page.
- 4. If any user in the exchange process abort the process in middle, that will be presented in failed exchanges.

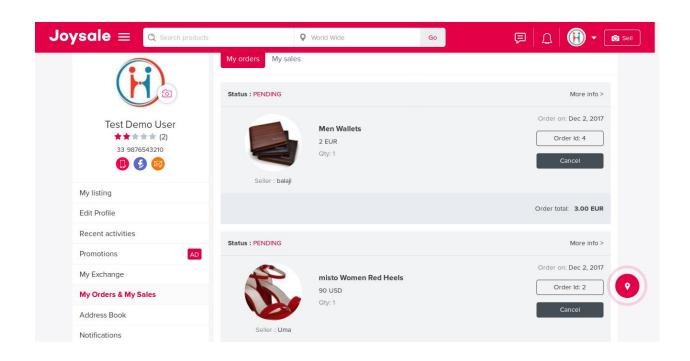


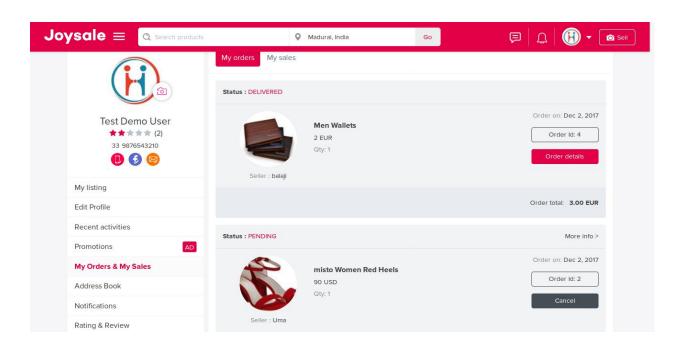
My Orders & Sales (Only for buy now addon):

- 1. In my orders page, Order details which are created by us is presented.
- 2. We can know the status for our order, whether it is proceeded or shipped or cancelled and we can cancel our order.
- 3. Here also we can contact the seller and know about tracking details.
- 4. In anyone create order for our product, that details will be shown in my sales page.
- 5. We can update our transaction status whether it is shipped or processing or cancelled.
- 6. We can know the invoice details.



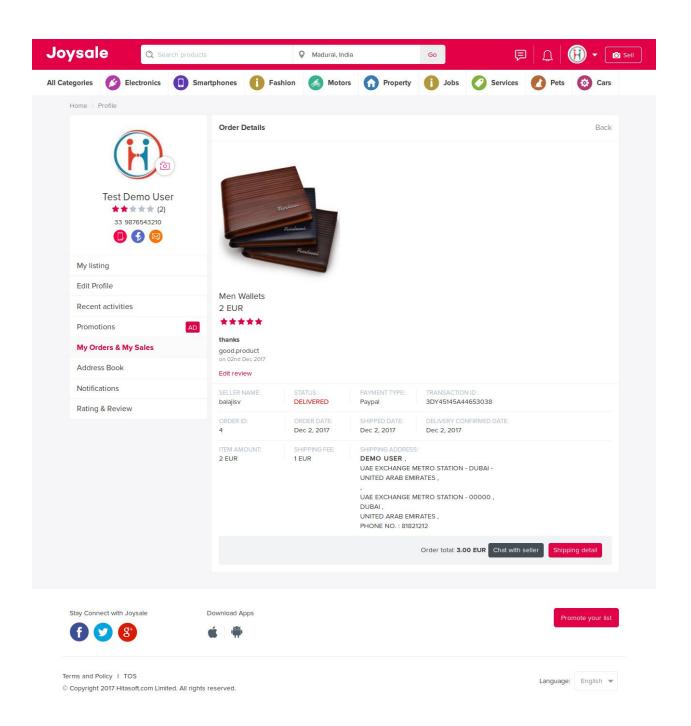
Joysale – An advanced buy and sell script Version – 2.3





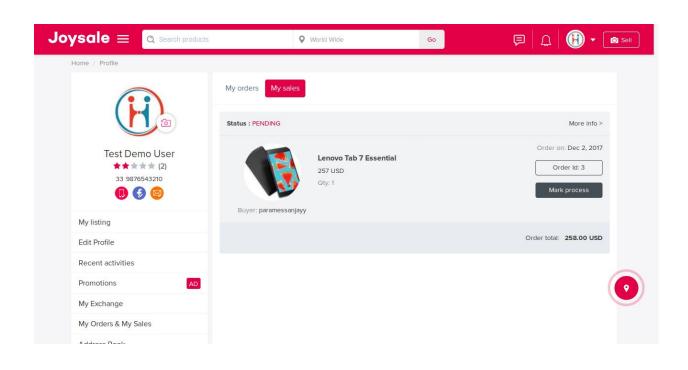


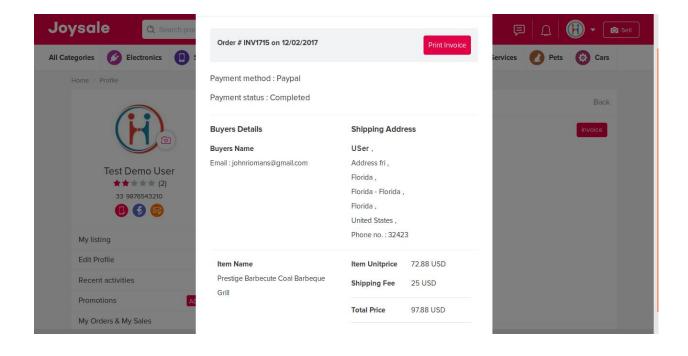
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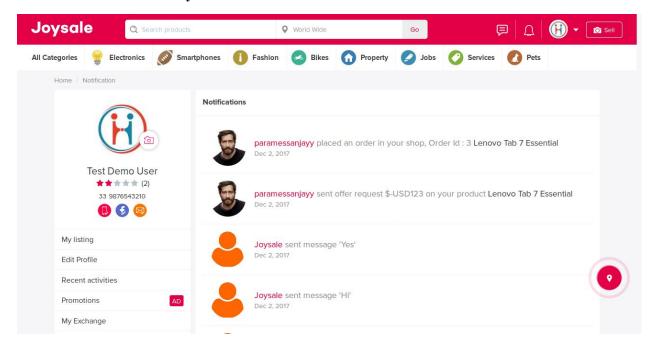




Notifications:

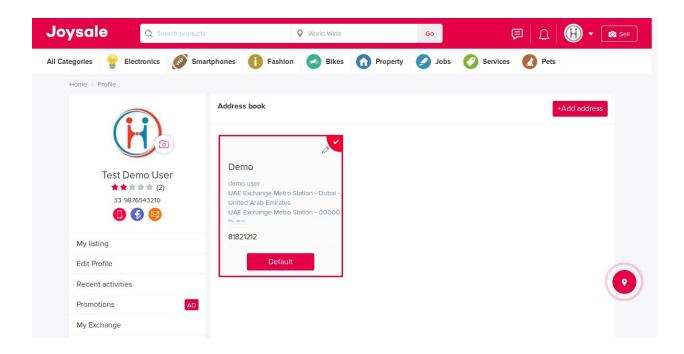
Notification page contains the following notifications.

- 1. If any user like or comment your product.
- 2. If any user sent exchange or create order for your product.
- 3. If anyone contacts or follows you.
- 4. If the seller accept or decline your order.
- 5. If the buyer send offer request for your product.
- 6. If admin contacts you.



Address Book:

- 1. Address book page contains the address details which are given by us.
- 2. If we click on Add address button, The popup will be appeared, We can add the address details there.
- 3. We can set the particular address as default by clicking on set as default button.
- 4. We can edit or delete the address.



Messages:

- 1. We have chat page to chat with sellers or users.
- 2. We will get notified with instant messages from sellers or users.

