

### SUMMARY

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Dedicated IT professional with expertise in analyzing and designing IT infrastructure requirements. Proficient in developing, implementing, and operating IT infrastructure systems. Skilled in maintaining and supporting IT infrastructure within organizations. Experienced in managing user accounts, implementing security policies, and ensuring data access control. Strong ability to monitor system performance, analyze logs, and troubleshoot errors effectively. Proficient in documenting systems, providing technical reports, and making recommendations for performance and security enhancements. Experienced in managing data storage and backup systems efficiently.

### EXPERIENCE

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#### CLOUDS ZONE- JEDDAH 10/2023 - present

##### Associate System Engineer

- Developing, implementing, and operating IT infrastructure systems within the organization.
- Maintaining and supporting IT infrastructure systems to ensure optimal performance.
- Monitoring system performance, analyzing logs using ManageEngine Endpoint Central
- Staying abreast of industry trends and best practices to continuously enhance IT infrastructure capabilities.
- Collaborating with cross-functional teams to implement new technologies and improve system efficiency.
- Patching and managing third-party application using Patch Manager Plus.

#### CLOUD HOME LAB - JEDDAH 10/2022 - 10/2023

##### Virtual Infrastructure LAB IN AWS

- Deployed Linux and Windows Server VM in Cloud .
- Manage and monitor installed systems for highest level of availability using "uptimekuma" and others monitor tools
- Manage use of various types of databases and configure, install and upgrade new ones.
- Install, Update, Configure and troubleshoot services such as Application servers, (Apache, DNS, SSH, MySQL, RDS, MangoDB).
- Deployment automation using Ansible.
- Creates and administers User account, manage user security, password recovery .

#### NETORKING INSTITUTE - HYDERABAD 04/2022 - 10/2022

##### System Administrator intern

- Manage computer network and related computing environments, including computer hardware, system software, application software and all configuration .
- Implemented, developed, tested the installation and update of file server, and application servers.

### EDUCATION

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#### OSMANIA UNIVERSITY - HYDERABAD 2019 - 2022

Bachelor of Computer Application

### CERTIFICATES

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#### RHCSA (RED HAT CERTIFIED SYSTEM ADMINISTRATOR) 2022 - 2025

### SKILLS

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- Network administration and troubleshooting
- Hardware and software management
- Technical assistance and user support
- User account and permissions management
- Virtualization and cloud computing
- Automation using ansible