

INCIDENT REPORT

SUPPORT REQUEST CCI-4338

Dear Valued Customer,

As per your request, please see below incident report related to the ticket CCI-4338. Please note, that the resolution of this case has not yet been reached and provided report only contains actions taken to resolve this incident. You will be notified once the incident is resolved.

Ticket Open Date	2019-08-05	Ticket Type	Incident
Ticket Open Time	04:47:00	Ticket Status	New
Caller Facility	Payer CWL001 Caller without License	Priority	P0
Severity	High		
Issue Description	@@@UPDATEDDESCRIPTION		
Resolution Actions			

Should you require any additional information, please don't hesitate to contact IQVIA Customer Support team at any time by email PPG-Support@IQVIA.com or phone 6005-22004/6005-48881.

Thank you!

IQVIA Customer Support team.