



AMERICAN INTERNATIONAL UNIVERSITY–BANGLADESH (AIUB)

Dept. of Computer Science
Faculty of Science and Technology

CSC2210: OBJECT ORIENTED PROGRAMMING 2

Spring 2023-2024

Section: [L]

Group No: 24

Project Report On

TravelEase – A Simplified and Unified Ticket Booking System

Supervised By

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Submitted By:

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CO2: Display and verify the mean of a real-life Project using the concepts of C# Graphical User Interface based environment with database integration to depict a desktop-based application.					
Assessment Criteria	Not Attended/ Incorrect (0)	Inadequate (1-2)	Average (3)	Good (4)	Excellent (5)
Evaluation Criteria	Evaluation Definition				Total = 15
Requirement fulfillment	Properly demonstrate a real-life scenario-based project with proper functional requirement identification for the Object-Oriented Programming project development activities.				5
Validation	Ensuring the ability of students’ proper demonstration on validation forms in their system in terms of dealing with the data.				5

Verification	Identifying if the students can verify the system data along with proper functional requirements in terms of data flow.				5
CO3: Prepare and Explain a real life desktop based application synthesizing several component of C# along with development tools to adhere the given requirements.					
Assessment Criteria	Not Attended/ Incorrect (0)	Inadequate (1-2)	Average (3)	Good (4)	Excellent (5)
Evaluation Criteria	Evaluation Definition				
Organization of the application	Fails to identify any suitable real time application or requirements for project development activities related to OOP.	Limited understanding about the project scopes and scenarios or identification of functional requirements .	Lacks depth or relevance to OOP project development activities and may contain inaccuracies. Real-life scenarios are mentioned, but the discussion lacks depth or clarity.	Consider and integrate the idea of several core aspects of the project along with relevance to real-life scenarios. Demonstrating a solid understanding of the application presentation.	Generalize and exhibits an exceptional understanding of project preparation according to a to real-life scenarios. Also contains proper and insightful identification of the system which is comprehensive and precise.
Representation and Integration of Database	Fails to identify and present any understanding or implementation of database. Also failed to integrate the data with the project itself.	Limited understanding of the database concepts or their proper way of using in a real time project. While some attempt may be made to implement but it is incomplete or poorly executed, leading to inadequate design.	Lacks depth or relevance to database integration with the application. Shows a basic understanding but some aspects may be missing or incorrectly implemented, resulting in partial or inconsistency . May lack proper normalization .	Integrate the database with the forms properly and implements it with proper validation which is mostly accurate and comprehensive, ensuring the proper handling of data input and verification along with general normalization.	Exhibits an exceptional understanding and implementation of database ensuring attention to detail, and robust data manipulation procedures and contributing to the overall clarity.
Graphical User Interface	Fails to present or prepare GUI based application interfaces. There is no	Limited understanding of graphical user interfaces. Lack of	Shows a basic understanding of creating user interfaces. Most of them	Effectively identifies and meet the consider the simplicity. Design related works are	Exhibits an exceptional work design following a high standard of simple and elegant work.

	evidence of creating or integrating such things according to their usefulness.	design knowledge. Very poor attempt to make such things which are currently obsolete or can't be identified as coherent.	are interconnected but maybe some of them lack it. However, most of it can be described as user friendly.	mostly accurate and taken proper attention to ensuring a user-friendly coherent system.	Several controls and mechanism has been organized in a preferred way according to the coherent usage.
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Chapter 1: Introduction

TravelEase is a comprehensive online ticketing system designed to streamline the ticket purchasing process for various modes of transportation. Whether it's a bus ride, train journey, or flight, TravelEase ensures a hassle-free experience for both travelers and service providers.

User Functionality:

- **Registration:** Users can create accounts securely by providing personal information such as first name, last name, gender, email, phone number, and date of birth. National ID (NID) upload is available.
- **Ticket Purchasing:** Registered users can browse available vehicles, select their desired mode of transportation, choose departure and arrival destinations, and select travel dates.
- **Ticket Management:** Customers can view their purchase history, including details of tickets bought, canceled, or refunded. They can also print tickets directly from the system.
- **Seat Selection:** The system provides seat availability information, allowing users to choose their preferred seats during the booking process.
- **Payment Integration:** TravelEase integrates with popular payment gateways, offering users a variety of payment options such as credit/debit cards, net banking, and digital wallets.

Employee Functionality:

- **Company Management:** Employees associated with transportation companies can manage company-specific operations within the system.
- **Fleet Management:** Modular admins oversee the addition and deletion of vehicles, as well as changes to vehicle routes and schedules.
- **Ticket Management:** Employees can cancel tickets, adjust seating arrangements, and set rules for ticket refunds.

System Admin Functionality:

- **System Oversight:** The system admin oversees the entire platform, managing user accounts, approving company registrations, and enforcing system policies.
- **Collaboration:** System admins work closely with modular admins to ensure smooth operation and resolve any issues that may arise.
- **Policy Enforcement:** System admins enforce policies related to user behavior, company conduct, and system integrity.

TravelEase revolutionizes the ticketing experience by offering a user-friendly interface, comprehensive ticket management features, and secure payment processing. It caters to the needs of both travelers and transportation companies, making travel arrangements seamless and efficient for all parties involved.

Chapter 2: User Stories

Use Case Name	Actor	User Story
Registration	Passenger, Modular Admin, Admin	Registers to the system with all the credentials.
Login	Passenger, Modular Admin, Admin	Signs in/ logs in to the system to access the features of the system.
Schedule Checking	Passenger, Modular Admin, Admin	Can check the transport schedules
Purchase History	Passenger, Modular Admin, Admin	Checks the purchase history according to the actor.
Select Transport Vehicle	Passenger	Selects transport for journey
Purchase ticket	Passenger	Purchases the desired ticket for journey
Payment	Passenger	Pays for the purchased ticket
Download ticket	Passenger	Downloads/prints the purchased ticket
Cancel purchase	Passenger	Cancels the booked/purchased ticket
Refund request	Passenger	Requests for a refund upon ticket cancellation
Account Modification	Passenger	Modifies the passenger credentials
Increase/Decrease Trip number	Modular Admin	Changes the number of trips that a vehicle may have.
Cancel trip	Modular Admin	Cancels any upcoming trips
Change route	Modular Admin	Alters the routes for a vehicle or group of vehicles
Changes seat count	Modular Admin	Changes the number of seat available in a vehicle.
Sets rule for refund	Modular Admin	Refund rules are set by the Modular Admins
Request to add company	Modular Admin	Requests to add transport service company to the system.
Approve company	Admin	Approves companies to provide transport services.
Block user	Admin	Blocks any registered passenger under any rule breaking
Block company	Admin	Blocks any registered company under rule breaking
Restrict vehicle	Admin	Emergency or forcefully restricts any vehicle

Chapter 3: Database Queries

- **Database Creation**

```
CREATE DATABASE TravelEase
```

- **BusSeatTB**

```
CREATE TABLE [dbo].[BusSeatTB](
    [vehicleID] [int] NOT NULL,
    [seatNumber] [varchar](15) NOT NULL,
    [seatStatus] [bit] NULL,
    [userID] [varchar](25) NULL
) ON [PRIMARY]

ALTER TABLE [dbo].[BusSeatTB] WITH CHECK ADD FOREIGN KEY([userID])
REFERENCES [dbo].[UserTB] ([userID])

ALTER TABLE [dbo].[BusSeatTB] WITH CHECK ADD FOREIGN KEY([vehicleID])
REFERENCES [dbo].[VehicleTB] ([vehicleID])
```

- **CompanyTB**

```
CREATE TABLE [dbo].[CompanyTB](
    [companyID] [int] NOT NULL,
    [compName] [varchar](25) NOT NULL,
    [bdRegID] [varchar](25) NOT NULL,
    [companyStatus] [bit] NULL,
PRIMARY KEY CLUSTERED
(
    [companyID] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]
```

- **CompanyVehicleTB**

```
CREATE TABLE [dbo].[CompanyVehicleTB](
    [serial] [int] IDENTITY(1,1) NOT NULL,
    [companyID] [int] NOT NULL,
    [vehicleID] [int] NOT NULL,
PRIMARY KEY CLUSTERED
(
    [serial] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[CompanyVehicleTB] WITH CHECK ADD FOREIGN KEY([companyID])
REFERENCES [dbo].[CompanyTB] ([companyID])

ALTER TABLE [dbo].[CompanyVehicleTB] WITH CHECK ADD FOREIGN KEY([vehicleID])
REFERENCES [dbo].[VehicleTB] ([vehicleID])
```

- **DestinationTB**

```
CREATE TABLE [dbo].[DestinationTB](
    [destinationID] [int] IDENTITY(1,1) NOT NULL,
    [desFrom] [varchar](15) NOT NULL,
    [desTo] [varchar](15) NOT NULL,
    [vehicleTypeID] [int] NULL,
PRIMARY KEY CLUSTERED
(
    [destinationID] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[DestinationTB] WITH CHECK ADD FOREIGN KEY([vehicleTypeID])
REFERENCES [dbo].[VehicleTypeTB] ([vehicleTypeID])
```

- **LaunchSeatTB**

```
CREATE TABLE [dbo].[LaunchSeatTB](
    [vehicleID] [int] NOT NULL,
    [seatNumber] [varchar](15) NOT NULL,
    [seatStatus] [bit] NULL,
    [userID] [varchar](25) NULL
) ON [PRIMARY]

ALTER TABLE [dbo].[LaunchSeatTB] WITH CHECK ADD FOREIGN KEY([userID])
REFERENCES [dbo].[UserTB] ([userID])

ALTER TABLE [dbo].[LaunchSeatTB] WITH CHECK ADD FOREIGN KEY([vehicleID])
REFERENCES [dbo].[VehicleTB] ([vehicleID])
```

- **LoginCredentialsTB**

```
CREATE TABLE [dbo].[LoginCredentialsTB](
    [userID] [varchar](25) NOT NULL,
    [userName] [varchar](50) NOT NULL,
    [userPassword] [varchar](255) NOT NULL,
PRIMARY KEY CLUSTERED
(
    [userID] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY],
UNIQUE NONCLUSTERED
(
    [userName] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[LoginCredentialsTB] WITH CHECK ADD FOREIGN KEY([userID])
REFERENCES [dbo].[UserTB] ([userID])
```

- **MAdminCompanyTB**

```
CREATE TABLE [dbo].[MAdminCompanyTB](
    [serial] [int] IDENTITY(1,1) NOT NULL,
    [companyID] [int] NOT NULL,
    [MAdminNumber] [int] NOT NULL,
PRIMARY KEY CLUSTERED
(
    [serial] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[MAdminCompanyTB] WITH CHECK ADD FOREIGN KEY([companyID])
REFERENCES [dbo].[CompanyTB] ([companyID])

ALTER TABLE [dbo].[MAdminCompanyTB] WITH CHECK ADD FOREIGN KEY([MAdminNumber])
REFERENCES [dbo].[ModularAdminTB] ([MAdminNumber])
```

- **ModularAdminTB**

```
CREATE TABLE [dbo].[ModularAdminTB](
    [MAdminNumber] [int] IDENTITY(1,1) NOT NULL,
    [userID] [varchar](25) NULL,
PRIMARY KEY CLUSTERED
(
    [MAdminNumber] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[ModularAdminTB] WITH CHECK ADD FOREIGN KEY([userID])
REFERENCES [dbo].[UserTB] ([userID])
```

- **PassengerPaymentTb**

```
CREATE TABLE [dbo].[PassengerPaymentTb](
    [serial] [int] IDENTITY(1,1) NOT NULL,
    [transactionID] [int] NOTNULL,
    [passengerNumber] [int] NOT NULL,
PRIMARY KEY CLUSTERED
(
    [serial] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[PassengerPaymentTb] WITH CHECK ADD FOREIGN KEY([passengerNumber])
REFERENCES [dbo].[PassengerTB] ([passengerNumber])

ALTER TABLE [dbo].[PassengerPaymentTb] WITH CHECK ADD FOREIGN KEY([transactionID])
REFERENCES [dbo].[PaymentTB] ([transactionID])
```


- **PassengerTB**

```
CREATE TABLE [dbo].[PassengerTB](
    [passengerNumber] [int] IDENTITY(1,1) NOT NULL,
    [userID] [varchar](25) NULL,
    PRIMARY KEY CLUSTERED
(
    [passengerNumber] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[PassengerTB] WITH CHECK ADD FOREIGN KEY([userID])
REFERENCES [dbo].[UserTB] ([userID])
```

- **PaymentTB**

```
CREATE TABLE [dbo].[PaymentTB](
    [transactionID] [int] NOT NULL,
    [amount] [float] NOT NULL,
    [cardNumber] [int] NOT NULL,
    [cardType] [varchar](10) NOT NULL,
    [payDate] [date] NOT NULL,
    PRIMARY KEY CLUSTERED
(
    [transactionID] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]
```

- **PlaneSeatTB**

```
CREATE TABLE [dbo].[PlaneSeatTB](
    [vehicleID] [int] NOT NULL,
    [seatNumber] [varchar](15) NOT NULL,
    [seatStatus] [bit] NULL,
    [userID] [varchar](25) NULL
) ON [PRIMARY]

ALTER TABLE [dbo].[PlaneSeatTB] WITH CHECK ADD FOREIGN KEY([userID])
REFERENCES [dbo].[UserTB] ([userID])

ALTER TABLE [dbo].[PlaneSeatTB] WITH CHECK ADD FOREIGN KEY([vehicleID])
REFERENCES [dbo].[VehicleTB] ([vehicleID])
```

- **RefundRuleTB**

```
CREATE TABLE [dbo].[RefundRuleTB](
    [serial] [int] IDENTITY(1,1) NOT NULL,
    [refund_80_percent] [int] NULL,
    [refund_60_percent] [int] NULL,
    [refund_40_percent] [int] NULL,
    [no_refund] [int] NULL,
    [MAdminNumber] [int] NULL,
PRIMARY KEY CLUSTERED
(
    [serial] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[RefundRuleTB] WITH CHECK ADD CONSTRAINT
[FK_RefundTB_MAdminNumber] FOREIGN KEY([MAdminNumber])
REFERENCES [dbo].[ModularAdminTB] ([MAdminNumber])

ALTER TABLE [dbo].[RefundRuleTB] CHECK CONSTRAINT [FK_RefundTB_MAdminNumber]
```

- **RefundTB**

```
CREATE TABLE [dbo].[RefundTB](
    [refundID] [int] IDENTITY(1,1) NOT NULL,
    [transactionID] [int] NOT NULL,
    [refundDate] [date] NOT NULL,
PRIMARY KEY CLUSTERED
(
    [refundID] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[RefundTB] WITH CHECK ADD FOREIGN KEY([transactionID])
REFERENCES [dbo].[PaymentTB] ([transactionID])
```

- **SeatNumbersTB**

```
CREATE TABLE [dbo].[SeatNumbersTB](
    [ticketID] [int] NOT NULL,
    [seats] [varchar](20) NOT NULL,
    [vehicleID] [int] NOT NULL
) ON [PRIMARY]

ALTER TABLE [dbo].[SeatNumbersTB] WITH CHECK ADD FOREIGN KEY([ticketID])
REFERENCES [dbo].[TicketTB] ([ticketID])

ALTER TABLE [dbo].[SeatNumbersTB] WITH CHECK ADD FOREIGN KEY([vehicleID])
REFERENCES [dbo].[VehicleTB] ([vehicleID])
```

- **TicketDestinationTB**

```
CREATE TABLE [dbo].[TicketDestinationTB](
    [serial] [int] IDENTITY(1,1) NOT NULL,
    [ticketID] [int] NULL,
    [destinationID] [int] NULL,
PRIMARY KEY CLUSTERED
(
    [serial] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[TicketDestinationTB] WITH CHECK ADD FOREIGN KEY([destinationID])
REFERENCES [dbo].[DestinationTB] ([destinationID])

ALTER TABLE [dbo].[TicketDestinationTB] WITH CHECK ADD FOREIGN KEY([ticketID])
REFERENCES [dbo].[TicketTB] ([ticketID])
```

- **TicketTB**

```
CREATE TABLE [dbo].[TicketTB](
    [ticketID] [int] NOT NULL,
    [buyDate] [date] NOT NULL,
    [fare] [float] NOT NULL,
    [seatAmount] [int] NOT NULL,
    [vehicleID] [int] NOT NULL,
    [userID] [varchar](25) NOT NULL,
    [journeyDate] [date] NULL,
PRIMARY KEY CLUSTERED
(
    [ticketID] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[TicketTB] WITH CHECK ADD FOREIGN KEY([userID])
REFERENCES [dbo].[UserTB] ([userID])

ALTER TABLE [dbo].[TicketTB] WITH CHECK ADD FOREIGN KEY([vehicleID])
REFERENCES [dbo].[VehicleTB] ([vehicleID])
```

- **TrainSeatTB**

```
CREATE TABLE [dbo].[TrainSeatTB](
    [vehicleID] [int] NOT NULL,
    [seatNumber] [varchar](15) NOT NULL,
    [seatStatus] [bit] NULL,
    [userID] [varchar](25) NULL
) ON [PRIMARY]

ALTER TABLE [dbo].[TrainSeatTB] WITH CHECK ADD FOREIGN KEY([userID])
REFERENCES [dbo].[UserTB] ([userID])

ALTER TABLE [dbo].[TrainSeatTB] WITH CHECK ADD FOREIGN KEY([vehicleID])
REFERENCES [dbo].[VehicleTB] ([vehicleID])
```

- **UserTB**

```
CREATE TABLE [dbo].[UserTB](
    [userID] [varchar](25) NOT NULL,
    [fName] [varchar](50) NOT NULL,
    [lName] [varchar](50) NOT NULL,
    [nid] [varchar](17) NOT NULL,
    [gender] [varchar](7) NOT NULL,
    [dob] [date] NOT NULL,
    [phone] [varchar](14) NOT NULL,
    [email] [varchar](25) NOT NULL,
    [residence] [varchar](100) NOT NULL,
    [userStatus] [smallint] NOT NULL,
PRIMARY KEY CLUSTERED
(
    [userID] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[UserTB] WITH CHECK ADD CHECK (([dob]<getdate()))
```

- **VehicleTB**

```
CREATE TABLE [dbo].[VehicleTB](
    [vehicleID] [int] IDENTITY(1,1) NOT NULL,
    [vehicleName] [varchar](50) NOT NULL,
    [vehicleTypeID] [int] NULL,
    [BDRegistrationNumber] [varchar](50) NOT NULL,
    [MAdminID] [int] NULL,
    [availableSeats] [int] NULL,
    [vehicleStatus] [int] NULL,
    [destinationID] [int] NULL,
PRIMARY KEY CLUSTERED
(
    [vehicleID] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]

ALTER TABLE [dbo].[VehicleTB] WITH CHECK ADD FOREIGN KEY([destinationID])
REFERENCES [dbo].[DestinationTB] ([destinationID])

ALTER TABLE [dbo].[VehicleTB] WITH CHECK ADD FOREIGN KEY([MAdminID])
REFERENCES [dbo].[ModularAdminTB] ([MAdminNumber])

ALTER TABLE [dbo].[VehicleTB] WITH CHECK ADD FOREIGN KEY([vehicleTypeID])
REFERENCES [dbo].[VehicleTypeTB] ([vehicleTypeID])
```

- **VehicleTypeTB**

```
CREATE TABLE [dbo].[VehicleTypeTB](
    [vehicleTypeID] [int] IDENTITY(1,1) NOT NULL,
    [vehicleTypeName] [varchar](50) NOT NULL,
    [totalSeats] [int] NULL,
PRIMARY KEY CLUSTERED
(
    [vehicleTypeID] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY],
UNIQUE NONCLUSTERED
(
    [vehicleTypeName] ASC
)WITH (PAD_INDEX = OFF, STATISTICS_NORECOMPUTE = OFF, IGNORE_DUP_KEY = OFF,
ALLOW_ROW_LOCKS = ON, ALLOW_PAGE_LOCKS = ON, OPTIMIZE_FOR_SEQUENTIAL_KEY = OFF) ON
[PRIMARY]
) ON [PRIMARY]
```

- **Use Case Diagram**

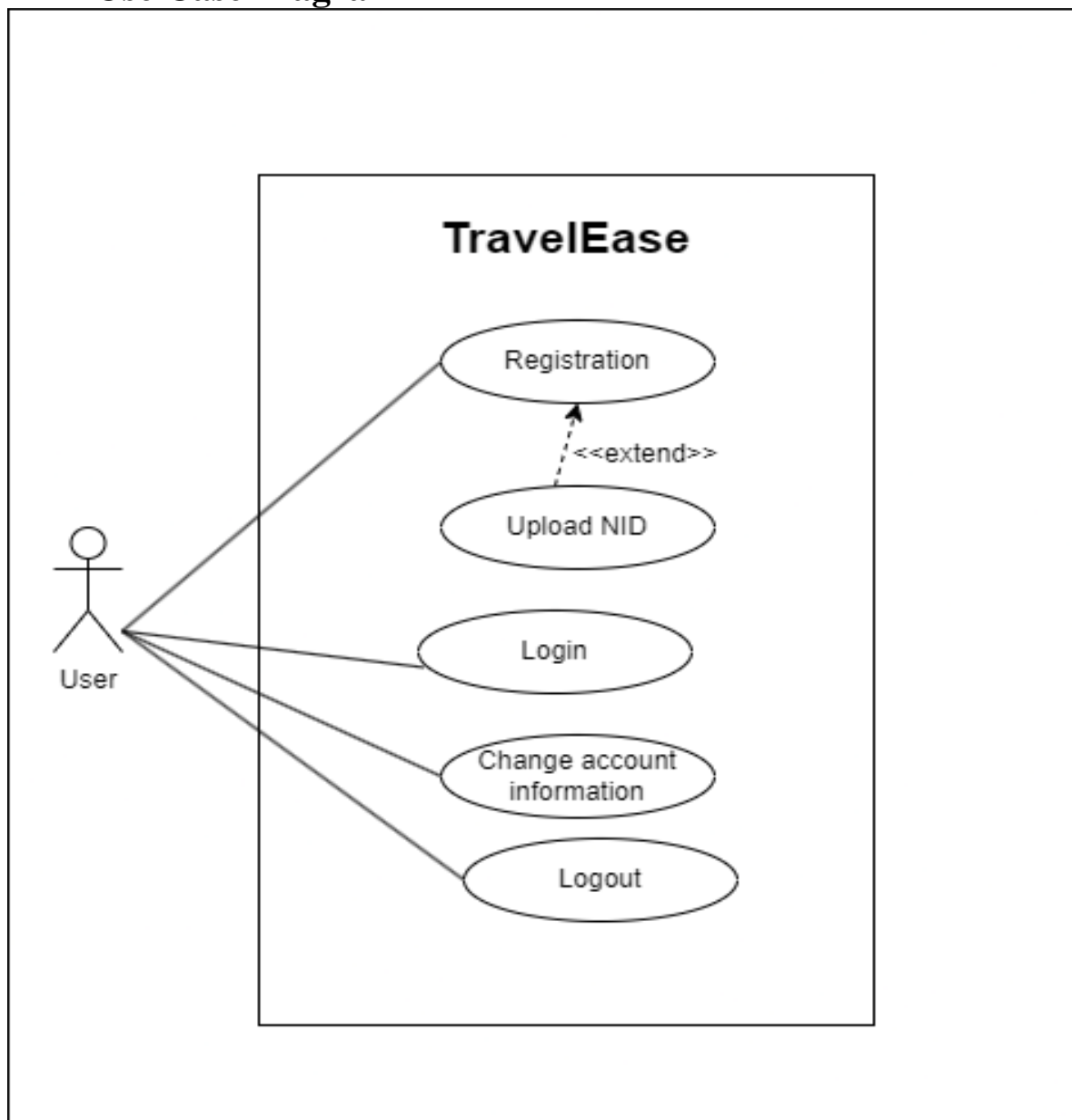


Figure: Use Case Diagram (User)

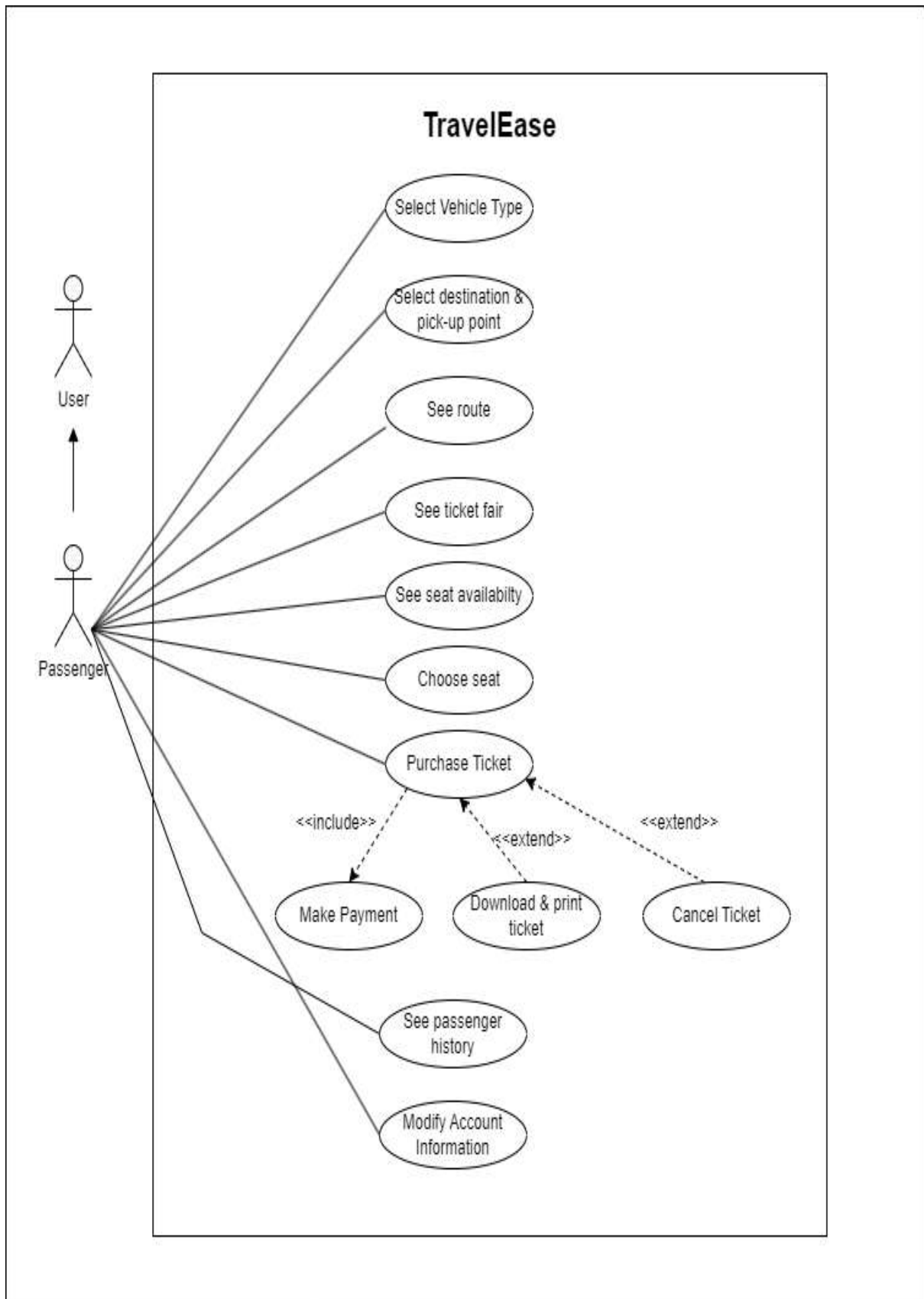


Figure: Use Case Diagram (Passenger)

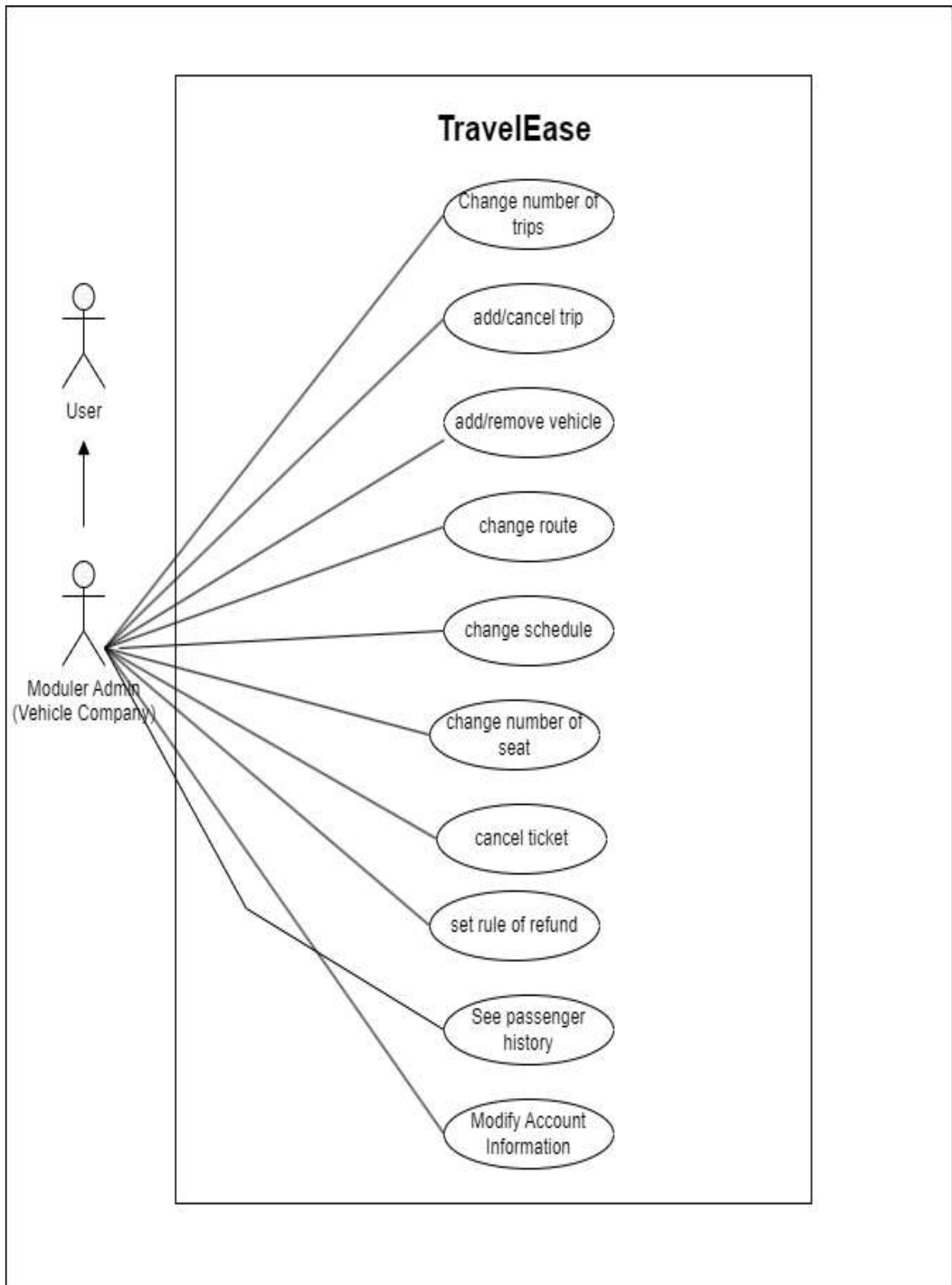


Figure: Use Case Diagram (Modular Admin)

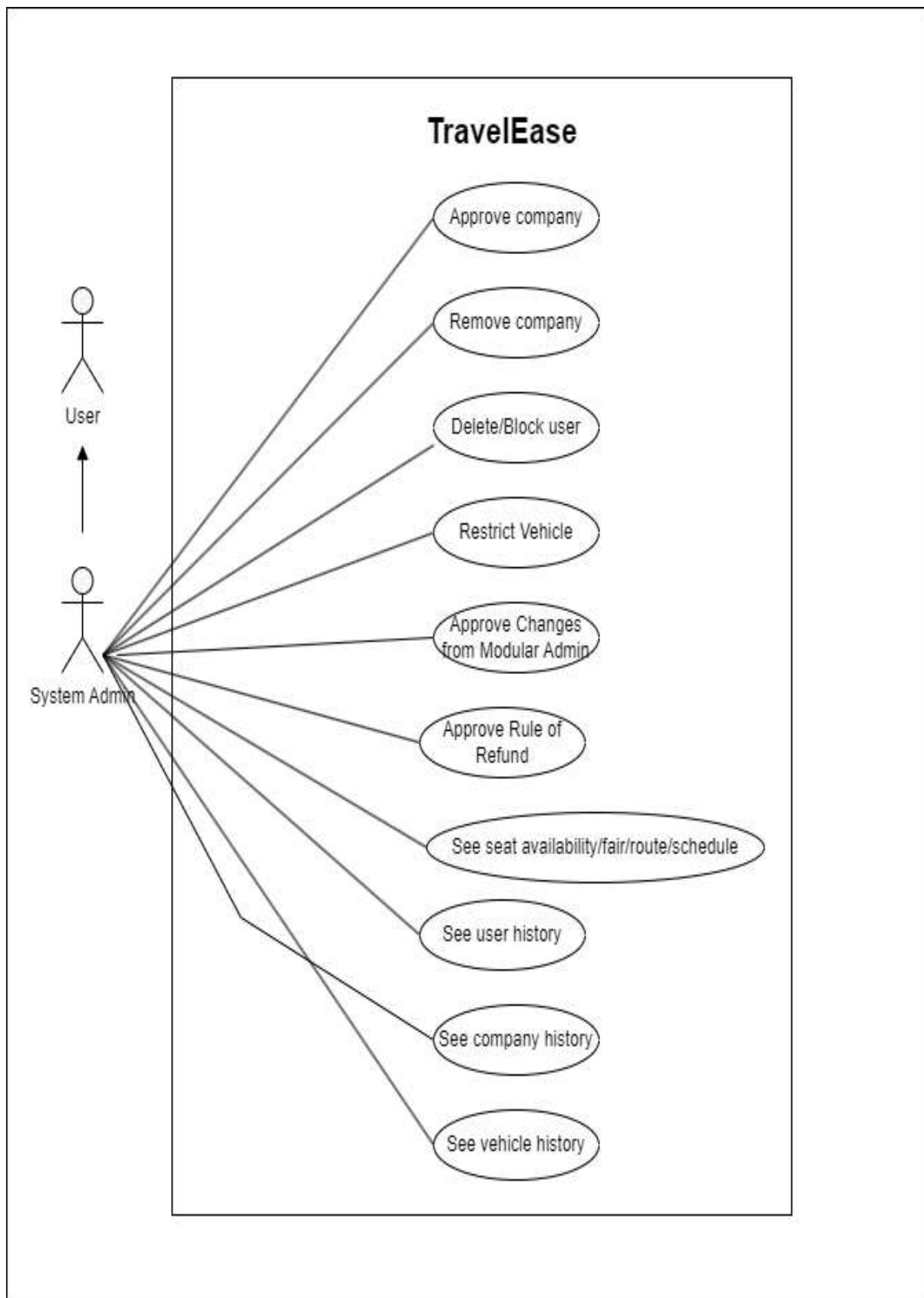
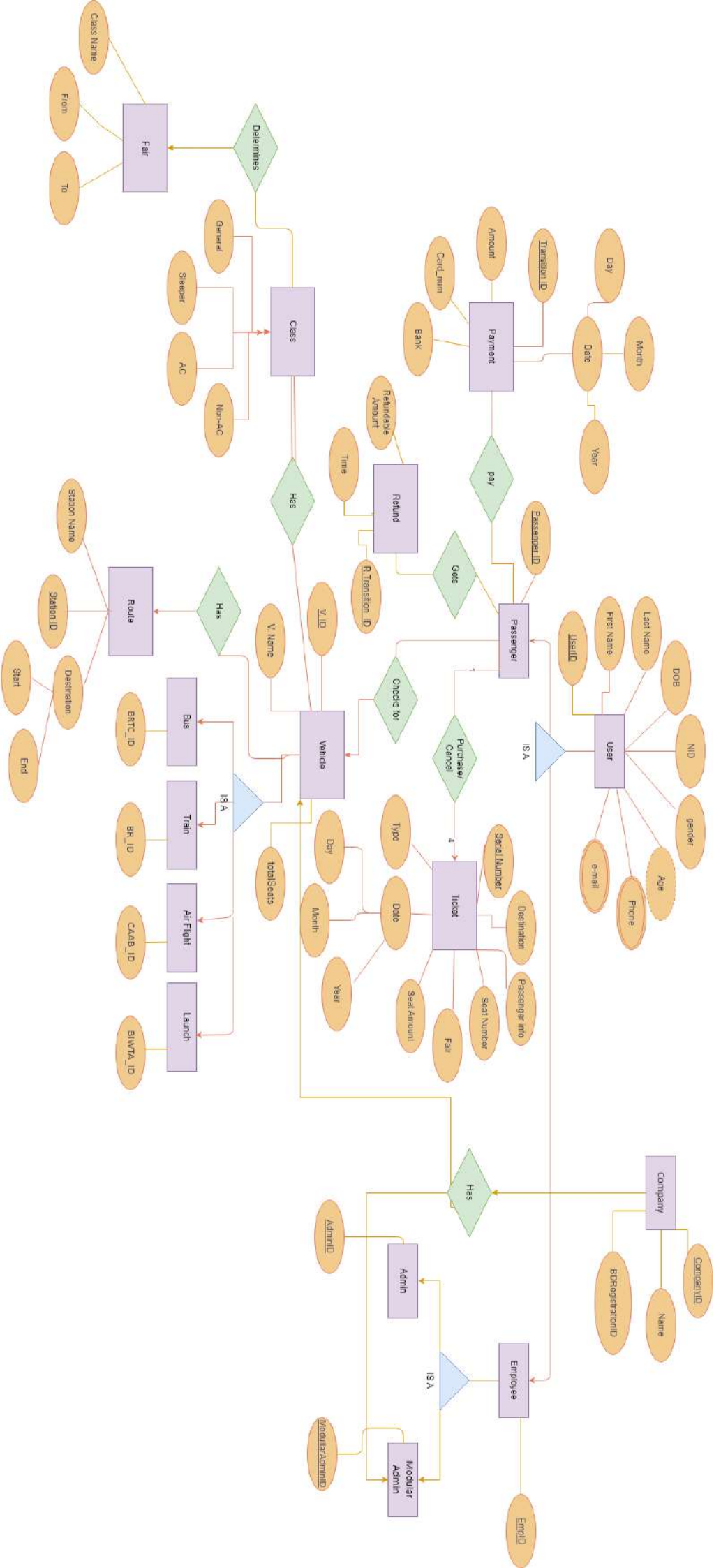
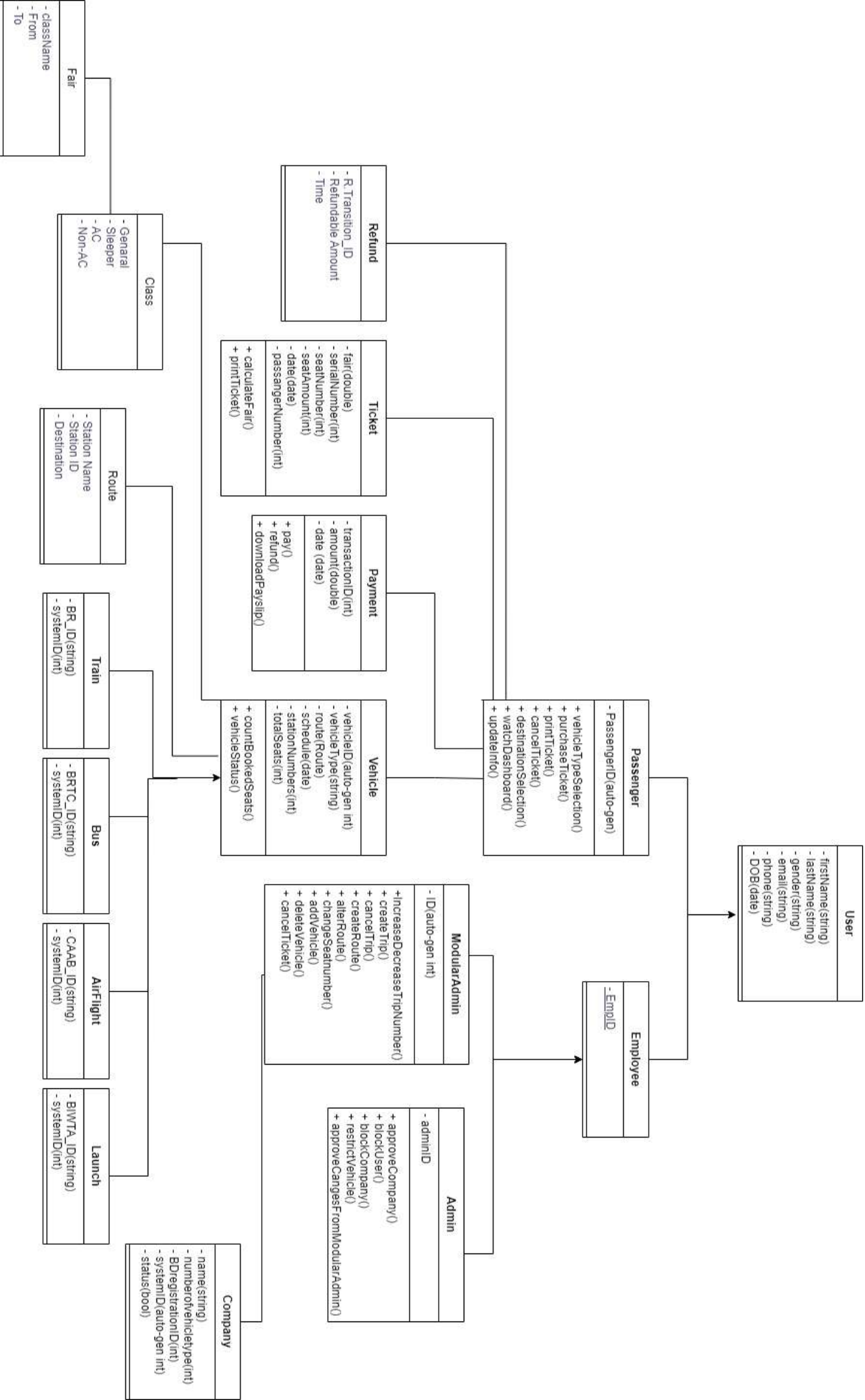


Figure: Use Case Diagram (System Admin)





• Data Dictionary

1. User:

Key	Name	Data Type	Length	Nullable
Primary	ID	Integer	10	No
	First name	varchar	10	No
	Last name	varchar	50	No
	gender	varchar	50	No
	email	varchar	50	No
	Age	integer	3	No
	Phone	Integer	11	No
	DOB	datetime	yyyy-mm-dd	No
	NID	integer	17	No

2. Passenger:

Key	Name	Data Type	Length	Nullable
Primary	Passenger_ID	INTEGER	10	No

3. Employee:

Key	Name	Data Type	Length	Nullable
Primary	Employee_ID	INTEGER	10	No

4. Admin:

Key	Name	Data Type	Length	Nullable
Primary	Admin_ID	INTEGER	10	No

5. Modular Admin:

Key	Name	Data Type	Length	Nullable
Primary	ModularAdmin_ID	INTEGER	10	No

6. Company:

Key	Name	Data Type	Length	Nullable
Primary	Company_ID	INTEGER	10	No
	BDregistrationID	INTEGER	10	No
	Name	Varchar	25	No

7. Ticket:

Key	Name	Data Type	Length	Nullable
Primary	Serial number	INTEGER	10	No
	Seat number	Integer	2	No
	Fair	Double	10	No
	Seat amount	Integer	5	No
	Date	Datetime	yyyy-mm-dd	No

8. Vehicle:

Key	Name	Data Type	Length	Nullable
Primary	Vehicle_ID	INTEGER	10	No
	Total seats	INTEGER	10	No
	Name	Varchar	25	No

9. Refund:

Key	Name	Data Type	Length	Nullable
Primary	RefundTransactionID	INTEGER	10	No
	RefundableAmount	INTEGER	10	No
	Time	Datetime		No

10. Payment:

Key	Name	Data Type	Length	Nullable
Primary	Transaction_ID	INTEGER	10	No
	Amount	INTEGER	10	No
	Card number	Integer	16	No
	Bank	Varchar	10	No
	Date	Datetime	yyyy-mm-dd	No

11. Fair:

Key	Name	Data Type	Length	Nullable
Primary	Class name	Varchar	50	No
	From	Varchar	10	No
	To	Varchar	25	No

12. Route:

Key	Name	Data Type	Length	Nullable
Primary	StationID	INTEGER	10	No
	StationName	Varchar	50	No
	Start	Varchar	25	No
	End	Varchar	25	No

13. Bus:

Key	Name	Data Type	Length	Nullable
Primary	BRTC_ID	INTEGER	10	No

14. Train:

Key	Name	Data Type	Length	Nullable
Primary	Train_ID	INTEGER	10	No

15. AirFlight:

Key	Name	Data Type	Length	Nullable
Primary	CAAB_ID	INTEGER	10	No

16. Launch:

Key	Name	Data Type	Length	Nullable
Primary	BITWTA_ID	INTEGER	10	No

Chapter 4: Screenshot of Forms:

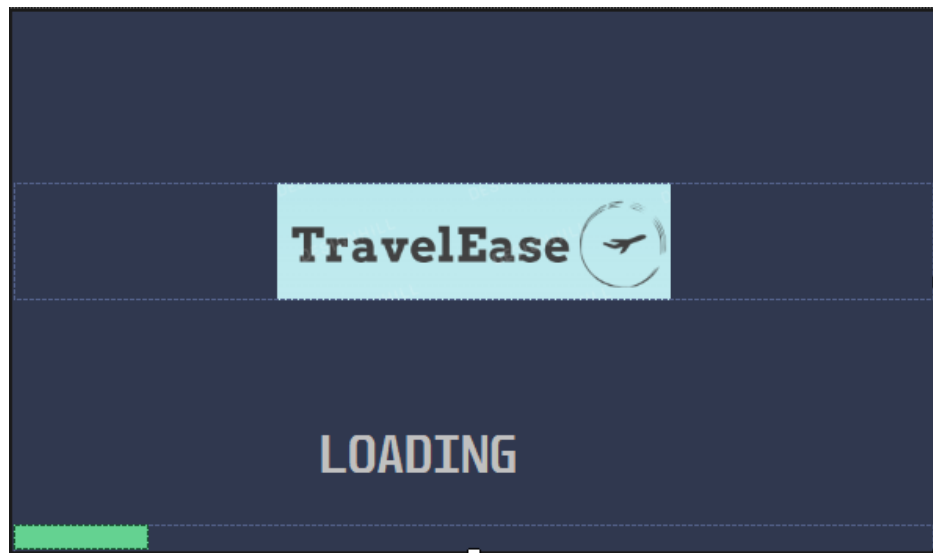


Figure: Loading Page

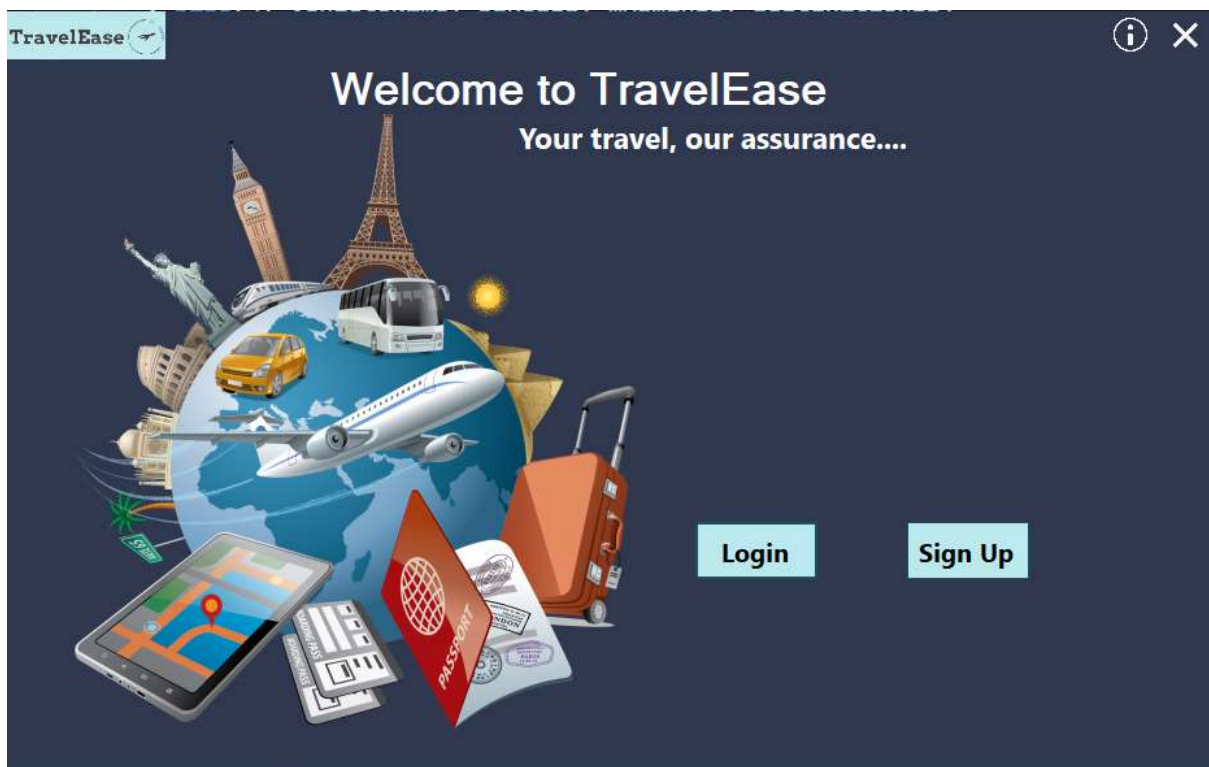


Figure: Homepage



Figure: About Page

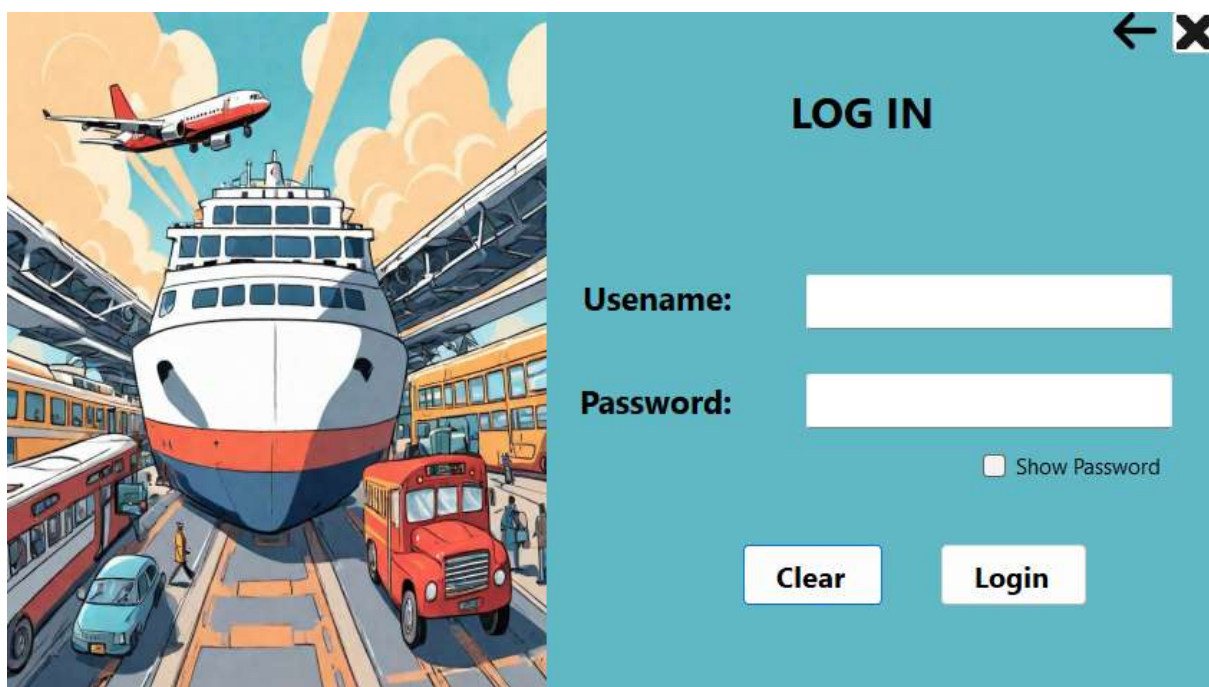


Figure: Login Page

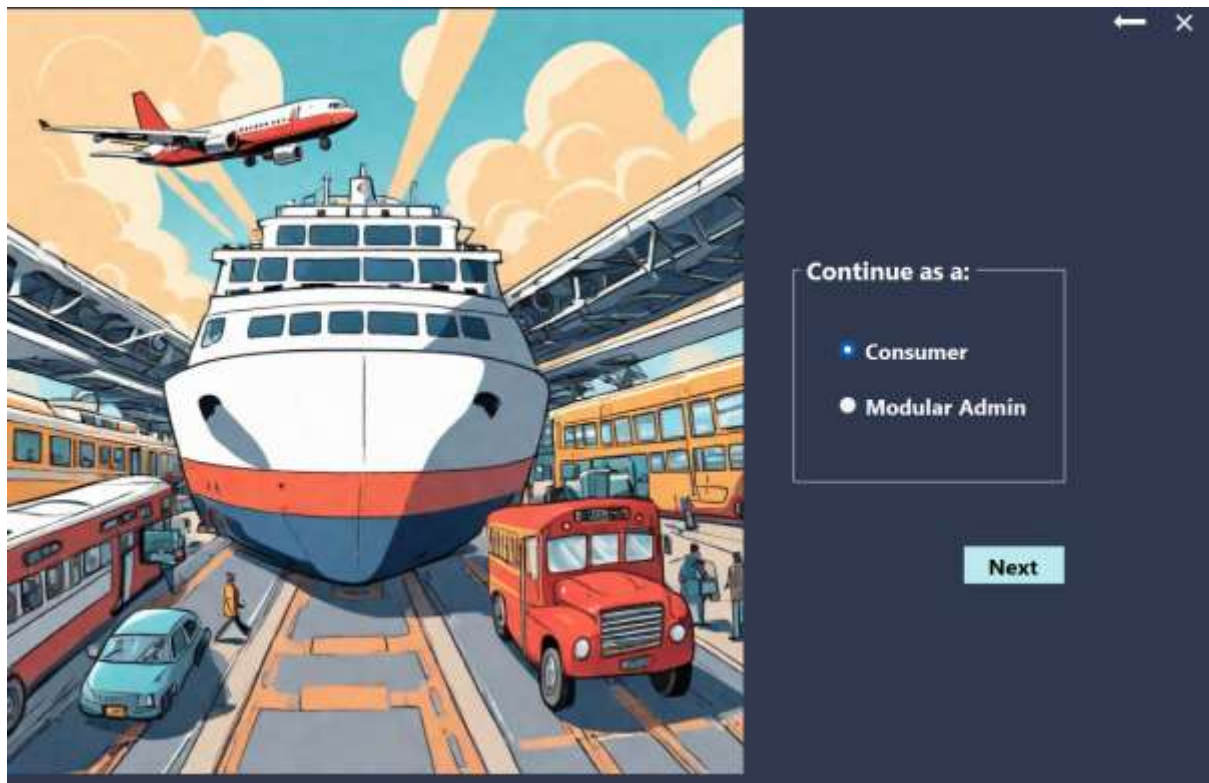


Figure: Registration Page

This image displays the 'Personal Information' step of a consumer registration process. The top navigation bar features the 'TravelEase' logo on the left and four circular icons representing the steps: 'Personal Information' (highlighted with a blue ring), 'Contract Information', 'Account Credentials', and 'Submit'. On the right of the navigation bar are back and close icons. The main content area is a dark blue panel with white text labels for the form fields: 'NID Number:', 'First Name:', 'Last Name:', 'Date of Birth:', and 'Gender:'. Each label is followed by a white input field. The 'Date of Birth' field includes a date picker showing 'Monday, January 1, 1753'. At the bottom right of the form area is a light blue 'Next' button.

Figure: Consumer Registration Page (Panel 1)

TravelEase

Progress: Personal Information (checked), Contract Information, Account Credentials, Submit

Phone:

Email:

Address:

Previous Next

Figure: Consumer Registration Page (Panel 2)

TravelEase

Progress: Personal Information (checked), Contract Information (checked), Account Credentials, Submit

Username:

Password:

Retype password:

☐ Show Password

Previous Next

Figure: Consumer Registration Page (Panel 3)

TravelEase

Personal Information

[Edit](#)

NID Number:

First Name:

Last Name:

Date of Birth:

Gender:

Contract Information

[Edit](#)

Phone:

Email:

Address:

Account Credentials

[Edit](#)

Username:

Password:

[Previous](#) [Register](#)

Figure: Consumer Registration Page (Panel 4)

TravelEase

Registration successful!!!

Your unique TravelEase ID:

TravelEase UserName:

Figure: Consumer Registration Page (Panel 5)

TravelEase

Company Details Modular Admin Information Account Credentials Submit

Company Name:

BD Govt Registration ID:

Vehicle Type:

- ☐ Bus
- ☐ Launch
- ☐ Train
- ☐ Airplane

Next

Figure: Modular Admin Registration Page (Panel 1)

TravelEase

Company Details Modular Admin Information Account Credentials Submit

NID Number:

First Name:

Last Name:

Date of Birth:

Gender:

Phone:

Email:

Address:

Previous Next

Figure: Modular Admin Registration Page (Panel 2)

TravelEase

Company Details Modular Admin Information Account Credentials Submit

Username:

Password:

Retype password:

☐ Show Password

Previous Next

Figure: Modular Admin Registration Page (Panel 3)

TravelEase

Company Details Modular Admin Information Account Credentials Submit

Company Details **Modular Admin Information** **Account Credentials**

Edit Edit Edit

Name: NID Number: Username:

Govt Reg ID: First Name: Password:

Vehicle Type: Last Name: Date of Birth:

Gender: Phone:

Email: Address:

Previous Register

Figure: Modular Admin Registration Page (Panel 4)

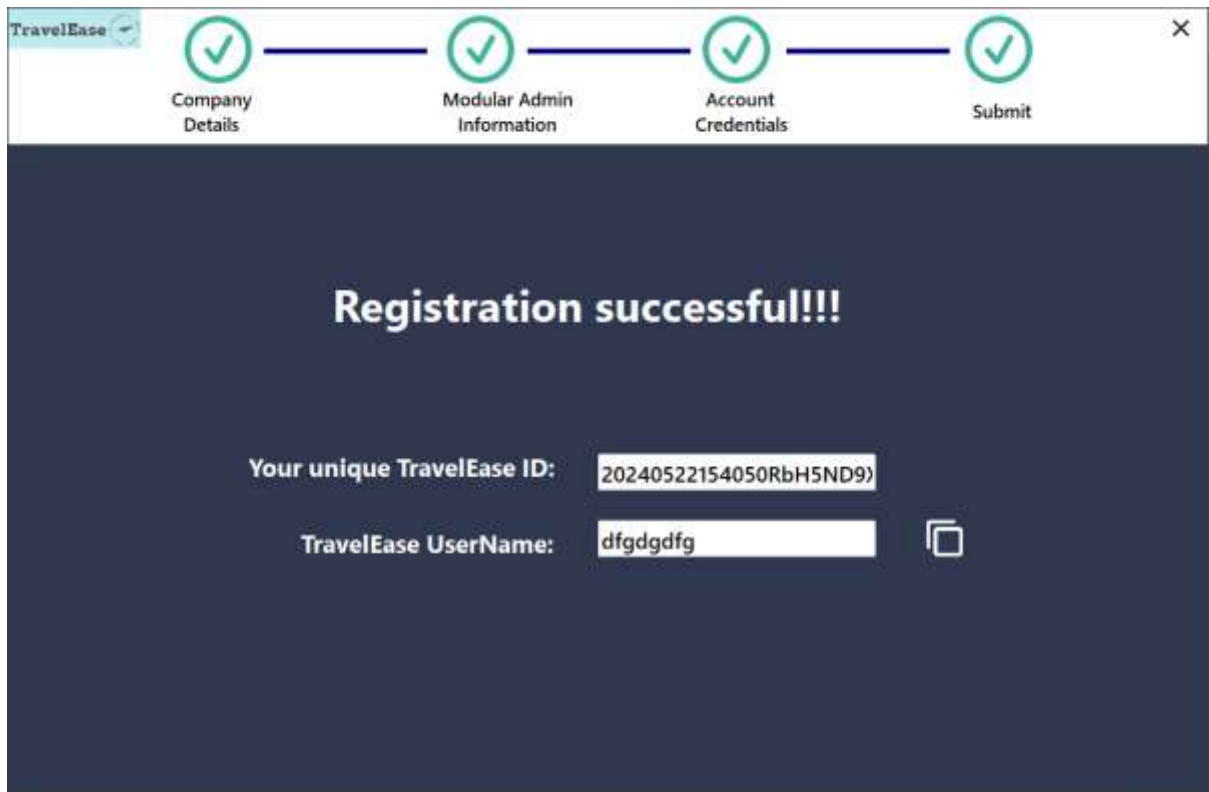


Figure: Modular Admin Registration Page (Panel 5)

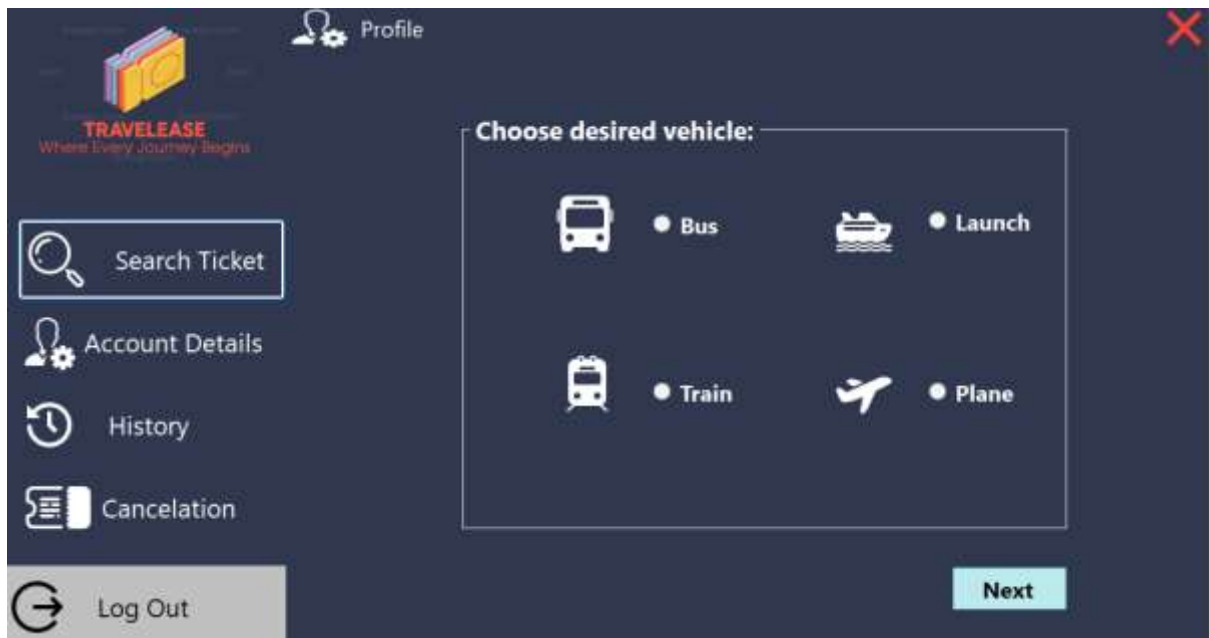


Figure: Consumer Dashboard (Search Ticket)



TRAVELEASE
Where Every Journey Begins

Profile

Search Ticket

Account Details

History

Cancellation

Log Out

From:

To:

Date:

Class:

Figure: Consumer Dashboard (Search Ticket)

Available Vehicle

	vehicleID	vehicleName
▶	1	Ford Fiesta
	2	Chevy Silverado
*		

Figure: Consumer Dashboard (Search Ticket)



Figure: Consumer Dashboard (Book Ticket)

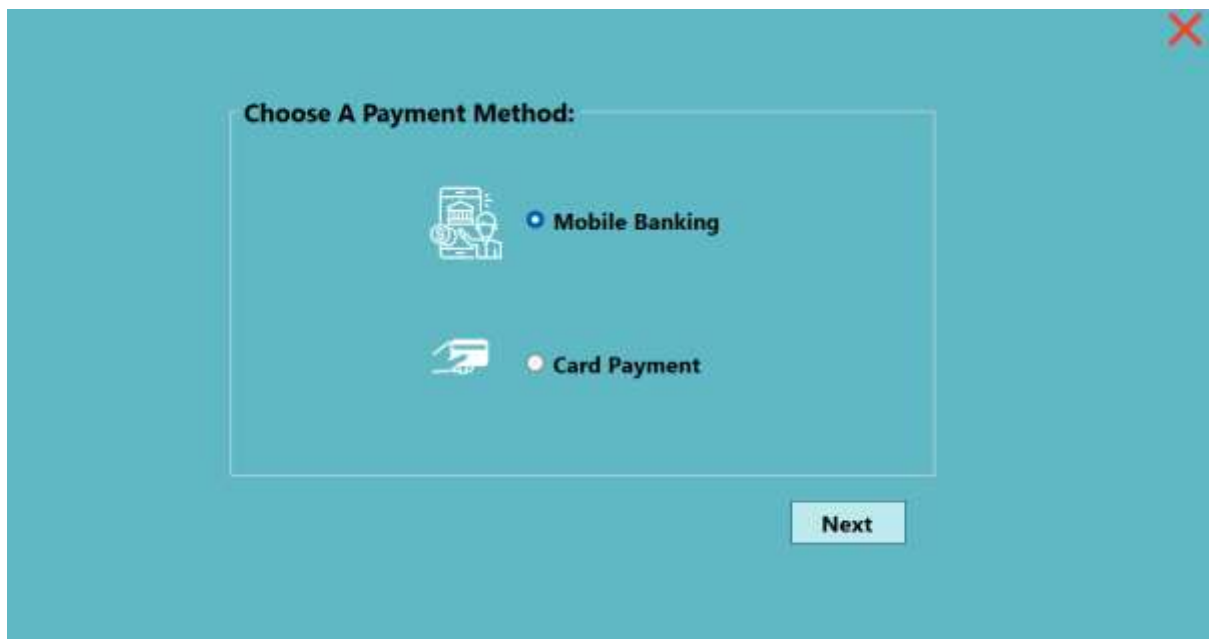


Figure: Consumer Dashboard (Payment Options)



The image shows a mobile banking interface with a teal background. In the top right corner, there is a red 'X' icon. On the left, a box titled 'Select a gateway:' contains two radio button options: 'BKash' with a pink bird icon and 'Nagad' with an orange icon. To the right of this box are two input fields: 'Mobile Number:' and 'PIN:'. Below these fields is a 'Purchase' button.

Figure: Consumer Dashboard (Mobile Banking)



The image shows a card payment interface with a teal background. In the top right corner, there is a red 'X' icon. On the left, a box titled 'Select a card:' contains two radio button options: 'VISA' with a blue icon and 'Master' with a red and yellow icon. To the right of this box are two input fields: 'Card Number:' and 'PIN:'. Below these fields is a 'Purchase' button.

Figure: Consumer Dashboard (Card)



Figure: Consumer Dashboard (Payment Processing)

TravelEase

✕

Ticket ID:	17	Seat Amount:	2
User ID:	20240516022449V6KHBjsiV	Seat Numbers:	BS-31, BS-22
Vehicle ID:	1		
Vehicle Class:	AC	Paid Amount:	400
Journey Date:	5/28/2024 3:41:29 PM		

Return

Download

Figure: Consumer Dashboard (Download Ticket)

Profile

Current Account details

userID	fName	lName	nid	gender	dob
user001	John	Doe	1234567890123...	Male	1/1/1980

Update Information

User Name: Gender:

First Name: Phone:

Last Name: Email:

DOB: Password:

ReType Password:

Update

Navigation: Search Ticket, Account Details, History, Cancellation, Log Out

Figure: Consumer Dashboard (Account Details and Information Update)

Profile

Recent Ticktes:

ticketID	buyDate	fare	seatAmount	vehicle
----------	---------	------	------------	---------

Navigation: Search Ticket, Account Details, History, Cancellation, Log Out

Figure: Consumer Dashboard (Purchase History)

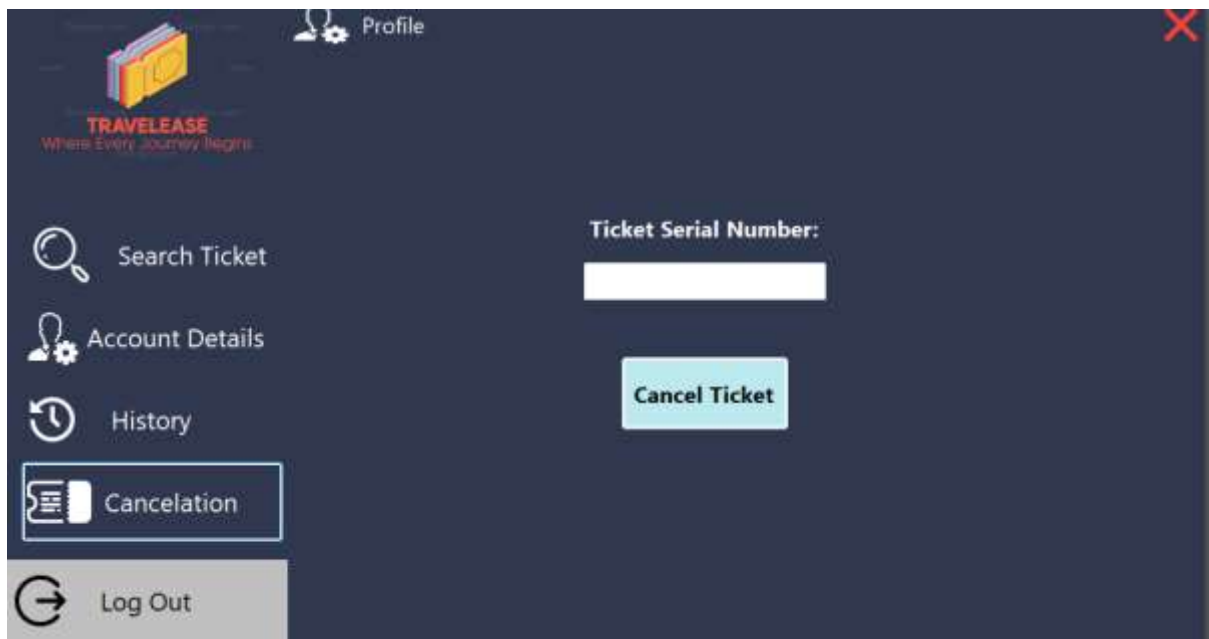


Figure: Consumer Dashboard (Ticket Cancellation)

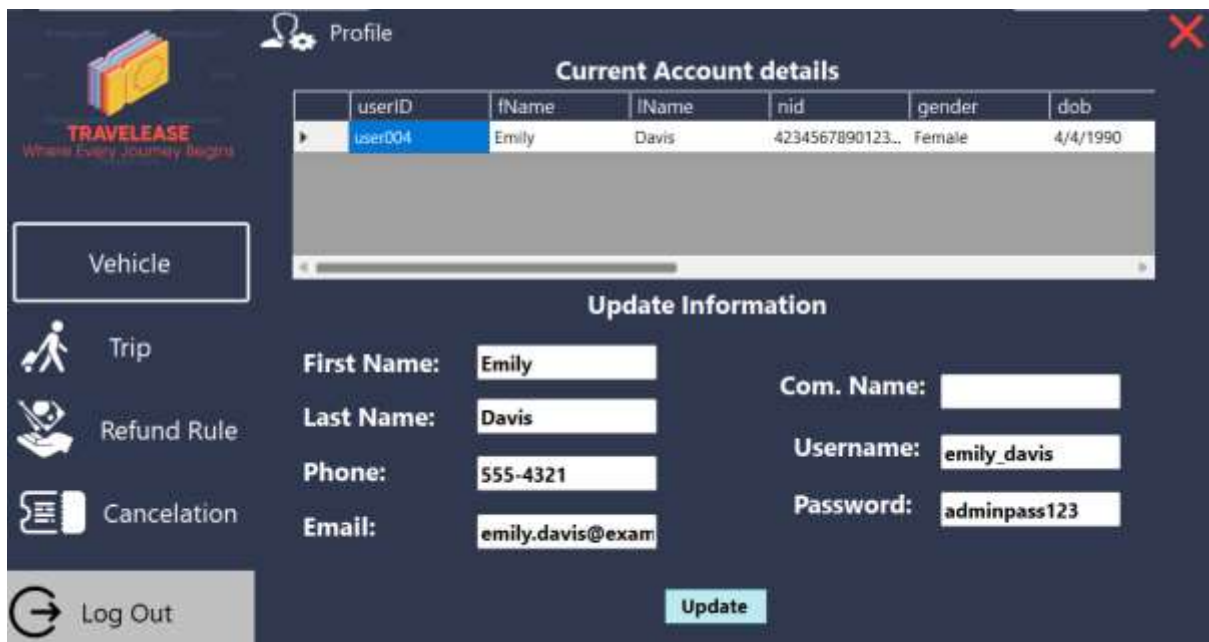


Figure: Modular Admin Dashboard (Account Details and Information Update)

TRAVELEASE
Where Every Journey Begins

Profile

Select a vehicle type:

☐ Bus ☐ Train
☐ Launch ☐ AirPlane

Vehicle

From:

To:

Vehicle Name:

BD Reg. ID:

ADD Cancel

Log Out

Figure: Modular Admin Dashboard (Add Vehicle)

TRAVELEASE
Where Every Journey Begins

Profile

Vehicle ID:

From:

To:

VehicleType:

ADD

Trip Details:

	desFrom	desTo	vehicle
	CityA	CityB	1
	CityB	CityC	3
	CityC	CityD	5
	Dhaka	Khulna	6
	Dhaka	Khulna	7
	Dhaka	Khulna	8
	Dhaka	Khulna	9
	Dhaka	Khulna	10
	Dhaka	Khulna	11
	Dhaka	Khulna	12

Log Out

Figure: Modular Admin Dashboard (Modify Trip)

TRAVELEASE
Where Every Journey Begins

Profile

Current Rule details

serial	refund_80_percent	refund_60_percent	refund_40_percent	no_refund	MAdminNum
1	24	20	16	8	1

Update Refund information

80% Refund: hr

60% Refund: hr

40% Refund: hr

No Refund: hr

Update Information

Vehicle

Trip

Refund Rule

Cancellation

Log Out

Figure: Modular Admin Dashboard (Set Refund Rule)

TRAVELEASE
Where Every Journey Begins

Profile

Enter Vehicle ID: **Search**

Vehicle

Trip

Refund Rule

Cancellation

Log Out

Enter Ticket ID: **Cancel Ticket**

Figure: Modular Admin Dashboard (Cancel Tickets)

Chapter 5: Conclusion

TravelEase is an innovative solution that transforms the ticketing process for transportation services, providing a seamless and efficient platform for users and service providers alike. By integrating user registration, secure payment gateways, and comprehensive ticket management functionalities, TravelEase ensures a smooth and hassle-free experience for travelers. The platform's robust features, such as seat selection and detailed ticket history, enhance user convenience, while the administrative tools empower transportation companies and system admins to manage operations effectively.

Employees benefit from streamlined company and fleet management capabilities, ensuring operational efficiency and optimal service delivery. The collaborative approach between system admins and modular admins ensures that the platform runs smoothly, addressing any issues promptly and maintaining high standards of service integrity.

TravelEase stands out by catering to the diverse needs of the travel industry, offering a user-friendly interface, secure transactions, and an all-encompassing management system. This comprehensive approach not only simplifies the travel booking process but also strengthens the operational backbone of transportation services, setting a new standard in the online ticketing industry. Through TravelEase, the complexities of travel arrangements are minimized, ensuring that both travelers and service providers enjoy a seamless and enjoyable experience.