



BROCHURE

A Guide To Upgrading Your SAP Commerce Cloud Platform

Out Of Support: What It Means For Your Platform & Your Business

The power and performance of eCommerce platforms have done nothing but increase in recent years, and SAP Commerce Cloud is no different. In fact, if you last upgraded your SAP Commerce Cloud platform two or more years ago, you could be “out of support” for your implementation.

“Out of support” for your platform means that you’re cut off from new SAP Commerce Cloud features or improvements that have come with recent releases, meaning you may be falling behind your competition. Imagine a scenario where the newly released SAP Commerce Cloud platform functionality you’ve been waiting for is on a recent version of the platform, but you don’t have access because you didn’t upgrade. This gives your competitors an advantage and you could be falling behind.

Worse yet, imagine that your platform is out of date, so you no longer receive technical support for your implementation. This could cause significant security or privacy issues for both you and your customers, and you may end up in the news for a data breach. Simply put, if you value business as usual, you can’t afford not to upgrade.

Whatever the case, it’s vital that the capabilities of your eCommerce platform align seamlessly with your business needs and goals, and EPAM can help you make that a reality. What follows is a brief guide on the benefits of upgrading your SAP Commerce Cloud platform, your out-of-the-box (OOTB) options, and why EPAM is the right partner to make it happen.



Stay Competitive With The Newest SAP Commerce Cloud Features & Functionality

Your SAP Commerce Cloud platform isn't going to stop working right when two years is up, but it will become significantly more out-of-date and less powerful versus the competition with every new release. It doesn't take long for your customers to notice that you've fallen behind your competition, with SAP frequently releasing a new version of its commerce platform multiple times per year.

AT THE HIGHEST LEVEL, EACH NEW RELEASE COMES WITH FEATURES AND ENHANCEMENTS IN THE FOLLOWING CATEGORIES:

FUNCTIONALITY

Take advantage of newly released functionality and features to enhance the customer journey and drive revenue

UX/CX

Bring better experiences to your clients to boost conversion

INNOVATION

Unlock the newest innovative tools to set your brand apart from the competition

INTEGRATION

Take advantage of improved integration between SAP products, pre-built connectors & changes in integration layers to easily integrate with backend systems & third-party vendors, improving overall enterprise-level integration performance

SIMPLIFICATION

Increase code maintainability and introduce new features by replacing custom functionality with tested and compliant OOTB components, making future solution enhancements easier and the platform nimbler

SUPPORT

Run on a fully supported version that also lets you access new features from your third-party integrations

SECURITY

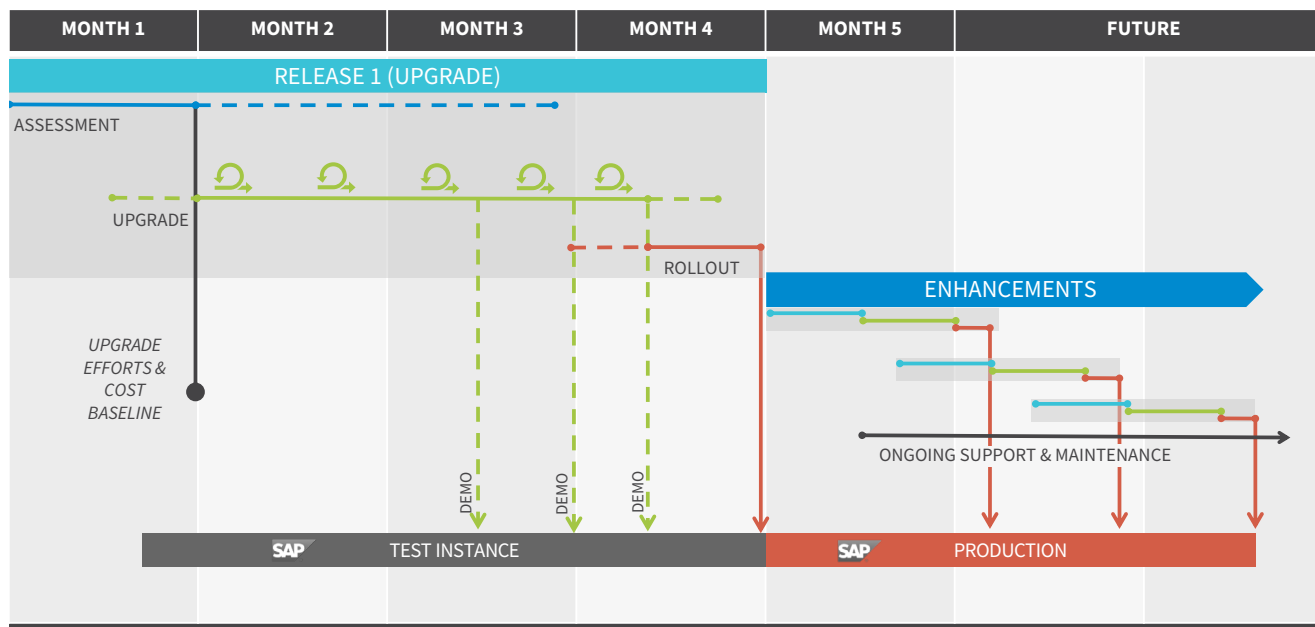
Get all security and critical bug fixes applied, ensuring that your online business continues to run smoothly

CLOUD

Make the move to the cloud and gain access to the latest SAP products as soon as they're released, and eliminate infrastructure headaches that slow down deployments

The Process: Go From Assessment To Upgrade In As Little As Three Months

SAMPLE UPGRADE ROADMAP: 3-5 MONTHS



BASIC STEPS TO A SUCCESSFUL UPGRADE

1. **Capabilities Workshop** – Get to know the functionality of the newest version of SAP Commerce Cloud to start the requirements process and understand the significance of key design planning decisions
2. **System/Business Review** – Review the current environment of your SAP Commerce Cloud platform and all of its integrations, as well as the current business fit
3. **Design & Transform** – Blueprint the future state of your eCommerce implementation and how it fits into your company's digital transformation strategy
4. **Upgrade & Innovate** – Perform the technical upgrade of the platform and transform your business with innovations that better engage your customers

EPAM: Your SAP Commerce Cloud Upgrade Partner

50+

**DELIVERED
PROJECTS**

40+

**SATISFIED
CUSTOMERS**

1,300+

**DEDICATED SAP COMMERCE
CLOUD SPECIALISTS**

430+

**SAP COMMERCE CLOUD
CERTIFICATIONS OBTAINED**

Beyond our SAP Customer Experience expertise, EPAM and SAP have a deep strategic relationship spanning 20+ years, with over 5 million EPAM person-hours spent on SAP projects. As a certified SAP partner with SAP-recognized expertise in SAP Commerce Cloud, we've performed some of the world's largest SAP Commerce Cloud platform installations and upgrades. Here are just a few of our keys to success:

- From strategy definition to deployment to production/go-live, we provide an end-to-end project lifecycle management to migration process
- Our global geographic footprint enables the execution of large-scale and complex engagements while ensuring the highest level of quality
- By achieving automation through DevOps best practices, including CI/CD, we deliver predictable outcomes through each phase of development and testing
- We have extensive experience operationalizing scaled upgrade migration processes by running a number of teams as a "factory"
- Our approach is supported by our account leadership and specialized teams with experience in SAP Commerce Cloud upgrades
- Expertise across the SAP Customer Experience (C/4HANA) portfolio

Through the combination of our experience and your desire to always stay ahead of the competition, we can successfully upgrade your SAP Commerce Cloud solution, guide you through what comes next, and ensure your eCommerce implementation can keep up with your business needs for years to come.

UPGRADE WITH EPAM

Contact us today to schedule a free consultation.

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