EPAM & EIS: Partnering to Shape the Future of Insurance
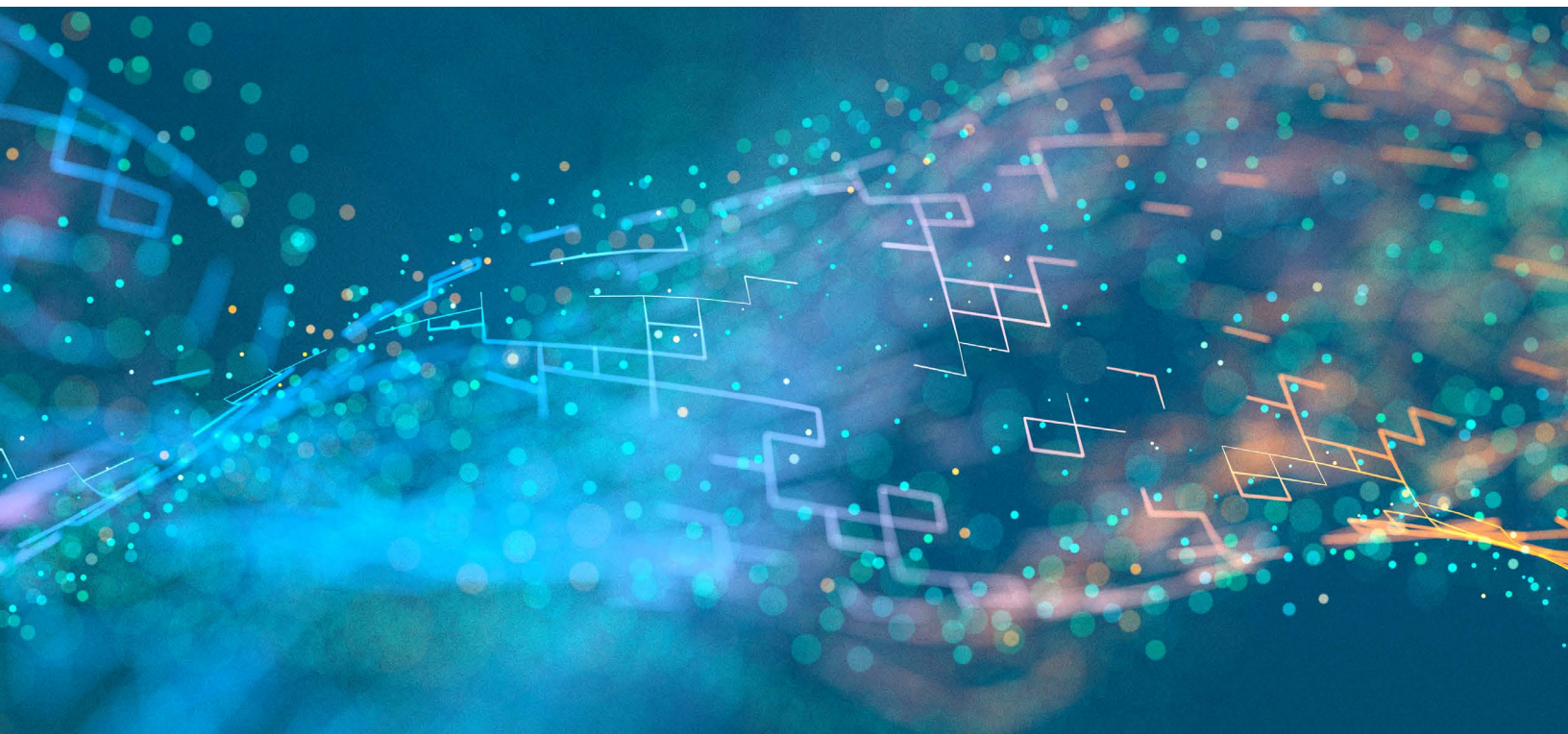
EPAM & EIS: Partnering to Shape the Future of Insurance

Global technology solutions providers EPAM and EIS have joined forces to help insurance companies accelerate their digital transformation journeys and meet evolving customer-driven demands. EPAM's proven delivery methodology and in-depth industry knowledge, combined with the integration of EIS' cloud-enabled and mobile-ready insurance platform, helps insurers embrace a next-gen business model that is innovative, fast, simple, scalable and agile.

OUR SOLUTIONS THAT DRIVE THE FUTURE OF INSURANCE

Together, EPAM and EIS can provide a digital insurance platform solution that empowers insurance carriers around the world to innovate and compete, free from outdated technologies and process inefficiencies. By creating a simple, unified platform for multiple solutions, we:

- Enable seamless customer experiences across any channel, such as online, mobile, phone or chat

- Leverage a unified, 360-degree view of customers across all client engagements

- Provide solutions made for digital insurance ecosystems, where every function within the core system is digitally enabled through APIs

- Guarantee access to the latest advances in security, performance and infrastructure through cloud-native deployments

EPAM WORKS WITH INSURERS AT EVERY STAGE OF THE DIGITAL JOURNEY

CONSULT

Using deep knowledge of numerous industries, technologies and emerging digital trends to help find the most direct path from challenge to business value.

- Industry Consulting
- Brand Development & Communication
- Platform & Product Strategy
- Enterprise IoT
- Experience & Technology Consulting
- Delivery & Process Optimization
- Cloud Transformation

DESIGN

Designing products and services through a holistic understanding of people's needs and emotions combined with in-depth expertise in the technologies that enable engagement across physical and digital worlds.

- Service Design
- Data Visualization
- Artificial Intelligence
- Customer Experience
- VR/AR
- Solution Architecture

ENGINEER

Engineering breakthrough products and customer experiences using technology that is architected, built and scaled for the future.

- Engineering Excellence
- Enterprise Applications
- Internet of Things
- Digital Platforms
- Agile Application Development
- Cloud & DevOps

OPERATE

Turning operations into intelligent enterprise hubs with proprietary platforms, integrated engineering practices and smart automation.

- New BPO/KPO
- Dedicated Delivery Centers
- SaaS & PaaS

OPTIMIZE

Optimizing systems and processes – from the technology stack to day-to-day business processes – to deliver quicker time to-market, increased customer engagement and a more connected enterprise.

- Delivery Optimization
- BPO/KPO
- Test Automation
- Managed Services
- Robotic Process Automation
- Security Testing

EPAM SUPPORTS EIS PLATFORM SOLUTIONS

Insurers need a technology partner with integrated capabilities to deliver end-to-end digital transformation. Through a combination of technical skills, consulting capabilities and industry experience, EPAM helps insurers seamlessly integrate EIS solutions that exceed customer expectations and stand out from the competition. The EIS Suite™ can help:

- Support multiple insurance lines across different markets and enable innovative personalization and customer experience strategies
- Integrate the full cycle capabilities harmoniously without a full technical overhaul
- Accelerate implementation time, as well as the ability to craft and launch new products and participate in new markets
- Create business and cost efficiencies and enable competitive differentiation at a scale not possible with legacy systems

EIS SUITE™

POLICYCORE®

Policy administration and underwriting with reduced process cycle times, greater accuracy, and easier interaction.

CLAIMCORE®

Claims management with a customer-centric workflow and automated fraud detection processes.

BILLINGCORE®

Billing, cash management, and commissions handling which leverages the flexibility and automation of the cloud

EIS DXP™

Open and digital experience platform with a rich set of APIs to help insurance carriers through their digital transformation journey.

CUSTOMERCORE™

Customer relationship management which provides a 360° view to aid acquisition, retention, upselling, and cross-selling.

WHO WE ARE

EPAM is a leading global product development, digital platform engineering and top digital and product design agency, serving customers in over 30 countries across North America, Europe, Asia and Australia. Through our 'Engineering DNA' and innovative strategy, consulting and design capabilities, we work in collaboration with our customers to deliver next-gen solutions that turn complex business challenges into real business outcomes. Over the past 25 years, we have helped our customers through each wave of technology change, building solutions that help them level the playing field and stay competitive through constant market disruption.

EIS is an insurance software company that enables leading insurers to innovate and operate like a tech company: fast, simple, agile. Founded in 2008, EIS provides a platform for high-velocity insurance operations. Its open, flexible platform of core and digital solutions liberate insurers to accelerate innovation, launch products faster, deliver new revenue channels, and create insurance experiences the world will love. And with thousands of APIs, the EIS® platform gives insurers the freedom to connect to a vast ecosystem of insurtech and emerging technologies. Headquartered in San Francisco, EIS powers premium growth for P&C and Life insurance companies worldwide.