

**BROCHURE** 

Reimagining and Building for the Future in an Evolving Insurance Market

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Three decades of helping clients navigate the waves of digital transformation by building solutions that help level the playing field and keep businesses ahead of the competition through constant market disruption.

EPAM partners with the world's leading companies to consult, design, engineer, operate and optimize business by engaging multi-disciplinary teams who combine deep domain and business expertise with design thinking, world-class engineering, modern operations practices and leading tools and frameworks. We are digital orchestrators, integrating vision and execution so our customers can accelerate and deliver transformation at scale.

#### WHO WE ARE

EPAM is one of the world's leading technology companies, with 61,000+ consultants and engineers who are at the sharpest end of innovation. Our international reach gives us access to some of the smartest minds and talents across the globe – consultants, designers, architects and engineers that help you dream it, design it, build it.



#### TRUSTED ADVISORS

Our consultants bring decades of insurance experience – spanning all major sectors (P&C, Life, Benefits) and functions of the insurance lifecycle.

We bring a deep understanding of industry business challenges, solutions and micro and macro trends.



# AWARD-WINNING DIGITAL AGENCY

EPAM is ranked in the top 25 of the world's largest digital agencies.

We make humancentric products and services that help you to consistently exceed your customers' expectations and build strong, longlasting relationships.



#### **ENGINEERING EXPERTS**

Engineering is in our DNA.

We bring 25+ years of product and platform engineering experience, building commercial software products and helping some of the world's most successful companies transform in response to the connected industrial revolution.

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#### WHAT WE DO

We help insurers across the industry explore new capabilities and leverage emerging technologies to enhance their customers' experience and improve operational impact through:



## PRODUCT AND SERVICE REINVENTION, TRANSFORMED BUSINESS MODELS

Our digital innovation and insurance experts help insurers discover new ways of doing business, both internally and externally. By applying emerging technologies, we create new revenue streams and service approaches.



### **UNDERWRITING AND CLAIMS TRANSFORMATION**

We work with businesses to identify areas within their processes where capabilities can be leveraged to streamline and enhance the customer experience for the insured, brokers/agents and internal users. Our process experts and cognitive engineers help insurers build solutions that optimize and improve insurance operations – meeting their clients when and how they want to be served.



### **ENGAGING, OMNI-CHANNEL EXPERIENCE DESIGN**

By delivering seamless, omni-channel experiences across a variety of products, we enable insurers new ways of doing business. We help define, shape and implement digital strategy to help position businesses for growth and success. Our talented designers know how to humanize technology and business to create meaningful, multimodal digital experiences.



# RISK INSIGHT ADVISORY SERVICES

Our data scientists and engineers can help insurers become insights-driven businesses, improving customer acquisition, customer retention, risk prevention, employee engagement and other key performance indicators. We help data to become insights and create the tools to engineer these insights into everyday transactions.



#### MODERNIZED PLATFORMS AND DIGITAL-FRIENDLY ECOSYSTEMS

We use a holistic approach to modernize legacy applications that address not only technology re-platforming, but also data migration, cloud and API enablement and enterprise architecture and infrastructure (EAI) issues. We are experienced in revamping customer- and employee-facing applications by improving integration with back-end systems and connecting disparate data and content stored in product-specific data siloes.

Experience how EPAM's client commitment and investment in delivering solutions to solve for insurers' most pressing business, digital and technology challenges is providing inspired innovation within the insurance market at epam.com/our-work/insurance or contact us at insurancepractice@epam.com

