

BKX Labs | Privacy Policy

Effective Date: January 28, 2026

1. INFORMATION WE COLLECT We collect information you provide directly to us when requesting a discovery call or initiating a project, including your name, company name, email address, and project requirements.

2. HOW WE USE YOUR DATA Your data is used strictly to:

- Provide and manage our software development services.
- Communicate project updates and roadmaps.
- Process payments and prevent fraudulent transactions.

3. DATA PROTECTION & VIRTUAL TEAMS As a virtual software house, your project data may be accessed by our internal team of specialists (Developers, Designers, and Project Managers). All team members are bound by strict non-disclosure agreements (NDAs) to ensure your proprietary information and code remain confidential.

4. THIRD-PARTY SERVICES We use trusted third-party services to deliver our work, including:

- **Communication:** Google Meet, WhatsApp, and Email.
- **Infrastructure:** AWS (Amazon Web Services) for secure file storage.
- **Version Control:** GitHub/GitLab for code management. We do not sell your personal or project data to third parties.

5. INTERNATIONAL DATA TRANSFERS By using our services, you acknowledge that your data may be processed in Pakistan and stored on global cloud servers (AWS). We take all reasonable technical steps to ensure your data is treated securely.

6. YOUR RIGHTS You have the right to request a copy of the data we hold about you or request its deletion after a project is completed and all contractual obligations are met.

7. CONTACT US For questions regarding your privacy or data security, please contact us at contact@bkxlabs.io.