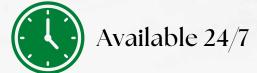
CONTACT

Register your complaint on DHA Helpline

RBCC office D-84, Iqbal Blvd Commercial Area, Sector D Ph-2



List of Minor Works

RBCC Charges Rs: 300/- per visit incl fault identification & rectification

	increating a continuation of a
	Tube/fancy light replacement
	Energy saver/ holder replacement
	Fan dimmer/regulator/ capacitor replacement
	Power socket replacement
Г	UPS fuse/battery replacement
Ī	Battery water checking
	Socket Replacement
	Intercom/doorbell replacement
	Pipe of flush tank / basin mixture replacement
	Waste pipe replacement
	Waste pipe bottle cleaning/checking
	Spindle replacement
	Shower cleaning
	Muslim shower/handle/towel rod replacement
	Door lock cylinder replacement
	Shut off valve/ball valve replacement
	Refill tube replacement
	Chain replacement
	Sink waste pipe replacement
	Bib cock installation
10,11	Wash basin drain pipe replacement
	Flush tank button replacement
	Squatting pan leakage checking
	Tab head/round shower head replacement
	Motor fitting replacement
	Motor checking
	Pump pressure/gas pipe leakage check
	Kitchen cabinet catcher replacement
	Instant geyser battery/thermo wire replacement
	Almirah handle replacement
	Water tank float valve replacement
	T-stop cock replacement
	Towel bolt replacement

Drawer lock/door handle & stopper replacement

DHAI-R Outsourcing of Home Maintenance Services



Initial need for Home Maintenance Team

- Due to the non-availability of tradesmen in the near vicinity, DHAI-R formed Home Maintenance Team in 2005 to facilitate residents.
- Recent exponential population growth in DHAI-R has outpaced the existing maintenance services.
- A meagre amount of Rs. 50 is charged per visit (compared to market average of Rs 500-700), meaning that DHAI-R bears the extra financial burden.
- Rapid expansion of DHAI-R implies priority handling of development work and focusing on modernization drive.
- Variety of service providers are conveniently available in the vicinity at competitive rates.

Outsourcing of Home Maintenance Services

- Home Maintenance Services in DHA Phase-2 have been outsourced to Red Brick Construction Company (RBCC), private vendor, as a pilot project after extensive evaluation.
- RBCC agreed to provide services at comparatively much lower rates than market.
- Overall control will still be exercised by DHAI-R management.
- More services providers can be engaged based on evaluation of pilot project.
- Residents have a choice of using RBCC services at controlled rates or engage other service providers in the market.

Salient Aspects of RBCC Home Maintenance Services

- Trained Staff (Electrician, Plumbers, Carpenters, AC Mechanics, Masons, Painters) available 24/7 in three shifts.
 - Replacement parts
 available with vendor
 RBCC (Cost to be paid by residents).
 - Residents will be charged a controlled rate of Rs 300/per visit for identification of faults and minor work included in the list.

