



ACOMARA
www.aconcaguaexpeditions.com



SEASON
2017 / 18

Scheduled Expedition to MOUNT ACONCAGUA (22834 fasl / 6962 masl)

Aconcagua climb via POLISH GLACIER TRAVERSE Route ("Two Faces")
Vacas Valley + Upper Guanacos + Plaza Argentina + Camp 1 & 2 on Polish Route + Traverse to
Normal Route + Summit + descent via Normal Route



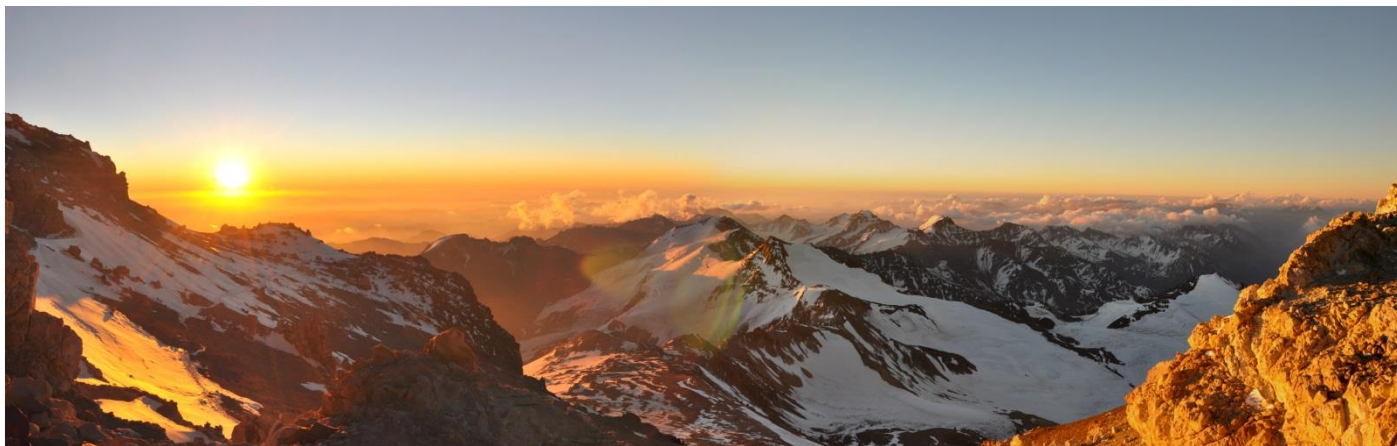
Introduction

An alternative and beautiful path. Aconcagua will express its most rustic side, as an adventurous spirit will enlighten the trail with every step. We will walk across the Vacas Valley up to Plaza Argentina base camp. Then we follow the Polish Glacier route up to Camp 2. Crossing the mythic base of the Polish Glacier we will take the Normal Route, in the last stretch up to Camp 3. From there we will try the Summit of Aconcagua. The descent follows the normal route, knowing the famous Plaza de Mulas base camp. This special trail, for special people with the best Aconcagua company.



The Best of the Expedition

- ✓ A program that gives you the opportunities to succeed.
- ✓ The opportunity to visit the Aconcagua on one of its most beautiful and less visited faces.
- ✓ The Aconcagua Mountain is the highest mountain in America and is part of The 7 Summits Circuit (this consists of climbing the highest mountains of each continent).
- ✓ The opportunity to visit both base camps in Mt. Aconcagua, Plaza Argentina in the Polish Route and Plaza de Mulas in the Normal Route.
- ✓ An excellent chance to test yourself at an altitude of up to 23,000 feet, which is a great stepping stone for climbing the Himalaya mountains of 26,000 feet.
- ✓ Porters for common gear to altitude camps. Most of the common equipment (tents, kitchen sets, stoves, ropes and the garbage produced for the group) will be carry to altitude camps for a team of porters. This helps you to save energy to achieve your goal.
- ✓ Share with people around the world, that like you, are looking for a challenge inside full communion with the mountain.





Departure dates

Starting Date – Day 1	Final Date - Day 19
December 1	December 19
December 04	December 22
December 18	January 5
December 29	January 16
January 08	January 26
January 19	February 6
February 05	February 23
All departure dates are 100% guaranteed	

Difficulties

Technical difficulty: climbing Aconcagua via Polish Glacier Traverse route does not present any technical difficulty. Even though in this expedition you take some part of the Polish Glacier, you do not require a previous climbing experience on rocks or ice.

Physical difficulty: as in the Normal or Northeast route the process of acclimatization is really important in order to succeed in getting the summit. As this is a factor on any of our expeditions, the only pre requirement would be to follow a program of training that is adapted to the activity that you are going to make. The rest of the program is planned in order to make you enjoy and know one of the most beautiful traverse in the Aconcagua mountain.

Other types of difficulties: the biggest problem that you may face on your expedition are the effects of the altitude on your body. These can be overcome with a previous and correct acclimatization to Aconcagua climb, which is a factor on any of our programs. Another difficulty are the low temperatures on the mountain, the effects of which are reduced with a high-quality clothing and equipment.

Important

Going to Mount Aconcagua is one of the most wonderful experiences a person can live. There, one can know oneself and those around deeply. A general but essential advice for those who want to climb this mountain: to be aware that what matters is not the summit, but walking towards it step by step, without being exposed to danger because preserving our heart healthy is what makes sense to the adventure. And if we reach the summit, it is really amazing. Then, for it to be worthy, the important thing is to start again, step by step, from hill to hill, from year to year, because the mountains, like life, are infinite and generous and they deserve to be shared among friends.



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Itinerary

(Height in feet - meters above sea level)

It includes: B: Breakfast / L: Lunch / PL: Packed Lunch / D: Dinner

Day 1: Mendoza (2508ft – 760m)

Receiving in Mendoza / Lodging in a 4* superior hotel . In the afternoon there will be an instructive talk about the Mount Aconcagua and the guides will check your equipment. Time to rent or buy some equipment if you need.

Day 2: Mendoza / Penitentes-Puente del Inca (8992ft – 2725m)

Obtaining of permits. Transfer to Penitentes-Puente Del Inca. Lodging in hotel. Preparation of the loads for the mules. (B, L, D)

Day 3: Penitentes / Pampa de Leñas (10,230ft - 3100m)

Drive to Quebrada de Vacas. Beginning of the trekking to Pampa de Leñas. Setting up of tents and resting. You will only carry your daypack, our mules will carry your personal equipment. (B, PL, D)

Day 4: Pampa de Leñas / Casa de Piedra (11880ft - 3600m)

Trek to Casa de Piedra. You may only carry a small backpack, our mules will carry your personal equipment. (B, PL, D)

Day 5: Casa de Piedra / Plaza Argentina Base Camp (13200ft - 4000m)

Trek to Plaza Argentina base camp. Lodging. You will only carry your daypack, our mules will carry your personal equipment. (B, PL, D)

Day 6: Plaza Argentina Base Camp (13200ft - 4000m)

Resting day in Plaza Argentina. (B, L, D)

Day 7: Plaza Argentina / Camp 1 (16335ft - 4950m) / Plaza Argentina

Acclimatization trek and transportation of material to Camp 1. Lunch and return to Plaza Argentina. (B, PL, D)

Day 8: Plaza Argentina Base Camp (13200ft - 4000m)

Resting day in Plaza Argentina. Checking of equipment for the ascent. (B, L, D)

Day 9: Plaza Argentina / Camp 1 (16335ft - 4950m)

Climb to Camp 1. Setting up of tents and resting. Our porters will carry the tents and common equipment. (B, PL, D)

Day 10: Camp 1 / Camp 2 - Upper Guanacos (18095ft -5500m) / Camp 1

Acclimatization trek and transportation of material to Camp 2. Lunch and return to Camp 1 (B, PL, D)

Day 11: Camp 1 / Camp 2 - Upper Guanacos (18095ft -5500m)

Climb to Camp 2. Setting up of tents and resting. Our porters will carry the tents and common equipment. (B, PL, D)

Day 12: Camp 2 (18095ft - 5500m)

Resting day in Camp 2. (B, L, D)

Day 13: Camp 2 / Camp 3 (19740ft - 6000m)

Climb to Camp 3 by making a traverse to the Normal Route crossing the mythic base of the Polish Glacier. Our porters will carry the tents and common equipment. (B, PL, D)

Day 14: Camp 3 / SUMMIT (22974ft – 6962m) / Camp 3

Climbing day from Camp 3 to the SUMMIT!!! using the Normal Route and returning to Camp 3. (B, PL, D)



Day 15: Camp 3 / Plaza de Mulas base camp (Normal Route)

Descent from Camp 3 to Plaza de Mulas base camp. Our porters will carry the tents, garbage and common equipment. (B, PL, D)

Day 16: Plaza de Mulas / Puente del Inca / Mendoza

Descent to Puente del Inca. You will only carry your daypack, our mules will carry your personal equipment. Drive to Mendoza. Lodging in a 4* superior Hotel. (B, PL)

Day 17: Mendoza

Breakfast. Optional transfer from the hotel to the airport. (B)

Day 18: Extra day for contingencies as bad weather that may prevent the normal development of the program. (B, L, D)

Day 19: Extra day for contingencies as bad weather that may prevent the normal development of the program. (B, L, D)

NOTE

Guides may choose to invert days 11 and 12 if they deem it necessary. The above itinerary is intended as a guideline only. Although every effort will be made to adhere to it, changes may be caused due to weather conditions or other unforeseen events. Please be flexible if necessary.

Graphic of Altitude and Acclimatization (m.a.s.l = meters as sea level)





Included services

► Assistance and support for lost luggage recovery

You will have all the necessary support to retrieve their luggage as soon as possible. In Acomara-AconcaguaExpeditions we know the importance of the equipment for the success of the expedition and the extra costs which may entail having to rent or purchase again. While the loss of baggage is a responsibility of the airlines, our Customer Support Staff will assist you in Mendoza for the fast recovery of it.

► Hotel in Mendoza

While you are in Mendoza city, you will be lodged in a 4 stars superior Hotel for 2 nights in a double room (the first night of the itinerary and the last night of your itinerary after climbing down from the mountain). Breakfast and taxes are included and will represent no additional cost. Nonetheless, if you wish a different type of room or service, you can acquire it as an additional service.

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► Luggage care

If you wish to leave certain personal belongings that you are not going to use during your Aconcagua expedition, you can count on the best security of the hotel of your expedition for leaving your personal effects. You will also be able to leave your possessions in Penitentes/Puente del Inca or in Base Camp.

► Transfer Mendoza / Puente del Inca / Mendoza

A private transfer will pick you up from your hotel and take you to Puente Del Inca. We will drive over 180 kilometers, which separate Mendoza City from Puente Del Inca (roundtrip). The scenery on the journey is one of the most spectacular landscapes in the central Andes.



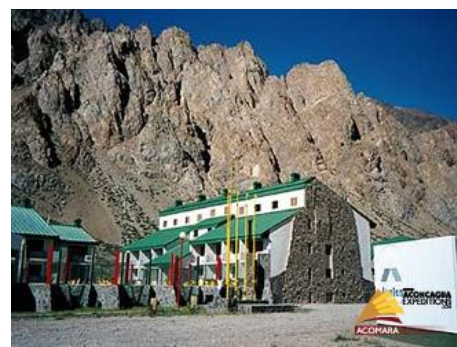


► Meals

On the expedition you will enjoy all the meals (B: Breakfast / L: Lunch / PL: Packed Lunch if we are on the move / D: Dinner) that are carefully planned by professionals to have a balanced diet during those days on the mountain. The cooks always prepare every meal, with fixed menu from day nº 3, except at the high altitude camps where the guides will be in charge of the cooking. You will enjoy tasty and large portions of very good meals. If you are vegetarian, let us know.

► Lodging in Penitentes/Puente del Inca

During the Inca Empire this spot was a strategic point for the crossing of the Andes mountain. Over the last years it has become the point of departure of every expedition, whose aim is to get the summit of Mount Aconcagua. The Hotel was built here, it is located in this strategic zone, five kilometers far from the Mount Aconcagua Park trailhead. You will spend one night in this beautiful place at the beginning of your expedition in shared rooms with a private toilet. Complete breakfasts and dinners in the restaurant of the hotel are also included. Our private transfer will take you to the Aconcagua Park entrance.



► Assistance for the arrangements of loads to be transported by mules

The mountain guides will advise you on when you have to decide what to include in your luggage and the way that we are going to arrange it on the mules.

► Transfer to the Aconcagua trailhead

You will be driven by a private transfer over 5 kilometers, from the hostel in Penitentes to the first Rangers Station. Here your permit is checked and you are informed about the park rules.

► Load mules

These strong animals were the ones that helped the armies that fought for the freedom of South America, to transport their belongings over the mountains. Mules move over mountain with great caution, having the possibility to carry big loads. The negative aspect of these animals is their untamed character. That is why we have selected a professional team of muleteers, called "arrieros", who have dedicated their lives to the country animals. They know how to deal with these animals, because of their experience. From Puente Del Inca to Confluencia, from this camp to Plaza de Mulas, and in the return your belongings will be carried by mules. Each mule can carry up to a limit of 60 kg, and every client may transport on the mules a maximum of





30 kg on each stage of the approach. We strongly recommend you to bring a strong duffel bag.

► **Camps in Pampa de Leñas and Casa de Piedra**

While you are gaining height, your body needs some time to start with the process of acclimatization to Aconcagua climb. Therefore, it is extremely important to stop for a night in Pampa de Leñas and the following day continue with the trek to Casa de Piedras. In every stop you will meet the Arrieros, who will give you your gear to spend the night. The guides will help you in the setting of the tents, and will prepare the dinner and breakfast.



► **Base Camp in Plaza Argentina**

Once you have arrived at Plaza Argentina, you will spend 4 nights in the campsite. It's fully prepared to make the trip around the magnificent South American mountain as comfortable as possible. There are tents for eating, kitchen, equipment storage. Toilets are available too. An excellent team of people will attend you, preparing delicious meals and providing you an excellent service. The advantages of the campsite are not only its commodities, but also the direct contact with nature



► **Tents**

Normally, during the summer high-season, Aconcagua is a mountain with good weather conditions. Yet if you happen to have a few days of storms, you will be responsive to nature's whims at Aconcagua high altitude camps. Therefore, we do not hesitate to provide you with the highest quality bedroom tents for high altitude campsites. We use brands that have proved an excellent performance in Aconcagua over the years like The North Face and Mountain Hardwear. The arrangement is usually 2 climbers per tent. For more information about The North Face VE 25 tents please follow this link: www.thenorthface.com and for Mountain Hardwear Trango tents 3.1 please follow: www.mountainhardwear.com



► **Communication**

The expedition take advantage of the VHF and BLU radio lines that help to stay in contact between the high-altitude campsites, Plaza de Mulas, Confluencia, Puente del Inca and Mendoza. Therefore, almost instantaneously answer to whatever issue that may arise.



► **IMPORTANT – It includes porters for altitude camps**

Our expeditions to Aconcagua include the help of porters in the altitude camps so that our climbers can walk from camp to camp carrying less weight and this being able to concentrate their energies on summit day. Porters appear on stage with the need of people and expeditions that, due to their logistics, need to transport a great quantity of equipment to altitude camps. Our porters are people very well adapted to working in the altitudes of Aconcagua. They have reached the summit many times and their response of their body to altitude is considerably faster and better than that of many athletes. Our porters are in charge of carrying tents, team garbage (including toilet garbage that must be transported by each expedition according to regulations of Aconcagua Park) and they will also carry the first aid kits. Porters transport all these loads from Plaza Argentina Base Camp to Camp 1, from Camp 1 to Camp 2, from Camp 2 to Camp 3 and the return from Camp 3 to Plaza de Mulas Base Camp (Normal Route). Each expedition member must transport their personal equipment (backpack, sleeping bag, boots and personal belongings) plus their share of meals and cooking elements. During acclimatization treks, climbers will not have to transport their personal equipment (which will be left behind in the previous camp). The purpose of acclimatization treks are to acclimatize and transport the meals that will be consumed on the following day. Anyway, if you want to hire a porter to transport your backpack and acclimatization trek weight in all expedition days (but summit day) or you want to hire a porter for transporting only your personal backpack, do not doubt in requesting this service to us (such porter services may have additional cost and they will be non-included and optional services).



► **Plaza de Mulas Base Camp**

Once you have arrived at Plaza de Mulas, you will spend the night in the campsite, fully prepared with tents for eating, another for the kitchen, a third tent for equipment storage, and toilets. Here excellent workers will prepare delicious meals and provide you an excellent service too.

► **Extras days**

There are two extra days that can be used on the mountain in case of bad weather conditions or contingencies which could delay the regular itinerary. Since the climbers' safety is our main priority, the leader guide will be in charge of taking this decision.



► Guides ([See more information about them](#))

The guides in charge of the expedition are professionals who have obtained their degree from the AAGM or the EPGAMT (2 and 3 year careers). We believe that one of the keys for having a successful expedition is to count on people who have the best qualifications and at least 5 years of experience in Aconcagua to provide safety and trek across the paths of nature with conviction and professionalism. Our expeditions are leadered by one high altitude mountain guide per every 3-4 climbers from base camp. The guide's equipment include a VHF radio, first aid kit with the specific medications for altitude sicknesses, ropes, altimeter, digital oxymeter and professional clothing and equipment. Medicines will be provided after the approval of the doctors of Park Aconcagua. All of this is necessary for your safety and well being.



► Participation or Summit Certificate

We will extend you a certificate signed by the Guide of the expedition and the CEO of Acomara-AconcaguaExpeditions certifying that you have participated in the Mount Aconcagua expedition (or reached the summit if that happened).

► Medical and pharmaceutical support in Mendoza City

Your safety and health is our priority. If you need to be evacuated from Aconcagua for medical reasons or you finish your expedition with any kind of medical condition, our team will provide you personal bilingual support for all medical activities you need to do after returning from the Aconcagua like assisting you if you need additional medical attention, medical studies like lung x-rays, shopping medicine, hospital admission, etc. The expenses arising from hospital admission, medical studies, doctor's fees, ambulances, medicines, etc. are not included.

In addition, you will be able to use our optional service of full bilingual assistance for your time in Mendoza until you fully recover. The objective is that you feel completely accompanied and content until you fully recover your physical health and you are able to return to your home country.

► Support in Mendoza after your Expedition

After you return from your expedition to Aconcagua and your services for the expedition finish, our customer support team will continue to assist you with everything you need in Mendoza City.



Not included services

► Climbing Permit

The only way to enter the Mount Aconcagua Park is by getting the permit personally in Mendoza city. If the ticket is not used within the dates established by the Park authorities, the money will not be returned. The ticket will be invalid in the future years. The entrance fee's payment support the maintenance and care of Mount Aconcagua Provincial Park and aid to preserve and protect it. It also supports the maintenance of the medical, the park rangers and the rescue service (helicopter).

► Extras

Those extra expenses like food or drinks separate from those specified in the program are not included.

► Expenses emerging from abandoning your scheduled itinerary

The itinerary includes group services in order to provide more and better services at a low price. When you abandon the itinerary of your expedition for any reason (like personal reasons, health, etc.) you begin to use private services. If you abandon the itinerary, the company covers the transportation from Puente del Inca to Mendoza City by line bus free of charge. The second hotel night in Mendoza city included in your expedition can be used at this moment. If you need extra hotel nights, private transfer or other services originated by the abandonment of the expedition, they shall be considered additional services not included in the price of the expedition. They may be mules from Plaza Argentina or Plaza de Mulas to Puente del Inca (USD 480 or USD 240 each), personal guide to go down with you from Plaza Argentina (USD 500), private transfer from Puente del Inca to Mendoza city (USD 240), medicines, doctor and ambulance fees outside the park, etc.

► Personal equipment and Sleeping bag

Your personal equipment is not included in the expedition. You can bring it from your country or you the option of either purchasing or hiring all gear needed for your expedition once you are in Mendoza. We will help you with this. The list of this recommended gear is shown further on this page.

► Personal Insurance

Having a personal insurance is not a fundamental requirement to climb the Mount Aconcagua. However, we suggest that you to contact an insurance company if you wish to get one, taking into account the risk in the mountain.

► Porters for personal equipment

The porters may help you to transport your belongings from a camp to another one offering you a better result on the mountain. So do not hesitate in letting us know, if you decide to take one. The price will depend on the stretch that your equipment will be carried.



Watch the video "Equipment guide to climb Aconcagua"



Recomended Equipment and Clothing

Feet:

- 2 pairs of synthetic inner socks
- 4 pairs of thick socks for cold (ski type)
- 1 pair of comfortable trekking boots
- 1 pair of gaiters

Legs:

- 1 pair of fine synthetic pants
- 1 pair of thick shelter pants
- 1 pair of rainproof pants
- 1 pair of comfortable long pants (trekking type)

Body:

- 2 synthetic underwear shirts
- 1 turtleneck of synthetic material
- 1 fleece jacket of alike
- 1 shelter jacket (down or synthetical)
- 1 rainproof jacket

Head:

- Sun cap or hat
- Shelter hat (wool or fleece)
- Light balaclava
- A good pair of sunglasses with UV filter and nose and side protection
- A pair of ski goggles
- A handkerchief for the neck

Hands:

- 2 pairs of light inner gloves
- 2 pairs of rainproof gloves (mitten type)
- Wet towels

Expedition material:

- Book or anything that helps to be entertained in the tent
- 1 Sunscreen
- Water bottles for three liters in total
- 6 pairs of hand warmers
- Sleeping mattress for high mountain
- Personal care elements
- Front lamp with extra batteries
- An stainless steel thermos of one litter or half a litter
- Personal crockery (Bowl, cup, fork and spoon)
- A synthetic or duvet sleeping bag for – 35 °C

Technical equipment:

- 1 comfortable backpack of 80 liters
- 1 Pair of double or triple boots for high mountain (suitable for 23000 feet - 7000 meters and – 40°C temperature)
- Semi-automatic crampons
- 1 pair of telescopic poles
- 1 helmet



E.A.P. OPTION (Extra Acclimatization Program)

The expedition can be hired with the EAP option, which consists in a previous two or three days stay in Puente del Inca or El Plata valley and guided trekkings around the area (up to 4000/5000 masl), to ensure further the process of acclimatization (which is very important to get the summit). If EAP is of interest, please consult us for more information.

RESERVES

To confirm the reservations, Acomara - AconcaguaExpeditions asks for a down payment, we accept credit cards or banking transfers. To ensure the security of your information all credit cards transactions are handled by PayPal (your credit card information will never be required). The balance must be paid in Mendoza, before starting the expedition.



[RESERVE NOW HERE!](#)

[See Testimonials and References](#)

[More information or prices - Contact Us](#)



► Guaranteed Satisfaction and Cancellation Policy (Refunds)

In case you have to cancel or postpone your expedition for any reason, our policy is to protect your money. We have a **Flexible Booking** option, that in case you are not able to join your expedition for any reason, allows you to cancel the services you have booked, even if you cancel the previous day of your arrival (written confirmation by email is required for all cancellations). Only in case you cancel your services under these conditions, you will have an Available Credit (from 90% to 10% of your prepayment, depending on the anticipation of your written cancellation, from 90 days to 1 day prior to the 1st day of your program). Your Available Credit may be used for different services offered by Acomara in the following 5 seasons (100% transferable free of charge, it may be used by you or by any other person you want to transfer your credit to) or you may also request a REFUND (only 50% of your available credit, refunds will be made in the next 15 days after written request and they will exclusively be paid to the client's paypal account. Acomara will pay paypal fees of all Refunds). At the moment of the usage of credit, the current prices of the season when the new reservation is made will be taken as valid.

In case your expedition doesn't reach the summit, you will have **50% discount to try again** to reach the summit in one of our Open Expeditions through the Normal Route to be used in the following season in a specific departure date set by Acomara or 25% discount in any of our Open Expeditions of the following season (discounts will be applied from regular prices, subject to availability). Additional services may have different booking conditions.



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Terms and Conditions of Service

The following general terms are in total agreement with the regulations of law 18.829, decree 2.182/72 and resolution 404/72 of Argentinian legislation.

Acomara-aconcaguaexpedition.com, addressed at 545 Montevideo St., office 4, Mendoza city, hereinafter the company, establishes the following general terms in the provision of tourist services in the Andes, especially in mount Aconcagua:

1. Knowledge of expressed terms: when you, hereinafter the client, accept and send your reservation form (and the form of any other person included under your name in the reservation) and it is accepted by the company, the client explicitly agrees and accepts all the detailed clauses in these general terms, and guarantees that all the information in the reservation form is complete and true. When the company accepts the reservation, agrees to fulfill the obligations defined in this contract.
2. Reservations: they will be received and confirmed when they are formalized by the client:
 - 2.1 by the remittance of the complete reservation form. Every person participating in the expedition must complete one form and supply the largest amount of information. The client will notify immediately if any information in the form has changed.
 - 2.2 by paying a deposit, the client will pay all transference costs, if any.
3. Confirmation of reservation: once the client has completed steps 2.1 and 2.2, the company will send to the client the confirmation via e-mail. Thirty days prior to the beginning of the expedition the company will send general information about hotels, contact telephones and other relevant information.
4. Balance payment: the remaining balance will be invariably paid before the expedition starts.
5. Promotions, bonuses and special discounts: in case the client has been offered any kind of promotion, such as free services, discounts or other additional services with respect to the ones indicated in the program; like extra transfers, extra days or hotel nights, extra meals, massages, city tours, wine tours, discount on personal gear, free rental of personal equipment, or any other additional benefit offered with respect to the ones indicated in the program, these benefits may be promotional and/or eligible by the client; in order to obtain this benefits, the client must book the benefits sending an mail to the company explaining which benefits the client wishes to take, according to the available options at the moment when reservation was performed. The client must send this reservation comprehensively and in writing, within 30 (thirty) consecutive days from the moment the reservation was performed. After this period, all benefits which are not booked and confirmed will expire and will have no validity, without any possibility of using them in the future, or asking a refund or compensation for them. The client is committed to book the free or discounted service indicating all necessary details like date of service, type of service, and detailed characteristics; in case the benefit includes rental of personal gear, the company is not responsible for availability of sizes, brands and models in the rental shop, the company only guarantees the benefit in a shop specified by the company with the available stock at the moment of renting personal gear. The reservations of free services cannot be changed or refunded. If the client, for any reason cannot take or does not want to take the service, it cannot be exchanged and it is not possible to request any compensation or credit to the company.
6. Prices: all prices mentioned are expressed in American dollars and are subject to modifications without prior warning. The client pays according to the current rate. The price will be fixed when the client pays 100% of the hired services.
7. Cancellation, credits and refunds policy: if for some reason the client needs to cancel his/her participation in any of the programs, his/her prepayment will be subject to the booking conditions performed by the client. These booking conditions have been sent to the client before asking for the prepayment.
8. Changes made by the company before departure: the company reserves the right to modify itineraries, services, departure dates, etc. If by this the company may offer a better service or when an act of god or causes beyond the company's control occur, such as: strikes, park rangers strikes, earthquakes, civil war, quarantine, revolutions, fires, adverse meteorological conditions, epidemics bad or dangerous roads and trails conditions, lack of water or snow, etc., being these just examples. The company reserves the right to cancel an expedition or service due to circumstances beyond control. The company will not be responsible for any expenses paid by the client due to this cancelation. Such cancelation will be confirmed to the client in writing. The client may have a discount to return and try again during the next season or ask for a refund, according the booking conditions of the client's reservation.
9. Changes made by the company during the expedition: it is in the nature of this kind of services to be flexible to changes. The daily itinerary and the coordination of details are assumed as a goal to achieve and not as contractual obligations. The company is not responsible for delays or alterations on the schedule due to (but not exclusively to) causes such as loss of luggage by airlines, weather conditions, avalanches, mules accidents, damage of materials,



flight cancelations, illnesses, wars, strikes, causes beyond control, etc. The costs arising from such circumstances will be paid by the client.

10. Mountain guides: rights and obligations: given the nature of the hired service, the decisions and objectives taken by the guide as the leader of the expedition are determining. If the guide considers that the behavior, physical condition, mental illness or any other reason of the client might endanger the safety, health or wellbeing of his own or the entire group, the client will be informed to abandon the expedition forfeiting any right to a refund of any kind. The company has the right to resort to public force if necessary. Besides, the guide as leader of the group, can decide to change anything during the schedule progress, if he/she considers the group is in danger of if such change will be beneficial for the success of the activity. The client expressly accepts the guide's authority during the entire expedition.

11. Documentation: the client will arrange the visa to enter Argentina (if required, depending on his/her nationality). In case the client is minor, the client will have to submit the corresponding documentation (for ex. The obligatory steps required by the authorities of Parque Provincial Aconcagua). The company declines all responsibility if the visa is rejected by the authorities, or if the entrance to Argentina is denied. The costs originated by the aforementioned reasons or any similar reason will be paid by the client. Under these circumstances or conditions, it will be considered that the client cancels the expedition voluntarily.

12. Luggage: all luggage and personal effects will be, at all times, exclusive responsibility of the client. Either in Mendoza city or on the mountains, even when the client abandons the expedition or if he/she is evacuated due to health problems, the client will be responsible either for his/her gear and belongings. In case of accidents, loss or damage during the transfer of gear in vehicles, porters or mules, the company will only indemnify up to a maximum amount of USD 300, for being indemnified the client must demonstrate the damages.

13. Included services: the services the company is obligated to render during the performance of the booked itinerary are the ones described in the included services in the information of each program published in the website www.aconcaguaexpeditions.com and sent by e-mail.

14. Non included services: all services that are not included in the aforementioned services, such as extras, phone calls, wash and ironing of clothes, tips, meals on road, admission to amusement centers, parks and nature reserves, etc., and all services not specified in the aforementioned point.

15. Expeditions, non used services: since the price of the program of the expedition is quoted as a package, no refund or compensation will be given for the non-used services such as lodging, transport, permits, or any other non-used included services.

16. The company as an intermediary: when the company acts as an intermediary between the client and third companies, such as other providers, transportation, hotels, companies which offer medical coverage, restaurants, etc. In case any intermediary company fails to comply with the services, the company commits to carry on with all the necessary procedures to achieve the proposed service, like hiring new providers, withholding payments of those who fail to comply, etc. The company is not responsible for the services provided by third parties.

17. Health: the programs develop in remote areas, with little or no access to evacuation and/or rescue services, medical care or hospitals. So, the client's good physical condition and health is vital. The client is exclusively responsible for previous medical checkups and the company is not responsible if they were not carried on and not declared in the reservation form. The client must inform in the reservation form about illnesses, medication or medical treatments. The client declares under oath not to use psychotropic substances while the services hired from the company are being provided. The guides are widely prepared to act in case of emergencies and they carry a kit with basic medicines. However, it is the responsibility of the client to take with him/her the specific medication that the client might need.

18. Equipment and clothing: the client is responsible for bringing the appropriate equipment and clothing, which have been described in the information about the expedition. The company's staff can advise the client during the selection of gear. The company, guides, coordinators or any associated person who works with the company, will not be responsible in case of accidents or setbacks which might happen for bad use or low quality of the equipment or clothing of the client.

19. Claims and complaints: a complaint will be considered formal, when it is made in writing and within 10 days of the conclusion of the expedition (whether via e-mail, signed note or customer satisfaction survey).

20. Insurances: personal travel insurance is not included in the price of the program. The company recommends hiring a travel insurance at the client's country.

21. Expenses for abandoning the trip: in order to have more and better services at the lower possible cost, the itinerary is quoted with group services. When the client abandons the itinerary for any reason (personal reasons, illness, among others), he/she starts taking private and individual services. Those services will have extra cost which



will be paid by the client since they are not included in the original price of the hired service. Nevertheless and in the case of open or private expeditions, the hotel nights can be used outside the established dates for the entire group, subject to the hotel availability. In case extra hotel nights are required, the client will be able to book them through the company.

22. Legal responsibility: the reservation is accepted with the understanding that the client read, accepted and assumed the potential risk that high mountain activities imply, that the client is mentally and physically capable of taking part in such activities, that his/her participation is voluntary, and that the client accepts these adventure activities are risky. Risks are certainly inherent to this kind of activity, and it cannot disappear without destroying the uniqueness of the activity. These inherent risks could cause equipment loss or damage. They might also cause accidents, injuries, illnesses (like mountain acute sickness, edemas, freezing, etc.) Or, in extreme cases handicap, permanent trauma and death to people.

23. Limitation of liability: the liability of the company against any event will be restricted and will not exceed the value of the price of the hired service

24. Law, jurisdiction and competence: the present terms and its annexes are exclusively subjected to the rules in force that regulate this subject in the Argentine Republic. For any divergence that may present, the only court with legal authority will be the Tribunales ordinarios de la primera circunscripción judicial de la provincia de Mendoza, Argentina, (ordinary courts of the first judicial district of the province of Mendoza, Argentina), no other court and/or jurisdiction, specially the federal court or the one in other countries, will have legal authority.

