Faisal Chowdhury

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EXPERIENCE

Part-time Instructor
Kids Unlimited   **October 2024 – Present, Melbourne, VIC, Australia**
· Delivered tens of structured, age-appropriate lessons on introductory computing concepts resulting in a 90% student completion rate of key learning objectives.
· Maintained a collaborative classroom environment by integrating interactive activities and tech-based tools, improving student engagement levels as observed in peer reviews and classroom participation.
· Implemented formative assessment techniques—including mini quizzes and hands-on building challenges—to track student progress, boosting performance by 20%.
· Co-developed scalable lesson plans with teaching staff, aligning with the digital curriculum and ensuring consistency across classes.

Customer Service Supervisor
Coles Supermarkets   **September 2023 – Present, Melbourne, VIC, Australia**
· Assisted an average of 200+ customers per shift, providing personalised service and fostering a friendly, inclusive shopping experience across diverse demographics.
· Processed cash, EFTPOS, and digital transactions with full accuracy, demonstrating strong financial literacy and attention to detail.
· Managed shift transitions and staff breaks across a team of 5+, maintaining operational flow and consistent customer service during peak hours.
· Handled inbound phone calls for customer enquiries, providing clear, professional assistance while maintaining in-store responsibilities.

PROJECT

PCAP Analyzer – Python-Based Network Forensics Tool
github.com/faisalnc/pcap-analyser · May 2025 – June 2025
· Developed a Python tool to analyze PCAP files for detecting multiple network threats, including DoS, port scanning, ARP spoofing, HTTP-based malware, and DNS beaconing.
· The script automates packet inspection and supports exportable reports.

ScamSpotter – Social Media Scam Detection Tool
github.com/faisalnc/ScamSpotter · April 2025 – June 2025
· Designed a command-line Python utility to detect scam patterns in social media content using regex-based detection.
· Supports automated scraping, pattern matching, and result summaries.

Fast Car Rentals – Web Design Project
github.com/faisalnc/-Fast-Car-Rentals---Website · August 2024 – October 2024
· Created a multi-page responsive car rental website as part of a frontend development unit.
· Includes search functionality, customer reviews, a contact form with backend integration, and a mobile-friendly layout.
· Used HTML, CSS, JavaScript, Bootstrap, Node.js, Express.js, Vue.

SKILLS

Programming & Web Development: Python, C#, SQL, HTML, CSS, Vue, JavaScript
Software & Tools: Wireshark, Microsoft Office, Figma, Blender, Adobe Photoshop, Adobe Premiere Pro
Languages: English (Fluent), Bengali (Fluent)

EDUCATION

Bachelor of Information Technology, Cyber Security Major
Deakin University · Melbourne, VIC, Australia · 2026 · 3.7
· **Relevant courses:** Object Oriented Development, Responsive Web Development, Database Fundamentals, Computer Networks, Computer and Network Forensics.

Bachelor of Computer Science and Engineering
North South University · Dhaka, Bangladesh · 3.3 (Before transferring)

Cambridge A-Levels specialising in Information Technology, Mathematics, & Physics
DPS STS School Dhaka · Dhaka, Bangladesh · 2022
· The Daily Star Award (2020)