1. Puzzle Time! Five people were eating apples. A finished before B, but behind C. D finished before E, but behind B. What was the finishing order?

Q:

- A finished before B, but behind  $C \rightarrow C < A < B$
- D finished before E, but behind B  $\rightarrow$  B<D<E
- Final finishing order : C, A, B, D, E
- 2. List out your observations on the "My F&B ID" app from page Beranda, Pesanan, & Menu (you can get the app in Play Store/App Store). You're the consumer of not just "My F&B ID" app but multiple other apps. Give us your thoughts on the app overall, Its design, flows, ease of use, issues, etc.

Q:

I tried installing My F&B ID using the app store, here are the observations:

## a. Beranda:

- Fiture Notification: PASS (ex: feature was working properly before I had 16 notifications after opening and reading them all, the notifications became empty)
- Future Silver Club: PASS (ex: features are also appropriate)
- **Future location**: PASS (is correct and for when search "Pilih Toko Terdekat" was working properly)but must clik "Selesai" →If possible, when you type at least 3 words, they will appear automatically
- Fiture Happy Rewards : Produk Gigital, Hadiah lainnya → often there is a



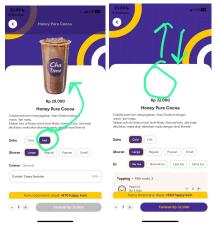
delay

Lihat riwayat happy reward, Merchendise all PASS

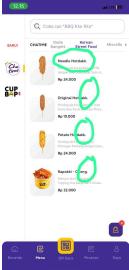
- Joyful Time → jajan sekarang → search product → For product searches, it doesn't appear immediately but you have to click "Selesai" button on your phone keyboard. → occurs in all search features



- Promotion → Clik "Pakai", search Toko Terdekat, case same with search in Product Search
- Fiture Referral : PASS  $\rightarrow$  Kode referal can be copy paste, Bagikan Kodemu can be share via whatsapp, ig story, slin link, lainnya
- Fiture Main Sekarang: PASS → redirect to /jajan Sekarang page → can order, edit, delete order, add order, Failed for UI, ex: photo does't match description hot but glass image is cold, image does't appear, pedding's too far

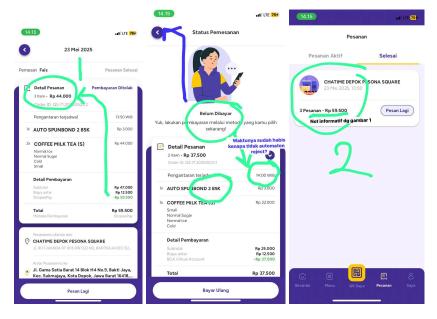


- Mau Jajan Apa hari ini : same case with order and any issue UI ex : There is one snack whose spelling is still not quite right, it should be Noodle Hotdak



but it is "Noodle Hotdakk." → double "k" and there is "."

- Fiture Promo buat kamu : same with fiture Promotion
- Flture Menu Baru → Lihat Semua : same with fiture order
- Fiture Berita → Lihat Semua : PASS
- **b. Pesanan**: Overall, from the order, edit order, delete, add again, search, pickup or delivery, change outlet, choose delivery time, choose promo voucher, choose payment, at most there are some delays when loading this image but in the order status there are many issues including:
  - a. there is no validation if you choose to order until 14.00 while it is past 14.00 but has not been rejected
  - b. the spunbond information is not informative enough, and it feels like spunbond should be an option not auto
  - c. in the description of images 1 and 2 there is inconsistent information where the total order is not the same



**c. Menu**: The menu features are similar to the new menu features, or when ordering, overall it is fine, except for the issue above and in my opinion the menu is not very varied.

Overall, the appearance of the MY F&B ID application is user friendly, attractive and has a contemporary design, but there are several times when delays/reloads occur quite often, some of the UI is still not suitable, the menu is not too much, there are only 2 payment options, only one pickup option and any issue major in Order Status.

- 3. Write some critical functional test cases from this website (https://katalon-demo-cura.herokuapp.com/) for scenario: Login & Logout Make Appointment
  - Q: Test Case
- 4. Automation test MakeAppointment: <a href="https://github.com/faisbisa/technicalKLG">https://github.com/faisbisa/technicalKLG</a>
- 5. Create automation API: <a href="https://github.com/faisbisa/testAPISwagar\_KLG">https://github.com/faisbisa/testAPISwagar\_KLG</a>
  Results when Running postman with Method POST, GET and PUT all PASS:

