

**Selection of Project Consultant for MIS Implementation
REQUEST FOR EXPRESSIONS OF INTEREST**

INDIA

GEF – Efficient and Sustainable City Bus Service (ESCBS) Project

Date: 15-09-2015 Grant No.:TF018577

Assignment Title: Consultancy Services for Project consultant for Management Information System (MIS) Implementation

Reference No.: Package A

The Government of India (GoI) has received financing from the Global Environment Facility (GEF)/ the World Bank towards the cost of Efficient & Sustainable City Bus Services (ESCBS), and intends to apply part of the proceeds for consulting services.

The consulting services ("the Services") shall broadly include but not be limited to; conceptual design and specification of the Management Information System (MIS) to include service planning, vehicle and crew scheduling, timetable production; operations planning; resource optimization, crew rostering, contract management of operators and other related applications; interface with both Intelligent Transport System (ITS) and back-office System; development of specifications and implementation strategy; providing assistance in bid process management for hiring System Integrator (SI) for implementation of MIS; development of relevant operational Key Performance Indicators (KPIs) to monitor the performance of SI; helping the Bhopal City Link Limited (BCLL) to build capacity and knowledge transfer from SI; and post deployment monitoring and evaluation support. The assignment is expected to take about 18 months and will be carried over in 2 stages: pre-implementation stage and post-implementation stage.

The Chief Executive Officer (CEO), BCLL, an implementing agency for the ESCBS in Bhopal now invites eligible consulting firms ("Consultants") to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The short listing criteria for this assignment are:

- The firm should have similar experience in management and implementation of MIS in public transport systems;
- The firm should demonstrate that they sound financial capacity in executing the assignment;
- The firm should demonstrate that they have enough capacity (including personnel) in design, implementation, and management of MIS in public transport system; and
- Experience in handling externally aided projects such as the World Bank and ADB will be an advantage.

Expression of interest (EOI) must include:

- Introductory letter on letter head (with complete contact details – name of contact person, mailing address, telephone, fax, email etc.) explaining how the firm is best to deliver the task;
- Organization profile;
- Two years annual report (Yr. 2013 and Yr. 2014) and 3 years Audited Financial statement;
- Short note on the similar projects implemented by the firm pertaining to the short listing criteria, contact details of the past client or references from the past clients; and
- The EOI should contain sufficient supporting document to substantiate the claim of the Consultant towards their qualification as per the short listing criteria.



The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's Guidelines: Selection and Employment of Consultants [under IBRD Loans and IDA Credits & Grants, January 2011 (updated July 2014) by the World Bank Borrowers ("Consultant Guidelines"), setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms in the form of a joint venture or a sub consultancy to enhance their qualifications. The submission should clearly state the nature of Association (JV or sub-consultant).

A Consultant will be selected in accordance with the **Quality and cost Based Selection [QCBC]** method set out in the Consultant Guidelines.

Further information and draft Terms of reference (ToR) are available at www.mybusbhopal.in or can get in touch with concerned officials during office hours from 1000 to 1730 hours.

Expressions of interest must be delivered either through email or by registered post to the address mentioned below not later than 1500 hours on September 30, 2015.

Chief Executive Officer

Bhopal City Link Limited

IInd Floor, B Wing,

ISBT Campus, Dr. Ambedkar Marg,

Near Chetak Bridge,

Bhopal (MP) 462043

Contact Details: 0755-2980097

Email: bcll_bpl@rediffmail.com