

FAITH BURNETT

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Software Developer

SUMMARY

Motivated and detail-oriented professional transitioning into software development with hands-on experience in personal projects, course projects and a strong foundation in problem-solving, troubleshooting and technical skills gained from diverse work environments. Eager to contribute to innovative software solutions while continuing to gain more technical expertise.

TECHNICAL SKILLS

- Programming Languages: JavaScript, Python, HTML, CSS, MySQL
- Frameworks: React.js, Node.js, Django, Express
- Tools: Git, GitHub, Visual Studio Code, Visual Studio Community, NetBeans, Eclipse, MySQL Workbench, Insomnia, IntelliJ, MongoDB Compass
- Other: Problem-solving, Research, Team Collaboration, Agile, Scrum

EDUCATION

Bachelor of Science in Software Development: Software Programming

- **Expected Completion:** 03/2025
- **Relevant Courses:** Introduction to Technology and Information Systems, Introduction to Operating Systems, Critical Thinking and Problem Solving, Introduction to Programming, Introduction to Digital Devices, Programming with Objects, Intermediate Programming, Careers and Technology, Database Systems and Programming Fundamentals, Business Application Programming with Lab, Software Engineering I, Introduction to Artificial Intelligence and Machine Learning, Data Structures and Algorithms, Mobile App Development, Software Engineering

PROJECTS

Portfolio Website

- Designed and developed a personal portfolio website to showcase projects and technical skills.
- Built and configured a backend server for hosting the portfolio using GMKtec for hardware and Ubuntu and Apache for software.
- Deployed the website on a purchased domain ensuring certificate authenticity.

- Integrated features such as project showcases, contact forms, and a responsive design for mobile and desktop users.
- Technologies used: HTML, CSS, JavaScript, Apache, PDF.js

Image Editor

- Developed a web-based image editor, enabling users to apply filters and adjustments to images they upload.
- Implemented features to upload images to be stored in a sqlite3 database with the option to download and save locally.
- Implemented account registration and access.
- Video demonstration can be found at <https://github.com/faithbrnttt/fabImageEditor>.
- Planning in process for hosting on my webhosting server.
- Technologies used: Python, HTML, CSS, Django, Caman.js

Employee/Inventory Management Systems and Ecommerce Site(In-progress)

- Developing a full-stack for a fictional business specializing in video games, comics, board games, and novelty items.
- Employee Management System: Implements functionality to manage employee records including role assignments, schedules, and performance tracking.
- Inventory Management System: Tracks inventory levels, categorizes products, and integrates features to update stock automatically based on sales.
- eCommerce Platform: Designed a customer-facing site enabling users to browse products, add items to a cart, and complete purchases securely.
- Technologies used: React.js, Node.js, Express, MongoDB, HTML, CSS, JavaScript

PROFESSIONAL EXPERIENCE

Frontline Managed Services – Creve Coeur, MO

11/2023-Current

Help Desk Analyst

- Troubleshooting various issues in Microsoft Office, Windows, MacOS, iOS, and Android.
- Adhering to security protocols ensuring information and data security.
- Conducting research through knowledge base and web searches.

Amazon AMXL – St. Peters, MO

08/2023-09/2023

Warehouse Associate

- Sort product shipments by scanning product codes, organizing products by route, and scanning route codes.
- Adhere to safety protocols, ensuring the proper operation of equipment to minimize workplace accidents.
- Collaborate with team members for handling product that required multiple personnel to lift.

Menard's – St. Peters, MO

12/2021-12/2022

Sales Associate

- Maintained inventory counts through company's inventory User Interface (UI) by scanning product and changing counts according to product on-hand for accuracy representation of stock.
- Provided product information, brand details and product recommendations to assist customers in their home project completion including potential alternatives tailored to their needs.
- Troubleshooted in-store equipment such as printers, computers, and paint mixers and escalated to manufacturer when replacements or repairs were needed.

Amazon – St. Peters, MO

07/2021-12/2021

Flow Associate

- Scanned incoming products, organized product by size and stored in correct sized bin.
- Kept up with a high paced environment scanning 180 items per hour increasing departments productivity.
- Prepared orders by scanning products, placing products in correctly sized packaging, adhering required safety labels and sealing packages for shipment.

Home Goods – St. Petersburg, FL & St. Peters, MO

11/2019-07/2021

Merchandise Coordinator, Receiving Coordinator

- Used popular products or a set of products that worked cohesively to design attention grabbing displays.
- Monitored sales to see which products were selling fastest and moved them closer to high traffic areas for improved sales.
- Managed a team of 7 in the receiving department ensuring trucks were offloaded in a 4 hour window to improve efficiency.

Amazon AMXL – St. Petersburg, FL

08/2018-11/2019

Warehouse Associate

- Sort product shipments by scanning product codes, organizing products by route, and scanning route codes.
- Adhere to safety protocols, ensuring the proper operation of equipment to minimize workplace accidents.
- Collaborate with team members for handling products that required multiple personnel to lift.

Label Insight – St. Louis, MO

08/2017-11/2018

Data Entry Clerk

- Used company's UI to sort through product information and kept detailed records on ingredients for each one.
- Carefully analyzed each product's information to ensure they were marked with the correct labels to maintain safety standards for our customers.

- Communicated with superiors if product descriptions were unreadable or didn't have enough information to accurately record the data.

LaQuinta – Maryland Heights, MO

11/2013-08/2018

Front Desk Representative, House Keeping Supervisor

- Took guest reservations and requests from over the phone while also making sure our in-person guests were taken care of in a timely manner.
- Led a team of 7 to ensure the cleanliness of over 100 rooms performing inspections on rooms daily to maintain our quality standards.
- Kept detailed inventory and completed orders to make sure employees had the supplies needed to perform their duties.