Faith Tinarwo
User Experience Designer

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SUMMARY OF QUALIFICATIONS
- Proficient in creating pixel-perfect designs for web and mobile interfaces, adhering to high UI and UX design standards to enhance digital experiences.
- Skilled in championing UI and UX Design principles throughout project lifecycles, ensuring user-centricity from concept to implementation.
- Experienced in customer service, adept at resolving inquiries and issues to ensure customer satisfaction while maintaining professionalism and collaboration within teams.

OBJECTIVE
A human-centred Product & UX Designer obsessed with creating clever design solutions with function at its core. Seeking to join an organization where I can leverage design and research skills to enhance human experiences and contribute to innovative digital solutions.

PROFESSIONAL EXPERIENCE

Junior UX Designer Intern - Reesby **November 2021- June 2022**
- Created pixel-perfect designs for web and mobile user interfaces that met high UI design standards and enhanced the digital experience.
- Executed designs with meticulous attention to detail, meeting agency standards for quality and precision.
- Championed UI Design throughout the project lifecycle, ensuring user-centricity from concept to implementation.

Customer Experience Assistant - Sakunda Holdings **January 2012 - June 2014**
- Assisted customers with inquiries, resolved issues, and ensured their satisfaction.
- Maintained a positive and professional demeanour while interacting with customers.
- Collaborated with the team to streamline customer experience processes.

Education
UX Design Professional | Uxcel | Aug 2012 – Nov 2023
Diploma in Business Management and Marketing | LCM | Jan 2011 – Jun 2012
O'Level | Queen Elizabeth High School | Jan 2004 – Nov 2008

Certificate
Zero to Mastery Web & Mobile Designer | Udemy | Feb 2022
Python | Microsoft | 2020
JavaScript | Microsoft | 2020
Html and CSS | Microsoft | 2020

SKILLS Visual design, information architecture, usability testing, design thinking, empathy
TOOLS Figma, Adobe XD, Miro, Trello, Jira