

Muhamad Faizal N

Software Engineer.

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Faizal Nugraha

PROFESSIONAL SUMMARY

Dedicated Fullstack Developer with over 3 years of progressive experience in IT industry, starting from internship roles to current position as a Fullstack Developer. Proven track record in developing and maintaining various enterprise systems including Order Management Systems (OMS), Service Assurance Systems, and enterprise applications. Demonstrated leadership and teaching abilities through experience as a Laboratory Assistant for Object-Oriented Programming and Database Programming. Strong expertise in full-stack development, system integration, and technical support, with a passion for creating efficient and scalable solutions.

PROFESSIONAL EXPERIENCE

Fullstack Developer | Neuronworks Indonesia

March 2023 - Present

- Lead the development of Order Management System (OMS) backend applications including Indibiz partner and my-wifi
- Designed and implemented Service Assurance Systems including UT-Online, a comprehensive web application
- Developed UT-Online Mobile, a PWA-based Service Assurance System for enhanced mobile accessibility
- Implemented robust backend architectures and frontend solutions for enterprise-scale applications.

Technical Support Specialist | Neuronworks Indonesia

October 2022 - March 2023

- Managed Service Request Management (SRM) and Order Management System (OMS) applications
- Developed automated tools for daily bug fixing and system maintenance
- Provided technical support and troubleshooting for enterprise systems.

Backend Developer | Wardroberacing.id

June 2022 - September 2022

- Developed robust backend systems for e-commerce platform
- Integrated multiple shipping service providers into the platform
- Implemented Midtrans payment gateway for secure transactions.

Software Developer Intern | BPSDM PUPR

July 2021 - October 2021

- Developed Content Management System (CMS) for organizational needs
- Built Enterprise Resource Planning (ERP) system for internal training management
- Implemented certificate issuance and management system.

EDUCATION

Institut Teknologi Nasional, Bandung
Bachelor of Informatics Engineering

CERTIFICATION

Workshop CEF 2019
Python for Data Science
BUILD WITH ANGGA
Full-Stack Laravel Flutter: Building E-Commerce and Chat Apps
JagooIT
Technical Support Operasional dan
Maintenance Aplikasi
Neuronworks
Sertifikasi Junior Programmer

SKILLS

- | Technical | Soft Skills |
|-----------------------------------|------------------------------|
| • Full-stack Development | • Critical Thinking |
| • Database Programming | • Analytical Problem Solving |
| • OOP Principles | • Effective Communication |
| • Enterprise Software Development | • Collaborative Teamwork |
| • PWA Development | • Project Management |
| • API Integration | • Leadership |
| • ERP Systems | |
| • System Architecture | |
| • CRM Systems | |
| • Payment Gateway Integration | |