

A PROJECT REPORT
ON
MuniTrack: Municipal Grievance Tracker

Submitted by

Faizan Alam

in partial fulfilment for the award of the degree

of

BACHELOR OF SCIENCE

in

COMPUTER SCIENCE

UNDER THE GUIDANCE OF

Prof. Ritika Lala

Department of Computer Science



ROYAL COLLEGE
OF ARTS, SCIENCE & COMMERCE
Empowerment through Value Education

Royal College of Arts, Science and Commerce

Semester VI

2023-2024

Proforma For the Approval Project Proposal

(Note: All entries of the proforma of approval should be filled up with appropriate and complete information. Incomplete proforma of approval in any respect will be summarily rejected.)

PNR No.:

Roll no:

1. Name of the Student

2. Title of the Project

3. Name of the Guide

4. Teaching experience of the Guide _____

5. Is this your First Submission?

Yes ☐

No ☐

Signature of the Student

Signature of the Guide

Date:

Date:



Royal College of Arts, Science and Commerce

Near Bhakti Vedanta hospital, Srishti Complex, Mira Road ,Penkar Pada

Department of Computer Science

CERTIFICATE

This is to certify that Mr. **Faizan Alam** of TY BSc Sem VI class has satisfactorily completed the Project **Municipal Grievance Tracker**, to be submitted in the partial fulfillment for the award of **Bachelor of Science in Computer Science** during the academic year **2023-2024**

Date of Submission:

Project Guide

Head/InCharge,

Department Computer Science

College Seal

Signature of Examiner

DECLARATION

I, **FAIZAN ALAM**, hereby declare that the project entitled “**Municipal Grievance Tracker**” submitted in the partial fulfillment for the award of **Bachelor of Science in Computer Science** during the academic year 2023-2024 .is my original work and the project has not formed the basis for the award of any degree, associateship, fellowship or any other similar titles.

Signature of the Student:

Place:

Date:

ACKNOWLEDGEMENT

I would also like to extend my appreciation to all the faculty members of the Computer Science department who have played a vital role in shaping my academic career. Their insightful guidance, valuable feedback, and constructive criticism have been instrumental in enabling me to develop a better understanding of the subject matter and to enhance my problem-solving skills.

I would like to thank my friends and colleagues for their encouragement and support during the project. Their unwavering belief in my abilities and their willingness to lend a helping hand whenever needed have been crucial in keeping me motivated and focused.

I would like to acknowledge the invaluable support and assistance provided by the staff of the Royal College of Arts, Commerce & Science. Their cooperation and prompt response to my requests have made the project a smooth and hassle-free experience.

I would also like to extend my heartfelt thanks to **Prof. Ritika Lala**, who has been a constant source of inspiration, guidance, and support throughout the project. Her unwavering faith in my abilities and her constructive feedback have been instrumental in shaping my ideas and refining my work. Her invaluable input and suggestions have helped me to develop a better understanding of the subject matter and to enhance my skills.

I would like to thank my family for their unwavering support, motivation, and encouragement throughout the project. Their belief in me and their constant encouragement have been my guiding light, and I could not have completed this project without their love and support. Their sacrifices and unwavering faith in me have been the cornerstone of my success, and I am truly grateful to them for everything they have done for me.

Finally, I would like to thank the almighty for blessing me with the strength, perseverance, and determination to complete this project successfully. Without His grace and guidance, this accomplishment would not have been possible.

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