

# Plagiarism Scan Report

Report Generated on: Apr 09,2024

<div><div>0%</div><div>Plagiarised</div></div>	<div><div>100%</div><div>Unique</div></div>	<div><div>Total Words:651</div><div>Total Characters:4603</div><div>Plagiarized Sentences:0</div><div>Unique Sentences:29 (100%)</div></div>
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## Content Checked for Plagiarism

### Project Overview

The "Municipal Grievance Tracker" is a web-based platform designed to empower residents to report and address various issues within their locality promptly. The platform enables users to capture and submit visual evidence, such as photos, of problems like illegal garbage dumping, public nuisance, or communal disturbances.

The Platform assigns a unique identifier to each reported incident, directing them to the appropriate authorities for resolution. It enables seamless tracking of complaints from submission to closure, ensuring accountability and efficiency in addressing community concerns.

Drawing inspiration from traditional forums and consumer rights advocacy, the platform serves as a modernized interface for community members to engage with local authorities. Through this system, residents can voice their grievances in a structured manner, leading to more effective and timely resolution of issues affecting their neighborhood.

In essence, the "Municipal Grievance Tracker" aims to enhance civic participation and improve the overall quality of life in the community by providing a user-friendly platform for residents to report and resolve local issues collaboratively.

### Existing System

The traditional forum system typically requires residents to attend physical meetings or presentations, which can be scheduled infrequently and at inconvenient times. These meetings often involve a panel of experts or a committee, which can lead to delays in decision-making due to the need to coordinate schedules and gather all relevant parties.

Moreover, residents are required to present their complaints in person, which may not be feasible for everyone due to work or personal commitments. This requirement can also be intimidating for some residents, especially when presenting an issue in front of a panel of experts or a large audience.

For example, residents may need to make multiple visits to the forum to follow up on their complaints or to receive updates on the status of their issues. This can be time-consuming and frustrating for residents, especially when they are seeking timely resolution of their concerns.

### Proposed System

The "Munitrack" system serves as a comprehensive platform for efficiently managing and resolving complaints related to various municipal issues. Like the Web Enabled Call Center, Munitrack streamlines the process by acting as an interface between residents and the municipal authorities, ensuring that complaints are directed to the appropriate department for resolution.

Munitrack simplifies the complaint submission process for residents, allowing them to report issues such as illegal garbage dumping, public smoking, and communal disturbances. The system assigns a unique identifier to each complaint, enabling residents to track the status of their complaints and ensuring timely resolution.

Overall, Munitrack aims to enhance transparency, accountability, and community engagement in addressing municipal issues, ultimately leading to a cleaner, safer, and more livable environment for residents

Scope:

The “Municipal Grievance Tracker” project aims to address a wide range of issues faced by residents in urban and suburban areas. The Scope of the Project includes:

Issue Categories: Residents can report issues such as illegal garbage dumping, public smoking, communal disturbances, and other similar concerns.

User Interface: The platform provides a user-friendly interface for residents to easily report issues by uploading photos and providing relevant details.

Complaint Management: The system assigns a unique ID to each complaint and routes it to the appropriate authorities for resolution. It also allows residents to track the status of their complaints.

Authorities Interface: The InCharge can decide whether the issue needed to be displayed to the user or not.

Purpose:

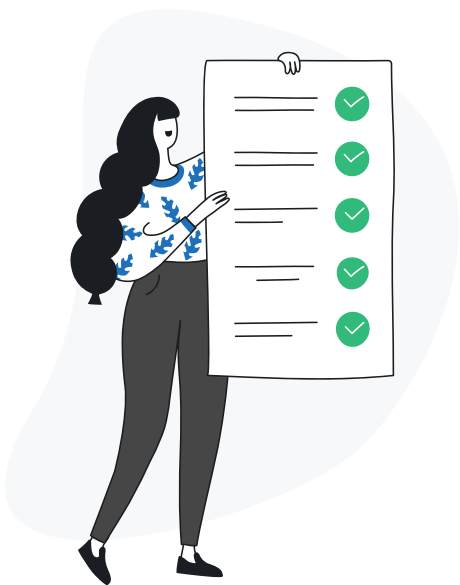
The Project “Municipal Grievance Tracker” is created with the purpose:

Empower Residents: Provide residents with a platform to voice their concerns and actively participate in improving their neighborhood.

Efficient Issue Resolution: Enable local authorities to efficiently track, manage, and resolve reported complaints, leading to a cleaner, safer, and more peaceful environment.

Transparency: Increase transparency in local governance by providing residents with visibility into the status of reported complaints and their resolutions.

Community Engagement: Created a sense of community responsibility and civic engagement by encouraging residents to take an active role in addressing local issues.



No Plagiarism Found