Personal Profile

Retail assistant experienced in high pressure store environments like Waitrose, with a proven record in stock handling, till operation and customer resolution. Available during the weekdays and weekends, including evenings and public holidays.

Work Experience

Branch Assistant - Booker | July 2025 - Present

- Operate pump trucks efficiently to restock and organise pallets under strict deadlines.
- Maintain accurate inventory records and ensure proper stock rotation.
- Follow health and safety protocols to maintain a safe working environment.

Supermarket Assistant - Waitrose & Partners | May 2025 - June 2025

- Operated tills and supported self-checkouts, resolving customer issues quickly.
- Picked and packed 30+ online orders per shift under strict time constraints.
- Replenished stock, applied reductions, updated promotions and maintained shop floor hygiene.

E-Commerce Shop Volunteer - Oxfam | November 2024 - January 2025

- Listed 100+ items with quality photos and detailed descriptions.
- Researched online pricing trends to maximise online sales.

Lego Innovation Program - Extracurricular | December 2022 - May 2024

- Designed and facilitated hands-on Lego workshops to over 10+ primary schools.
- Mentored children in brainstorming solutions, enhancing teamwork and critical thinking skills.
- Managed workshop logistics, ensuring seamless scheduling and task delegation.

Dispenser - MUNRO Pharmacy | August 2023

- Dispensed 200+ prescriptions to a high level of accuracy.
- Filed dispensing tokens and used ProScript to notify patients to collect medicine.
- Restocked daily deliveries of medicines, inhalers and creams.

Education

Queen Mary, University of London | September 2024 - May 2027 (Expected)

BSc Computer Science

London Design and Engineering UTC | September 2022 - June 2024

A-Levels: Computer Science (A), Maths (B), Psychology (B)