

Faizan Ansari Software Engineer

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About Me

Experienced Software engineer skilled in project planning, development, and deployment. Passionate about learning advanced enterprise-level techniques and skills. Committed to continuous professional growth and adept at navigating evolving technological landscapes.

Education

University of Texas at Dallas

Aug 2015 - Dec 2019

**Bachelors of Science in
Software Engineering**

Skills

- Spring Boot 3
- Java
- Python
- MySQL
- Go
- Spring Cloud
- MQTT
- Redis
- Kafka
- Druid
- Git

Socials

- <https://faizanans.github.io/>
- <https://www.linkedin.com/in/faizanansari786/>

Work Experience

Software Developer

◆ **Jan 2020 - Current || MicroAI, TX**

- Proficient in backend application development, specializing in building and managing robust applications using the Spring Boot and Spring frameworks
- Experienced in utilizing Java and MySQL for complex software solutions
- Collaborative team player, contributing to team efforts in designing and implementing innovative software solutions
- Skilled in developing intricate workflows, adept at integrating event-driven processes from various systems
- Direct engagement with project managers across diverse business units, demonstrating excellence in planning, managing, and executing pivotal projects
- Strong advocate of the Software Development Life Cycle (SDLC), employing an Agile methodology to ensure efficient and timely delivery of software

I.T TECHNICIAN

◆ **Nov 2016 - Jan 2020 || J.C. Penney Headquarters, TX**

- Serve as the primary point of contact for technology-related issues, addressing inquiries via phone, email, or web
- Efficiently document customer requests using Remedy software
- Provide comprehensive support for network, email, computer systems (hardware/software), and mainframe/midrange operations
- Collaborate with customers and team members to diagnose and resolve technical issues
- Expert in troubleshooting, analyzing, resolving, tracking, and documenting various technical problems
- Offer support for specific application features and functionality, guiding users in their effective usage
- Contribute to and update the technical knowledge base as needed
- Follow established policies, make informed business decisions under guidance, and suggest procedure improvements
- Responsible for reporting procedural issues and recommending enhancements
- Perform additional duties as assigned or requested, showcasing flexibility and adaptability

TECHNICAL SALES INTERN

◆ **May 2016 - August 2016 || Cisco Systems, CA**

- Developed expertise in NX-OS through hands-on experience with Nexus gk switches
- Authored Python scripts to automate specific configuration tasks on switches, enhancing efficiency
- Conducted training sessions for Cisco partners, focusing on the NX-OS environment
- Work directly with project managers across the business and plan, manage and execute key projects
- Collaborated closely with Cisco partners, offering tailored solutions and recommending Cisco products to meet their unique needs