

# INSIGHT 360 FEEDBACK FOR LEADERS

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#### STRENGTHS AND DEVELOPMENT NEEDS

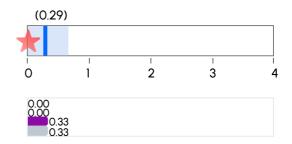
# **Strengths**

These practices were identified by your raters as your Strengths. They have the smallest Average Gap Size. Build on this strong foundation.



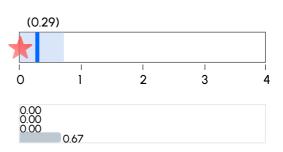
#### **COURAGE TO ACT**

Q30. Give space for self and team members to take risks and learn from mistakes.



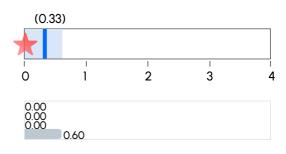
#### LIFELONG LEARNING

Q35. Invest resources to continuously enhance skillsets that can be applied to one's function.



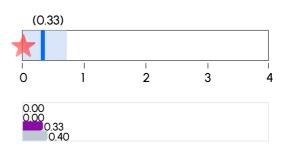
# **COURAGE TO ACT**

Q27. Drive implementation with persistence to deliver results despite obstacles.



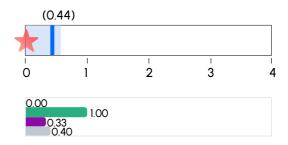
#### LIFELONG LEARNING

Q39. Nurture an environment that supports coaching and honest performance feedback.



# **AGILE MINDSET**

Q7. Willing and able to learn from past experiences, and actively apply/adapt the learnings to current work situation.



#### STRENGTHS AND DEVELOPMENT NEEDS

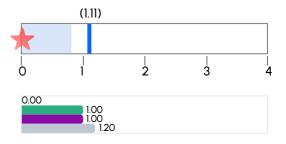
# **Development Needs**

These practices were identified by your raters as your Development Needs. They have the Largest Average Gap Size. Build on this feedback.



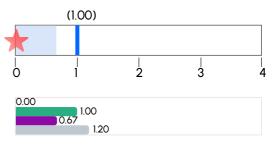
#### **AGILE MINDSET**

Q8. Provide coaching to help others adapt and be more versatile.



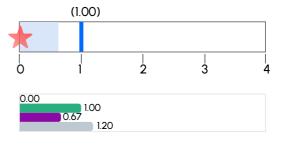
#### **HOLISTIC THINKING**

Q3. Identify new possibilities to address current business issues.



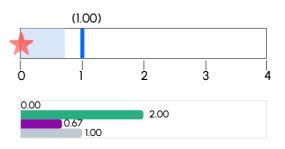
# **KNOW YOUR CUSTOMER**

Q10. Assess the effectiveness of initiatives and provide feedback and recommendations to Management.



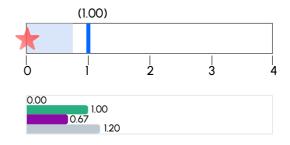
#### **KNOW YOUR CUSTOMER**

Q12. Promote a Customer-centric culture by role modeling the behavior.



# **COURAGE TO ACT**

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.



#### **COMPETENCIES REPORT IN ASCENDING ORDER**



**SPEAK UP** 



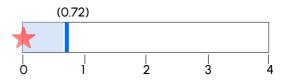
**COURAGE TO ACT** 



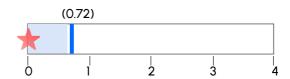
LIFELONG LEARNING



**ENGAGE WITH EMPATHY** 



**PURPOSEFUL PARTNERSHIP** 



# **HOLISTIC THINKING**



**AGILE MINDSET** 



KEEP UP-TO-DATE



KNOW YOUR CUSTOMER



# **INDIVIDUAL PRACTICES REPORT**

# **Holistic Thinking**

Q1. Leverage on own and others' relevant experience and insights to make decisions.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	0.80	-	2	2	1	-	-

Q2. Examine issues and ideas, considering multiple scenarios and their' pros and con in decision-making.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	0.80	-	2	2	1	-	-

Q3. Identify new possibilities to address current business issues.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	1.20	1	1	1	1	1	-

Q4. Manage teams' resources to collate information from multiple sources.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	1.20	-	2	1	1	1	-

# Agile Mindset

Q5. Assess the effectiveness and constantly update plans to adapt to different situations.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	1.00	-	2	1	2	-	-

Q6. Ensure change plans are executed effectively and in a timely manner.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	0.80	-	2	2	1	-	-

Q7. Willing and able to learn from past experiences, and actively apply/adapt the learnings to current work situation.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	0.40	-	3	2	-	-	-

Q8. Provide coaching to help others adapt and be more versatile.

Rater Group	Avg Gap Size	R	0	1	2	3	4	
Self	0.00	-	1	-	-	-	-	
Immediate Supervisor	1.00	-	-	1	-	-	-	
Peers	1.00	-	-	3	-	-	-	
Subordinates	1.20	-	2	-	3	-	-	

# **Know Your Customer**

Q9. Analyse trends and Customers' needs to generate insights on their behavior to continuously improve products, services, solutions, and/or experience.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	0.80	-	1	4	-	-	-

Q10. Assess the effectiveness of initiatives and provide feedback and recommendations to Management.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	1.20	1	-	2	2	-	-

Q11. Review and determine cross-functional initiatives in sync with Customers' needs and wants.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	1.00	-	1	3	1	-	-

Q12. Promote a Customer-centric culture by role modeling the behavior.

Rater Group	Avg Gap Size	R	0	1	2	3	4	
Self	0.00	-	1	-	-	-	-	
Immediate Supervisor	2.00	-	-	-	1	-	-	
Peers	0.67	-	1	2	-	-	-	
Subordinates	1.00	1	1	2	-	1	-	

# **Engage With Empathy**

Q13. Empathise in a way that motivates one to take action to help others in the work environment.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	1.00	-	2	1	2	-	-

Q14. Proactively ask what help is needed at work and ensure assistance is provided while balancing one's need for personal space.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	0.80	1	1	2	1	-	-

Q15. Share similar experiences that may be adapted to their work circumstances.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	0.60	1	1	3	-	-	-

Q16. Empathise whilst balancing the need of individuals and the business.

Rater Group	Avg Gap Size	R	0	1	2	3	4	
Self	0.00	-	1	-	-	-	-	
Immediate Supervisor	1.00	-	-	1	-	-	-	
Peers	0.67	-	1	2	-	-	-	
Subordinates	0.80	1	1	2	1	-	-	

# **Purposeful Partnership**

Q17. Nurture high-priority relationships with internal and external stakeholders within their own areas of expertise.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	0.80	-	2	2	1	-	-

Q18. Leverage one's network and connection to gather market data.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	1.00	-	2	1	2	-	-

Q19. Effectively manage and resolve conflict within own department to achieve mutually agreeable outcomes.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	0.80	-	2	2	1	-	-

Q20. Demonstrate commitment to team success by being inclusive and facilitating team collaboration.

Rater Group	Avg Gap Size	R	0	1	2	3	4	
Self	0.00	-	1	-	-	-	-	
Immediate Supervisor	1.00	-	-	1	-	-	-	
Peers	0.33	-	2	1	-	-	-	
Subordinates	0.80	-	2	2	1	-	-	

# Speak Up

Q21. Adjust communication style based on situation or audience (small group) to appeal to their interest.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	0.60	1	2	1	1	-	-

Q22. Facilitate open dialogues that are honest, objective, and with various views by encouraging others to express their viewpoints.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.00	-	3	-	-	-	-
Subordinates	1.00	-	2	1	2	-	-

Q23. Encourage constructive feedback and be objective in addressing disagreements.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	2.00	-	-	-	1	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	0.80	-	1	4	-	-	-

Q24. Communicate effectively and confidently to obtain a commitment from big and diverse audiences.

Rater Group	Avg Gap Size	R	0	1	2	3	4	
Self	0.00	-	1	-	-	-	-	
Immediate Supervisor	1.00	-	-	1	-	-	-	
Peers	0.33	-	2	1	-	-	-	
Subordinates	0.60	-	2	3	-	-	-	

Q25. Facilitate discussions with various views to converge and achieve a common objective.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	0.60	-	3	1	1	-	-

# Courage To Act

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	1.20	-	1	2	2	-	-

Q27. Drive implementation with persistence to deliver results despite obstacles.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.00	-	3	-	-	-	-
Subordinates	0.60	-	2	3	-	-	-

Q28. Encourage and value innovative ideas and suggestions from others.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	1.00	-	2	1	2	-	-

Q29. Maintain focus to deliver the chosen strategy.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.00	-	3	-	-	-	-
Subordinates	0.80	-	2	2	1	-	-

Q30. Give space for self and team members to take risks and learn from mistakes.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	0.33	-	2	1	-	-	-

# Keep Up-to-date

Q31. Keep up-to-date with relevant industry trends and leverage best practices to turn it into an action plan.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	1.20	-	1	2	2	-	-

Q32. Offer guidance to others on how to understand relevant trends and industry advancements.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	1.00	-	1	3	1	-	-

Q33. Create opportunities for the team to be in touch by having external exposure from related industries

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	1.00	-	1	3	1	-	-

Q34. Stay current with the evolution of technology, politics, social and economic environment, and assess the effects on business.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	1.00	-	1	3	1	-	-

# **Lifelong Learning**

Q35. Invest resources to continuously enhance skillsets that can be applied to one's function.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.00	-	3	-	-	-	-
Subordinates	0.67	-	1	2	-	-	-

Q36. Purposefully manage career development and professional growth of team members.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.67	-	1	2	-	-	-
Subordinates	1.20	_	2	1	1	1	_

Q37. Inspire others to learn by regularly pursuing new knowledge and/or skills.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	1.00	-	-	1	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	1.00	-	2	1	2	-	-

Q38. Make effort to teach / coach/ mentor team members.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	1.00	_	2	1	2	_	_

Q39. Nurture an environment that supports coaching and honest performance feedback.

Rater Group	Avg Gap Size	R	0	1	2	3	4
Self	0.00	-	1	-	-	-	-
Immediate Supervisor	0.00	-	1	-	-	-	-
Peers	0.33	-	2	1	-	-	-
Subordinates	0.40	_	3	2	-	-	-

# INDIVIDUAL PRACTICES REPORT IN ASCENDING ORDER

This list shows the practices arranged by Average Gap Size in ascending order.

Q30. Give space for self and team members to take risks and learn from mistakes.	0.29
Q35. Invest resources to continuously enhance skillsets that can be applied to one's function.	0.29
Q27. Drive implementation with persistence to deliver results despite obstacles.	0.33
Q39. Nurture an environment that supports coaching and honest performance feedback.	0.33
Q7. Willing and able to learn from past experiences, and actively apply/adapt the learnings to current work situation.	0.44
Q21. Adjust communication style based on situation or audience (small group) to appeal to their interest.	0.44
Q29. Maintain focus to deliver the chosen strategy.	0.44
Q2. Examine issues and ideas, considering multiple scenarios and their' pros and con in decision-making.	0.56
Q15. Share similar experiences that may be adapted to their work circumstances.	0.56
Q22. Facilitate open dialogues that are honest, objective, and with various views by encouraging others to express their viewpoints.	0.56
Q24. Communicate effectively and confidently to obtain a commitment from big and diverse audiences.	0.56
Q25. Facilitate discussions with various views to converge and achieve a common objective.	0.56
Q1. Leverage on own and others' relevant experience and insights to make decisions.	0.67
Q6. Ensure change plans are executed effectively and in a timely manner.	0.67

Q17. Nurture high-priority relationships with internal and external stakeholders within their own areas of expertise.	0.67
Q20. Demonstrate commitment to team success by being inclusive and facilitating team collaboration.	0.67
Q33. Create opportunities for the team to be in touch by having external exposure from related industries	0.67
Q38. Make effort to teach / coach/ mentor team members.	0.67
Q9. Analyse trends and Customers' needs to generate insights on their behavior to continuously improve products, services, solutions, and/or experience.	0.78
Q13. Empathise in a way that motivates one to take action to help others in the work environment.	0.78
Q14. Proactively ask what help is needed at work and ensure assistance is provided while balancing one's need for personal space.	0.78
Q16. Empathise whilst balancing the need of individuals and the business.	0.78
Q18. Leverage one's network and connection to gather market data.	0.78
Q19. Effectively manage and resolve conflict within own department to achieve mutually agreeable outcomes.	0.78
Q23. Encourage constructive feedback and be objective in addressing disagreements.	0.78
Q28. Encourage and value innovative ideas and suggestions from others.	0.78
Q32. Offer guidance to others on how to understand relevant trends and industry advancements.	0.78
Q37. Inspire others to learn by regularly pursuing new knowledge and/or skills.	0.78
Q4. Manage teams' resources to collate information from multiple sources.	0.89
Q5. Assess the effectiveness and constantly update plans to adapt to different situations.	0.89

Q11. Review and determine cross-functional initiatives in sync with Customers' needs and w	ants. 0.89
Q31. Keep up-to-date with relevant industry trends and leverage best practices to turn it into action plan.	an 0.89
Q34. Stay current with the evolution of technology, politics, social and economic environmen assess the effects on business.	ot, and 0.89
Q36. Purposefully manage career development and professional growth of team members.	0.89
Q3. Identify new possibilities to address current business issues.	1.00
Q10. Assess the effectiveness of initiatives and provide feedback and recommendations to Management.	1.00
Q12. Promote a Customer-centric culture by role modeling the behavior.	1.00
Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.	1.00
Q8. Provide coaching to help others adapt and be more versatile.	1.11

#### **QUALITATIVE FEEDBACK**

What do you perceive as the 2 top strengths of this participant and how has the participant demonstrated them in the workplace?

- no comment
- · No ideas
  - 1. Strong work ethic: dedicated their work, take pride in their performance, and consistently deliver high-quality results.
- 2. Time management: able to manage their time effectively can prioritize tasks, meet deadlines, and avoid last-minute crises.
- 1) Transparent and dare to speak up 2) Strong technical skill and knowledge
- · Knowledge and experience
- He is a very good leader and also a very knowledgeable person. He is always encourage staff to be a better person and very supoportive in a teamworks. It's a big an honour and proud to be part of his team.
- 2 top strenghts: a. Confidents in every decision made in various circumstances b. Always gives a high commitment in dealing with issues and successfully resolves whether it involves current ou out of scope work
- n/a
- · Able to deliver his idea and thought clearly. Able to assist and clarify on issues when ones needed.

# What are the 2 areas that the participant can develop to make him or her more effective in the organisation?

- Be fair with every team members Listen and diccuss properly the suggestion or problems occur.
- 1. Firm with all decision making by him/her 2. Be fair to all the subordinates by giving same opportunity to perfome their skills and knowledge so that the subordinates can develope their talents for future growth don't be bias
- 1. Emotional intelligence: Manage and control own emotions 2. Communication: able to communicate and motivate effectively
- 1) Effective stakeholder engagement 2) Communication skill
- He is one of a great leader. Very knowledgeable and dare enough for making decission.

2 areas can develop make him more effective: a. Harnessing digital technology b. Focus on continous performance management

- n/a
- None at the moment.

#### STRENGTHS AND DEVELOPMENT NEEDS FROM IMMEDIATE SUPERVISOR

# **Strengths**

These practices were identified by your Immediate Supervisor as your Strengths. They have the smallest Average Gap Size. Build on this strong foundation.

Average Gap Size



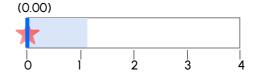
Self Gap Size



Overall Survey Average Gap Size

#### **KEEP UP-TO-DATE**

Q31. Keep up-to-date with relevant industry trends and leverage best practices to turn it into an action plan.



#### **LIFELONG LEARNING**

Q35. Invest resources to continuously enhance skillsets that can be applied to one's function.



#### **SPEAK UP**

Q21. Adjust communication style based on situation or audience (small group) to appeal to their interest.



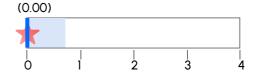
#### **HOLISTIC THINKING**

Q1. Leverage on own and others' relevant experience and insights to make decisions.



#### **PURPOSEFUL PARTNERSHIP**

Q18. Leverage one's network and connection to gather market data.



#### STRENGTHS AND DEVELOPMENT NEEDS FROM IMMEDIATE SUPERVISOR

# **Development Needs**

These practices were identified by your Immediate Supervisor as your Development Needs. They have the Largest Average Gap Size. Build on this feedback.

Average Gap Size



Self Gap Size

Overall Survey Average Gap Size

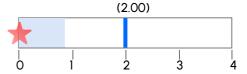
#### **SPEAK UP**

Q23. Encourage constructive feedback and be objective in addressing disagreements.



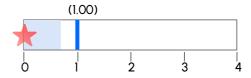
#### **KNOW YOUR CUSTOMER**

Q12. Promote a Customer-centric culture by role modeling the behavior.



#### **KNOW YOUR CUSTOMER**

Q9. Analyse trends and Customers' needs to generate insights on their behavior to continuously improve products, services, solutions, and/or experience.



#### **ENGAGE WITH EMPATHY**

Q13. Empathise in a way that motivates one to take action to help others in the work environment.



#### **COURAGE TO ACT**

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.



#### STRENGTHS AND DEVELOPMENT NEEDS FROM PEERS

# **Strengths**

These practices were identified by your Peers as your Strengths. They have the smallest Average Gap Size. Build on this strong foundation.

Average Gap Size



Self Gap Size



Overall Survey Average Gap Size

#### LIFELONG LEARNING

Q35. Invest resources to continuously enhance skillsets that can be applied to one's function.



#### **COURAGE TO ACT**

Q27. Drive implementation with persistence to deliver results despite obstacles.



#### **SPEAK UP**

Q22. Facilitate open dialogues that are honest, objective, and with various views by encouraging others to express their viewpoints.



#### **COURAGE TO ACT**

Q29. Maintain focus to deliver the chosen strategy.



#### **ENGAGE WITH EMPATHY**

Q13. Empathise in a way that motivates one to take action to help others in the work environment.



#### STRENGTHS AND DEVELOPMENT NEEDS FROM PEERS

# **Development Needs**

These practices were identified by your Peers as your Development Needs. They have the Largest Average Gap Size. Build on this feedback.

Average Gap Size



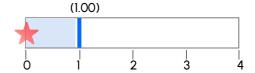
Self Gap Size



Overall Survey Average Gap Size

#### **AGILE MINDSET**

Q8. Provide coaching to help others adapt and be more versatile.



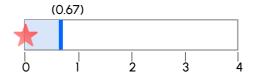
#### **KEEP UP-TO-DATE**

Q31. Keep up-to-date with relevant industry trends and leverage best practices to turn it into an action plan.



#### **KNOW YOUR CUSTOMER**

Q9. Analyse trends and Customers' needs to generate insights on their behavior to continuously improve products, services, solutions, and/or experience.



#### **COURAGE TO ACT**

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.



#### HOLISTIC THINKING

Q1. Leverage on own and others' relevant experience and insights to make decisions.



#### STRENGTHS AND DEVELOPMENT NEEDS FROM SUBORDINATES

# **Strengths**

These practices were identified by your Subordinates as your Strengths. They have the smallest Average Gap Size. Build on this strong foundation.

Average Gap Size



Self Gap Size



Overall Survey Average Gap Size

#### **COURAGE TO ACT**

Q30. Give space for self and team members to take risks and learn from mistakes.



#### **AGILE MINDSET**

Q7. Willing and able to learn from past experiences, and actively apply/adapt the learnings to current work situation.



#### LIFELONG LEARNING

Q39. Nurture an environment that supports coaching and honest performance feedback.



#### **SPEAK UP**

Q21. Adjust communication style based on situation or audience (small group) to appeal to their interest.



#### **COURAGE TO ACT**

Q27. Drive implementation with persistence to deliver results despite obstacles.



#### STRENGTHS AND DEVELOPMENT NEEDS FROM SUBORDINATES

# **Development Needs**

These practices were identified by your Subordinates as your Development Needs. They have the Largest Average Gap Size. Build on this feedback.

Average Gap Size

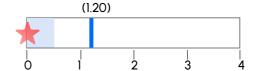


Self Gap Size

Overall Survey Average Gap Size

#### **KEEP UP-TO-DATE**

Q31. Keep up-to-date with relevant industry trends and leverage best practices to turn it into an action plan.



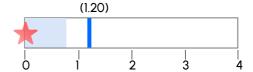
#### **COURAGE TO ACT**

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.



#### LIFELONG LEARNING

Q36. Purposefully manage career development and professional growth of team members.



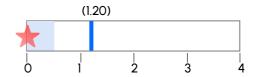
#### **KNOW YOUR CUSTOMER**

Q10. Assess the effectiveness of initiatives and provide feedback and recommendations to Management.



#### HOLISTIC THINKING

Q3. Identify new possibilities to address current business issues.



#### AVERAGE GAP SIZE AGAINST SELF GAP GROUPED BY COMPETENCY

# **HOLISTIC THINKING**

Self Gap Size Average Gap Size

Q1. Leverage on own and others' relevant experience and insights to make decisions.



Q2. Examine issues and ideas, considering multiple scenarios and their' pros and con in decision-making.



Q3. Identify new possibilities to address current business issues.



Q4. Manage teams' resources to collate information from multiple sources.



# **AGILE MINDSET**

Self Gap Size Average Gap Size

Q5. Assess the effectiveness and constantly update plans to adapt to different situations.



Q6. Ensure change plans are executed effectively and in a timely manner.



Q7. Willing and able to learn from past experiences, and actively apply/adapt the learnings to current work situation.



Q8. Provide coaching to help others adapt and be more versatile.



#### **KNOW YOUR CUSTOMER**

Self Gap Size Average Gap Size

Q9. Analyse trends and Customers' needs to generate insights on their behavior to continuously improve products, services, solutions, and/or experience.



Q10. Assess the effectiveness of initiatives and provide feedback and recommendations to Management.



Q11. Review and determine cross-functional initiatives in sync with Customers' needs and wants.



Q12. Promote a Customer-centric culture by role modeling the behavior.



# **ENGAGE WITH EMPATHY**

Self Gap Size Average Gap Size

Q13. Empathise in a way that motivates one to take action to help others in the work environment.



Q14. Proactively ask what help is needed at work and ensure assistance is provided while balancing one's need for personal space.



Q15. Share similar experiences that may be adapted to their work circumstances.



Q16. Empathise whilst balancing the need of individuals and the business.



# **PURPOSEFUL PARTNERSHIP**

Self Gap Size Average Gap Size

Q17. Nurture high-priority relationships with internal and external stakeholders within their own areas of expertise.



Q18. Leverage one's network and connection to gather market data.



Q19. Effectively manage and resolve conflict within own department to achieve mutually agreeable outcomes.



Q20. Demonstrate commitment to team success by being inclusive and facilitating team collaboration.



**SPEAK UP** 

Self Gap Size Average Gap Size

Q21. Adjust communication style based on situation or audience (small group) to appeal to their interest.



Q22. Facilitate open dialogues that are honest, objective, and with various views by encouraging others to express their viewpoints.



Q23. Encourage constructive feedback and be objective in addressing disagreements.



Q24. Communicate effectively and confidently to obtain a commitment from big and diverse audiences.



Q25. Facilitate discussions with various views to converge and achieve a common objective.



**COURAGE TO ACT** 

Self Gap Size Average Gap Size

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.



Q27. Drive implementation with persistence to deliver results despite obstacles.



Q28. Encourage and value innovative ideas and suggestions from others.



Q29. Maintain focus to deliver the chosen strategy.



Q30. Give space for self and team members to take risks and learn from mistakes.



#### **KEEP UP-TO-DATE**

Self Gap Size Average Gap Size

Q31. Keep up-to-date with relevant industry trends and leverage best practices to turn it into an action plan.



Q32. Offer guidance to others on how to understand relevant trends and industry advancements.



Q33. Create opportunities for the team to be in touch by having external exposure from related industries



Q34. Stay current with the evolution of technology, politics, social and economic environment, and assess the effects on business.



#### LIFELONG LEARNING

Self Gap Size Average Gap Size

Q35. Invest resources to continuously enhance skillsets that can be applied to one's function.



Q36. Purposefully manage career development and professional growth of team members.



Q37. Inspire others to learn by regularly pursuing new knowledge and/or skills.



Q38. Make effort to teach / coach/ mentor team members.



Q39. Nurture an environment that supports coaching and honest performance feedback.



#### **TOP 5 BLIND SPOTS**

# **AVERAGE GAP (ALL RATERS) AGAINST SELF GAP**

Self Rating Average Gap Rating

#### **AGILE MINDSET**

Q8. Provide coaching to help others adapt and be more versatile.



# **COURAGE TO ACT**

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.



#### **KNOW YOUR CUSTOMER**

Q10. Assess the effectiveness of initiatives and provide feedback and recommendations to Management.



# **HOLISTIC THINKING**

Q3. Identify new possibilities to address current business issues.



# **KNOW YOUR CUSTOMER**

Q12. Promote a Customer-centric culture by role modeling the behavior.



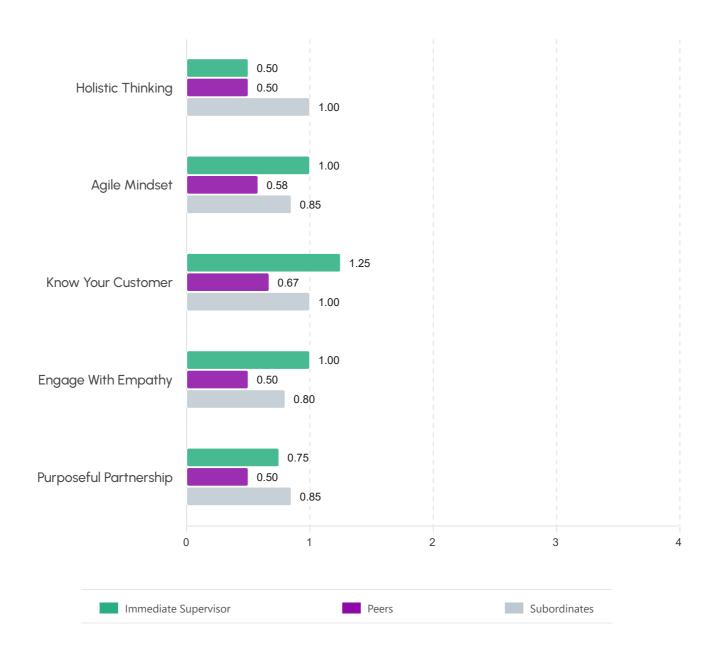
# **TOP 5 UNDERESTIMATED COMPETENCIES**

# **AVERAGE GAP (ALL RATERS) AGAINST SELF GAP**

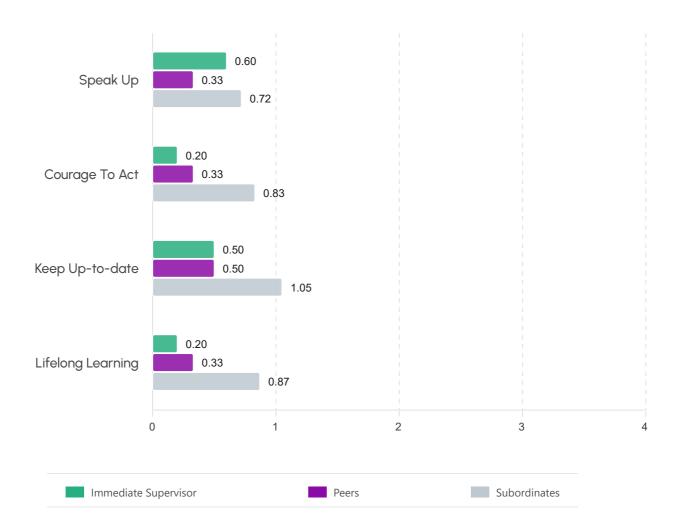
Self Rating Average Gap Rating

-- There are no Underestimated Competencies to show --

## AVG GAP PER ROLE BY COMPETENCY



(Please Turn Over)



#### **RATING FROM SELF**

# Current Expected

## **COURAGE TO ACT**

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.



### **SPEAK UP**

Q21. Adjust communication style based on situation or audience (small group) to appeal to their interest.



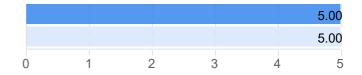
#### **KEEP UP-TO-DATE**

Q31. Keep up-to-date with relevant industry trends and leverage best practices to turn it into an action plan.



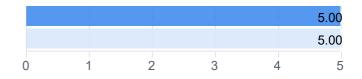
#### **PURPOSEFUL PARTNERSHIP**

Q17. Nurture high-priority relationships with internal and external stakeholders within their own areas of expertise.



## **ENGAGE WITH EMPATHY**

Q13. Empathise in a way that motivates one to take action to help others in the work environment.



## **AGILE MINDSET**

Q5. Assess the effectiveness and constantly update plans to adapt to different situations.



#### **KNOW YOUR CUSTOMER**

Q9. Analyse trends and Customers' needs to generate insights on their behavior to continuously improve products, services, solutions, and/or experience.



## LIFELONG LEARNING

Q35. Invest resources to continuously enhance skillsets that can be applied to one's function.



#### HOLISTIC THINKING

Q1. Leverage on own and others' relevant experience and insights to make decisions.



## LIFELONG LEARNING

Q36. Purposefully manage career development and professional growth of team members.

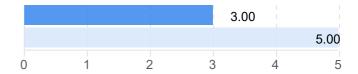


#### RATING FROM IMMEDIATE SUPERVISOR



## **SPEAK UP**

Q23. Encourage constructive feedback and be objective in addressing disagreements.



#### **KNOW YOUR CUSTOMER**

Q12. Promote a Customer-centric culture by role modeling the behavior.



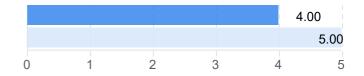
## **COURAGE TO ACT**

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.



#### **PURPOSEFUL PARTNERSHIP**

Q17. Nurture high-priority relationships with internal and external stakeholders within their own areas of expertise.



## **ENGAGE WITH EMPATHY**

Q13. Empathise in a way that motivates one to take action to help others in the work environment.



## **AGILE MINDSET**

Q5. Assess the effectiveness and constantly update plans to adapt to different situations.



#### **KNOW YOUR CUSTOMER**

Q9. Analyse trends and Customers' needs to generate insights on their behavior to continuously improve products, services, solutions, and/or experience.



## **ENGAGE WITH EMPATHY**

Q14. Proactively ask what help is needed at work and ensure assistance is provided while balancing one's need for personal space.



## **KEEP UP-TO-DATE**

Q32. Offer guidance to others on how to understand relevant trends and industry advancements.



#### **AGILE MINDSET**

Q6. Ensure change plans are executed effectively and in a timely manner.

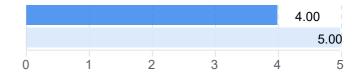


#### **RATING FROM PEERS**

Current Expected

#### **AGILE MINDSET**

Q8. Provide coaching to help others adapt and be more versatile.



#### **COURAGE TO ACT**

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.



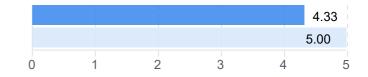
#### **KEEP UP-TO-DATE**

Q31. Keep up-to-date with relevant industry trends and leverage best practices to turn it into an action plan.



#### **AGILE MINDSET**

Q5. Assess the effectiveness and constantly update plans to adapt to different situations.



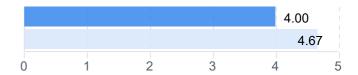
## KNOW YOUR CUSTOMER

Q9. Analyse trends and Customers' needs to generate insights on their behavior to continuously improve products, services, solutions, and/or experience.



#### **HOLISTIC THINKING**

Q1. Leverage on own and others' relevant experience and insights to make decisions.



## LIFELONG LEARNING

Q36. Purposefully manage career development and professional growth of team members.



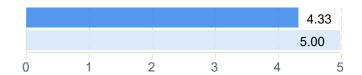
#### **KNOW YOUR CUSTOMER**

Q10. Assess the effectiveness of initiatives and provide feedback and recommendations to Management.



#### **HOLISTIC THINKING**

Q3. Identify new possibilities to address current business issues.



## **PURPOSEFUL PARTNERSHIP**

Q19. Effectively manage and resolve conflict within own department to achieve mutually agreeable outcomes.

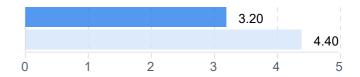


#### **RATING FROM SUBORDINATES**

Current Expected

## **COURAGE TO ACT**

Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.



### LIFELONG LEARNING

Q36. Purposefully manage career development and professional growth of team members.



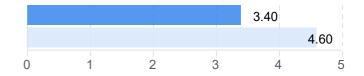
## **HOLISTIC THINKING**

Q4. Manage teams' resources to collate information from multiple sources.



#### **KEEP UP-TO-DATE**

Q31. Keep up-to-date with relevant industry trends and leverage best practices to turn it into an action plan.



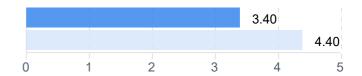
#### **AGILE MINDSET**

Q8. Provide coaching to help others adapt and be more versatile.



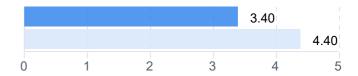
## **KNOW YOUR CUSTOMER**

Q11. Review and determine crossfunctional initiatives in sync with Customers' needs and wants.



## **COURAGE TO ACT**

Q28. Encourage and value innovative ideas and suggestions from others.



## **KEEP UP-TO-DATE**

Q32. Offer guidance to others on how to understand relevant trends and industry advancements.



## **KNOW YOUR CUSTOMER**

Q10. Assess the effectiveness of initiatives and provide feedback and recommendations to Management.



#### **HOLISTIC THINKING**

Q3. Identify new possibilities to address current business issues.



# TABLE OF CURRENT VS EXPECTED FREQUENCY BY RATER GROUP



How often does this person demonstrate the following -	Self		Immediate Supervisor		Peers		Suboro	dinates
	Curr	Ехр	Curr	Ехр	Curr	Exp	Curr	Exp
Q1. Leverage on own and others' relevant experience and insights to make decisions.	5.0	5.0	4.0	4.0	4.0	4.7	3.8	4.6
Q2. Examine issues and ideas, considering multiple scenarios and their' pros and con in decision-making.	5.0	5.0	4.0	4.0	4.3	4.7	4.0	4.8
Q3. Identify new possibilities to address current business issues.	5.0	5.0	4.0	5.0	4.3	5.0	3.8	4.8
Q4. Manage teams' resources to collate information from multiple sources.	5.0	5.0	4.0	5.0	4.3	4.7	3.8	5.0
Q5. Assess the effectiveness and constantly update plans to adapt to different situations.	5.0	5.0	4.0	5.0	4.3	5.0	3.6	4.6
Q6. Ensure change plans are executed effectively and in a timely manner.	5.0	5.0	3.0	4.0	4.7	5.0	3.8	4.6
Q7. Willing and able to learn from past experiences, and actively apply/adapt the learnings to current work situation.	5.0	5.0	4.0	5.0	4.7	5.0	3.8	4.2
Q8. Provide coaching to help others adapt and be more versatile.	5.0	5.0	4.0	5.0	4.0	5.0	3.4	4.6
Q9. Analyse trends and Customers' needs to generate insights on their behavior to continuously improve products, services, solutions, and/or experience.	5.0	5.0	4.0	5.0	4.0	4.7	3.8	4.6
Q10. Assess the effectiveness of initiatives and provide feedback and recommendations to Management.	3.0	3.0	4.0	5.0	4.3	5.0	3.2	4.2
Q11. Review and determine cross-functional initiatives in sync with Customers' needs and wants.	5.0	5.0	3.0	4.0	4.0	4.7	3.4	4.4
Q12. Promote a Customer-centric culture by role modeling the behavior.	4.0	4.0	3.0	5.0	4.0	4.7	3.4	4.2

Q13. Empathise in a way that motivates one to take action to help others in the work environment.  Q14. Proactively ask what help is needed at work and ensure assistance is provided while balancing one's need for personal space.  Q15. Share similar experiences that may be adapted to their work circumstances.  Q16. Empathise whilst balancing the need of individuals and the business.  Q17. Nurture high-priority relationships with internal and external stakeholders within their own areas of expertise.  Q18. Leverage one's network and connection to gather market data.  Q19. Effectively manage and resolve conflict within own department to achieve mutually agreeable outcomes.  Q20. Demonstrate commitment to team success by being inclusive and facilitating team collaboration.  Q21. Adjust communication style based on situation or audience (small group) to appeal to their interest.	How often does this person demonstrate the following -	Self		Immediate Supervisor		Peers		Subordinate	
O14. Proactively ask what help is needed at work and ensure assistance is provided while balancing one's need for personal space.  O15. Share similar experiences that may be adapted to their work circumstances.  O16. Empathise whilst balancing the need of individuals and the business.  O17. Nurture high-priority relationships with internal and external stakeholders within their own areas of expertise.  O18. Leverage one's network and connection to gather market data.  O19. Effectively manage and resolve conflict within own department to achieve mutually agreeable outcomes.  O19. Demonstrate commitment to team success by being inclusive and facilitating team collaboration.  O20. Demonstrate commitment to team success by being inclusive and facilitating team collaboration.	·	Curr	Ехр	Curr	Ехр	Curr	Exp	Curr	Exp
assistance is provided while balancing one's need for personal space.  Q15. Share similar experiences that may be adapted to their work circumstances.  Q16. Empathise whilst balancing the need of individuals and the business.  Q17. Nurture high-priority relationships with internal and external stakeholders within their own areas of expertise.  Q18. Leverage one's network and connection to gather market data.  Q19. Effectively manage and resolve conflict within own department to achieve mutually agreeable outcomes.  Q10. Demonstrate commitment to team success by being inclusive and facilitating team collaboration.  Q11. Adjust communication style based on situation or audience (small group) to appeal to their interest.		5.0	5.0	4.0	5.0	4.7	5.0	3.6	4.6
Circumstances.  Control of the properties of the pushes whilst balancing the need of individuals and the business.  Control of the pushes whilst balancing the need of individuals and the business.  Control of the pushes within the priority relationships with internal and external stakeholders within their own areas of expertise.  Control of the pushes within their own areas of expertise.  Control of their own areas of expertise.  Control of the pushes within their own areas of expe	assistance is provided while balancing one's need for personal	5.0	5.0	4.0	5.0	3.7	4.3	3.4	4.0
business.  5.0 5.0 4.0 5.0 4.3 5.0 3.6 4  Q17. Nurture high-priority relationships with internal and external stakeholders within their own areas of expertise.  5.0 5.0 4.0 5.0 4.3 4.7 3.8 4  Q18. Leverage one's network and connection to gather market data.  4.0 4.0 5.0 5.0 3.7 4.3 3.6 4  Q19. Effectively manage and resolve conflict within own department to achieve mutually agreeable outcomes.  5.0 5.0 4.0 5.0 4.0 4.7 3.8 4  Q20. Demonstrate commitment to team success by being inclusive and facilitating team collaboration.  5.0 5.0 4.0 5.0 4.7 5.0 4.0 4.0 4.0 4.0 5.0 4.0 4.7 5.0 4.0 4.0 4.0 4.0 5.0 5.0 4.0 4.0 4.0 4.0 4.0 5.0 5.0 4.0 4.0 4.0 4.0 4.0 4.0 5.0 5.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4		5.0	5.0	4.0	5.0	4.3	4.7	3.8	4.2
Stakeholders within their own areas of expertise.  Stakeh		5.0	5.0	4.0	5.0	4.3	5.0	3.6	4.2
Q19. Effectively manage and resolve conflict within own department to achieve mutually agreeable outcomes.  5.0 5.0 4.0 5.0 4.0 4.7 3.8 4  Q20. Demonstrate commitment to team success by being inclusive and facilitating team collaboration.  5.0 5.0 4.0 5.0 4.0 5.0 4.7 5.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4		5.0	5.0	4.0	5.0	4.3	4.7	3.8	4.6
department to achieve mutually agreeable outcomes.  5.0 5.0 4.0 5.0 4.7 3.8 4  Q20. Demonstrate commitment to team success by being inclusive and facilitating team collaboration.  5.0 5.0 4.0 5.0 4.7 5.0 4.0 4.0 4.0 4.0 4.0 4.0 5.0 4.7 5.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4		4.0	4.0	5.0	5.0	3.7	4.3	3.6	4.6
Q21. Adjust communication style based on situation or audience (small group) to appeal to their interest.  4.0 4.0 5.0 4.7 5.0 4.0 4.3 4.2 4  Q22. Facilitate open dialogues that are honest, objective, and with		5.0	5.0	4.0	5.0	4.0	4.7	3.8	4.6
(small group) to appeal to their interest.  4.0 4.0 5.0 5.0 4.0 4.3 4.2 4  Q22. Facilitate open dialogues that are honest, objective, and with		5.0	5.0	4.0	5.0	4.7	5.0	4.0	4.8
		4.0	4.0	5.0	5.0	4.0	4.3	4.2	4.6
, 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Q22. Facilitate open dialogues that are honest, objective, and with various views by encouraging others to express their viewpoints.	4.0	4.0	5.0	5.0	4.7	4.7	3.6	4.6
Q23. Encourage constructive feedback and be objective in addressing disagreements.  4.0 4.0 3.0 5.0 4.3 4.7 3.8 4		4.0	4.0	3.0	5.0	4.3	4.7	3.8	4.6
Q24. Communicate effectively and confidently to obtain a commitment from big and diverse audiences.  5.0  5.0  4.0  4.7  5.0  4.0		5.0	5.0	4.0	5.0	4.7	5.0	4.0	4.6
Q25. Facilitate discussions with various views to converge and achieve a common objective.  5.0  5.0  5.0  4.3  5.0  3.8		5.0	5.0	5.0	5.0	4.3	5.0	3.8	4.4
Q26. Explore and adopt innovative approaches to increase the team's performance through changing work policies, modeling, and structure.  4.0 4.0 5.0 4.0 4.7 3.2 4	team's performance through changing work policies, modeling,	4.0	4.0	4.0	5.0	4.0	4.7	3.2	4.4

How often does this person demonstrate the following -	Self		Immediate Supervisor		Peers		Subordinates	
	Curr	Ехр	Curr	Ехр	Curr	Ехр	Curr	Exp
Q27. Drive implementation with persistence to deliver results despite obstacles.	4.0	4.0	5.0	5.0	4.7	4.7	4.0	4.6
Q28. Encourage and value innovative ideas and suggestions from others.	5.0	5.0	5.0	5.0	4.3	5.0	3.4	4.4
Q29. Maintain focus to deliver the chosen strategy.	5.0	5.0	5.0	5.0	4.7	4.7	3.8	4.6
Q30. Give space for self and team members to take risks and learn from mistakes.	5.0	5.0	5.0	5.0	4.3	4.7	4.7	5.0
Q31. Keep up-to-date with relevant industry trends and leverage best practices to turn it into an action plan.	4.0	4.0	5.0	5.0	4.0	4.7	3.4	4.6
Q32. Offer guidance to others on how to understand relevant trends and industry advancements.	4.0	4.0	4.0	5.0	4.7	5.0	3.8	4.8
Q33. Create opportunities for the team to be in touch by having external exposure from related industries	4.0	4.0	5.0	5.0	4.3	4.7	3.6	4.6
Q34. Stay current with the evolution of technology, politics, social and economic environment, and assess the effects on business.	5.0	5.0	4.0	5.0	4.0	4.7	3.6	4.6
Q35. Invest resources to continuously enhance skillsets that can be applied to one's function.	5.0	5.0	5.0	5.0	4.3	4.3	4.3	5.0
Q36. Purposefully manage career development and professional growth of team members.	5.0	5.0	5.0	5.0	4.3	5.0	3.2	4.4
Q37. Inspire others to learn by regularly pursuing new knowledge and/or skills.	5.0	5.0	4.0	5.0	4.7	5.0	3.6	4.6
Q38. Make effort to teach / coach/ mentor team members.	5.0	5.0	5.0	5.0	4.7	5.0	3.8	4.8
Q39. Nurture an environment that supports coaching and honest performance feedback.	4.0	4.0	5.0	5.0	4.7	5.0	4.0	4.4

 $<sup>^{\</sup>star}$  Responses based on Rating scale of 1-5