Name of the client: Fimala Maulidia
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Date: June 19th 2021
Place: Video call on Google Duo

Interview 2 Transcript:

1: Hi again, nice to meet you.

2: Hello, nice to meet you too.

1: Ok so after processing the problem we discussed last meeting, I have come up with a few ideas and I would like to get you involved on what goes forward. Is that fine with you?

2: Yes, of course!

1: Great. So the idea I have come up with is either an application or a website application which both have the same principles and can solve your problem but they operate differently. So, I would like to know which one you prefer?

2: Hmm ok so can you explain the similarities and differences since you mentioned that they operate differently?

1: Ok sure. So essentially both an application and web application is anything that involves any user interaction. So your business would need some form of user interaction as you want them to book rooms etc.

The difference is that an application is something that you download on your device and have it permanently installed; like your Instagram app for example. A web application, however, doesn't require any installation as it's done through a web browser and it's basically a website, only this time users can interact with it. So which one do you think sounds like it would suit your needs better?

2: Personally, I'm not really too familiar with computing stuff but I think it would be better to do it through a web application. I feel like through a web application we can attract more clients as it's more universal in the sense that people can access it on any device. Also I liked the idea of a web application because if you want to book a room in the hotel wouldn't you need to be able to communicate with our admin team? Because all applications can work without the internet but a web application can't right?

1: Yes, that is right. Once an application is downloaded through the internet, it stays on your device forever but a web application needs an internet connection so that you can access it. Ok so what I'm understanding is that you'd like to proceed with the web application because it's more flexible and it allows you to communicate with the admin team directly?

2: Yes, I think that should help with our business a lot cause I feel like the application might be too tedious and scattered as it's based on the user's device as opposed to our business' server.

1: Ok yeah I understand. So I will proceed with the web application and I will update you should we need to.

2: Perfect.

1: Great, see you soon. Good bye.

2: Good bye!

Signature: