Moh Faiz Ramdhani
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Professional with one year and five months of work experience in an Information Technology position in the Hospital Health Industry. Have special expertise in the field of IT Support, IT Infrastructure or Programmer. I am actively improving my knowledge following the current development of Information Technology.

Education

Associate Degree in Computer Management of Informatics | State Polytechnic of Malang
Sep 2017 - Sep 2020

Work Experience

PT Nusantara Medika Utama | Mojokerto, East Java | Oct 2022 - Oct 2023

- **Gatoel Hospital | IT Support**
- Installing Wireless 43 Unifi access points throughout the hospital room include pulling fiber cables, crimping UTP cabling, installing POE switches, making minutes and listing Netflix TV.
- Ensure the Information System, Support Applications running day to day by monitoring the web server, backing up data, checking the room and PC Server.
- Querying (*select, insert, update, join*) from the app server based on requests for internal operational data of the company.
- Solving a Problem Solving request from User of Network device:
  LAN, adding IP configuration, DHCP Server, VPN, Monitoring Backup Task Schedule NAS Server.
  Wireless, Network monitoring, bandwidth checking, analysis, troubleshooting, problem solving
- Solving Problems of End User Hardware requests:
  PC/Laptop includes assembly, recommendations for purchasing replacement spare parts, Windows 7/10 Operating System Installation.
  Printer/Scanner/CCTV checks maintenance repair, spare parts recommendations.
  Create a timeline to do a list of jobs in the form of work reports per month/week/day to the leader.

- **Head Office | Programmer**
- Building an electronic web base for medical records using the CodeIgniter framework with the team includes the Login feature, CRUD Patient Data, Form Assessment. Perform business process design, database table design.
- Troubleshooting problems from Hardware device users:
  (PC/Laptop, include assembly, spare parts replacement purchase recommendation, Windows 7/10 Operating System Installation.
  Printer/Scanner, check for replacement if there is a problem from the User
- Supporting Hardware and Network devices for every internal meeting activity, company holding that is carried out online/offline.

PT Denisa Hanesti Pramesti | Gresik, East Java | Jun 2022 - Sep 2022
- **Rumah Sakit Denisa | Programmer & IT Support**
● Building company profile web base framework CodeIgniter contains information and hospital services.
● Troubleshooting PC/laptop include assembly, problem solving printer and scanner, checking device replacement.
● Ensuring the Hospital Information System and Supporting application running, monitor *web server, backup storage, PC server*.

PT Sinergi Informatika Semen Indonesia | Gresik, East Java | Jan 2020
- **Programmer | Internship**
● Building chart of the company organizational structure PT SISI.
● Input data and analyze SAP Software company internal data.
● Problem solved PC and laptop devices install the operating system and install enterprise software.

Certifications and Training
- **CCNA Network Engineer**
Kementerian Komunikasi dan Informatika | Apr - June 2024, Online Training
- **PNETLab Network Simulation**
IDN Network (IDN.ID) | June 2024 | Online Training
- **Cisco Basic**
IDN Network (IDN.ID) | Feb 2024 | Online Training
- **Basic Computer Network**
IDN Network (IDN.ID) | 31 Jan 2024 | Online Training
- **Work Experience Certificate**
Gatoel Hospital | Oct 2023 Mojokerto, East Java
- **Microsoft Excel Bootcamp'**
PT Edspert.id | Dec 2022 Mojokerto, East Java
- **Certificate Internship**
 PT Sinergi Informatika Semen Indonesia | Jan 2022 Gresik, East Java

Portfolio and Project
● Network & Cyber Security
  ▪ Simulasi Network.pdf
  ▪ Monitoring Network.pdf
  ▪ Penetration Testing.pdf
● Case (UML) Medica Clinic
  ▪ Sistem Informasi Rawat Jalan Klinik Medika.pdf
● Website Company Profile 'RSU Denisa'
  RSU Denisa
● User Interface Prototype 'LevelUp.com'
  www.figma.com/proto/4IjebzhaJydLhCQDIx5hEe
● E-Rekam Medis Web Base
  github.com/faizramdhani/rekammedis.git | github.com/faizramdhani
● Portfolio Project
  www.cakeresume.com/portfolios | portfoliomohfaizramdhani.github.io

Skills

- **Network**
  Routing, Switching, IP Address, DHCP Server, DNS Server
  Access Point, Router, Switch/Hub, Cabling UTP
  Simulation
  Cisco Packet Tracer, PNETLab
  Zabbix (Basic)
- **Virtualization & System Operation**
  VMWare, Windows Server
- **Cyber Security**
  Penetration Testing (Basic), VPN Connection, Firewall
- **Hardware**
  Troubleshoot, Maintenance, Problem Solving
  PC, Laptop, Printer, Scanner, CCTV, Finger Print
- **Software**
  PHP, Framework CodeIgniter
  HTML, CSS, Javascript
- **Database**
  Mysql
- **Tools**
  Virtualbox, VMWare, Cisco Packet Tracer
  Visual Studio Code, Github, SQLyog, Draw.io
  Google Document, Google Spreadsheet
- **Language**
  Indonesia (Active)
  English (Pasif)
- **Soft Skill**
  Communication, Analysis, Teamwork, Detail Oriented, Problem Solving