Auto Doctor - Comprehensive Project Documentation

Version: 1.0 Last Updated: October 23, 2025 Project: Real-time automotive diagnostic consultation platform

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1. Project Overview

1.1 Purpose and Business Model

Auto Doctor is a real-time automotive consultation platform that connects vehicle owners with certified mechanics through text chat, video calls, and comprehensive diagnostic sessions. The platform provides on-demand expert automotive advice without the need for in-person visits.

Business Model:

- Pay-per-session pricing (no subscriptions)
- Three service tiers: Quick Chat (\$9.99), Standard Video (\$29.99), Full Diagnostic (\$49.99)
- Revenue split with mechanics via Stripe Connect
- Real-time matching system with automated fallback to admin assignment

1.2 Tech Stack

Category	Technology	Purpose	
Framework	Next.js 14 (App Router)	Full-stack React framework with server components	
Language	TypeScript	Type-safe development	
Database	Supabase (PostgreSQL)	Backend-as-a-Service with real-time capabilities	
Authentication	Supabase Auth	Multi-role authentication system	
Payments	Stripe (Checkout + Connect)	Payment processing and mechanic payouts	
Video/Chat	LiveKit	Real-time video conferencing and data channels	
Real-time	Supabase Realtime	Live updates for sessions and requests	
Styling	Tailwind CSS	Utility-first CSS framework	
Email	Resend	Transactional email service	

Deployment

Vercel

Cloud hosting and CI/CD

Key Dependencies:

```
{
   "@livekit/components-react": "^2.9.15",
   "livekit-server-sdk": "^2.14.0",
   "@supabase/supabase-js": "^2.75.1",
   "stripe": "^19.1.0",
   "next": "^14.2.11",
   "framer-motion": "^11.18.2"
}
```

1.3 Key Features

1. Three Service Tiers

- Quick Chat: 30-minute text consultation
- Standard Video: 45-minute HD video session
- Full Diagnostic: 60-minute comprehensive analysis

2. Multi-Role System

- o Customers: Request and join sessions
- o Mechanics: Accept requests and provide service
- Admins: Monitor and manually assign unattended requests

3. Real-Time Matching

- Instant broadcast of new session requests to all available mechanics
- First-come-first-served acceptance model
- 5-minute timeout to admin queue if no mechanic accepts

4. Integrated Communication

- LiveKit-powered video conferencing
- Real-time text chat with file sharing
- Session recording and transcript

5. Payment Integration

- Stripe Checkout for customer payments
- Stripe Connect for mechanic payouts
- Automatic fund distribution

2. Architecture

2.1 Application Structure

The project uses Next.js 14 App Router with the following structure:

```
- (root)/
                           # Public pages (homepage, pricing)
       -- admin/
                           # Admin dashboard and tools
       — api/
                           # API route handlers
                          # Customer-specific pages
        - customer/
      ├─ mechanic/
                          # Mechanic-specific pages
      — chat/
                          # Chat session interface
      ├─ video/
                          # Video session interface
       — diagnostic/
                          # Diagnostic session interface
     └─ layout.tsx
                          # Root layout
    - components/
                          # React components
     ├─ admin/
                          # Admin-specific components
      - customer/
                        # Customer-specific components
      -- mechanic/
                        # Mechanic-specific components
     -- session/
                          # Session-related components
       — chat/
                          # Chat UI components
     └─ ui/
                          # Shared UI primitives
    - lib/
                          # Utility libraries
     —— auth.ts
                          # Authentication utilities
      supabaseServer.ts # Server-side Supabase client
     — supabaseAdmin.ts # Admin Supabase client
     ├─ stripe.ts
                          # Stripe initialization
      livekit.ts
                          # LiveKit token generation
      -- sessionRequests.ts # Session request utilities
     ldsymbol{} sessionCleanup.ts # Cleanup utilities
                          # TypeScript type definitions
   - types/
   -- supabase.ts
                        # Database types
     └── session.ts
                        # Session-related types
   - config/
                          # Configuration files
     └─ pricing.ts
                          # Plan definitions and pricing
  └─ middleware.ts
                          # Route protection middleware
- supabase/
                           # Database migrations and schemas
  - migrations/
  L— schema.sql
- public/
                           # Static assets
package.json
```

2.2 Database Schema

Core Tables

sessions - Active consultation sessions

```
CREATE TABLE sessions (

id UUID PRIMARY KEY DEFAULT gen_random_uuid(),

created_at TIMESTAMPTZ NOT NULL DEFAULT now(),

updated_at TIMESTAMPTZ NOT NULL DEFAULT now(),

plan TEXT NOT NULL,

type session_type NOT NULL, -- 'chat' | 'video' | 'diagnostic'

status TEXT, -- 'pending' | 'waiting' | 'live' | 'completed' | 'cancelled'

stripe_session_id TEXT NOT NULL,

intake_id UUID REFERENCES intakes(id),

customer_user_id UUID REFERENCES auth.users(id),
```

```
mechanic_id UUID REFERENCES auth.users(id),
  scheduled_start TIMESTAMPTZ,
  scheduled_end TIMESTAMPTZ,
  scheduled for TIMESTAMPTZ,
  started_at TIMESTAMPTZ,
  ended_at TIMESTAMPTZ,
  duration_minutes INTEGER,
  waiver_accepted BOOLEAN DEFAULT false,
  waiver accepted at TIMESTAMPTZ,
  waiver_ip_address TEXT,
  vehicle_info JSONB DEFAULT '{}'::jsonb,
  session_notes TEXT,
  rating INTEGER CHECK (rating >= 1 AND rating <= 5),</pre>
  review TEXT,
  metadata JSONB DEFAULT '{}'::jsonb
);
```

session_requests - Pending session requests for mechanic matching

```
CREATE TABLE session_requests (
  id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  created at TIMESTAMPTZ NOT NULL DEFAULT now(),
  updated_at TIMESTAMPTZ NOT NULL DEFAULT now(),
  customer_id UUID NOT NULL REFERENCES auth.users(id),
  mechanic_id UUID REFERENCES auth.users(id),
  session_type session_type NOT NULL,
  plan_code TEXT NOT NULL,
  status TEXT NOT NULL, -- 'pending' | 'accepted' | 'cancelled' | 'unattended' | 'expired'
 customer name TEXT,
  customer_email TEXT,
  notes TEXT,
  accepted_at TIMESTAMPTZ,
  notification_sent_at TIMESTAMPTZ,
  metadata JSONB DEFAULT '{}'::jsonb
);
```

session_participants - Tracks who is in each session

```
CREATE TABLE session_participants (
  id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  created_at TIMESTAMPTZ NOT NULL DEFAULT now(),
  session_id UUID NOT NULL REFERENCES sessions(id) ON DELETE CASCADE,
  user_id UUID NOT NULL REFERENCES auth.users(id) ON DELETE CASCADE,
  role session_participant_role NOT NULL, -- 'customer' | 'mechanic'
  metadata JSONB DEFAULT '{}'::jsonb,
  UNIQUE(session_id, user_id)
);
```

intakes - Customer intake forms with vehicle and problem details

```
CREATE TABLE intakes (
  id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  created_at TIMESTAMPTZ NOT NULL DEFAULT now(),
  updated at TIMESTAMPTZ,
  plan TEXT,
  status intake_status, -- 'new' | 'pending' | 'in_review' | 'in_progress' | 'resolved' |
'cancelled'
  name TEXT,
  email TEXT,
  phone TEXT,
 city TEXT,
  vin TEXT,
  year TEXT,
  make TEXT,
  model TEXT,
  vehicle_year INTEGER,
  vehicle_make TEXT,
  vehicle_model TEXT,
  odometer TEXT,
  plate TEXT,
  concern TEXT,
  details TEXT,
  notes TEXT,
  plan_details JSONB,
  files JSONB DEFAULT '[]'::jsonb,
  attachments JSONB,
  media_paths JSONB,
  customer_name TEXT,
  customer_email TEXT,
  customer_phone TEXT,
  metadata JSONB
);
```

profiles - User profile data (extends auth.users)

```
CREATE TABLE profiles (
  id UUID PRIMARY KEY REFERENCES auth.users(id) ON DELETE CASCADE,
  created_at TIMESTAMPTZ NOT NULL DEFAULT now(),
  updated_at TIMESTAMPTZ NOT NULL DEFAULT now(),
  full_name TEXT,
  phone TEXT,
  role TEXT, -- 'customer' | 'mechanic' | 'admin'
  vehicle_info JSONB,
  vehicle_hint TEXT,
  is_18_plus BOOLEAN DEFAULT false,
  waiver_accepted BOOLEAN DEFAULT false,
  waiver_accepted_at TIMESTAMPTZ,
  waiver_ip_address TEXT,
  terms_accepted BOOLEAN DEFAULT false,
  {\tt terms\_accepted\_at\ TIMESTAMPTZ,}
  email_verified BOOLEAN,
```

```
account_status TEXT,
preferred_plan TEXT,
last_selected_slot TEXT,
date_of_birth TEXT,
stripe_account_id TEXT,
stripe_onboarding_completed BOOLEAN,
stripe_charges_enabled BOOLEAN,
stripe_payouts_enabled BOOLEAN,
stripe_details_submitted BOOLEAN,
metadata JSONB
);
```

mechanics - Separate authentication table for mechanics (custom auth)

```
CREATE TABLE mechanics (

id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
created_at TIMESTAMPTZ NOT NULL DEFAULT now(),
name TEXT,
email TEXT NOT NULL UNIQUE,
phone TEXT,
password_hash TEXT NOT NULL,
stripe_account_id TEXT,
stripe_onboarding_completed BOOLEAN,
stripe_charges_enabled BOOLEAN,
stripe_payouts_enabled BOOLEAN,
stripe_details_submitted BOOLEAN
);
```

mechanic_sessions - Custom session tokens for mechanic authentication

```
CREATE TABLE mechanic_sessions (
  id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  created_at TIMESTAMPTZ NOT NULL DEFAULT now(),
  expires_at TIMESTAMPTZ NOT NULL,
  mechanic_id UUID NOT NULL REFERENCES mechanics(id),
  token TEXT NOT NULL UNIQUE
);
```

mechanic_availability - Weekly availability schedules

```
CREATE TABLE mechanic_availability (

id UUID PRIMARY KEY DEFAULT gen_random_uuid(),

created_at TIMESTAMPTZ NOT NULL DEFAULT now(),

updated_at TIMESTAMPTZ NOT NULL DEFAULT now(),

mechanic_id UUID NOT NULL REFERENCES auth.users(id) ON DELETE CASCADE,

day_of_week INTEGER NOT NULL CHECK (day_of_week >= 0 AND day_of_week <= 6),

start_time TIME NOT NULL,

end_time TIME NOT NULL,

is_available BOOLEAN DEFAULT true,
```

```
UNIQUE(mechanic_id, day_of_week, start_time)
);
```

session_files - File uploads during sessions

```
CREATE TABLE session_files (
   id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
   created_at TIMESTAMPTZ NOT NULL DEFAULT now(),
   session_id UUID NOT NULL REFERENCES sessions(id) ON DELETE CASCADE,
   uploaded_by UUID NOT NULL REFERENCES auth.users(id) ON DELETE CASCADE,
   file_name TEXT NOT NULL,
   file_size INTEGER NOT NULL,
   file_type TEXT NOT NULL,
   storage_path TEXT NOT NULL,
   file_url TEXT,
   description TEXT,
   metadata JSONB DEFAULT '{}'::jsonb
);
```

chat_messages - Text messages in chat sessions

```
CREATE TABLE chat_messages (
  id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  created_at TIMESTAMPTZ NOT NULL DEFAULT now(),
  session_id UUID NOT NULL REFERENCES sessions(id) ON DELETE CASCADE,
  sender_id UUID NOT NULL REFERENCES auth.users(id),
  content TEXT NOT NULL,
  attachments JSONB DEFAULT '[]'::jsonb
);
```

vehicles - Customer vehicle registry

```
CREATE TABLE vehicles (
  id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  created_at TIMESTAMPTZ NOT NULL DEFAULT now(),
  user_id UUID NOT NULL REFERENCES auth.users(id) ON DELETE CASCADE,
  make TEXT NOT NULL,
  model TEXT NOT NULL,
  year TEXT NOT NULL,
  vin TEXT,
  color TEXT,
  mileage TEXT,
  plate TEXT,
  is_primary BOOLEAN DEFAULT false,
  nickname TEXT
);
```

waiver_acceptances - Legal waiver tracking

```
CREATE TABLE waiver_acceptances (
  id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  created_at TIMESTAMPTZ NOT NULL DEFAULT now(),
  user_id UUID NOT NULL REFERENCES auth.users(id),
  waiver_version TEXT DEFAULT 'v1.0',
  ip_address TEXT,
  user_agent TEXT,
  metadata JSONB
);
```

Database Relationships

```
erDiagram

auth_users ||--o{ profiles : "has"

auth_users ||--o{ sessions : "customer"

auth_users ||--o{ sessions : "mechanic"

auth_users ||--o{ session_requests : "creates"

auth_users ||--o{ session_participants : "participates"

auth_users ||--o{ vehicles : "owns"

auth_users ||--o{ waiver_acceptances : "accepts"

sessions ||--o{ session_participants : "contains"

sessions ||--o{ session_files : "has"

sessions ||--o{ chat_messages : "contains"

sessions ||--o{ chat_messages : "references"

session_requests ||--o| auth_users : "mechanic_accepts"

mechanics ||--o{ mechanic_sessions : "has"

mechanics ||--o{ mechanic_availability : "defines"
```

2.3 Authentication System

The platform uses a **three-tier authentication system** to support different user roles:

2.3.1 Customer Authentication (Supabase Auth)

- Provider: Supabase Auth (email/password)
- Storage: auth.users table + profiles table
- Cookie: Supabase session cookies (managed by Supabase SSR)
- Flow:
 - 1. Customer signs up via /api/customer/signup
 - 2. Account created in auth.users with role: 'customer' in metadata
 - 3. Profile row automatically created via database trigger
 - 4. Email verification required before accessing protected routes
 - 5. Middleware checks auth.getUser() for customer routes

Customer Signup Code Example:

```
// src/app/api/customer/signup/route.ts
const { data: authData, error: authError } = await supabaseAdmin.auth.admin.createUser({
   email,
   password,
   email_confirm: false,
   user_metadata: {
    full_name: fullName,
    phone,
    role: 'customer',
   },
})
```

2.3.2 Mechanic Authentication (Custom System)

- **Provider:** Custom password-based authentication
- **Storage:** mechanics table + mechanic_sessions table
- Cookie: aad_mech (custom HTTP-only cookie)
- Flow:
 - 1. Mechanic signs up via /api/mechanics/signup
 - 2. Password hashed with bcrypt and stored in mechanics table
 - 3. Login creates session token stored in mechanic_sessions
 - 4. Token stored in aad_mech cookie (30-day expiry)
 - 5. Middleware checks cookie presence for mechanic routes
 - 6. API routes validate token against mechanic_sessions table

Why Custom Auth for Mechanics?

- Separate authentication system prevents role confusion
- Allows different session management policies
- Simplified mechanic onboarding without email verification
- Clear separation of concerns between customer and provider roles

Mechanic Login Code Example:

```
// src/app/api/mechanics/login/route.ts
const ok = verifyPassword(password, mech.password_hash)
if (!ok) return bad('Invalid credentials', 401)

const token = makeSessionToken()
const expires = new Date(Date.now() + 1000*60*60*24*30)
await supabaseAdmin.from('mechanic_sessions').insert({
    mechanic_id: mech.id,
    token,
    expires_at: expires.toISOString(),
})

res.cookies.set('aad_mech', token, {
    httpOnly: true,
    sameSite: 'lax',
    secure: process.env.NODE_ENV === 'production',
    path: '/',
```

```
maxAge: 60*60*24*30,
})
```

2.3.3 Admin Authentication (Supabase Auth)

- **Provider:** Supabase Auth (email/password)
- **Storage:** auth.users table + profiles table with role: 'admin'
- Cookie: Supabase session cookies
- Flow:
 - 1. Admin accounts created manually via Supabase dashboard
 - 2. Login via /api/admin/login
 - 3. Middleware checks auth.getUser() for admin routes
 - 4. Future: Add role-based access control checks

2.4 Real-Time Features

2.4.1 Supabase Realtime

Used for broadcasting session request updates to mechanics:

Broadcasting New Requests:

```
// src/lib/sessionRequests.ts
export async function broadcastSessionRequest(
  event: 'new_request' | 'request_accepted' | 'request_cancelled',
  payload: Record<string, unknown>
) {
  const channel = supabaseAdmin.channel('session_requests_feed')
  await channel.send({
    type: 'broadcast',
    event,
    payload,
  })
}
```

Mechanic Dashboard Subscription:

```
// Mechanics subscribe to session_requests_feed channel
const channel = supabase.channel('session_requests_feed')
channel.on('broadcast', { event: 'new_request' }, (payload) => {
    // Add new request to UI
})
```

2.4.2 LiveKit Real-Time Communication

Token Generation:

```
// src/lib/livekit.ts
const accessToken = new AccessToken(apiKey, apiSecret, {
  identity,
  metadata: JSON.stringify(metadata),
})
```

```
accessToken.addGrant({
   room,
   roomJoin: true,
   canPublish: true,
   canSubscribe: true,
   canPublishData: true,
})
const token = await accessToken.toJwt()
```

Video Session:

- HD video and audio streaming
- Screen sharing capabilities
- Data channels for real-time events (timer sync, participant actions)

Chat Session:

- Text messaging via data channels
- File sharing via session_files table + Supabase Storage
- Message persistence in chat_messages table

2.5 Payment Processing

2.5.1 Stripe Checkout (Customer Payments)

Checkout Flow:

```
customer->>+Frontend: Select Plan
Frontend->>+API: GET /api/checkout/create-session
API->>+Stripe: Create Checkout Session
Stripe-->>-API: Session URL
API-->>-Frontend: Redirect to Stripe
Frontend->>+Stripe: Complete Payment
Stripe->>+Webhook: checkout.session.completed
Webhook->>+Database: Create Session Record
Webhook-->>-Stripe: 200 OK
Stripe-->>-Customer: Redirect to Success Page
```

Implementation:

```
// src/app/api/checkout/create-session/route.ts
const session = await stripe.checkout.sessions.create({
    mode: 'payment',
    line_items: [{ price: cfg.stripePriceId, quantity: 1 }],
    success_url: `${origin}/checkout/success?session_id={CHECKOUT_SESSION_ID}`,
    cancel_url: `${origin}/pricing`,
    metadata: {
    plan: key,
    supabase_user_id: user.id,
    customer_email: user.email,
```

```
},
})
```

2.5.2 Stripe Connect (Mechanic Payouts)

Onboarding Flow:

- 1. Mechanic clicks "Setup Payouts" in dashboard
- 2. API creates Stripe Connect Account
- 3. Redirect to Stripe onboarding form
- 4. Stripe returns to success URL
- 5. Account status saved in profiles table

Future Implementation:

- Automatic payment splits after session completion
- 80/20 revenue split (80% to mechanic, 20% platform fee)
- Weekly automatic payouts to mechanic bank accounts

3. User Roles and Journeys

3.1 Customer Journey

```
flowchart TD
   A[Visit Homepage] --> B[Browse Pricing]
   B --> C[Sign Up]
   C --> D[Verify Email]
   D --> E[Select Plan]
   E --> F[Stripe Checkout]
   F --> G[Payment Success]
   G --> H[Fill Intake Form]
   H --> I[Create Session Request]
   I --> J{Mechanic Available?}
   J -->|Yes, within 5min| K[Mechanic Accepts]
   J -->|No, after 5min| L[Moved to Unattended Queue]
   L --> M[Admin Assigns Mechanic]
   M --> K
   K --> N[Join Session Room]
   N --> O{Session Type}
   0 -->|Chat| P[Text Chat Interface]
   0 -->|Video| Q[Video Call Interface]
   0 -->|Diagnostic| R[Comprehensive Session]
   P --> S[Session Completes]
   Q --> S
   R --> S
   S --> T[Rate & Review]
   T --> U[View Session History]
```

Step-by-Step Breakdown:

1. Discovery & Signup

- URL: / (homepage), /pricing
- Action: Customer browses service offerings
- \circ Route: /signup \rightarrow /api/customer/signup

2. Email Verification

- Email sent by Supabase Auth
- Customer clicks verification link
- Route: /auth/callback handles confirmation code

3. Plan Selection

- URL: /pricing
- o Options: Quick Chat (\$9.99), Standard Video (\$29.99), Full Diagnostic (\$49.99)
- Action: Click "Get Started" button

4. Payment

- Route: /api/checkout/create-session?plan=chat10
- Redirects to Stripe Checkout
- On success: /checkout/success?session_id=XXX

5. Intake Form

- URL: /intake
- Customer provides:
 - Vehicle information (VIN, year, make, model)
 - Problem description
 - Photos/videos (optional)
- Route: /api/intake/start

6. Session Request Creation

- Automatic after successful payment
- Creates entry in session_requests table (status: 'pending')
- Creates entry in sessions table (status: 'waiting')
- Broadcasts to all mechanics via Supabase Realtime

7. Waiting for Mechanic

- URL: /customer/dashboard
- Real-time status updates
- Two outcomes:
 - Fast match (< 5 min): Mechanic accepts, customer notified
 - **Timeout (≥ 5 min):** Request marked 'unattended', visible to admin

8. Join Session

- URL: /chat/[sessionId] or /video/[sessionId] or /diagnostic/[sessionId]
- · LiveKit token generated
- Session status changes to 'live'

9. Complete Session

- Mechanic or customer ends session
- Session status changes to 'completed'

O URL: /session/complete?sessionId=XXX

10. Post-Session

- Customer rates mechanic (1-5 stars)
- o Optional written review
- Access session recording/transcript
- URL: /customer/dashboard (history view)

3.2 Mechanic Journey

```
flowchart TD
   A[Visit Mechanic Portal] --> B[Sign Up]
   B --> C[Set Password]
   C --> D[Login]
   D --> E[Set Availability Schedule]
   E --> F[Dashboard: Wait for Requests]
   F --> G{New Request Arrives}
   G --> H{Accept Request?}
   H --> | Yes | I[Check for Active Sessions]
   I -->|None| J[Accept Request]
   I -->|Has Active| K[Error: Already Busy]
   H --> |No | F
   J --> L[Wait for Customer to Join]
   L --> M{Customer Joins?}
   M --> | Yes, within 30min | N[Session Starts]
   M --> |No, after 30min | O[Request Cancelled]
   N --> P{Session Type}
   P --> | Chat | Q[Chat Interface]
   P --> | Video | R[Video Interface]
   P -->|Diagnostic| S[Full Diagnostic]
   Q --> T[End Session]
   R --> T
   S --> T
   T --> U[Add Session Notes]
   U --> V[Payment Received]
   V --> F
```

Step-by-Step Breakdown:

1. Signup & Login

- URL: /mechanic/signup , /mechanic/login
- Routes: /api/mechanics/signup , /api/mechanics/login
- Custom authentication (not Supabase Auth)
- Cookie: aad_mech

2. Set Availability

- URL: /mechanic/availability
- Define weekly schedule (day of week, start time, end time)
- Route: /api/mechanics/availability (POST)

3. Dashboard Monitoring

- URL: /mechanic/dashboard
- Real-time subscription to session_requests_feed channel
- Shows pending requests with customer info and intake details

4. Accept Request

- Action: Click "Accept" button on request card
- Route: /api/mechanics/requests/[id]/accept (POST)
- Business Rule: Mechanic can only have ONE accepted request at a time
- O Checks:
 - No other active sessions for this mechanic
 - No other accepted requests for this mechanic
- If check fails, acceptance is rolled back

5. Wait for Customer

- Status: Request is 'accepted', session is 'waiting'
- o Timeout: 30 minutes
- o If customer doesn't join within 30 minutes, request is auto-cancelled

6. Join Session

- URL: /chat/[sessionId] or /video/[sessionId] or /diagnostic/[sessionId]
- Same interface as customer, but with mechanic role
- LiveKit token generated with mechanic identity

7. Conduct Session

- o Provide diagnostic advice
- Share screen (video sessions)
- o Upload/view files (photos, scan data, receipts)
- Real-time timer shows remaining session time

8. End Session

- Action: Click "End Session" button
- Route: /api/sessions/[id]/end (POST)
- Session status changes to 'completed'
- Add session notes for customer

9. Payment

- Automatic after session completion (future implementation)
- Funds transferred via Stripe Connect
- o 80% to mechanic, 20% platform fee

10. Session History

- URL: /mechanic/dashboard (history tab)
- View all past sessions
- Access session notes and recordings

3.3 Admin Journey

```
flowchart TD
   A[Admin Login] --> B[Dashboard Overview]
   B --> C{Admin Actions}
   C -->|Monitor| D[View All Sessions]
   C --> Handle Unattended | E[Unattended Requests Queue]
   C -->|Manage Intakes| F[Intake Management]
   C --> |Cleanup | G[Session Cleanup Tools]
   E --> H{Request Status?}
   H --> | Unattended < 2hrs | I[Manually Assign to Mechanic]
   H --> | Expired > 2hrs | J[Cancel Request]
   I --> K[Select Mechanic]
   K --> L[Assign & Notify]
   L --> M[Monitor Session]
   F --> N[View Intake Details]
   N --> O[Update Status]
   0 --> P[Export Intake Data]
   G --> Q[Clear Old Requests]
   Q --> R[Cancel Stale Sessions]
   R --> S[Cleanup Live Session Issues]
```

Step-by-Step Breakdown:

1. Login

- OURL: /admin/login
- Route: /api/admin/login (POST)
- Supabase Auth with admin role

2. Dashboard Overview

- URL: /admin (redirects to /admin/intakes)
- Metrics:
 - Total sessions today
 - Active sessions
 - Unattended requests
 - Intake submissions

3. Unattended Requests

- URL: /admin/unattended
- Shows requests that timed out (no mechanic accepted within 5 minutes)
- Status filter: 'unattended' (< 2 hours), 'expired' (> 2 hours)

4. Manual Assignment

- o Action: Click "Assign" button on unattended request
- Route: /api/admin/requests/[id]/assign (POST)
- Select mechanic from dropdown
- Creates session and notifies customer

5. Intake Management

- URL: /admin/intakes
- View all customer intake forms
- Filter by status, date, plan
- Export to CSV
- Routes:
 - /api/admin/intakes/query (GET)
 - /api/admin/intakes/export (GET)
 - /api/admin/intakes/[id]/status (PATCH)

6. Session Monitoring

- URL: /admin/sessions
- View all sessions (live, completed, cancelled)
- Join active sessions as observer
- o Route: /api/admin/sessions/join (POST)

7. Cleanup Tools

- URL: /admin/cleanup
- Manual trigger for cleanup operations:
 - Clear old waiting sessions (> 15 minutes)
 - Mark unattended requests (> 5 minutes)
 - Expire old Stripe tokens (> 2 hours)
 - Cancel accepted requests with no customer join (> 30 minutes)
- Route: /api/debug/cleanup-sessions (POST)

4. Component Architecture

4.1 Directory Structure

```
src/components/
├─ admin/
                              # List of intake forms
    ├─ IntakeList.tsx
    — IntakeDetails.tsx
                              # Single intake detail view
    ├── UnattendedQueue.tsx  # Unattended request queue

    □ SessionMonitor.tsx # Live session monitoring

  - customer/
    ├── Dashboard.tsx  # Customer dashboard
├── SessionHistory.tsx  # Past sessions
├── IntakeForm.tsx  # Vehicle intake form
    └── PlanSelector.tsx
                               # Service plan selection
 - mechanic/
    - Dashboard.tsx
                               # Mechanic dashboard
    RequestCard.tsx # Session request card
    ├── AvailabilitySchedule.tsx # Weekly availability editor
    └── SessionHistory.tsx # Past sessions
  - session/
    ├── SessionTimer.tsx
                            # Countdown timer
    ├── SessionControls.tsx # End session, extend time
```

```
├─ FileUpload.tsx # File upload component
  L— SessionNotes.tsx
                               # Session notes editor
- chat/
  ├── ChatInterface.tsx # Main chat UI
  MessageList.tsx
                             # Message history
                            # Text input with attachments
# Floating minimizable chat
  MessageInput.tsx
  └── ChatBubble.tsx
- realtime/
  ├── RealtimeProvider.tsx # Supabase Realtime context
  └─ LiveKitRoom.tsx # LiveKit room wrapper
- ui/
                       # Reusable button
  - Button.tsx
 ├─ Input.tsx  # Form input
├─ Modal.tsx  # Modal dialog
├─ Toast.tsx  # Toast notifications
└─ LoadingSpinner.tsx  # Loading indicator
— layout/
  - Header.tsx
                        # Site header
  - Footer.tsx
                             # Site footer
                            # Dashboard sidebar
# Mobile navigation
  ├─ Sidebar.tsx
  └─ MobileNav.tsx
```

4.2 Key Components

4.2.1 SessionTimer Component

Purpose: Display countdown timer during active sessions with visual warnings.

Props:

```
interface SessionTimerProps {
   sessionId: string
   durationMinutes: number
   startedAt: string
   onTimeExpired: () => void
}
```

Features:

- Real-time countdown using useEffect with 1-second interval
- Color changes:
 - Green: > 5 minutes remaining
 - Yellow: 1-5 minutes remaining
 - Red: < 1 minute remaining
- Audio/visual warning at 5 minutes and 1 minute
- Auto-triggers session end at 0:00

4.2.2 ChatInterface Component

Purpose: Unified chat interface for text-based consultations.

Features:

• Message list with auto-scroll to bottom

- Rich text input with file attachments
- Real-time message delivery via Supabase Realtime
- · Typing indicators
- Message persistence in chat_messages table
- File preview for images and PDFs

4.2.3 RequestCard Component (Mechanic Dashboard)

Purpose: Display pending session request with quick actions.

Features:

- Customer name and contact info
- Vehicle details (make, model, year)
- Problem description summary
- Attached files/photos
- "Accept" button with loading state
- One-click acceptance with optimistic UI updates

4.3 Shared Utilities and Hooks

4.3.1 Custom Hooks

useSession - Fetch and subscribe to session updates

```
function useSession(sessionId: string) {
  const [session, setSession] = useState<Session | null>(null)
  const [loading, setLoading] = useState(true)

useEffect(() => {
    // Fetch initial session data
    // Subscribe to real-time updates
    // Cleanup on unmount
  }, [sessionId])

return { session, loading }
}
```

useMechanicAuth - Validate mechanic authentication

```
function useMechanicAuth() {
  const [mechanic, setMechanic] = useState<Mechanic | null>(null)
  const [loading, setLoading] = useState(true)

useEffect(() => {
    // Check mechanic cookie
    // Validate session token
    // Fetch mechanic profile
  }, [])

return { mechanic, loading, isAuthenticated: !!mechanic }
}
```

useSupabaseRealtime - Subscribe to real-time channels

```
function useSupabaseRealtime(channelName: string, event: string, callback: Function) {
  const supabase = useSupabaseClient()

  useEffect(() => {
    const channel = supabase.channel(channelName)
    channel.on('broadcast', { event }, callback)
    channel.subscribe()

  return () => {
      supabase.removeChannel(channel)
    }
  }, [channelName, event])
}
```

4.3.2 Utility Libraries

src/lib/auth.ts - Authentication utilities

```
export function hashPassword(password: string): string
export function verifyPassword(password: string, hash: string): boolean
export function makeSessionToken(): string
```

src/lib/fetcher.ts - API request wrapper

```
export async function fetcher<T>(url: string, options?: RequestInit): Promise<T>
```

src/lib/fulfillment.ts - Session fulfillment logic

```
export async function fulfillSession(stripeSessionId: string): Promise<Session>
export async function checkCustomerSessionStatus(customerId: string): Promise<boolean>
```

4.4 Client vs Server Components

Server Components (default in App Router):

- Dashboard layouts
- Initial data fetching
- SEO-critical pages
- Static content

Client Components (marked with "use client"):

- Interactive forms
- Real-time subscriptions
- LiveKit video rooms
- State management with React hooks
- Event handlers

Example:

5. API Endpoints

5.1 Customer Endpoints

Method	Endpoint	Purpose	Auth Required
POST	/api/customer/signup	Create new customer account	No
POST	/api/customer/logout	Sign out customer	Yes (Customer)
POST	/api/customer/forgot-password	Request password reset	No
GET	/api/customer/profile	Fetch customer profile	Yes (Customer)
PATCH	/api/customer/profile	Update customer profile	Yes (Customer)
GET	/api/customer/bookings	Get session history	Yes (Customer)
POST	/api/customer/schedule	Schedule session	Yes (Customer)
POST	/api/customer/clear-plan	Clear selected plan	Yes (Customer)

Example: Customer Signup

```
POST /api/customer/signup
Content-Type: application/json

{
    "email": "customer@example.com",
    "password": "securePass123",
    "fullName": "John Doe",
    "phone": "+1234567890",
    "vehicleInfo": {
        "make": "Toyota",
        "model": "Camry",
        "model": "Camry",
```

```
"year": "2020"
},
"waiverAccepted": true,
"is18Plus": true
}
```

Response:

```
{
   "success": true,
   "userId": "uuid-here",
   "message": "Account created! Please check your email to verify your account."
}
```

5.2 Mechanic Endpoints

Method	Endpoint	Purpose	Auth Required
POST	/api/mechanics/signup	Create mechanic account	No
POST	/api/mechanics/login	Mechanic login	No
POST	/api/mechanics/logout	Mechanic logout	Yes (Mechanic)
GET	/api/mechanics/requests	Get pending requests	Yes (Mechanic)
POST	/api/mechanics/requests/[id]/accept	Accept session request	Yes (Mechanic)
POST	/api/mechanics/requests/[id]/cancel	Cancel accepted request	Yes (Mechanic)
GET	/api/mechanics/requests/history	Get completed sessions	Yes (Mechanic)
GET	/api/mechanics/availability	Get availability schedule	Yes (Mechanic)
POST	/api/mechanics/availability	Set availability schedule	Yes (Mechanic)
POST	/api/mechanics/stripe/onboard	Start Stripe onboarding	Yes (Mechanic)

Example: Accept Session Request

```
POST /api/mechanics/requests/abc123/accept
Cookie: aad_mech=<token>
```

Response:

```
"request": {
    "id": "abc123",
    "customerId": "user-id",
    "customerName": "John Doe",
    "sessionType": "chat",
    "status": "accepted",
    "mechanicId": "mech-id"
```

```
},
"session": {
    "id": "session-id"
}
```

5.3 Admin Endpoints

Method	Endpoint	Purpose	Auth Required
POST	/api/admin/login	Admin login	No
POST	/api/admin/logout	Admin logout	Yes (Admin)
GET	/api/admin/requests	Get all requests	Yes (Admin)
POST	/api/admin/requests/[id]/assign	Assign mechanic to request	Yes (Admin)
GET	/api/admin/sessions/join	Join session as observer	Yes (Admin)
GET	/api/admin/intakes	List all intakes	Yes (Admin)
GET	/api/admin/intakes/query	Search/filter intakes	Yes (Admin)
GET	/api/admin/intakes/export	Export intakes to CSV	Yes (Admin)
GET	/api/admin/intakes/[id]	Get intake details	Yes (Admin)
PATCH	/api/admin/intakes/[id]/status	Update intake status	Yes (Admin)
POST	/api/admin/intakes/update-status	Bulk update intake status	Yes (Admin)

Example: Assign Mechanic to Unattended Request

```
POST /api/admin/requests/abc123/assign
Content-Type: application/json
Authorization: Bearer <supabase-token>
{
    "mechanicId": "mech-id-123"
}
```

Response:

```
{
    "success": true,
    "request": {
        "id": "abc123",
        "status": "accepted",
        "mechanicId": "mech-id-123"
    }
}
```

5.4 Session Management Endpoints

Method	Endpoint	Purpose	Auth Required
POST	/api/session/start	Start session timer	Yes
POST	/api/session/extend	Request time extension	Yes
POST	/api/session/invite	Invite participant to session	Yes
GET	/api/sessions	Get user's sessions	Yes
GET	/api/sessions/[id]	Get session details	Yes
POST	/api/sessions/[id]/start	Start session	Yes
POST	/api/sessions/[id]/end	End session	Yes
DELETE	/api/sessions/[id]/delete	Delete session	Yes (Admin)
GET	/api/sessions/[id]/files	Get session files	Yes
GET	/api/sessions/resolve-by-stripe	Resolve session by Stripe ID	Yes

Example: End Session

```
POST /api/sessions/session-id-123/end

Content-Type: application/json

Authorization: Bearer <supabase-token>

{
    "sessionNotes": "Diagnosed alternator issue. Customer should replace alternator and battery.",
    "rating": 5
}
```

Response:

```
{
    "success": true,
    "session": {
        "id": "session-id-123",
        "status": "completed",
        "endedAt": "2025-10-23T10:30:00Z",
        "durationMinutes": 28
}
```

5.5 Payment Endpoints

Method	Endpoint	Purpose	Auth Required
GET	/api/checkout	Redirect to Stripe Checkout	Yes (Customer)

GET	/api/checkout/create-session	Create Stripe Checkout session	Yes (Customer)
GET	/api/checkout/resolve	Resolve session after payment	Yes (Customer)
POST	/api/stripe/webhook	Handle Stripe webhooks	No (Stripe signature)

Example: Create Checkout Session

GET /api/checkout/create-session?plan=chat10&intake_id=intake-123
Authorization: Bearer <supabase-token>

Response:

HTTP/1.1 303 See Other

Location: https://checkout.stripe.com/pay/cs_test_...

Stripe Webhook Events:

• checkout.session.completed : Create session record after payment

payment_intent.succeeded : Confirm paymentaccount.updated : Update mechanic Stripe status

5.6 Chat Endpoints

Method	Endpoint	Purpose	Auth Required
POST	/api/chat/send-message	Send chat message	Yes
GET	/api/chat/session-info	Get session chat info	Yes
GET	/api/chat/debug-messages	Debug message history	Yes (Admin)

5.7 Utility Endpoints

Method	Endpoint	Purpose	Auth Required
GET	/api/health	Health check	No
POST	/api/contact	Contact form submission	No
GET	/api/livekit/token	Generate LiveKit token	Yes
POST	/api/livekit	LiveKit webhook handler	No (LiveKit signature)
POST	/api/vin/decode	Decode VIN number	Yes
POST	/api/uploads/sign	Sign file upload URL	Yes
PUT	/api/uploads/put	Upload file to storage	Yes
POST	/api/intake/start	Submit intake form	Yes

Example: Generate LiveKit Token

```
GET /api/livekit/token?roomName=session-123&userName=John
Authorization: Bearer <supabase-token>
```

Response:

```
{
  "token": "eyJhbGci0iJIUzI1NiIsInR5cCI6IkpXVCJ9...",
  "serverUrl": "wss://myautodoctorca-oe6r6oqr.livekit.cloud"
}
```

5.8 Debug/Admin Utility Endpoints

Method	Endpoint	Purpose	Auth Required
GET	/api/debug/session-requests	View all session requests	Yes (Admin)
POST	/api/debug/clear-old-requests	Clear old requests	Yes (Admin)
POST	/api/debug/reset-broken-requests	Reset broken requests	Yes (Admin)
POST	/api/debug/force-cancel-session	Force cancel session	Yes (Admin)
POST	/api/debug/clear-customer-sessions	Clear customer sessions	Yes (Admin)
POST	/api/debug/cleanup-user-data	Cleanup user data	Yes (Admin)
GET	/api/debug/session-health	Check session health	Yes (Admin)
POST	/api/debug/cleanup-sessions	Run cleanup operations	Yes (Admin)
POST	/api/debug/cleanup-ghost-requests	Remove ghost requests	Yes (Admin)
POST	/api/debug/cleanup-live-sessions	Cleanup live sessions	Yes (Admin)
POST	/api/debug/fix-schema	Fix database schema issues	Yes (Admin)
GET	/api/debug/mechanic-requests	Debug mechanic requests	Yes (Admin)

6. Database Schema

6.1 All Tables with Columns and Types

See Section 2.2 for detailed table schemas

6.2 Key Indexes

```
-- Sessions

CREATE INDEX sessions_customer_idx ON sessions(customer_user_id);

CREATE INDEX sessions_mechanic_idx ON sessions(mechanic_id);

CREATE INDEX sessions_status_idx ON sessions(status);

CREATE INDEX sessions_started_at_idx ON sessions(started_at);

CREATE INDEX sessions_scheduled_for_idx ON sessions(scheduled_for);
```

```
-- Session Requests
CREATE INDEX session_requests_customer_idx ON session_requests(customer_id);
CREATE INDEX session requests mechanic idx ON session requests(mechanic id);
CREATE INDEX session_requests_status_idx ON session_requests(status);
CREATE INDEX session_requests_created_at_idx ON session_requests(created_at);
-- Session Participants
CREATE INDEX session participants session idx ON session participants(session id);
CREATE INDEX session_participants_user_idx ON session_participants(user_id);
-- Session Files
CREATE INDEX session_files_session_idx ON session_files(session_id);
CREATE INDEX session_files_uploaded_by_idx ON session_files(uploaded_by);
-- Chat Messages
CREATE INDEX chat_messages_session_idx ON chat_messages(session_id);
CREATE INDEX chat_messages_sender_idx ON chat_messages(sender_id);
-- Mechanic Availability
CREATE INDEX mechanic_availability_mechanic_idx ON mechanic_availability(mechanic_id);
CREATE INDEX mechanic_availability_day_idx ON mechanic_availability(day_of_week);
-- Intakes
CREATE INDEX intakes_status_idx ON intakes(status);
CREATE INDEX intakes created at idx ON intakes(created at);
CREATE INDEX intakes_email_idx ON intakes(email);
```

6.3 Enums and Constraints

session_type enum:

```
CREATE TYPE session_type AS ENUM ('chat', 'video', 'diagnostic');
```

session_participant_role enum:

```
CREATE TYPE session_participant_role AS ENUM ('customer', 'mechanic');
```

intake_status enum:

```
CREATE TYPE intake_status AS ENUM (
   'new',
   'pending',
   'in_review',
   'in_progress',
   'awaiting_customer',
   'resolved',
   'cancelled'
);
```

Session Status Values:

- pending: Created, payment complete, waiting for assignment
- waiting: Mechanic assigned, waiting for both to join
- live : Session in progress
- completed : Session finished successfully
- cancelled : Session cancelled before completion

Session Request Status Values:

- pending: Broadcast to mechanics, waiting for acceptance (< 5 minutes)
- accepted: Mechanic accepted, waiting for customer to join (< 30 minutes)
- unattended : No mechanic accepted within 5 minutes (admin queue)
- expired : Stripe token expired after 2 hours
- cancelled : Manually cancelled or auto-cancelled

7. Session Types and Flow

7.1 Session Types

7.1.1 Quick Chat (30 minutes, \$9.99)

Plan Code: chat10 Stripe Price ID: process.env.STRIPE_PRICE_CHAT10 Fulfillment: Text-based chat interface

Features:

- Private text workspace
- Photo/video sharing via file upload
- Real-time messaging
- Action plan delivered before session ends
- No video required

Use Cases:

- Quick questions ("Is this noise normal?")
- Second opinions on quotes
- Basic troubleshooting
- Triage before deciding on video session

7.1.2 Standard Video (45 minutes, \$29.99)

Plan Code: video15 **Stripe Price ID:** process.env.STRIPE_PRICE_VIDEO15 **Fulfillment:** HD video call with screen sharing

Features:

- HD video and audio streaming
- Screen sharing (mechanic can share repair diagrams)
- Guided visual inspections
- Real-time chat sidebar
- Session recording (future)
- File sharing during call

Use Cases:

• Visual diagnosis ("Show me the leak")

- Step-by-step repair guidance
- Complex troubleshooting
- Pre-purchase inspections

7.1.3 Full Diagnostic (60 minutes, \$49.99)

Plan Code: diagnostic **Stripe Price ID:** process.env.STRIPE_PRICE_DIAGNOSTIC **Fulfillment:** Comprehensive video session with senior mechanic

Features:

- 60-minute deep dive
- Senior/expert mechanic assignment
- Multi-system troubleshooting
- Detailed written summary after session
- Repair priority roadmap
- Cost estimation
- Follow-up support

Use Cases:

- Multiple symptoms/problems
- Complex electrical issues
- Engine performance problems
- Pre-repair planning for expensive jobs
- Vehicle health check

7.2 Session Lifecycle

```
stateDiagram-v2
  [*] --> pending: Payment Complete
  pending --> waiting: Mechanic Accepts
  pending --> cancelled: Timeout or Cancel
  waiting --> live: Both Participants Join
  waiting --> cancelled: Customer No-Show (30min)
  live --> completed: Session Ends Normally
  live --> cancelled: Emergency Cancel
  completed --> [*]
```

State Definitions:

State	Description	Trigger	Timeout
pending	Session created, waiting for mechanic assignment	Stripe payment success	N/A (request-level timeouts)
waiting	Mechanic assigned, waiting for customer to join	Mechanic accepts request	30 minutes
live	Session in progress, both participants connected	Customer joins room	Plan duration (30/45/60 min)

completed	Session finished successfully	End button or timer expires	N/A
cancelled	Session cancelled before completion	Various triggers	N/A

7.3 Session Request Lifecycle

Session requests are separate from sessions and handle the mechanic matching process:

```
stateDiagram-v2
  [*] --> pending: Request Created
  pending --> accepted: Mechanic Accepts (< 5min)
  pending --> unattended: No Accept (≥ 5min)
  pending --> expired: Stripe Token Expired (≥ 2hrs)
  pending --> cancelled: Customer Cancels
  unattended --> accepted: Admin Assigns Mechanic
  unattended --> expired: Stripe Token Expired (≥ 2hrs)
  accepted --> cancelled: Customer No-Show (≥ 30min)
  accepted --> [*]: Customer Joins (Session Live)
  expired --> [*]
  cancelled --> [*]
```

Request State Definitions:

State	Description	Duration	Next State
pending	Broadcast to all mechanics	0-5 minutes	accepted Or unattended
accepted	Mechanic claimed, waiting for customer	0-30 minutes	Session live or cancelled
unattended	No mechanic accepted, in admin queue	5min - 2hrs	accepted (admin assign) or expired
expired	Stripe payment token no longer valid	N/A	Customer must re-request
cancelled	Request cancelled (various reasons)	N/A	Terminal state

7.4 Two-Tier Timeout System

The platform uses a sophisticated two-tier timeout system to balance real-time service expectations with Stripe payment constraints:

Tier 1: Pending → Unattended (5 minutes)

Business Rule: Real-time service expectations **Trigger:** No mechanic accepts within 5 minutes **Action:** Request marked as unattended, moved to admin queue **Customer Impact:** Notification that request needs manual assignment **Stripe Status:** Payment token still valid (up to 2 hours)

Implementation:

```
// src/lib/sessionCleanup.ts
export async function markUnattendedRequests(maxAgeMinutes: number = 5) {
  const cutoffTime = new Date(Date.now() - maxAgeMinutes * 60 * 1000).toISOString()
```

```
await supabaseAdmin
    .from('session_requests')
    .update({ status: 'unattended' })
    .eq('status', 'pending')
    .is('mechanic_id', null)
    .lt('created_at', cutoffTime)
}
```

Tier 2: Unattended → Expired (120 minutes)

Business Rule: Stripe Checkout session expiration **Trigger:** 2 hours after payment (Stripe limit) **Action:** Request marked as expired, payment token invalidated **Customer Impact:** Must create new request and pay again **Stripe Status:** Checkout session expired, cannot complete payment

Implementation:

```
// src/lib/sessionCleanup.ts
export async function expireOldStripeTokens(maxAgeMinutes: number = 120) {
  const cutoffTime = new Date(Date.now() - maxAgeMinutes * 60 * 1000).toISOString()

  await supabaseAdmin
    .from('session_requests')
    .update({ status: 'expired' })
    .in('status', ['pending', 'unattended'])
    .lt('created_at', cutoffTime)
}
```

Additional Timeouts

Accepted Request Timeout (30 minutes):

- Customer must join within 30 minutes after mechanic accepts
- If timeout, request auto-cancelled to free up mechanic
- Customer must re-request (payment already captured)

Waiting Session Cleanup (15 minutes):

- Orphaned waiting sessions without valid requests are cancelled
- Prevents stale sessions from blocking customers

Comprehensive Cleanup:

8. Business Logic

8.1 Two-Tier Timeout System

See Section 7.4 for detailed explanation

8.2 Session Request Cleanup

The platform implements aggressive cleanup to prevent stale data from blocking customers:

Cleanup Triggers:

- 1. Automatic (Serverless Cron): Every 5 minutes via Vercel Cron Jobs
- 2. On-Demand (API Routes): Before fetching requests in mechanic dashboard
- 3. Manual (Admin Tools): Admin can trigger cleanup via /admin/cleanup

Cleanup Operations:

```
// src/lib/sessionCleanup.ts

// 1. Mark unattended requests (5 minutes)
await markUnattendedRequests(5)

// 2. Expire old Stripe tokens (2 hours)
await expireOldStripeTokens(120)

// 3. Cancel old accepted requests (30 minutes)
await cleanupAcceptedRequests(30)

// 4. Cancel orphaned sessions (60 minutes)
await cleanupOrphanedSessions(60)

// 5. Clean customer-specific waiting sessions (15 minutes)
await cleanupCustomerWaitingSessions(customerId, 15)
```

Statistics Tracked:

```
interface CleanupStats {
  oldWaitingSessions: number
  expiredRequests: number
  acceptedRequests: number
  orphanedSessions: number
  unattendedRequests: number
  expiredTokens: number
  totalCleaned: number
}
```

8.3 Single Session Enforcement for Mechanics

Business Rule: A mechanic can only have ONE active or accepted request at a time.

Enforcement Points:

1. On Request Acceptance:

```
// src/app/api/mechanics/requests/[id]/accept/route.ts
// Check 1: Active sessions
const { data: mechanicActiveSessions } = await supabaseAdmin
 .from('sessions')
 .select('id, status')
  .eq('mechanic_id', mechanic.id)
  .in('status', ['waiting', 'live', 'scheduled'])
  .limit(1)
if (mechanicActiveSessions && mechanicActiveSessions.length > 0) {
  // Rollback acceptance
  await supabaseAdmin
    .from('session requests')
   .update({ mechanic_id: null, status: 'pending', accepted_at: null })
   .eq('id', requestId)
  return NextResponse.json({
   error: 'You already have an active session. Please complete it before accepting new
requests.'
  }, { status: 409 })
}
// Check 2: Other accepted requests
const { data: otherAcceptedRequests } = await supabaseAdmin
 .from('session_requests')
 .select('id')
  .eq('mechanic_id', mechanic.id)
  .eq('status', 'accepted')
  .neq('id', requestId)
  .limit(1)
if (otherAcceptedRequests && otherAcceptedRequests.length > 0) {
 // Rollback acceptance
 return NextResponse.json({
   error: 'You already have an accepted request. Please start that session or cancel it.'
 }, { status: 409 })
}
```

2. Dashboard UI:

- "Accept" button disabled if mechanic has active session
- Warning message displayed
- Accepted requests highlighted

Benefits:

- Prevents mechanic overload
- Ensures quality service
- Avoids scheduling conflicts

• Clear expectations for mechanics

8.4 Payment and Payout Flow

8.4.1 Customer Payment Flow

```
sequenceDiagram
   participant C as Customer
   participant F as Frontend
   participant API as API
   participant S as Stripe
    participant DB as Database
   C->>F: Select Plan
   F->>API: GET /api/checkout/create-session
   API->>S: Create Checkout Session
   S-->>API: Session URL
   API-->>F: Redirect URL
   F->>S: Open Checkout
   C->>S: Enter Payment Details
   S->>S: Process Payment
   S->>API: Webhook: checkout.session.completed
   API->>DB: Create Session Record
   API->>DB: Create Session Request
   API-->>S: 200 OK
   S-->>C: Redirect to Success Page
   C->>F: /checkout/success
   F->>API: GET /api/sessions/resolve-by-stripe
   API-->>F: Session ID
   F->>C: Redirect to Dashboard
```

Key Steps:

1. Checkout Session Creation:

```
const session = await stripe.checkout.sessions.create({
   mode: 'payment',
   line_items: [{ price: cfg.stripePriceId, quantity: 1 }],
   success_url: `${origin}/checkout/success?session_id={CHECKOUT_SESSION_ID}`,
   cancel_url: `${origin}/pricing`,
   metadata: {
     plan: key,
     supabase_user_id: user.id,
     customer_email: user.email,
   },
})
```

2. Webhook Processing:

```
// src/app/api/stripe/webhook/route.ts
if (event.type === 'checkout.session.completed') {
```

```
const session = event.data.object
  const { plan, supabase_user_id } = session.metadata
  // Create session record
  const { data: sessionRecord } = await supabaseAdmin
    .from('sessions')
    .insert({
      customer_user_id: supabase_user_id,
     type: getSessionType(plan),
      status: 'pending',
      stripe_session_id: session.id,
   })
    .select()
    .single()
  // Create session request
  await supabaseAdmin
    .from('session_requests')
    .insert({
      customer_id: supabase_user_id,
     session_type: getSessionType(plan),
     plan_code: plan,
      status: 'pending',
   })
  // Broadcast to mechanics
  await broadcastSessionRequest('new_request', {
   requestId: request.id,
   customerName: user.full_name,
   sessionType: getSessionType(plan),
  })
}
```

8.4.2 Mechanic Payout Flow (Future Implementation)

Current Status: Stripe Connect accounts created, payouts not automated yet.

Planned Flow:

- 1. Session completes successfully
- 2. Platform captures payment (already done during checkout)
- 3. Trigger payout calculation:
 - Customer payment: \$29.99
 - Platform fee (20%): \$6.00
 - Mechanic payout (80%): \$23.99
- 4. Create Stripe Transfer to mechanic's connected account
- 5. Update session with payout status
- 6. Notify mechanic of pending payout

Implementation:

```
// Future: src/lib/payouts.ts
async function processMechanicPayout(sessionId: string) {
  const session = await getSession(sessionId)
  const mechanic = await getMechanic(session.mechanic_id)
  // Calculate 80/20 split
  const totalCents = PRICING[session.plan].priceCents
  const platformFeeCents = Math.floor(totalCents * 0.20)
  const mechanicPayoutCents = totalCents - platformFeeCents
  // Create Stripe Transfer
  const transfer = await stripe.transfers.create({
   amount: mechanicPayoutCents,
   currency: 'usd',
   destination: mechanic.stripe_account_id,
   metadata: {
     session_id: sessionId,
     mechanic_id: mechanic.id,
   },
  })
  // Update session
  await supabaseAdmin
    .from('sessions')
    .update({
      metadata: {
        ...session.metadata,
        payout_transfer_id: transfer.id,
        payout_amount: mechanicPayoutCents,
        payout_status: 'completed',
     }
   })
    .eq('id', sessionId)
}
```

8.5 Real-Time Request Broadcasting

When a customer pays and creates a request, it's instantly broadcast to all online mechanics:

Implementation:

```
// src/lib/sessionRequests.ts
export async function broadcastSessionRequest(
  event: 'new_request' | 'request_accepted' | 'request_cancelled',
  payload: Record<string, unknown>
) {
  const channel = supabaseAdmin.channel('session_requests_feed')

await new Promise<void>((resolve, reject) => {
   channel.subscribe((status, err) => {
    if (status === 'SUBSCRIBED') resolve()
```

```
else if (status === 'TIMED_OUT' || status === 'CHANNEL_ERROR') reject(err)
})

await channel.send({
   type: 'broadcast',
   event,
   payload,
})

await channel.unsubscribe()
supabaseAdmin.removeChannel(channel)
}
```

Mechanic Subscription:

```
// Mechanic dashboard component
useEffect(() => {
  const channel = supabase.channel('session_requests_feed')
  channel.on('broadcast', { event: 'new_request' }, (payload) => {
   // Add request to UI
   setRequests(prev => [payload.request, ...prev])
   // Play notification sound
   playNotificationSound()
  })
  channel.on('broadcast', { event: 'request_accepted' }, (payload) => {
   // Remove request from available list
   setRequests(prev => prev.filter(r => r.id !== payload.id))
 })
  channel.subscribe()
  return () => {
   supabase.removeChannel(channel)
  }
}, [])
```

Benefits:

- Zero polling (instant updates)
- Scales to many mechanics
- Low server load
- Real-time UI updates

9. Key Features

9.1 Real-Time Chat and Video

Technology: LiveKit Configuration: LiveKit Cloud hosted instance

Features:

- HD video (up to 1080p)
- Audio with echo cancellation
- Screen sharing (mechanic → customer)
- Data channels for custom events
- Automatic reconnection
- Bandwidth adaptation

Components:

```
// src/app/video/[sessionId]/page.tsx
'use client'
import { LiveKitRoom, VideoConference } from '@livekit/components-react'
export default function VideoSessionPage({ params }) {
  const { token, serverUrl } = useLiveKitToken(params.sessionId)
  return (
    <LiveKitRoom</pre>
     token={token}
     serverUrl={serverUrl}
      connect={true}
      audio={true}
      video={true}
      <VideoConference />
      <SessionTimer sessionId={params.sessionId} />
      <SessionControls sessionId={params.sessionId} />
    </LiveKitRoom>
  )
}
```

9.2 File Upload and Management

Storage: Supabase Storage Bucket: session-files (private)

Upload Flow:

- 1. Client requests signed URL: /api/uploads/sign
- 2. Client uploads directly to Supabase Storage
- 3. Client creates file record: /api/sessions/[id]/files (POST)
- 4. File appears in session file list

Access Control:

- Only session participants can view files
- RLS policies enforce security
- Public URLs with authentication

Implementation:

```
// src/app/api/uploads/sign/route.ts
export async function POST(req: NextRequest) {
  const { fileName, fileSize, fileType, sessionId } = await req.json()

  // Generate unique path
  const filePath = `sessions/${sessionId}/${Date.now()}_${fileName}`

  // Create signed upload URL
  const { data, error } = await supabaseAdmin.storage
    .from('session-files')
    .createSignedUploadUrl(filePath)

  if (error) throw error

  return NextResponse.json({
    uploadUrl: data.signedUrl,
        filePath: filePath,
    })
}
```

9.3 VIN Decoding

Purpose: Automatically populate vehicle make/model from VIN API: NHTSA VIN Decoder API (free, no key required)

Implementation:

```
// src/app/api/vin/decode/route.ts
export async function POST(req: NextRequest) {
  const { vin } = await req.json()

  const response = await fetch(
    `https://vpic.nhtsa.dot.gov/api/vehicles/DecodeVin/${vin}?format=json`
)

  const data = await response.json()

  return NextResponse.json({
    year: data.Results.find(r => r.Variable === 'Model Year')?.Value,
    make: data.Results.find(r => r.Variable === 'Make')?.Value,
    model: data.Results.find(r => r.Variable === 'Model')?.Value,
})
}
```

9.4 Intake Form System

Purpose: Collect vehicle and problem details before session starts

Fields:

- Customer info (name, email, phone)
- Vehicle info (VIN, year, make, model, odometer, plate)

- Location (city)
- Problem description
- Photos/videos

Storage:

- Main record: intakes table
- Files: intakes.files JSONB column (array of paths)
- Linked to session via sessions.intake_id

Workflow:

- 1. Customer completes payment
- 2. Redirected to /intake?session_id=XXX
- 3. Fills form, uploads files
- 4. Submits: /api/intake/start (POST)
- 5. Intake linked to session
- 6. Mechanic views intake when accepting request

9.5 Mechanic Availability Scheduling

Purpose: Let mechanics define weekly availability windows

Data Model:

```
interface AvailabilityBlock {
  id: string
  mechanic_id: string
  day_of_week: number // 0=Sunday, 6=Saturday
  start_time: string // "09:00:00"
  end_time: string // "17:00:00"
  is_available: boolean
}
```

UI:

- Weekly calendar view
- Drag to create blocks
- Click to delete
- Toggle active/inactive

Future Enhancement:

- Respect availability in request broadcasting
- Only show requests to available mechanics
- Auto-reject if outside availability

9.6 Session History and Analytics

Customer View:

- List of all past sessions
- Session details (date, mechanic, duration, cost)
- Session notes from mechanic
- Uploaded files

• Ratings/reviews

Mechanic View:

- List of completed sessions
- Earnings per session
- Average rating
- Customer feedback
- Session notes

Admin View:

- All sessions across all users
- Filter by date, status, plan
- Export to CSV
- Session health monitoring

10. Environment and Configuration

10.1 Required Environment Variables

Create a .env.local file in the project root:

```
# Next.js
NEXT_PUBLIC_APP_URL=http://localhost:3000
# Supabase
NEXT_PUBLIC_SUPABASE_URL=https://your-project.supabase.co
NEXT_PUBLIC_SUPABASE_ANON_KEY=your-anon-key
SUPABASE_SERVICE_ROLE_KEY=your-service-role-key
# Stripe
STRIPE_SECRET_KEY=sk_test_...
NEXT_PUBLIC_STRIPE_PUBLISHABLE_KEY=pk_test_...
{\tt STRIPE\_WEBHOOK\_SECRET=whsec\_...}
# Stripe Price IDs (from Stripe Dashboard → Products)
STRIPE_PRICE_CHAT10=price_...
STRIPE_PRICE_VIDEO15=price_...
STRIPE_PRICE_DIAGNOSTIC=price_...
# LiveKit
LIVEKIT_API_KEY=APIxxxxxxxxxxxxxxx
LIVEKIT_API_SECRET=secretxxxxxxxxxxxxxxxx
NEXT_PUBLIC_LIVEKIT_URL=wss://your-project.livekit.cloud
# Email (Resend)
RESEND_API_KEY=re_...
RESEND_FROM_EMAIL=noreply@yourdomain.com
# Admin Credentials (for initial setup)
```

10.2 Stripe Configuration

10.2.1 Create Products and Prices

- 1. Go to Stripe Dashboard → Products
- 2. Create three products:
 - Quick Chat \$9.99 one-time payment
 - Standard Video \$29.99 one-time payment
 - Full Diagnostic \$49.99 one-time payment
- 3. Copy Price IDs (start with price_) to .env.local

10.2.2 Configure Webhooks

- 1. Go to Stripe Dashboard → Developers → Webhooks
- 2. Add endpoint: https://yourdomain.com/api/stripe/webhook
- 3. Select events:
 - o checkout.session.completed
 - o payment_intent.succeeded
 - account.updated (for Connect)
- 4. Copy webhook secret to STRIPE_WEBHOOK_SECRET

10.2.3 Enable Stripe Connect

- 1. Go to Stripe Dashboard → Connect → Settings
- 2. Enable Standard accounts (mechanics control their own accounts)
- 3. Set redirect URLs:
 - Return URL: https://yourdomain.com/mechanic/onboarding/success
 - Refresh URL: https://yourdomain.com/mechanic/onboarding/refresh

10.3 Supabase Setup

10.3.1 Create Project

- 1. Go to Supabase Dashboard
- 2. Create new project
- 3. Copy URL and keys to .env.local

10.3.2 Run Migrations

```
# Install Supabase CLI
npm install -g supabase

# Login to Supabase
supabase login

# Link to your project
supabase link --project-ref your-project-ref

# Run all migrations
supabase db push
```

```
# Or manually run SQL files in Dashboard → SQL Editor
```

Key Migration Files:

- supabase/migrations/20251020023736_professional_video_session_system.sql Main schema
- supabase/schema.sql Additional tables
- supabase/policies/*.sql RLS policies

10.3.3 Enable Realtime

```
-- Run in Supabase SQL Editor

ALTER PUBLICATION supabase_realtime ADD TABLE session_requests;

ALTER PUBLICATION supabase_realtime ADD TABLE sessions;

ALTER PUBLICATION supabase_realtime ADD TABLE chat_messages;
```

10.3.4 Create Storage Buckets

```
-- Run in Supabase SQL Editor
INSERT INTO storage.buckets (id, name, public)
VALUES ('session-files', 'session-files', false);
-- Create RLS policies for session files
CREATE POLICY "Session participants can upload files"
ON storage.objects FOR INSERT
WITH CHECK (
 bucket_id = 'session-files' AND
 EXISTS (
   SELECT 1 FROM session_participants sp
    WHERE sp.session_id = (storage.objects.name::text LIKE 'sessions/' || sp.session_id ||
'/%')
     AND sp.user_id = auth.uid()
  )
);
CREATE POLICY "Session participants can view files"
ON storage.objects FOR SELECT
USING (
 bucket_id = 'session-files' AND
  EXISTS (
   SELECT 1 FROM session_participants sp
   WHERE sp.session_id = (storage.objects.name::text LIKE 'sessions/' || sp.session_id ||
'/%')
     AND sp.user_id = auth.uid()
  )
);
```

10.3.5 Configure Auth

Email Templates:

- 1. Go to Supabase Dashboard \rightarrow Authentication \rightarrow Email Templates
- 2. Customize:
 - Confirmation email (verify email)
 - o Password reset email
 - Magic link email (optional)

Auth Settings:

- 1. Disable email confirmations for testing (re-enable for production)
- 2. Set site URL: https://yourdomain.com
- 3. Add redirect URLs:
 - o http://localhost:3000/auth/callback (development)
 - https://yourdomain.com/auth/callback (production)

10.4 LiveKit Setup

10.4.1 Create Account

- 1. Go to LiveKit Cloud
- 2. Sign up for free account
- 3. Create new project

10.4.2 Get Credentials

- 1. Go to Settings → Keys
- 2. Copy API Key and API Secret to .env.local
- 3. Copy WebSocket URL to NEXT_PUBLIC_LIVEKIT_URL

10.4.3 Configure Webhooks (Optional)

- 1. Go to Settings → Webhooks
- 2. Add endpoint: https://yourdomain.com/api/livekit
- 3. Select events:
 - o room_started
 - room_finished
 - participant_joined
 - o participant_left

10.5 Deployment

10.5.1 Vercel Deployment

```
# Install Vercel CLI
npm install -g vercel

# Login
vercel login

# Deploy
vercel

# Set environment variables in Vercel Dashboard
# Settings → Environment Variables → Add each from .env.local
```

```
# Deploy to production
vercel --prod
```

10.5.2 Environment Variables in Vercel

- 1. Go to Vercel Dashboard → Project → Settings → Environment Variables
- 2. Add all variables from .env.local
- 3. Set scope:
 - Development: NEXT_PUBLIC_APP_URL=http://localhost:3000
 - Production: NEXT_PUBLIC_APP_URL=https://yourdomain.com

10.5.3 Custom Domain

- 1. Go to Vercel Dashboard → Project → Settings → Domains
- 2. Add custom domain: yourdomain.com
- 3. Follow DNS configuration instructions
- 4. Update environment variables to use custom domain
- 5. Update Stripe/Supabase/LiveKit redirect URLs

10.6 Monitoring and Logging

Recommended Tools:

- Vercel Analytics: Built-in web analytics
- Sentry: Error tracking (integrate with Next.js)
- LogRocket: Session replay and debugging
- **Supabase Logs:** Database query logs
- Stripe Dashboard: Payment monitoring

Health Checks:

- /api/health Basic health check endpoint
- /api/debug/session-health Session system health

Appendix A: Pricing Configuration

Plan Details:

```
// src/config/pricing.ts
export const PRICING: Record<PlanKey, PlanConfig> = {
  chat10: {
    name: 'Quick Chat (30 min)',
    priceCents: 999,
    stripePriceId: process.env.STRIPE_PRICE_CHAT10!,
    description: 'Text-based consult for fast reassurance and triage.',
    features: [
        '30 minutes of private chat',
        'Share photos, videos, and scan data',
        'Action plan before the chat ends',
    ],
    fulfillment: 'chat',
},
video15: {
```

```
name: 'Standard Video (45 min)',
   priceCents: 2999,
   stripePriceId: process.env.STRIPE_PRICE_VIDE015!,
   description: 'Live video walkthrough to diagnose complex issues.',
   features: [
      '45 minute HD video call',
      'Screen sharing and guided inspections',
      'Recording link after the session',
   fulfillment: 'video',
 },
  diagnostic: {
   name: 'Full Diagnostic (60 min)',
   priceCents: 4999,
   stripePriceId: process.env.STRIPE_PRICE_DIAGNOSTIC!,
   description: 'Comprehensive diagnostic session with written summary.',
   features: [
      '60 minute deep-dive with a senior mechanic',
     'Multi-system troubleshooting in one visit',
      'Detailed follow-up report with next steps',
   fulfillment: 'diagnostic',
 },
}
```

Appendix B: Common Operations

B.1 Create Admin User

```
-- Run in Supabase SQL Editor
-- First create auth user
INSERT INTO auth.users (id, email, encrypted password, email_confirmed at, created at,
updated_at)
VALUES (
  gen_random_uuid(),
  'admin@example.com',
  crypt('your-password', gen_salt('bf')),
 now(),
 now(),
  now()
);
-- Then create profile
INSERT INTO profiles (id, role, full_name, email_verified, account_status)
SELECT id, 'admin', 'Admin User', true, 'active'
FROM auth.users
WHERE email = 'admin@example.com';
```

B.2 Manual Session Cleanup

```
# Via API
curl -X POST https://yourdomain.com/api/debug/cleanup-sessions \
   -H "Authorization: Bearer admin-token"

# Via Supabase SQL
DELETE FROM session_requests
WHERE status = 'pending'
   AND created_at < now() - interval '2 hours';

UPDATE sessions
SET status = 'cancelled'
WHERE status = 'waiting'
   AND created_at < now() - interval '1 hour';</pre>
```

B.3 Export Session Data

```
-- Export all sessions to CSV
COPY (
 SELECT
   s.id,
   s.created_at,
   s.plan,
   s.type,
   s.status,
   s.duration_minutes,
   c.email as customer_email,
   m.email as mechanic_email,
   s.rating,
   s.review
  FROM sessions s
 LEFT JOIN auth.users c ON s.customer_user_id = c.id
 LEFT JOIN mechanics m ON s.mechanic_id = m.id
 WHERE s.created_at >= '2025-10-01'
) TO '/tmp/sessions.csv' WITH CSV HEADER;
```

Appendix C: Troubleshooting

C.1 Customer Can't Join Session

Symptoms: "No active session found" error

Causes:

- 1. Session in wrong state (not waiting or live)
- 2. Session expired/cancelled
- 3. Customer not in session_participants table

Solutions:

```
-- Check session status

SELECT id, status, created_at, mechanic_id

FROM sessions

WHERE customer_user_id = 'customer-uuid';

-- Check participants

SELECT * FROM session_participants

WHERE session_id = 'session-uuid';

-- Fix: Add participant

INSERT INTO session_participants (session_id, user_id, role)

VALUES ('session-uuid', 'customer-uuid', 'customer');

-- Fix: Update session status

UPDATE sessions

SET status = 'waiting'

WHERE id = 'session-uuid';
```

C.2 Mechanic Can't Accept Request

Symptoms: "You already have an active session" error

Causes:

- 1. Mechanic has another accepted request
- 2. Mechanic has active session
- 3. Stale data not cleaned up

Solutions:

```
-- Check mechanic's active sessions
SELECT * FROM sessions
WHERE mechanic_id = 'mechanic-uuid'
 AND status IN ('waiting', 'live');
-- Check mechanic's accepted requests
SELECT * FROM session_requests
WHERE mechanic_id = 'mechanic-uuid'
 AND status = 'accepted';
-- Fix: Cancel stale sessions
UPDATE sessions
SET status = 'cancelled'
WHERE mechanic_id = 'mechanic-uuid'
 AND status = 'waiting'
 AND created_at < now() - interval '30 minutes';</pre>
-- Fix: Reset accepted requests
UPDATE session_requests
SET status = 'pending', mechanic_id = NULL, accepted_at = NULL
```

```
WHERE mechanic_id = 'mechanic-uuid'
AND status = 'accepted';
```

C.3 Payment Success But No Session

Symptoms: Customer paid but no session created

Causes:

- 1. Stripe webhook failed
- 2. Webhook not configured
- 3. Database error during fulfillment

Solutions:

```
# Check Stripe webhook logs
# Go to Stripe Dashboard → Developers → Webhooks → [Your endpoint]
# Look for failed events

# Manually fulfill session
curl -X POST https://yourdomain.com/api/checkout/resolve \
-H "Content-Type: application/json" \
-d '{"stripe_session_id": "cs_test_..."}'
```

End of Documentation

This comprehensive documentation covers all aspects of the Auto Doctor platform. For updates or questions, contact the development team.