

ML Platform Team, On-call Survey

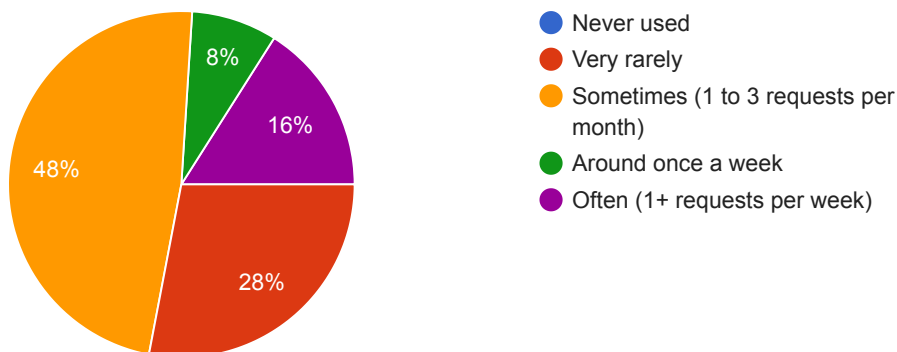
25 responses

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How frequently do you use **#dev-ml-platform-oncall** channel to submit a request form?

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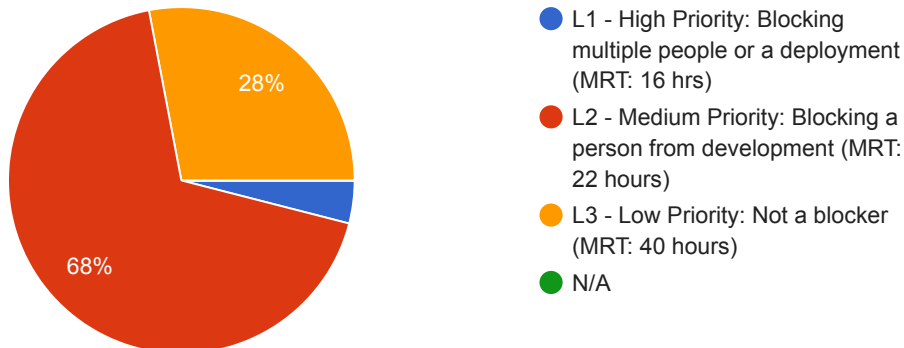
25 responses



What Severity Level do you mostly choose for your requests?

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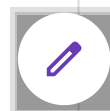
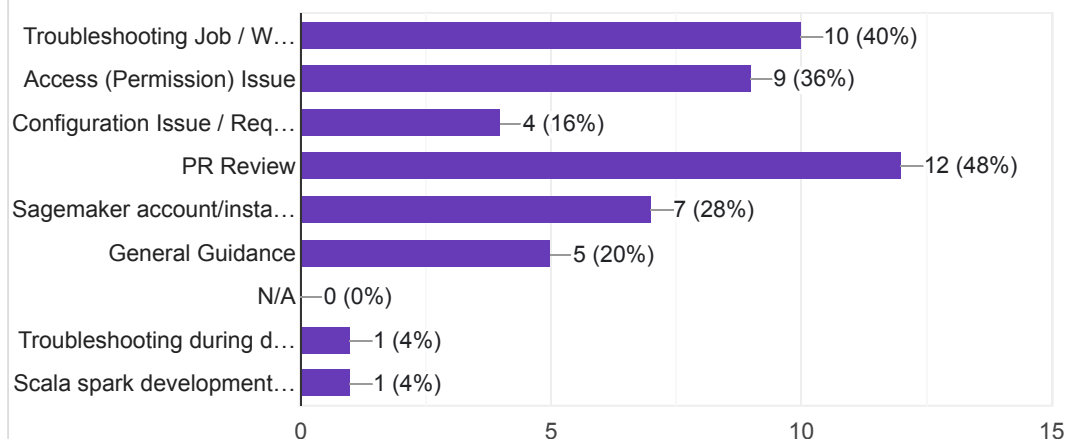
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What do you mostly need help with?

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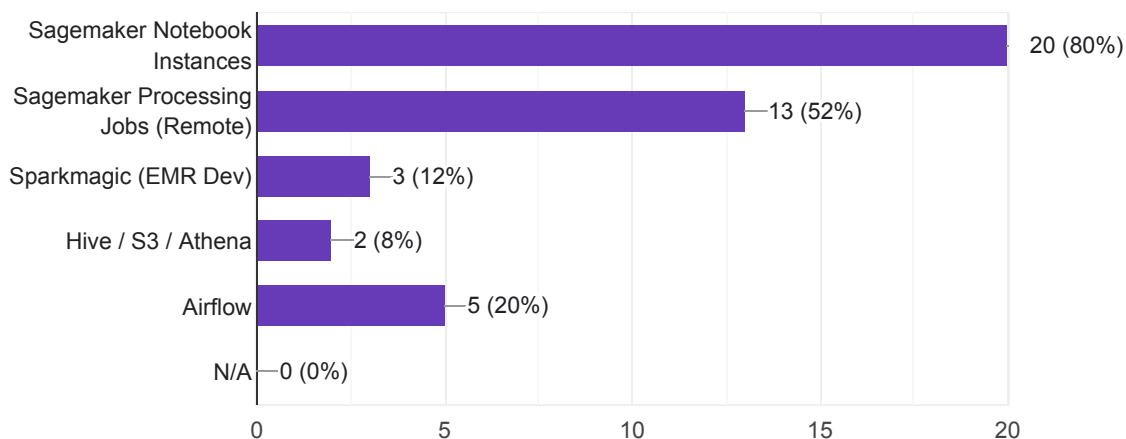
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What environment are you mostly reporting an issue on?

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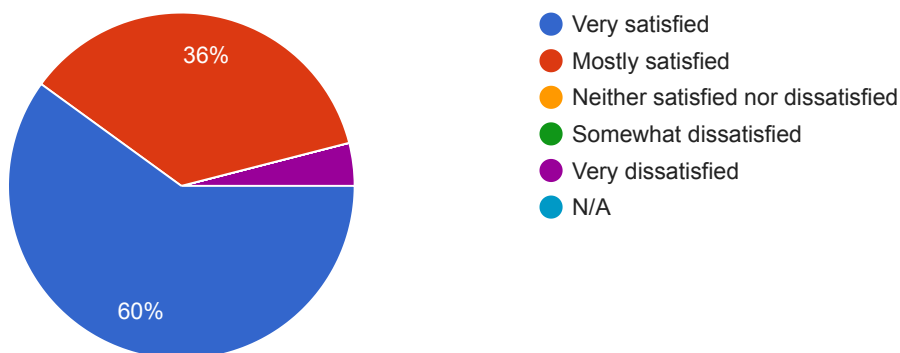
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How satisfied are you with our response times?

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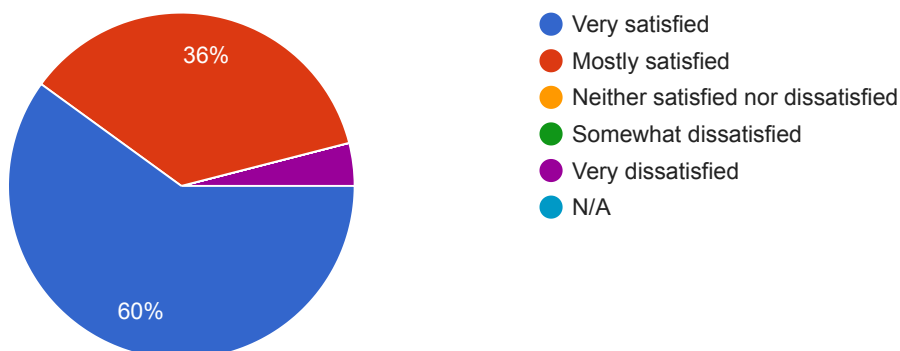
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How satisfied are you with our resolution times?

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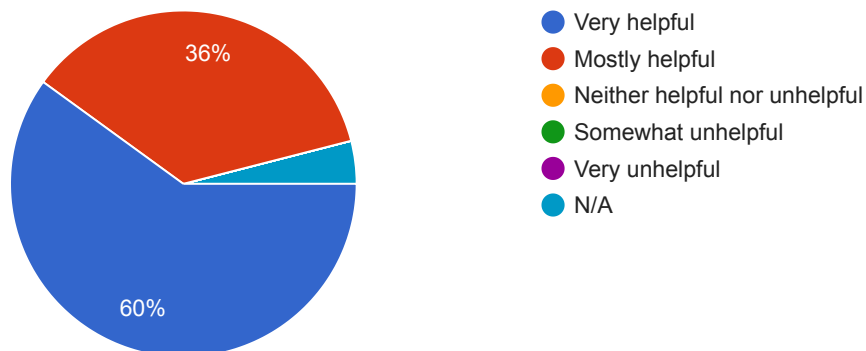
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How helpful do you find our solutions?

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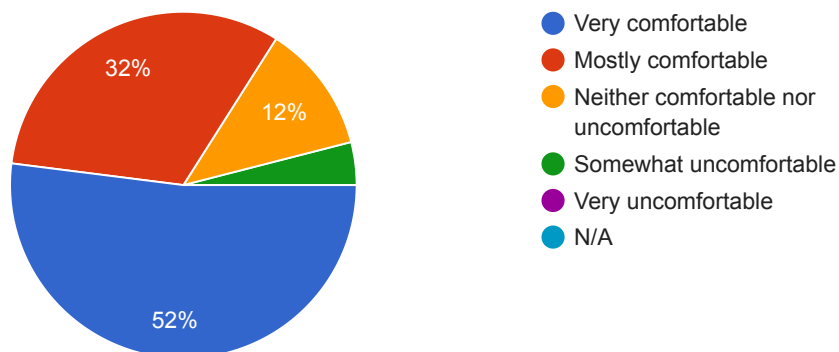
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How comfortable do you find our Slack form & thread messaging process?

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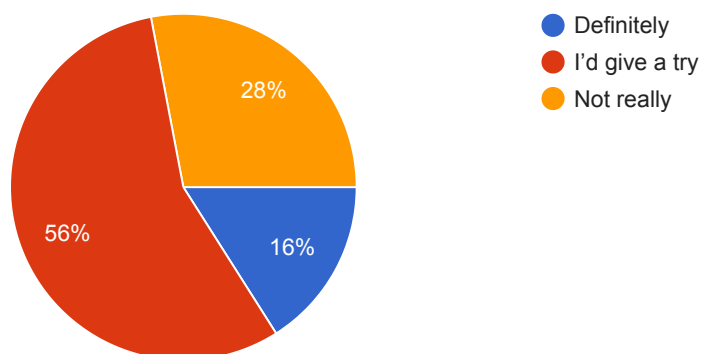
25 responses



If organized, would you like to attend office hours?

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25 responses



Did you have the chance to read the [MLP On-Call Procedures](#) documentation?

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25 responses

