



# Call Center Dashboard

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Total Calls

1772

Total calls  
answered

1455

Average Talk  
Duration

00:03:46

Calls Less  
than 180 sec

916

Agents Name

Agent ● Becky ● Dan ● Diane ● Greg ● Jim ● Joe ● Martha ● Stewart



Overall  
Satisfaction

3.45

Average speed  
answer

67.22

Calls Missed

317

Departments

Select all

Air Conditioner

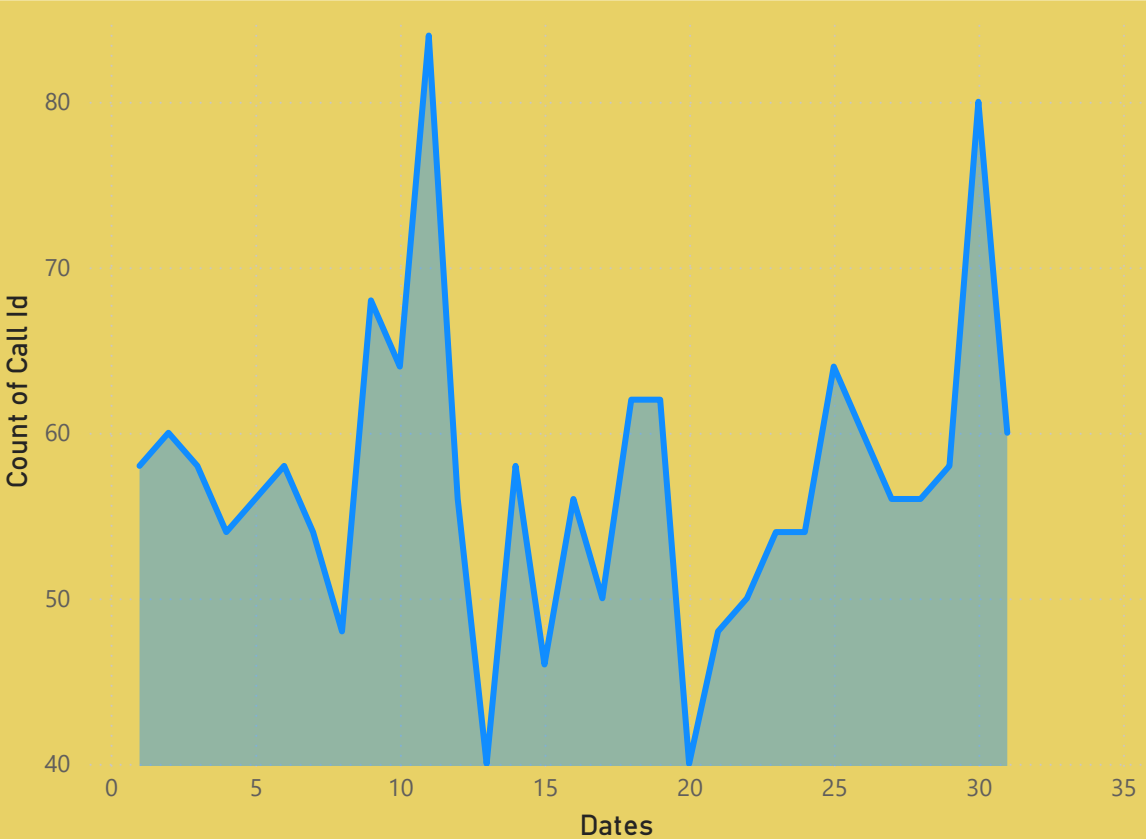
Fridge

Television

Toaster

Washing Machine

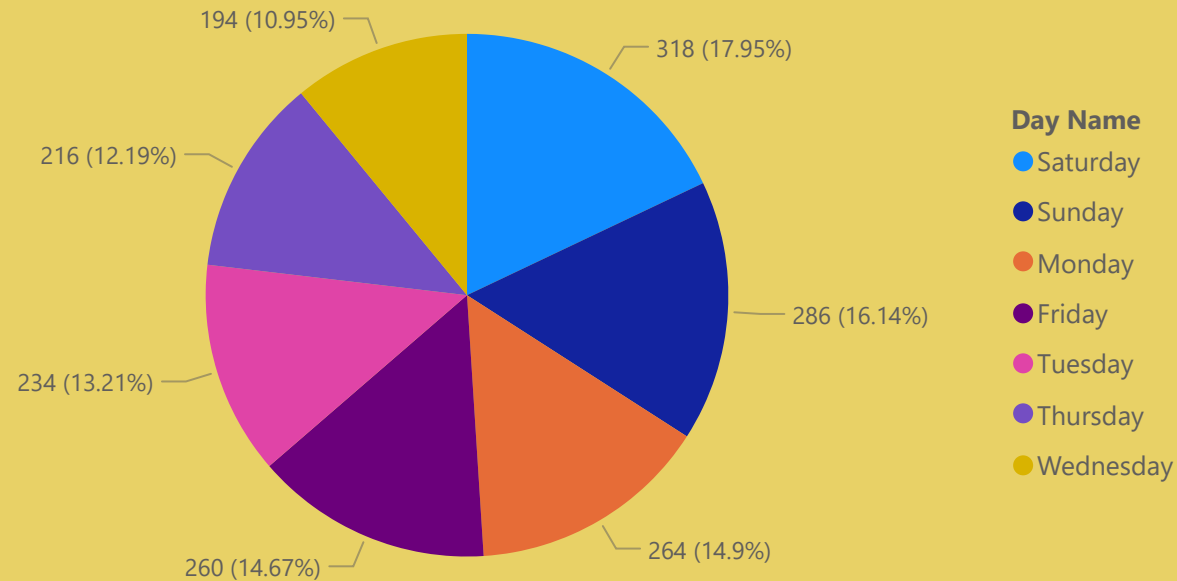
Calls by Dates



## Tips

- Most calls are on Saturdays.
- Wednesday has got the least calls.

## Calls by Days



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Page 1

## Tips

- Maximum Calls were taken by Dan.
- Martha has taken the minimum calls.

## Calls answered by Agent

