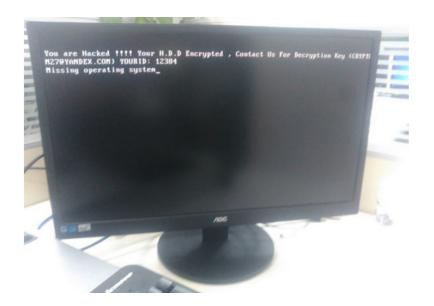
# CSIRT / CERT Intro

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### This Week

- Firefox 0-day Exploit
  - o http://thehackernews.com/2016/11/firefox-tor-exploit.html
  - Exploit code published (HTML / JavaScript)
  - o Affected version ?
- 900k Deutsche Telekom's broadband routers knocked offline
  - http://thehackernews.com/2016/11/mirai-router-offline.html
  - DDoS services affected
  - Remote code Execution flaw in routers made by Zyxel and Speedport
  - Port, 7547. TR-069 and related TR-064 protocols
  - Shodan.io 41Million has port 7547 open
- SF Metro hit by Ransomware
  - https://krebsonsecurity.com/2016/11/san-francisco-rail-system-hacker-hacked/
  - 100 btc (73k USD)
  - Hacker was "hacked"
  - Previous extortions discovered (140k USD)



### KPN Cyber Security Policy

- KPN One of the largest ISPs in NL
- These documents are shared on Github
  - https://github.com/KPN-CISO/kpn-security-policy
- Good for reference and understand scope of security
- Good Example of Leadership in Security
- Download from our internal portal
  - CSIRT/references Folder
  - kpn.zip

## Policy Framework

- Framework identifies security requirements
- Top Level Policy (High Level Overview) [Mandatory]
  - Standards (What & Why) aimed at managers [Mandatory]
  - Rules (How) technical / practical measures [Mandatory]
  - Guidelines Supporting
  - Tools Supporting
- Top Level
  - Overall of Framework
  - Roles and Responsibilities
  - Assurance & Compliance

# Quick Walkthrough

• Time to do some READING ©

### Other References

- NIST Cyber Security Framework
- CIS 20 Critical Security Controls
- ISO 27000 series (Information Security Management Systems)
- CERT Societe General IRP

### CIS CSC Introduction

- Initially developed by SANS.org and now managed by Centre of Internet Security (CIS.org)
- To secure against Cyber Attack, organizations must defend against internal & external threats
- Two guiding principles:
  - Prevention is ideal but detection is a must
  - Offense informs defense

### Goals of CSC

- What
  - Protect critical assets, infrastructure, and information
- How
  - strengthening your organization's defensive posture
  - Focusing on continuous, automated protection and monitoring of your infrastructure
- Ultimately
  - reduce compromises
  - minimize the need for recovery efforts
  - and lower associated costs
- Making fundamental computer security defenses a well-understood, replicable, measurable, scalable, reliable, automatable, and continuous process

### CSC Version 6.0

- CSC 1: Inventory of Authorized and Unauthorized Devices
- CSC 2: Inventory of Authorized and Unauthorized Software
- CSC 3: Secure Configurations for Hardware and Software on Mobile Devices,
- Laptops, Workstations, and Servers
- CSC 4: Continuous Vulnerability Assessment and Remediation
- CSC 5: Controlled Use of Administrative Privileges
- CSC 6: Maintenance, Monitoring, and Analysis of Audit Logs
- CSC 7: Email and Web Browser Protections
- **CSC 8: Malware Defenses**
- CSC 9: Limitation and Control of Network Ports, Protocols, and Services
- CSC 10: Data Recovery Capability

## CSC Version 6.0 (2)

CSC 11: Secure Configurations for Network Devices such as Firewalls,

Routers, and Switches

CSC 12: Boundary Defense

CSC 13: Data Protection

CSC 14: Controlled Access Based on the Need to Know

**CSC 15: Wireless Access Control** 

CSC 16: Account Monitoring and Control

CSC 17: Security Skills Assessment and Appropriate Training to Fill Gaps

CSC 18: Application Software Security

CSC 19: Incident Response and Management

CSC 20: Penetration Tests and Red Team Exercises

### CERT-Societe General IR Methodologies

https://cert.societegenerale.com/en/publications.html

### Pause for a Moment

- What do we want to protect?
- How are we protecting them ?
- Are we prepared if we have an incident today?
- Has your security philosophy changed yet?

### Case Study

- The following case study is based on a real incident that took place in January 2015.
- The information shared here is based on what is available in the public domain
- No confidential information is disclosed.





### **404 - Plane Not Found**



### **Hacked by LIZARD SQUAD - OFFICIAL CYBER CALIPHATE**

Greetz 2: Lizard Squad UGNazi **NATHAN NYE HENRY BLAIR STRATER** 

## So What Happened?

- Hacked? Hijacked? Defaced?
  - What do these terminologies mean.
- What is the impact?
  - Business operation
  - Business reputation
  - Customers or Stakeholders
- What is affected?
  - Website
- Risk of exposure

### More Questions!

- Who should be notified?
- Can you be reached if there is an security incident?
- Do you have a plan?
- Have you exercise the plan?
- How do we communicate with the media?
- Who do we need to escalate the event to?

### Whois – Who is the Registrar?

Domain Name: MALAYSIAAIRLINES.COM

Registrar: WEB COMMERCE COMMUNICATIONS LIMITED DBA WEBNIC.CC

Sponsoring Registrar IANA ID: 460

Whois Server: whois.webnic.cc

Referral URL: http://www.webnic.cc

Name Server: ASIA1.AKAM.NET

Name Server: EUR2.AKAM.NET

Name Server: EUR5.AKAM.NET

Name Server: EUR6.AKAM.NET

Name Server: NS1-104.AKAM.NET

Name Server: NS1-194.AKAM.NET

Status: clientDeleteProhibited http://www.icann.org/epp#clientDeleteProhibited

Status: clientTransferProhibited http://www.icann.org/epp#clientTransferProhibited

Updated Date: 26-jan-2015

Creation Date: 01-oct-1996

Expiration Date: 30-sep-2020

# Legitimate

;; ANSWER SECTION:				
malaysiaairlines.com.	19	IN	Α	92.122.49.249
malaysiaairlines.com.	19	IN	Α	92.122.49.224
malaysiaairlines.com.	59	IN	NS	eur2.akam.net.
malaysiaairlines.com.	59	IN	NS	ns1-104.akam.net.
malaysiaairlines.com.	59	IN	NS	use3.akam.net.
malaysiaairlines.com.	59	IN	NS	eur5.akam.net.
malaysiaairlines.com.	59	IN	NS	use2.akam.net.
malaysiaairlines.com.	59	IN	NS	ns1-194.akam.net.
malaysiaairlines.com.	59	IN	NS	asia1.akam.net.
malaysiaairlines.com.	59	IN	NS	eur6.akam.net.
malaysiaairlines.com.	21599	IN	SOA	rusa.skali.com.my. domreg.skali.net. 2015011201 3600 900 604800 3600
malaysiaairlines.com.	599	IN	MX	5 mx4.malaysiaairlines.com.
malaysiaairlines.com.	599	IN	MX	5 mx3.malaysiaairlines.com.
malaysiaairlines.com. ip4:103.6.237.183 ip4:103.6.2 ip4:89.106.26.73 ip4:89.106.2	599 37.184 ip4:103.6 6.74 ip4:89.106.	IN 5.237.186 ip4:10 26.75 ip4:89.10	TXT 3.6.237.190 ip4: 6.26.76 ip4:89.10	"v=spf1 ip4:202.75.63.206 ip4:185.15.197.10 ip4:103.6.237.252 ip4:202.75.63.207 ip4:202.75.63.194 ip3.6.237.203 ip4:103.6.237.210 ip4:103.6.237.240 ip4:103.6.237.248" " ip4:89.106.26.72 ip4:54.251.41.17 ip4:46.137.219.120 ip4:122.248.246.218 ip4:46.137.240.237 ~all"

## \$dig again

```
;; ANSWER SECTION:
                                              IN
                                                                                           104.28.20.11
malaysiaairlines.com. 299
malaysiaairlines.com. 299
                                              IN
                                                                                            104.28.21.11
;; Query time: 73 msec
;; SERVER: 8.8.8.8#53(8.8.8.8)
;; WHEN: Mon Jan 26 04:37:23 2015
;; MSG SIZE rcvd: 70
; <<>> DiG 9.8.3-P1 <<>> malaysiaairlines.com MX
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 15431
;; flags: qr rd ra; QUERY: 1, ANSWER: 2, AUTHORITY: 0, ADDITIONAL: 0
;; QUESTION SECTION:
                                              IN
;malaysiaairlines.com.
                                                                     MX
;; ANSWER SECTION:
malaysiaairlines.com. 299
                                              IN
                                                                     MX
                                                                                            20 quick.nigger.cooking.
malaysiaairlines.com. 299
                                              IN
                                                                     MX
                                                                                            10 quick.nigger.cooking.
```

PING quick.nigger.cooking (128.199.57.70): 56 data bytes 64 bytes from 128.199.57.70: icmp\_seq=0 ttl=53 time=78.743 ms 64 bytes from 128.199.57.70: icmp\_seq=1 ttl=53 time=152.181 ms 64 bytes from 128.199.57.70: icmp\_seq=2 ttl=53 time=74.585 ms nscan report for quick.nigger.cooking (128.199.57.70)

- Host is up (0.079s latency).
- PORT STATE SERVICE VERSION
- 25/tcp open smtp Postfix smtpd

Subject From Malaysia Airlines Travel Itinerary Receipt: X9GMC **Malaysia Airlines** Re: BBAM/Alafco/MAS: MSN 39333 - DLA Opinion Chang, Terry Malaysia Airlines Travel Itinerary Receipt: W9LDY Malaysia Airlines \* Malaysia Airlines Travel Itinerary Receipt: X78PE Malaysia Airlines \* myIDTravel Leisure Booking/Listing Confirmation noreply@myidtravel.com myIDTravel Leisure Booking/Listing Confirmation noreply@myidtravel.com \* myIDTravel Leisure Booking/Listing Confirmation noreply@myidtravel.com Malaysia Airlines Travel Itinerary Receipt: KMJ65 Malaysia Airlines LBU to BKI; MH3076; Wed, Jan 28, 15:20 - Booking Malaysia Airlines myIDTravel Leisure Booking/Listing Confirmation noreply@myidtravel.com \* Malaysia Airlines Travel Itinerary Receipt: X9GKE Malaysia Airlines \* [#E5J-MM43VZ]: Fw: BOOKING AIR TKT SZB-KBR GOM DATO SRI MUSTAPA MOHAMED DEPT26JAN15.URGENT Reservations \* Malaysia Airlines Travel Itinerary Receipt: KMJ4S Malaysia Airlines Malaysia Airlines Travel Itinerary Receipt: KMHT7 Malaysia Airlines Don't miss out on your booking.... Fireflyz myIDTravel Leisure Booking/Listing Confirmation noreply@myidtravel.com From Malaysia Airlines <noreply@malaysiaairlines.com.my>

Subject Malaysia Airlines Travel Itinerary Receipt: W9LDY

To BOO CHUANG WEI <amykeh@pacificvet.com.my>\alpha

To protect your privacy, Thunderbird has blocked remote content in this message.

#### Travel Itinerary Receipt

Main contact: Ms SZE KIN Reference: W9LDY

keven\_1123@hotmail.com Email:

Mobile: 019-3331776

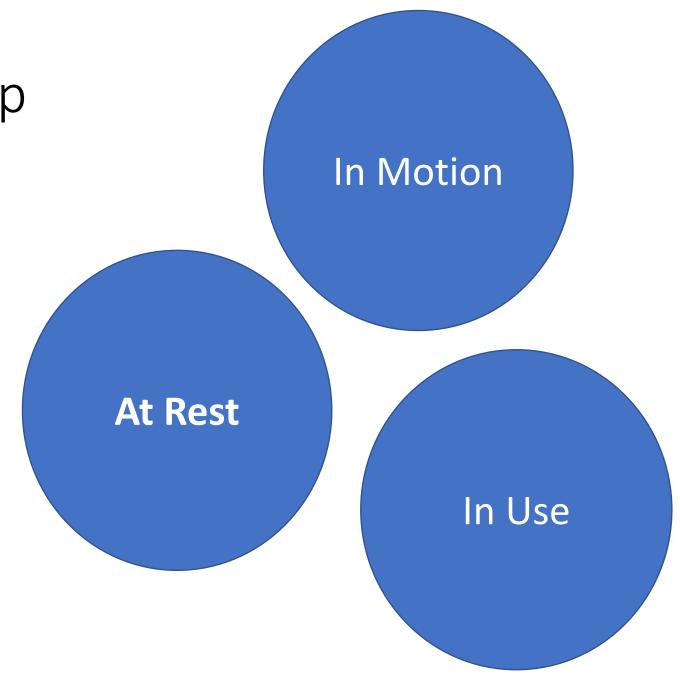
#### **Passengers**

HACK

Ms KOH KIM ENG	Insurance	Travel Insurance
Ms SZE KIN	Flight	KUL-TPE, TPE-KUL
	Special Request	[ Passenger Provided Contact]
	Ticket Number	2322431017933
	Seat	KUL-TPE TPE-KUL Seat not selected Seat not selected
	Insurance	Policy Number: 78672500
Ms SZE BOOT	Flight	KUL-TPE, TPE-KUL
	Special Request	[ Passenger Provided Contact]
	Ticket Number	2322431017930
		湿

## Lessons-Learned Recap

- Secure your DNS
- Authoritative & Secondary
  - Configuration
  - O Application (latest?)
  - Operating system (latest?)
  - Access Control
  - Monitor Changes
- Registry / Registrar
  - o 2FA
  - Monitor Changes
- Preparation / Active Defense
  - Response Time
  - Encryption (Mail)



# Cyber Security



## End of Case Study