

Wedding Name Tag Rental – Terms & Conditions

Effective Date: December 2025

1. Rental Period

- The rental period begins on the **agreed delivery date** and ends on the **agreed return date**.
 - Late returns may incur additional charges as specified in Section 2.
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2. Payment & Deposit

- A **full or partial deposit** may be required to secure your booking.
 - Full payment is due **before delivery**.
 - Accepted payment methods include: **Bank Transfer, Airtel Money, and Mobile Money**.
 - Any outstanding balances must be cleared prior to delivery.
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3. Usage & Handling

- Wedding tags are for **personal event use only**.
 - Handle items with care to avoid **damage or loss**.
 - Do **not modify** the tags in any way without prior approval.
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4. Loss or Damage

- In case of **damage, loss, or theft**, the renter is responsible for **replacement or repair costs**.
 - Replacement costs will be calculated based on the **current retail value** of the tags.
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5. Cancellation Policy

- Cancellations must be made at least **7 days before the event** for a **full refund** of deposits.
 - Cancellations less than 7 days before the event may incur a **partial or full forfeiture** of the deposit.
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6. Collection & Return

- Items may be collected from our office or delivered as agreed.
 - Tags must be **returned in the same condition** they were received.
 - Late returns may incur an additional fee of **MWK 5,000 per day**.
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7. Liability Disclaimer

- We are **not liable for any injury or loss** arising from the use of wedding tags.
 - Tags are **decorative items only** and should be used according to instructions.
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8. Contact Information

For questions or assistance:

- Email: masapilouisjnr@gmail.com
- Phone: +265 99 773 5600
- WhatsApp: <https://wa.me/265884701499>